

LISTENING TEST

PART 1: For each question in this part, you will hear four statements about a picture in your test book. Then you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer.

1.



A

B

©

D

PART 2: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C).

2. Mark your answer on your answer sheet
3. Mark your answer on your answer sheet
4. Mark your answer on your answer sheet
5. Mark your answer on your answer sheet
6. Mark your answer on your answer sheet
7. Mark your answer on your answer sheet
8. Mark your answer on your answer sheet

A

(B)

©

A

B

©

A

B

©

A

(B)

©

A

B

©

A

(B)

©

A

B

©

PART 3: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

9. What problem does the man have?
A. He was overcharged for a service.
B. He forgot his password.
C. His computer has not been delivered.
D. His computer is not working properly.
10. What did the man's purchase include?
A. A screen protector
B. A carrying case
C. Technical support
D. Virus protection
11. What information does the woman request?
A. A phone number
B. A mailing address
C. A model number
D. A purchase date
12. Where does the man work?
A. At a travel agency
B. At a fitness center
C. At a sports stadium
D. At a hotel
13. What does the woman say she recently did?
A. She read a review
B. She changed jobs
C. She attended a conference
D. She received a gift certificate
14. What does the man offer to do?
A. Arrange a tour
B. Update a reservation
C. Provide a meal voucher
D. Change a seat assignment

PART 4: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

15. What event is the speaker mainly talking about?
A. A sports competition
B. A grand opening
C. A nutrition workshop
D. A community festival
16. What are the listeners encouraged to do during the event?
A. Sample different foods
B. Watch a demonstration
C. Purchase souvenirs
D. Take pictures
17. What can the listeners find on a Web site?
A. A list of sponsors
B. Information about parking
C. Some contest guidelines
D. Some membership options
18. What award is being announced?
A. Best design
B. Top salesperson
C. Employee of the month
D. Excellence in research
19. According to the speaker, what will the winner receive?
A. A commemorative plaque
B. A parking space
C. A gift certificate
D. A recognition dinner
20. What does the speaker say will be published on a Web site?
A. A photograph
B. A biography
C. Professional accomplishments
D. Company event details

READING TEST

PART 5: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

21. The marketing director confirmed that the new software program would be ready to _____ by November 1.

- A. launch
- B. facilitate
- C. arise
- D. exert

22. Customers _____ wish to return a defective item may do so within twenty days of the date of purchase.

- A. whose
- B. who
- C. which
- D. whichever

23. _____ offering a wide variety of dishes, the restaurant also provides musical performances all evening.

- A. Likewise
- B. Besides
- C. Nevertheless
- D. Furthermore

24. Last month we received numerous _____ comments from customers on our blog.

- A. eventual
- B. probable
- C. close
- D. positive

25. _____ our office to request technical support is advised in case your computer doesn't work.

- A. Called
- B. Calls
- C. Calling
- D. Call

26. The Gordon Museum will be closed until noon on Wednesday, November 17 _____ necessary building maintenance.

- A. due to
- B. instead of
- C. even though
- D. now that

27. All sales staff are asked to acknowledge their _____ in Monday's workshop.

- A. participate
- B. participates
- C. participated
- D. participation

28. Our _____ indicates that no one can enter the building without the supervisor's approval.

- A. policy
- B. adoption
- C. exhibit
- D. evaluation

29. _____ the last ten years, Bay City's population has grown by about 27 percent.

