BILLING STATEMENT

Your Web ID: 23919878 myaccount.westlakefinancial.com

Customer Service: (888) 739-9192 Mon-Fri: 5am-9pm|Sat and Sun: 5am-2pm (all times Pacific)

JESUS DAVID DUARTE J 3760 METRO PKWY APT 611 FORT MYERS, FL 33916

Account number: 11242375

Statement Date 08/19/2020

Due Date

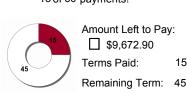
Amount Due

09/08/2020

\$274.94

Payoff Progress

You have made 15 of 60 payments!



*Pavoff amount as of 09/06/2020

Current Payment Breakdown

CURRENT AMOUNT DUE: \$274.94 UNPAID LATE CHARGES: \$0.00 UNPAID NSF FEES: \$0.00 UNPAID TAXES/ OTHER \$0.00 INSURANCE CURRENT DUE: \$0.00 INSURANCE PAST DUE: \$0.00

TOTAL AMOUNT DUE \$274.94

RY 09/08/2020

Previous Transaction Detail

08/08/2020 PAYMENT RECEIVED - THANK YOU

\$274 94

PayNearMe

Pay with Cash



CVS Pharmacy Instructions

CVS

- 1. Scan barcode
- 2. Ask customer how much they want to pay
- 3. Enter amount
- 4. Collect cash payment and provide receipt.



PayNearMe fee will be added. Subject to PayNearMe, Inc. terms of use at www.paynearme.com. (888) 714-0004 for cash payment help. Payments post following business day

Store Associate Instructions

- 1 Ask customer amount to load
 - 2. Press LOAD button.
 - 3. Scan barcode and collect cash payment. 4. Return this bill and receipt to custome



W My Account MANAGE YOUR ACCOUNT ONLINE BY SIGNING UP WITH MY ACCOUNT TODAY! <u>myaccount.westlakefinancial.com</u> Download the Westlake Mobile app available on iTunes or the Google Play Store

(See back for important messages and payment informaton)

Detach here and send this coupon with your payment. Retain top portion for your records. Please do not send correspondence with your payment.

01011242375000274944

JESUS DAVID DUARTE J 3760 METRO PKWY APT 611 FORT MYERS, FL 33916

WESTLAKE FINANCIAL SERVICES P.O. Box 54807 Los Angeles, CA 90054-0807

ACCOUNT NUMBER 11242375

DUE DATE 09/08/2020 AMOUNT DUE \$274.94

Make check or money order payable to WESTLAKE FINANCIAL. Do not send cash.

- Check here if you are making address & phone number corrections on the reverse side.
 - DEPOSIT SLIP If paying by mail, enter amount enclosed in the TOTAL line

	Check #	Amount
1		
2		
3		
TOTAL		

PAYMENT OPTIONS: (Please write your account number on all checks and include the tear-off portion of this statement with all payments.)

- 1) <u>Automatic Withdrawal:</u> Automatic withdrawal from your checking account monthly is available at no cost. Call (888) 739-9192 to enroll.
- 2) <u>Online Payments:</u> Checks and debit card payments made online, may be assessed a processing fee of \$5.00 by the third party payment processor. Visit myaccount.westlakefinancial.com.
- **3)**<u>Phone Payments:</u> Checks and debit card payments made using the automated phone system or online, may be assessed a processing fee of \$5.00 by the third party payment processor, ACI. Call toll free (888) 739-9192 (automated system for phone payments).
- **4)** Regular Mail: Send check, money order, or cashier's check to the address listed above under "Standard Mail Payment (regular mail)."
- 5) Overnight/Express Delivery: Send check, money order, or cashier's check to the address listed above under "Overnight/Express delivery."
- 6) In-Person: Pay with cash at 7-Eleven or CVS (7-Eleven or CVS may asses a fee) visit www.paynearme.com/westlake to learn more.
- 7) Money Transfer: (A fee is charged by the provider) MONEYGRAM: Call (800) MONEYGRAM. Code = 2603

PAYMENT OPTIONS AND ADDITIONAL INFORMATION

QUESTIONS OR COMPLAINTS: To report a problem related to your account or the level of service received please contact us; 1) Via Email WestlakeCustomerCare@westlakefinancial.com; 2) Via standard mail at the correspondence mailing address listed above; 3) Toll free at 888-739-9192.

