

# Security Program Organizational Structure

Security Team Operating System

# Summary

Leaders ensure the right people are doing the right job to accomplish the mission. In chapter 4, covered how leaders can establish a security organizational structure to support the team's objectives. Use this tool to define roles and responsibilities for your security team. Remember that chapter 4 describes these roles in more detail, so reference the book if you need guidance.

| Security Team Operating Model |   |  |  |  |  |  |  |
|-------------------------------|---|--|--|--|--|--|--|
| Informatio                    | Information Risk Council Security Leadership Team Initiative Review Board |  |  |  |  |  |  |
| Office of the CISO            |   |  |  |  |  |  |  |



# Section 1: Security Governance

**Note:** Depending on the organization size it may be appropriate to have a single governance structure that performs all three duties below.

#### Information Risk Council (IRC)

An Information Risk Council (IRC) is the link between the security organization and leaders outside the security team. It is a cross-functional committee responsible for overseeing and managing information security risks across the organization. The IRC plays a crucial role in ensuring that information security practices align with business objectives, compliance requirements, and risk tolerance levels.

| Role      | Name |
|-----------|------|
| IRC Chair |      |
|           |      |
|           |      |
|           |      |
|           |      |

#### Security Leadership Team (SLT)

The Security Leadership Team (SLT) typically consists of the CISO and their direct reports. They are responsible for setting the overall cybersecurity strategy, vision, and objectives of the organization. The SLT plays a pivotal role in aligning cybersecurity initiatives with business goals and ensuring that the organization's digital assets are adequately protected.

| Role | Name |
|------|------|
| CISO |      |
|      |      |
|      |      |
|      |      |
|      |      |



#### Initiative Review Board (IRB)

An Initiative Review Board (IRB) is a decision-making body responsible for assessing proposed cybersecurity initiatives and projects. The IRB ensures that these initiatives align with the organization's strategic goals, resource availability, and risk management strategies.

| Role      | Name |
|-----------|------|
| IRB Chair |      |
|           |      |
|           |      |
|           |      |
|           |      |

# Section 2: Roles and Responsibilities

**Note:** Depending on the organization size there may be many shared responsibilities or individuals that fulfill multiple roles. It is also common to leverage third parties.

#### Office of the CISO

This function is responsible for developing and implementing the overall security strategy and policies for the organization. It involves identifying security risks, defining security objectives, and ensuring alignment with business goals.

| Role  | R | Α | С | 1 |
|---|---|---|---|---|
| Security Executive                          |   |   |   |   |
| Report to the Board of<br>Directors         |   |   |   |   |
| Information Risk Council<br>Chair           |   |   |   |   |
| Security Strategy                           |   |   |   |   |
| Designing Security Organizational Structure |   |   |   |   |
| Security Program<br>Budget                  |   |   |   |   |



| Security Tooling and<br>Software Selection                  |  |  |
|---|--|--|
| Media and Public<br>Relations                               |  |  |
| Security<br>Communications                                  |  |  |
| Security Awareness<br>Training                              |  |  |
| Managing Key Third<br>Party and Consultant<br>Relationships |  |  |

# **Detection and Response**

This function focuses on monitoring, detecting, and responding to security incidents and threats. It involves utilizing various tools and technologies to identify potential security breaches and quickly respond to mitigate their impact.

| Role   | R | A | С | 1 |
|--|---|---|---|---|
| Security Operations<br>Center (SOC)              |   |   |   |   |
| Security Monitoring<br>Configuration             |   |   |   |   |
| Security Alert<br>Investigation                  |   |   |   |   |
| Vulnerability<br>Management                      |   |   |   |   |
| Penetration Testing                              |   |   |   |   |
| Threat Hunting                                   |   |   |   |   |
| Red Team/Blue<br>Team/Purple Team                |   |   |   |   |
| Incident Response<br>(Event Response)            |   |   |   |   |
| Incident Response<br>(Planning and<br>Tabletops) |   |   |   |   |



## Governance, Risk, and Compliance (GRC)

This function ensures that the organization complies with applicable laws, regulations, and industry standards. It involves assessing and managing risks, establishing and maintaining compliance frameworks, and monitoring the effectiveness of controls.

| Role   | R | Α | С | 1 |
|--|---|---|---|---|
| Risk Assessment  |   |   |   |   |
| Risk Register  |   |   |   |   |
| Preparation for<br>Information Risk Council<br>Meetings                |   |   |   |   |
| Policy   |   |   |   |   |
| Compliance (e.g., SOC 2, ISO 27001, PCI DSS)                           |   |   |   |   |
| Regulatory (e.g., HIPAA, FCRA, GLBA)                                   |   |   |   |   |
| Internal Audits, Control<br>Monitoring, and<br>Certification Readiness |   |   |   |   |
| External Audits (certification and customer audits)                    |   |   |   |   |
| Customer Trust (Assist during customer due diligence)                  |   |   |   |   |



### **Product Security**

This function focuses on securing the organization's products and services throughout their lifecycle, from design and development to deployment and maintenance. It involves integrating security into the product development process and ensuring the security of software and products.

