

DAVID NWACHUKWU

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Aiming to leverage my abilities to successfully fill the open role on your team. Eager to use my various skills and knowledge with my hardworking ethic gained over my few years of experience to complete all necessary tasks required. I can quickly adapt to changing requirements and responsibilities along with working and building good relationships with team members.

- Problem Solving Abilities
- Organizational Skills
- Effective Communication
- Customer Service Excellence
- Decision Making Aptitude
- Inventory Management Competence
- Route Planning Expertise
- Load Securing Proficiency
- Professionalism and Punctuality

Experience

Customer service representatives/retail store associate

DAVACHI SERVICES, Lekki, LAGOS

June 2020 - February 2023

- Demonstrated flexibility by adapting quickly to changing schedules and workloads.
- Developed effective working relationships with other members of the delivery team.
- Efficiently organized cargo area of delivery vehicle according to size and weight of packages.
- Managed multiple tasks simultaneously, always ensuring accuracy and timeliness.
- Loaded delivery vehicles with packages and ensured that all items were secure for transport.
- Maintained accurate records of deliveries, including destination and time of arrival.
- Communicated effectively with customers regarding estimated arrival times and package status updates.
- Monitored shipping statuses and traced missing items.
- Installed straps, braces and padding to loads to prevent shifting and damage during shipment.

Packaging and sales associate

Mega chicken restaurants Ltd Lekki expressway, Lagos

July 2018 – May 2020

- pay close attention to detail when packaging food items to ensure accuracy in orders, proper presentation, and adherence to food safety standards.
- Demonstrates meticulous attention to detail in packaging food items, ensuring orders are prepared accurately, neatly packaged, and presented in line with food safety standards and customer expectations.
- Proven ability to thrive in a fast-paced restaurant, adept at managing multiple tasks efficiently, including order processing, food packaging, and coordination of deliveries, while maintaining quality and timeliness.
- Possesses comprehensive knowledge of menu offerings, ingredients, and specials, enabling confident recommendations to customers and the ability to address inquiries accurately and informatively.
- Strong problem-solving skills honed through handling diverse customer preferences, dietary requirements, and occasional issues or complaints, adept at resolving challenges promptly and finding satisfactory solutions for all parties involved.
- Proficient in delivering exceptional customer service by warmly greeting patrons, accurately recording orders, and promptly addressing any inquiries or concerns to ensure a positive dining experience.

Education

High School Diploma

chalcedony high school, lagos

September 2017-september 2022

Agronomy

University of Manitoba

August 2023 – TBD

Availability

Monday 7:30am-9:00pm

Tuesday 7:30am-9:00pm

Wednesday 7:30am –9:00pm

Thursday 7:30am –9:00pm

Friday 7:30am –8:00pm

Saturday 8:30 am –9:00pm

Sunday 11:00am – 9:00pm