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Terms of Service

Effective Date: March 02 2025

1. Introduction

Welcome to DAPIX, a digital analytics service provided under MYM - FOR GENERAL TRADING ("Company", "We", "Us", or "Our"). These Terms of Service govern your use of DAPIX and any related services we provide. By using our services, you agree to these Terms.

2. Business Identity

Company Name: MYM - FOR GENERAL TRADING

Business Registration Number: 5009657

Legal Address: Jwayya, Al-Suhaila District, Main Street, Ground Floor, Lebanon.
(Property No. 1544, Section 6/7, Owner: Mohammad Abdullah Khatoon)

Email: contact@dapix.tech

Website: <https://dapix.tech>

3. Use of Services

By accessing or using **DAPIX**, you agree to:

Use the service only for lawful purposes.

Not engage in unauthorized data scraping, reverse engineering, or malicious activities.

Ensure that any information you provide is accurate and up-to-date.

We reserve the right to terminate or restrict access to our services if a user is found violating these terms.

4. User Accounts & Authentication

To access some features of DAPIX, you may be required to:

Create an account with a valid email.

Verify your identity via email authentication.

Maintain the confidentiality of your account credentials.

5. Subscription Plans & Payments

DAPIX operates on a subscription-based model, offering different tiers of services:

Free Plan: Limited access with basic features.

Plus Plan: Monthly subscription with additional features.

Pro Plan: Premium access with advanced analytics.

Payment Terms:

All payments are processed under MYM - FOR GENERAL TRADING, the legally registered entity managing DAPIX.

Subscription fees are non-refundable, except where required by law.

We may change our pricing structure, and users will be notified in advance.

6. AI Processing & Data Usage

DAPIX leverages **AI-powered analytics** to provide insights into social media performance. AI-generated content is provided for **informational purposes only** and should not be considered **absolute truth or professional advice**.

We may use **third-party AI services** to process data, and by using DAPIX, you acknowledge and agree that your data **may be processed by external AI models** under industry-standard compliance measures.

DAPIX does not guarantee the accuracy of AI-generated insights, and users should independently verify any critical decisions based on the provided analytics.

7. Data Privacy & Security

We prioritize user data security and comply with relevant regulations.

Our Privacy Policy details how we collect, store, and use data.

User data is never sold or shared with third parties without consent.

Security measures, including encryption and secure access controls, are in place.

8. Prohibited Uses

You may not use DAPIX for:

Any illegal or unethical activities.

Automated data scraping or unauthorized access to third-party platforms.

Violating intellectual property rights or misusing the service.

Violations may result in immediate suspension or termination of your account.

9. Refund Policy

Payments for DAPIX subscriptions are final and non-refundable.

Refund requests will only be considered in the case of **proven technical service failures** preventing access to DAPIX's services.

Users must submit a written refund request within 7 days of purchase by emailing

contact@dapix.tech with a detailed explanation of the issue.

Refunds, if approved, will be processed within **10 business days**.

10. Business Verification & Compliance

DAPIX is a **digital analytics service legally operated under MYM - FOR GENERAL TRADING**.

All transactions, financial operations, and legal compliance matters are handled under **MYM - FOR GENERAL TRADING's business registration**.

Users must comply with the terms and policies of any third-party platforms they interact with while using DAPIX services. DAPIX and MYM - FOR GENERAL TRADING are not responsible

for any violations users commit on external platforms, and any misuse of data is the sole responsibility of the user.

11. Limitation of Liability

We do not guarantee that our analytics services will lead to increased engagement or growth.

We are not responsible for any actions taken based on AI-generated recommendations.

Our liability is limited to the amount paid for our services within the last 3 months.

12. Governing Law

These Terms shall be governed by and interpreted in accordance with Lebanese business regulations. Any disputes arising from these Terms shall be subject to the jurisdiction of Lebanese courts.

13. Changes to These Terms

We reserve the right to modify these Terms at any time. Changes will be communicated via our website or email notifications. Continued use of the service after changes constitutes acceptance of the revised Terms.

14. Contact Information

If you have any questions regarding these Terms, you may contact us at:

Email: contact@dapix.tech

Address: Jwayya, Al-Suhaila District, Main Street, Ground Floor, Lebanon.
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