

# DILLON BORDELEAU

SOFTWARE ENGINEERING STUDENT

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## PROFILE

I'm a full-time computer science student in my 3rd year of studies. My goal is to become a full-stack software engineer. I am currently seeking full-time internships where I can continue to hone my front and backend development skills.

## SKILLS

- Python
- JavaScript/TypeScript
- React
- Node.js, Express, Next.js
- Tailwind CSS & Bootstrap
- Django & Flask
- SQL
- Pandas

## EXPERIENCE

### SUPPORT SPECIALIST

Shopify

2020 - 2023

- Worked directly with Shopify store owners and Shopify support advisors/technical support teams to resolve escalated retail tickets outside of the scope of general support.
- Troubleshoot various features of the Shopify e-commerce platform, Shopify POS App and Shopify retail hardware during live interactions with Shopify merchants on phones, chats and emails.

### MOBILE ADVISOR (SALES)

The Mobile Shop

2017-2019

- Pursued leads to create opportunities and meet quarterly sales quotas
- Provided service to clients and addressed their mobile concerns/needs.
- Worked with every major service provider in Ontario to provide service to their customers, including managing customer accounts with proprietary software.
- Tracked performance against sales targets and went above and beyond to reach store and district goals.

### DIRECTOR OF FUNDRAISING

Carleton University Neuroscience Society

2016-2020

- Designed and ran events to raise funds for the society, including day of operations.
- Collaborated with charities, local businesses and the university to raise awareness and money for various mental health related causes.

## EDUCATION

### B.SC COMPUTER SCIENCE

#### Software Engineering Stream

Carleton University  
2024-2026 (Expected)  
GPA: 11.45/12.0

### B.SC NEUROSCIENCE

Carleton University  
2016-2019  
GPA: 11.33/12.0