- Accept human differences and limitations. Don't expect anyone to be perfect. Remember, the other person has a right to be different. And don't be a reformer.
- 4. Tune in Channel P, the Good Thoughts Station. Find qualities to like and admire in a person, not things to dislike. And don't let others prejudice your thinking about a third person. Think positive thoughts towards people—and get positive results.
- 5. Practice conversation generosity. Be like successful people. Encourage others to talk. Let the other person talk to you about his views, his opinions, his accomplishments.
- 6. Practice courtesy *all* the time. It makes other people feel better. It makes *you* feel better too.
- 7. Don't blame others when you receive a setback. Remember, how you think when you lose determines how long it will be until you win.