

DESMOND ANTROBUS

CONTACT CENTER REPRESENTATIVE ☎ (647)-289-2123

◦ DETAILS ◦

(647)-289-2123
desmond.antrobus@live.ca

◦ SKILLS ◦

Active Listening

Customer Service

Fast Learner

Computer Skills

Teamwork

Ability to Multitask

Communication Skills

👤 PROFILE

My experience in the service industry and warehouse operation has helped me hone my communication and customer service skills. With an amiable and diligent outlook, a contact center representative role would be an ideal step to focus the next chapter of my career.

📁 EMPLOYMENT HISTORY

Parts Handler at Altrom Auto Group, Scarborough

September 2014 — Present

- Performed related duties including unloading shipments, receiving and inventory
- Provide customers with quick and accurate service at pick up counter
- Receive payment for goods and process cash and credit/debit card payments
- Applied knowledge of products to help ensure customers orders are correct
- Help other departments as needed
- Revise stock order to correct any stock discrepancies

Bar Back at Cake Bar & Night Club, Toronto

September 2017 — March 2019

- Greeted bottle service guests by escorting them to assigned booth
- Ensured bottle service guests had clean cups and mixes
- Consistently collect, wash, sanitize and restock all glass and bar-ware for repeated bartender use
- Assisted with bottle service setup and bussing
- Perform general duties such as taking out trash, stocking restrooms, and complying with special requests set forth by management.

🎓 EDUCATION

High School Diploma , St. John Paul II Catholic Secondary School, Scarborough

September 2008 — June 2011

🔊 REFERENCES

- References available upon request