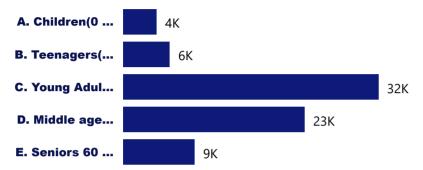
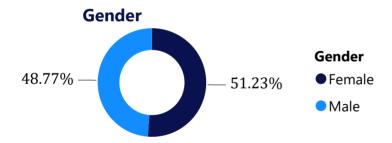


# **Airline** Customer Profile

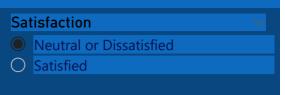
## **Age Distribution of Customers**

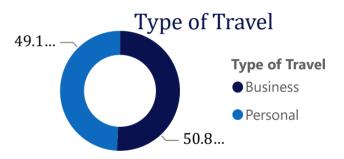




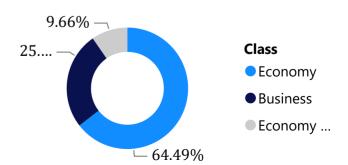
### Type of Customers







### **Ticket Class**



#### Satisfaction Levels **Customer Type** Satisfaction All ΑII All **Departure and Arrival time** Ease of Online Booking $\bigotimes_{\mathcal{L}}^{\mathcal{L}}$ 28K 22K 22K 22K 19K 17K 9K 0 2 0 2 **Check-in service Gate Location Food and Drinks** 31K 28K 28K 26K 24K 16K 16K 16K X X 엉 0 0 2 **Online Boarding Service On-board Service Leg Room Service** 38K 26K 25K 25K 18K X 5 0 5 0



## **Satisfaction Levels**



