



# PTSA SSL Certificate Issue – CCNA v5.03 Courses

August 14, 2020

SSL Certificates used in the PTSAs in the following courses were recently updated:  
**ACTION REQUIRED LISTED ON NEXT PAGE.**

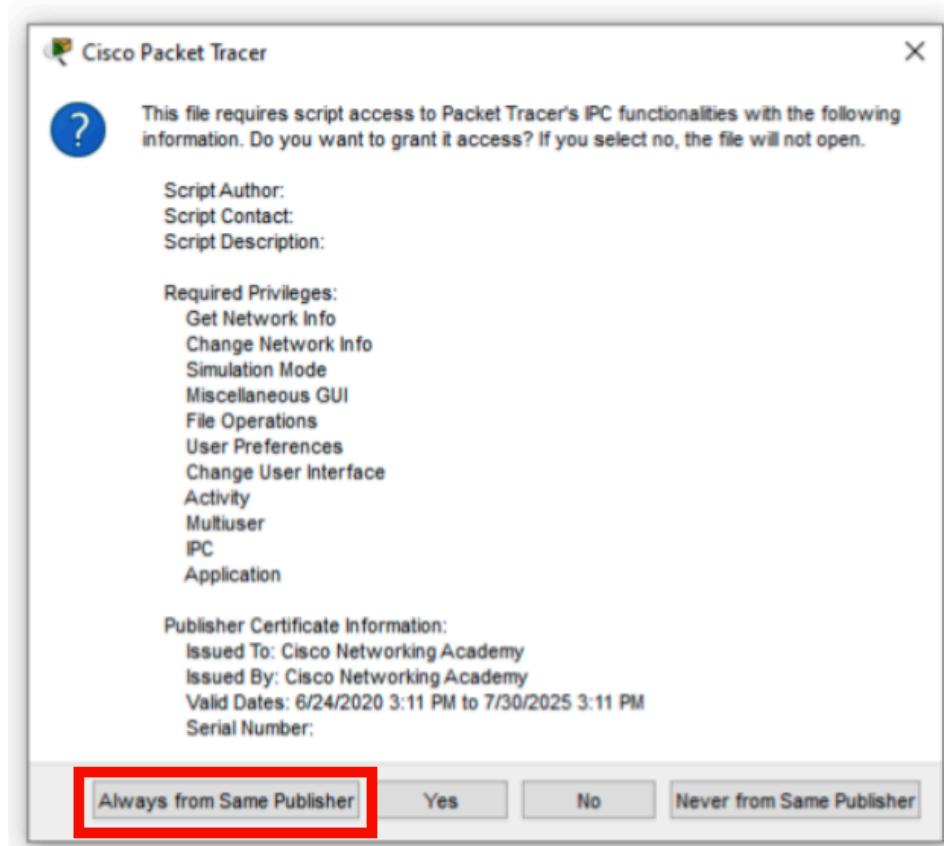
Course	Short Name	Exam Title
ITN v5.03	ITN Chap 6 SIC PTSA	CCNA Network Basics Chapter 6 PTSA
ITN v5.03	ITN Final PTSA	CCNA Network Basics Final PTSA
RSE v5.03	RSE Chap 2 SIC PTSA	CCNA 5.0 RSE Chapter 2 SIC PTSA
RSE v5.03	RSE Chap 6 SIC PTSA	CCNA 5.0 RSE Chapter 6 SIC PTSA
RSE v5.03	RSE Final PTSA	CCNA 5.0 RSE Final PTSA
ScaN v5.03	ScaN EIGRP Final PTSA	CCNA 5.0 ScaN Final PTSA – EIGRP
ScaN v5.03	ScaN OSPF Final PTSA	CCNA 5.0 ScaN Final PTSA – OSPF
CN v5.03	CN Chap 7 SIC PTSA	CCNA 5.0 CN Chapter 7 SIC PTSA
CN v5.03	CN Final PTSA	CCNA 5.0 CN Final PTSA

This update will extend the expiration date for the SSL Certificate in the PTSA assessment until 2025.

Please complete the steps on the next page before launching any PTSA from the list above.

To complete one of the listed PTSAs:

1. Perform the initial certificate update for the PTSA.
  - a. **Users must have PT v7.1.1 or later.** It is recommended that the user download and use the latest version of PT for the best experience.
  - b. Open the version of Packet Tracer installed on your machine that will be used to take the PTSA.
  - c. Go to the [Download Packet Tracer page](#) and **download the PTSA\_SSL\_certificate\_update.pka file.**
  - d. Open the blank PTSA\_SSL\_certificate\_update.pka file. This file is blank and is used to setup your system and the SSL certificates for future PTSA assessments.
  - e. When opening the pka, you will receive a message to allow access Packet Tracer's IPC functionalities.
  - f. Click **"Always from Same Publisher"** at the bottom of the window.



- g. If "Always from Same Publisher" is clicked, then you will not be prompted again in the future to accept the certificate. If "Yes" is clicked, you will be prompted each time when taking a PTSA.
        - h. Close the pka file.

2. The instructor MUST deactivate and reactivate the PTSA to get the updated exam.
3. Proceed to access your PTSA assessment.
4. Click **Take Assessment** and begin your exam as normal.
5. This process has to be done only once if “Always from Same Publisher” is selected.