- A. As
- B. Against
- C. During
- D. Below

30. Ms. Ellis designed one of the most _____ marketing campaigns the department had seen.

- A. create
- B. creation
- C. creative
- D. creatively

31. A two-kilometer stretch of Madison Road is not _____ due to ongoing roadwork.

- A. wide
- B. accessible
- C. essential
- D. driving

32. Motorbike Unlimited's marketing campaign will begin _____ the terms of the contract are finalized.

- A. as well as
- B. other than
- C. rather than
- D. as soon as

33. Northeast Community Finance _____ an online system in order to shorten service lines.

- A. has implemented
- B. to be implementing
- C. to have been implementing
- D. is implemented

34. At Rojelle's Fine Dining, we use the freshest _____ available to make our salads.

- A. applications
- B. subjects
- C. ingredients
- D. factors

35. Dr. Boyle does not generally see any patients _____ appointments, except for cases of emergency.

- A. beside
- B. without
- C. inside
- D. under

36. A _____ of four dental hygienists spoke about careers in their field.

- A. plan
- B. panel
- C. support
- D. version

37. Whenever company costs _____ significantly, the budget is adjusted.

- A. rise
- B. rises
- C. risen
- D. rising

38. Amand Corp's flexible work policy is _____ beneficial to the company as employee turnover is minimal.

- A. financially
- B. finances
- C. financial
- D. to finance

PART 6: A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 39-42 refer to the following email

To: Lakshmi Aiyar
From: info@healthonity.com
Subject: Healthonity Dental

Dear Ms. Aiyar,

We, the dental health professionals of the Healthonity Dental Center, are __ (39) __ to introduce our just-opened practice. We aim to provide access to the largest team of dental specialists in the region. On our Web site, you can see a comprehensive list of the procedures we offer.

__ (40) __. The members of our practice share a passion for helping people maintain beautiful and healthy smiles.

Contact our center today at 305-555-0121 __ (41) __ an initial evaluation. All first-time

__ (42) __ will benefit from a 50 percent discount on the cost through the end of the month.

Sincerely,

The Team at Healthonity Dental Center

- 39.**
- A. prouder
 - B. proudly
 - C. pride
 - D. proud

- 40.**
- A. They include general and cosmetic procedures.
 - B. We have relocated from neighboring Hillsborough.
 - C. The Web site is a creation of A to Z Host Builders.
 - D. Several of them are surprisingly expensive.

- 41.**
- A. scheduled
 - B. to schedule
 - C. scheduling
 - D. being scheduled

- 42.**
- A. shoppers
 - B. residents
 - C. patients
 - D. tenants

PART 7: In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Select the best answer for each question and choose the letter (A), (B), (C), or (D).

Questions 43–44 refer to the following messages

Eric Ozawa (12:06 P.M.): Hi Kara. I wanted to let you know that my train is going to be late.

Kara Murato (12:10 P.M.): Oh, that's too bad. Will you make it to the 3:00 meeting?

Eric Ozawa (12:11 P.M.): I'm not sure. The conductor thinks it will be at least another hour before we leave.

Kara Murato (12:12 P.M.): Should we postpone the meeting?

Eric Ozawa (12:14 P.M.): I think you should get started. The plans for the new hospital wing are on my desk. You know everything about the changes to the original design. You can call me if the client has any questions that you are unable to answer.

Kara Murato (12:15 P.M.): Sounds good. Let me know when you have an update on your arrival time.

Eric Ozawa (12:16 P.M.): Sure. Thanks.

