

Terms of Service

Effective Date: February 18, 2025

Welcome to DAPIX! These Terms of Service ("Terms") govern your use of our website, platform, and services (collectively, the "Service"). By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, please do not use our Service.

1. Definitions

- "**Company**" refers to DAPIX, operating under the domain dapix.tech.
 - "**User**" refers to any person accessing or using the Service.
 - "**Content**" refers to any data, information, images, text, or other material provided through the Service.
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2. Eligibility

- You must be at least 18 years old to use the Service.
 - By using the Service, you represent that you meet the eligibility requirements.
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3. Use of the Service

- You agree to use the Service only for lawful purposes and in compliance with all applicable laws.
 - You may not:
 - Engage in any activity that interferes with or disrupts the Service.
 - Attempt to gain unauthorized access to any part of the Service.
 - Misuse, copy, or distribute proprietary content from the Service without permission.
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4. User Accounts

- Users may be required to create an account to access certain features.
 - You are responsible for maintaining the confidentiality of your login credentials.
 - The Company reserves the right to suspend or terminate accounts suspected of violating these Terms.
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5. Data Privacy

- Your use of the Service is subject to our [Privacy Policy](#), which outlines how we collect, use, and protect your data.
 - By using the Service, you consent to the collection and use of your information as described in our Privacy Policy.
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6. AI Processing and Data Usage

To provide our core analytics services, DAPIX processes user-provided data through OpenAI API. By using our services, you acknowledge that data related to your account and activity may be analyzed using AI-based models to generate insights.

If you do not consent to this data processing, you should refrain from using the service, as the analytics functionality depends on AI-based processing.

7. Intellectual Property

- The Company owns all rights to the Service and its content unless otherwise stated.
 - Users may not use, modify, or distribute any content from the Service without prior written consent.
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8. Limitation of Liability

- The Service is provided "as is" and "as available." The Company makes no warranties regarding its accuracy, reliability, or availability.
 - The Company shall not be liable for any indirect, incidental, or consequential damages resulting from the use of the Service.
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9. Refund Policy

All payments for DAPIX services are final and non-refundable.

If you experience technical issues that prevent you from using the service, please contact our support team at contact@dapix.tech within **7 days of purchase**.

Refund requests will be evaluated case-by-case and approved only if the issue cannot be resolved.

Approved refund requests will be processed within **7-14 business days** from the date of approval to the original payment method.

10. Changes to These Terms

- The Company reserves the right to modify these Terms at any time. We will notify users of significant changes by posting updates on the Service.
 - Continued use of the Service after such changes constitutes acceptance of the new Terms.
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11. Termination

- The Company may terminate or suspend access to the Service at any time for violations of these Terms.
 - Users may also terminate their accounts at any time.
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12. Governing Law

These Terms shall be governed by and interpreted under the laws of Lebanon.

Any disputes arising out of or in connection with these Terms shall be resolved exclusively in the competent courts of Lebanon.

13. Contact Information

For any questions regarding these Terms, please contact us at contact@dapix.tech.

By using DAPIX, you acknowledge that you have read, understood, and agree to these Terms of Service.