

DALMAS KIPLANGAT KOSKEI

Sanduku la posta 225 • SOTIK, 20406 • 0702620764 • koskeidalmas@gmail.com

▼ Objective

To attain a Bachelor's degree in Information technology and contribute to the field of technology in various capacities.

▼ Experience

MAY 2023–AUGUST 2023

INTERN • IT SUPPORT • KENYA AIRWAYS AUTHORITY

As an IT support, I provided technical assistance and troubleshooting to end-users, ensuring smooth operations of hardware, software, and networks. Responsibilities include problem resolution, user training, system maintenance, security management, and vendor coordination. Effective communication, customer service, and documentation skills are essential for delivering quality support services.

▼ Education

UNIVERSITY

DEDAN KIMATHI UNIVERSITY OF TECHNOLOGY, NYERI, KENYA

- Bachelor of Science in Information technology

HIGH SCHOOL

KAPLONG BOYS HIGH SCHOOL, BOMET, KENYA

- Completed My High School Education in 2019

PRIMARY EDUCATION

BORDERLINE ACADEMY, BOMET, KENYA

- Completed my primary education in 2015

▼ RESPONSIBILITIES

Learning and implementing software systems with the guidance of IT professionals.

▼ SKILLS

Quick Learning Ability
Basic Programming Skills (Python, Java)
Basic Understanding of Computer Systems
Effective Teamwork Skills

▼ References

DAVID MURIUKI, KENYA AIRWAYS AUTHORITY
0712345678
registry@kaa.ac.ke