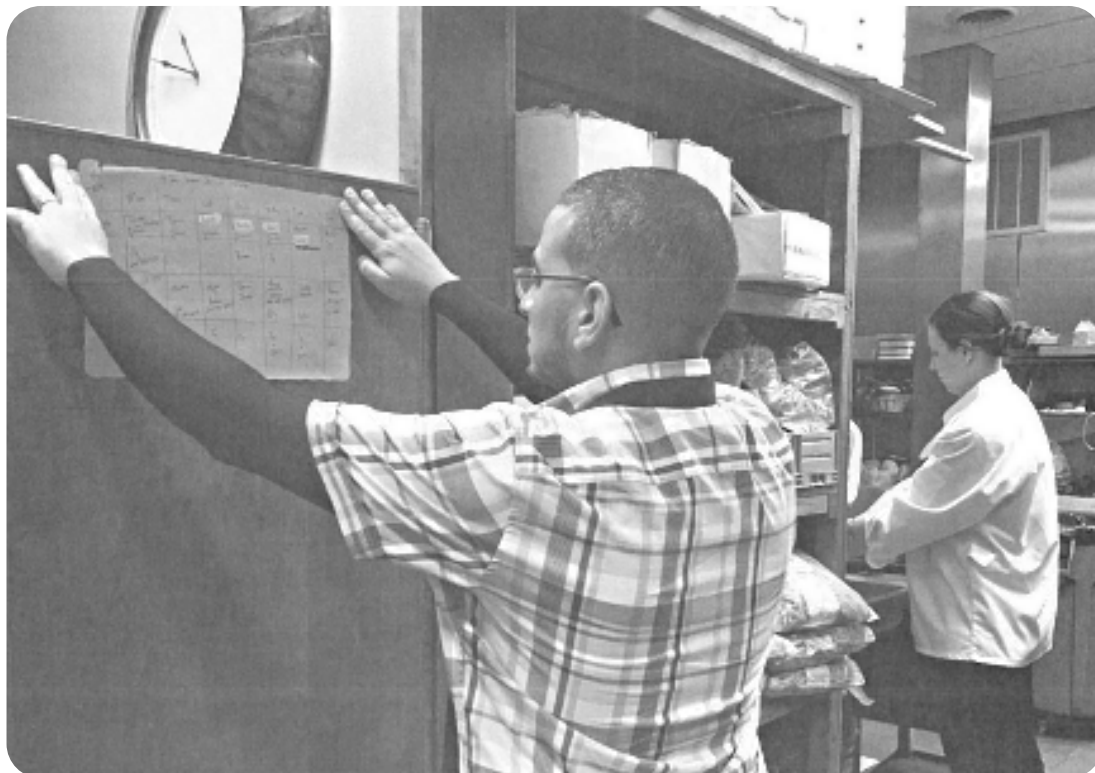


LISTENING TEST

PART 1: For each question in this part, you will hear four statements about a picture in your test book. Then you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer.

1.



Ⓐ Ⓑ Ⓒ Ⓓ

PART 2: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C).

2. Mark your answer on your answer sheet
3. Mark your answer on your answer sheet
4. Mark your answer on your answer sheet
5. Mark your answer on your answer sheet
6. Mark your answer on your answer sheet
7. Mark your answer on your answer sheet
8. Mark your answer on your answer sheet

The diagram consists of three vertical columns of circles. The first column contains 7 circles, all labeled 'A'. The second column contains 7 circles, all labeled 'B'. The third column contains 7 circles, all labeled 'C'.

PART 3: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

9. Why does the man want to buy Ms. Jefferson some flowers?
A. She was promoted.
B. She won an award.
C. She is moving.
D. She is retiring.
10. According to the woman, where is Greenwood Flower Shop?
A. In a shopping mall
B. In a train station
C. Next to a café
D. Across from the library
11. What does the man say he will do before he leaves the office?
A. Fill out a time sheet
B. Send an e-mail
C. Finish a budget proposal
D. Arrange a meeting
12. What task is the man responsible for?
A. Writing a budget
B. Reviewing job applications
C. Organizing a company newsletter
D. Updating an employee handbook
13. What does the woman want to do next year?
A. Organize a trade show
B. Open a new store
C. Redesign a product catalog
D. Hire some team members
14. What does the man ask the woman to do?
A. Order some business cards
B. Write a press release
C. Provide some additional details
D. Set up a meeting time

PART 4: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

15. What kind of business is the speaker most likely calling?
A. A hair salon
B. An insurance company
C. A car dealership
D. An eye doctor's office
16. What does the speaker say about her appointment?
A. It is too far away.
B. It needs to be rescheduled.
C. It is too expensive.
D. It should be with a different person.
17. What is the speaker interested in learning more about?
A. Payment methods
B. Delivery options
C. A warranty
D. A job opening
18. What did Starbright Corporation recently do?
A. It changed its company logo.
B. It opened a new factory.
C. It conducted a financial audit.
D. It upgraded a product line.
19. What type of product does Starbright Corporation make?
A. Footwear
B. Cosmetics
C. Housewares
D. Electronics
20. What is available online?
A. An application
B. A schedule
C. A video interview
D. A virtual tour

READING TEST

PART 5: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

21. If a client leaves a voice message, we will return the _____ promptly within one business day.

- A. extra
- B. effort
- C. signal
- D. call

22. Having accumulated many prestigious awards in numerous debate contests, Jenny is _____ a skilled debater

- A. clarity
- B. clear
- C. clearest
- D. clearly

23. _____ Mr. Kamau has worked for Mombasa Communications for two years, he has never taken time off.