**Note:** This may be owned by the engineering team for organizations who offer products as part of their services

| Role  | R | Α | С | 1 |
|---|---|---|---|---|
| Product Design Security (e.g., how the user interacts with the product) |   |   |   |   |
| Product Security<br>(Application Layer)                                 |   |   |   |   |
| Product Security (Infrastructure Layer)                                 |   |   |   |   |
| SDLC, Security by<br>Design, DevSecOps<br>(Policy)                      |   |   |   |   |
| Vulnerability<br>Management<br>(Product Level)                          |   |   |   |   |
| Uptime and Availability   |   |   |   |   |
| Product Logging and Security Monitoring                                 |   |   |   |   |
| Incident and Breach<br>Response<br>(Product Level)                      |   |   |   |   |
| Penetration Testing (Application Layer)                                 |   |   |   |   |
| Penetration Testing (Infrastructure Layer)                              |   |   |   |   |



## Third Party Risk

This function is responsible for assessing and managing the risks associated with the organization's relationships with third-party vendors, suppliers, and partners. It involves evaluating the security posture of third parties and ensuring their compliance with security requirements.

| Role   | R | Α | С | I |
|--|---|---|---|---|
| Third Party Risk<br>Management Program<br>Policy         |   |   |   |   |
| Performing Vendor Risk<br>Assessments on New<br>Vendors  |   |   |   |   |
| Annual Vendor Risk<br>Assessment on Vendor<br>Population |   |   |   |   |
| Supply Chain Risk<br>Assessments                         |   |   |   |   |
| Review Vendor<br>Contracts for Security<br>Clauses       |   |   |   |   |
| Reporting Risks to the Information Risk Council          |   |   |   |   |



# Cybersecurity Project Management Office (PMO)

This function provides project management support and oversight for cybersecurity initiatives and programs within the organization. It involves coordinating and prioritizing cybersecurity projects, ensuring their successful execution, and tracking progress.

| Role  | R | Α | С | 1 |
|---|---|---|---|---|
| Initiative Program<br>Management (Monitors<br>all major initiatives and<br>reports on status) |   |   |   |   |
| Defines Project Scope   |   |   |   |   |
| Develops Project Plan   |   |   |   |   |
| Develops Project<br>Budget  |   |   |   |   |
| Develops Human<br>Resourcing Plan   |   |   |   |   |
| Manages and Reports<br>on Project Plan and<br>Timeline  |   |   |   |   |
| Manages and Reports on Project Budget to Actual   |   |   |   |   |
| Coordinates Across<br>Teams   |   |   |   |   |
| Sends Regular Status<br>Reports   |   |   |   |   |



# **Shared Responsibilities**

This function involves collaboration and coordination with various departments across the organization to address cybersecurity requirements and ensure a holistic approach to security.

### Information Technology

| Role   | R | Α | С | I |
|--|---|---|---|---|
| Corporate Network<br>Security                                      |   |   |   |   |
| Enterprise Application<br>Security                                 |   |   |   |   |
| Email Security   |   |   |   |   |
| Asset Management   |   |   |   |   |
| Employee Access<br>Provisioning                                    |   |   |   |   |
| Employee Access<br>Removal   |   |   |   |   |
| Endpoint Device<br>Management                                      |   |   |   |   |
| Business Continuity<br>(I.T. Systems)                              |   |   |   |   |
| Disaster Recovery<br>(Backups)                                     |   |   |   |   |
| Patch Management   |   |   |   |   |
| Implementation of Hardening Standards on (I.T. Infrastructure)     |   |   |   |   |
| Implementation of<br>Hardening Standards on<br>(Perimeter Devices) |   |   |   |   |
| Helpdesk and I.T.<br>Support                                       |   |   |   |   |



# Legal

| Role                                   | R | Α | С | I |
|--|---|---|---|---|
| Regulatory Analysis (e.g., FCRA, GLBA) |   |   |   |   |
| Contractual Review                     |   |   |   |   |
| Incident Response                      |   |   |   |   |
| Cybersecurity Insurance                |   |   |   |   |
| Corporate<br>Communications            |   |   |   |   |
| Relationship with<br>Outside Counsel   |   |   |   |   |

## Human Resources

| Role                 | R | Α | С | 1 |
|----------------------|---|---|---|---|
| Employee Onboarding  |   |   |   |   |
| Employee Offboarding |   |   |   |   |
| Employee handbook    |   |   |   |   |
| Administer Training  |   |   |   |   |

# Corporate Risk Management

| Role                                      | R | Α | С | I |
|---|---|---|---|---|
| Enterprise Risk<br>Management Standards   |   |   |   |   |
| Policy Standards                          |   |   |   |   |
| Board Reporting and Security Subcommittee |   |   |   |   |
| Corporate Internal Audit<br>Standards     |   |   |   |   |
| Facilities                                |   |   |   |   |