



Credit card application

Your application is complete

Reference number: 20173359948071

Dear Donna

Great news, you're almost there.

You've been conditionally approved for a NAB Qantas Rewards Signature Card. The credit limit we assign you may be less than your requested limit based on our final assessment of your information.

What we need you to do

Please provide proof of income by emailing the following documents to credit.card.applications@nab.com.au, quoting the reference number above:

- A current CentreLink statement (if you receive any Centrelink payments)

Need helps?

For more information on the types of Income documents you can provide us, visit www.nab.com.au/income

- Email the documents to us at credit.card.applications@nab.com.au, quoting the reference number above.

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- A current payslip, no more than 60 days old, showing year-to-date income of at least two (2) pay cycles and both your employer and your name; or your most recent bank statement, no more than 60 days old, showing your last two (2) salary deposits from your employer
- If your sources of income are from rental income, government allowances, pension, superannuation or investments etc., please provide a bank statement or a letter from your accountant(in your name) showing your income. (These documents should not be older than 3 months.)
- A current Centrelink statement (if you receive any Centrelink payments)

If we require any additional documents we will contact you in the next few days.

Please ensure to remove the Tax File Numbers (TFN) from the documents before sending to us

When you send these documents to us, please either:

- Include your reference number in the subject line of email or
- Include your reference number on each document you fax.

We couldn't verify your identity

We've tried to use the information that you gave us to confirm your identity. For some reason this hasn't worked though. We'll need to verify your identity in person instead. (If you requested a balance transfer, we can't set this up until we've confirmed your identity.)

This identity verification failed even though you authorised us to confirm information given to us. Don't worry - this isn't anything to do with checking your credit. You might want to contact VEDA about the ID information they have on file for you. Their phone number is 1300 762 207.

Secondary cardholder (Ryan Wildes) - identity not verified

We've tried to use the information that you gave us to confirm the secondary cardholder's identity. For some reason, this hasn't worked though. We'll need to verify the identity of the secondary cardholder in person instead.

This identity verification failed even though you authorised us to access information from VEDA. We're required by law to tell you this. You might want to contact VEDA about the information they have on file for you. Their phone number is 1300 762 207.

Qantas Frequent Flyer membership

If you didn't already include your Qantas Frequent Flyer Membership number in your application, remember to let us know what it is by calling **1300 650 456**. Once we have your membership number we'll make sure that the Qantas Frequent Flyer

points you earn with your NAB Qantas Credit Card are transferred to your Qantas Frequent Flyer Membership Account.

If you're not already a Qantas Frequent Flyer member, sign up at www.qantas.com/frequentflyer.

Verify your identity

Donna (primary cardholder): We were unsuccessful in verifying your identity online. Before being able to use your NAB Credit Card, we'll need you to visit a [NAB branch](#) with [100 points of identification](#).

We recommend that you [print this page](#) for your reference.

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