- A. Although
- B. But
- C. Neither
- D. Yet

24. The First Street Hotel has almost always been fully booked since it _____ last year.

- A. had renovated
- B. renovated
- C. was renovating
- D. was renovated

25. While it is not _____, staff are encouraged to read Joan Frantz's book *Balancing Work and Life*.

- A. required
- B. published
- C. limited
- D. guaranteed

26. After monitoring the Hasher Corporation's inventory control process _____ several days, the consultant identified the problem.

- A. among
- B. except
- C. off
- D. for

27. An _____ to renovate the old factory was submitted to the city council.

- A. application
- B. establishment
- C. experience
- D. accomplishment

28. Improving efficiency at Perwon Manufacturing will require a _____ revision of existing processes.

- A. create
- B. creativity
- C. creation
- D. creative

29. When booking a flight, it is wise to _____ the guidelines for luggage size on the airline's Web site.

- A. check
- B. close
- C. approve
- D. list

30. _____ the repairs are complete, only essential personnel are allowed in the building.

- A. Despite
- B. Finally
- C. Until
- D. During

PART 6: A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 31-34 refer to the following customer review.

I recently received a last-minute invitation to a formal dinner. I bought a suit and needed it tailored as __ (31) __ as possible. A friend suggested that I use Antonio's Tailoring Shop in downtown Auckland. When I met Antonio, he gave me his full attention __ (32) __ his shop was busy. He took the time to listen to me and carefully noted all my measurements. He then explained all the tailoring costs up front and assured me that he could have my suit ready in three days, but he had it done in two! __ (33) __. Antonio has run his shop for over 30 years, and his experience really shows. He is a __ (34) __ tailor. I highly recommend him.

Jim Kestren, Auckland

- 31.** A. quickly
B. quick
C. quickest
D. quickness

- 32.** A. as far as
B. even though
C. such as
D. whether

- 33.** A. Of course, the shop is busiest on Saturdays.
B. The suit fits me perfectly too.
C. I made another purchase.
D. He used to sell shirts.

- 34.** A. former
B. temporary
C. superb
D. best

PART 7: In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Select the best answer for each question and choose the letter (A), (B), (C), or (D).

Questions 35-36 refer to the following note

Westerly Hotel
295 Prudence Ave.

Dear Guest,

Welcome to Atlanta. We are pleased you have chosen the Westerly Hotel. A complimentary breakfast is served daily from 6:00 A.M. to 10:30 A.M. in our dining area located in the lobby. Enjoy an array of selections including eggs, oatmeal, pastries, fresh fruit, cereal, juice, coffee, and tea.

Please be aware, however, that on May 2 breakfast will be served in the Fin Restaurant, located on the third floor, to accommodate a private event.

Regards,
Malcolm Anderson, Manager
Westerly Hotel

35. What is a purpose of the note?

- A. To request feedback on a recent stay
- B. To inform a guest of a location change
- C. To invite a guest to a private event
- D. To announce the opening of a new hotel

36. What is stated about the breakfast?

- A. It is free of charge.
- B. It is not available on weekends.
- C. It will not be served on May 2.
- D. It will soon feature more selections.

Questions 37-38 refer to the following messages

Harry Matthews (11:19 A.M.)

Hi Linhan. Did you already e-mail me the list of this week's invoices?

Linhan Xu [11:24 A.M.]

Yes. I sent it over earlier today with the salescalls records.

Harry Matthews [11:25 A.M.]

Really? I hope I didn't delete it. Did you accidentally send the e-mail to Harvey Mattson?

Linhan Xu [11:28 A.M.]

Oh, wait - it looks like I forgot to attach it! I'll send it over now.

Harry Matthews [11:30 A.M.]

Just got it . Thanks!

37. What is the purpose of the text-message chain?

- A. To determine whether information has been sent
- B. To understand why a decision has changed
- C. To provide instructions on deleting a file
- D. To decide who will deliver a presentation

38. At 11:25 AM, what does Mr. Mathnews imply when he writes, "Really"?

- A. He needs the documents right away
- B. He deleted the sales-calls records
- C. He cannot find the attachment
- D. He sent the attachment to Mr.Mattson in error

Questions 39-40 refer to the following advertisement

Virens

Come to Virens for the best televisions, phones, tablets, and more!

Grand Opening Celebration
featuring comedian and DJ Declan Gibb from radio station KYX 93.8

Saturday, October 2, 10:00 A.M.-8:00 P.M.
234 Morris Avenue, next to Mike's Pizza

Complimentary snacks from Sarah's Bakery--home of Sarah's delicious pastries!
Bring this ad for \$5 off : purchase of \$10 or more.
Valid throughout October.

39. What type of business is Virens?

- A. A pastry shop
- B. A radio station
- C. An electronics store
- D. A pizza restaurant

40. According to the advertisement, what will happen on October 2 ?

- A. Declan Gibb will perform at an event.
- B. Two businesses will move to new locations.
- C. A new product will be launched.
- D. A coupon will expire.