LATE CHARGES: Avoid late charges by making your payment for the total amount due on or before the due date. Please allows 5-7 business days for mailing time. Payments will be credited to your account as of the day they are received; however, they may not be posted to your account until the next business day.

NOTICE TO CONSUMER ABOUT NEGATIVE CREDIT REPORTING: Federal law requires us to advise you that we may report information about your account to the credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report. To report an issue related to credit reporting, please email us at CreditBureaus@westlakefinancial.com

Notice to California Consumers: As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

PAYMENT IN FULL: Any check or payment instrument in an amount less than the total amount you owe that you send us marked as "PAID IN FULL" will be deposited and credited to your account but will not obligate us to release you from your debt unless the payment is sufficient to fully satisfy all amounts you owe with us as of the pay date we receive such payment.

Other Fees: Other fees may consist of unpaid fees, penalties, and expenses incurred on your vehicle. These fees and expenses include (depending on your state), but are not limited to taxes, repossession, and legal fees. Please refer to your retail installment sales contract for details and repayment obligations

Benefits for Military Personnel: You may be eligible for an interest rate limitation of 6%: under the Servicemembers Civil Relief Act (SCRA) if your credit was originated prior to your active duty date. Other protections are also available to military personnel and dependents under the SCRA. To request this benefit, submit a copy of your Active Duty Orders and a written request for interest rate limitation, by: mail to: P.O. Box 76809 Los Angeles, CA 90076, email to Military@westlakefinancial.com or fax to 1-323-954-5486. Please include your account number on all correspondence.

How payments are applied: Unless otherwise required by state law or your retail installment sale contract, payments are first credited to unpaid finance charges, then to the outstanding principal balance, then to any outstanding fees. Finance charges accrue from the date your previous payment posted until the date your next payment is received.

Fair Debt Collection Practices Act Disclosure: If your account is currently in default, this is an attempt to collect a debt and any information obtained will be used for that purpose. However, if you have received a discharge and the account was not reaffirmed in the bankruptcy case, we will only exercise our right as against the property and are not attempting to collect the discharged debt from you personally.

CONTACT INFORMATION (Please write your account number on all correspondence and use the appropriate address below.)

CORRESPONDENCE - DO NOT SEND PAYMENT

Westlake Financial Services P.O. Box 76809 Los Angeles, CA 90076-0809

STANDARD MAIL PAYMENT (regular mail)

Westlake Financial Services P.O. Box 54807 Los Angeles, CA 90054-0807

OVERNIGHT/EXPRESS DELIVERY ONLY (FedEx®, UPS®, etc.)

- Send check, money order, or cashier's check to:

Westlake Financial Services Lockbox Services
Attn: LBX# 73082
3440 Flair Drive El Monte, CA 91731
*** Make checks payable to Westlake Financial ***

CUSTOMER SERVICE PHONE NUMBER (All times listed are Pacific):

Tel: (888) 739-9192

Mon – Fri 5am-9pm | Sat and Sun: 5am-2pm

* All calls may be recorded or monitored for quality assurance and training purposes*

NOTICE ABOUT ELECTRONIC CHECK CONVERSION: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic funds transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. In the event a check is not honored or is returned unpaid, we may re-present the check electronically as described here.

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Westlake	Financial	Services ^e

<u>CHANGE OF ADDRESS OR TELEPHONE N</u> UMBER:		
Check the appropriate box Mailing Address	Telephone	Number
Name:		
New Address:		
Email:		
Signature Required:		
Telephone #: Home ()		
Work ()		
Cell ()		

For questions, call Westlake Customer Service at (888) 739-9192.