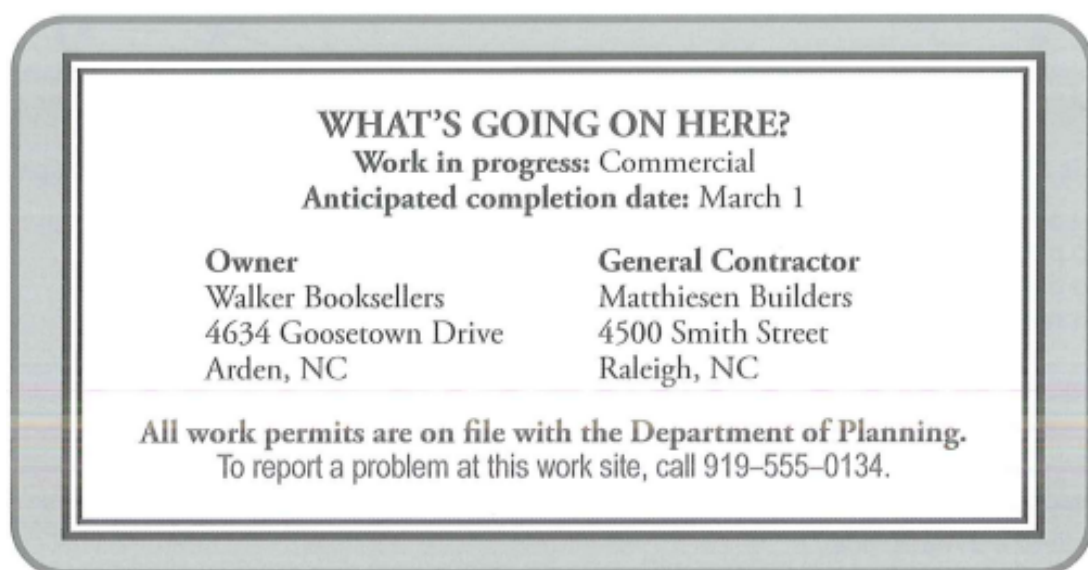
43. Why does Mr. Ozawa contact Ms. Murato?

- A. To introduce her to a new client
- B. To inform her of a delay
- C. To ask her to book a train ticket
- D. To thank her for changing a project's deadline

44. At 12:15 P.M., what does Ms. Murato most likely mean when she writes, "Sounds good"?

- A. She will contact Mr. Ozawa if she has questions.
- B. She will attend a meeting by phone.
- C. She will drive Mr. Ozawa to the station.
- D. She will reschedule a consultation.

Questions 45–46 refer to the following sign



45. Where would the sign most likely appear?

- A. Above a book display
- B. At a construction site
- C. On a residential building
- D. In a university classroom

46. Why should a reader of the sign call the phone number?

- A. To file a permit
- B. To apply for a job
- C. To confirm a date
- D. To report a problem

Questions 47-49 refer to the following advertisement

ADMINISTRATIVE ASSISTANT

Position Summary:

Naidu Rai Electronics, one of the world's leading manufacturers in the telecommunications industry, is seeking a full-time administrative assistant in our Jaipur office.

Responsibilities:

- Provide administrative support for members of the product design team, including travel and expense reports.
- Schedule appointments with prospective clients and designers.
- Maintain files, process documents, and compile reports..

Required Qualifications/Education:

Senior school certificate mandatory; business school certification preferred.

Skills:

Strong interpersonal skills

Strong organizational and planning skills

Software proficiency

To be considered, e-mail your resume and cover letter to s.mohta@naiduraielec.in; candidates selected for an interview will be required to take a basic software proficiency test

47. What is indicated about the job?

- A. It involves working with product designers.
- B. It requires frequent travel.
- C. It is a temporary position.
- D. It has been available for several months.

49. What will an applicant do at an interview?

- A. Answer a telephone call
- B. Take a computer test
- C. Submit a writing sample
- D. Compile a report

48. According to the advertisement, what must a person do to apply?

- A. Provide a client list
- B. Forward school transcripts
- C. Submit a resume
- D. Send a reference letter

Questions 50-51 refer to the following article

Things Are Happening with the Southeast Rail Line--Time to Get Involved!

Plans are moving forward with the renovations to the Southeast Rail Line. The changes will create a faster, more convenient, more reliable alternative to traveling on the area's congested roadways. Construction begins this September. Public meetings to solicit comments regarding design options for the new stations are scheduled for June, July, and August. Learn more about the meetings by visiting www.southeastrailproject.com/communityaffairs.

50. When will construction start on the project?

- A. In June
- B. In July
- C. In August
- D. In September

51. What will be discussed at the public meetings?

- A. The reduction of roadway traffic
- B. The source of construction materials
- C. The design of the train stations
- D. The schedule of the express trains