

# **DANIEL BABILONIA**

Web Developer / Tech Expert

# About Me

Experienced Web Developer & Technical Support Specialist with a strong background in creating dynamic and responsive web solutions. Proficient in HTML, CSS, JavaScript, and experienced in troubleshooting technical issues to ensure seamless user experiences. Adept at collaborating with crossfunctional teams and providing top-notch customer support. Passionate about staying up-to-date with emerging web technologies to deliver innovativé solutions.

# **Experience**

## Technical Support Specialist · April 2023 - Present

Kodland - Part Time

As a part-time Technical Support Specialist, I diagnosed and resolved software and hardware issues, configured systems, documented customer inquiries, and provided timely feedback. My problem-solving skills, attention to detail, and ability to work independently and as part of a team contributed to my success in this role.

Skills: Jira · Zendesk · PowerShell · Windows Console · Information Gathering · Databases · Analytical Skills · Troubleshooting · Technical Support · Communication

### Frontend Developer · December 2022 - Present

Creating responsive projects and layout of web pages using JavaScript, HTML, CSS, React, Bootstrap, Bootswatch and Redux and implementing backend structures with Node Js and PSQL

Skills: HTLM · CSS · Figma · Render · WordPress · PHP · Gatsby · JavaScript · React Js · Angular · Bootstrap · Bootswatch · APIs

FullStack Web Developer . December 2020 - November 2021

### Lovelace Dev

I worked as a FullStack Developer at Lovelace, using React is and Node is. My responsibilities included creating and designing the hole into website, making sure the website was functional and easy to use. I implemented user components, responsive layouts and managed user permissions, optimizing the user experience.

Skills: HTLM · CSS · JavaScript · React Js · Bootstrap · Bootswatch · Figma · Node Js · MongoDB · Postman · Active Directory · MySQL · PostgreSQL

## **Contact Me**

(+57) 301 405 6354

Medellin - Antioquia (Open to Changes) dantealigheri.1998@gmail.com

Additional Information:

Portfolio Web

https://danielbabilonia.netlify.app/

## Academic Background

Computer Systems and Engineering

Full Stack Web Developer

## Languages









# Spanish







## Programming Skills

JavaScript















# Node IS

## References

Mauricio Maldonado Iturriago

Mauricio Andrés Pacheco Perez

# **Experience**

## Bilingual Customer Service Representative . November 2021 - January 2023

### Teleperformance

For over a year, I worked as a Bilingual Customer Service Representative in the Payments LOB of eBay, where I acquired customer service skills in a bilingual environment and was able to develop my problem-solving and teamwork abilities.

Skills: Spanish  $\cdot$  English  $\cdot$  Communication Skills  $\cdot$  Empathy Patience  $\cdot$  CRM's  $\cdot$  Technical Proficiency · Data Entry · E-Commerce

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# Computer Systems and Engineering

## Full Stack Web Developer

# Languages















# **Programming Skills**





HTML



CSS



React JS



**PSQL** 



Node JS

## References

# Mauricio Maldonado Iturriago

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# Mauricio Andrés Pacheco Perez Electronical

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