IT SPECIALIST EXAM OBJECTIVES



Software Development

Candidates for this exam are seeking to prove core software development skills, including object-oriented programming, web applications, and databases. Candidates are expected to have some experience with C# and ANSI SQL.

Candidates should have at least 150 hours of instruction or hands-on experience with concepts related to programming, software development, object-oriented programming, web applications, and databases.

To be successful on the test, the candidate is also expected to have the following prerequisite knowledge and skills:

- HTML
- CSS
- JavaScript
- At least one object-oriented language (C#, Java, C++)
- SQL queries, XML, JSON

1. Core Programming Concepts

1.1 Describe computer storage and data types

 How a computer stores programs and instructions in computer memory, memory stacks and heaps, memory size requirements for various data storage types, numeric data and textual data, garbage collection

1.2 Construct and analyze algorithms and flowcharts to solve programming problems

 Decision structures used in all computer programming languages; if decision structures; multiple decision structures, such as if...else and switch; reading and constructing flowcharts; decision tables; evaluating expressions; for loops, while loops, do...while loops; recursion

1.3 Incorporate error handling into applications or modules

Structured exception handling (try-catch-finally), unit testing, throwing
exceptions, reading the stack, defensive coding, understand scoping in
exception handling, writing to the console, breakpoints, step-into, step-over

1.4 Construct and analyze code based on functional programming patterns

 Event, delegate, promises, synchronous vs. asynchronous programming (AJAX, XHR), immutability

2. Software Development Principles

2.1 Describe software development lifecycle (SDLC) management

 Requirement analysis, planning and design, implementation, testing, deployment, maintenance, Agile concepts (SCRUM, sprints, product owner, stakeholders); types of testing (unit, integration, system, user acceptance, smoke testing, performance testing, load testing)



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2.2 Interpret application specifications

 Reading application specifications and translating them into prototypes and code, selecting appropriate application type and components, using Generative AI to research the best approach

2.3 Construct and analyze code that uses algorithms and data structures

Arrays, stacks, queues, linked lists, dictionaries (key-value pairs), sorting
algorithms (selection sort, bubble sort, quick sort, merge sort), searching
algorithms (linear search, binary search), performance implications of
various data structures, choosing the right data structure, FIFO, LIFO

2.4 Describe the purpose of version control systems

 GitHub, check-in, check-out, merge, branch, rollback, clone, resolving conflict, code review

2.5 Describe secure coding concepts

 Encryption, hashing, and digital signatures; public, private, and shared keys; mitigating cross-site request forgery (csrf); SQL injection; risks of using iframes

3. Object-Oriented Programming

3.1 Construct, analyze, and use classes

 Properties, methods, events, fields, and constructors; how to create classes; how to use classes in code; access modifiers; instantiation; static vs. instance; encapsulation; composition

3.2 Construct and analyze code that uses inheritance

 Inherit the functionality of a base class into a derived class, generic classes, abstract classes

3.3 Construct and analyze code that uses polymorphism

• Extending the functionality of a class after inheriting from a base class, overriding methods in the derived class, interfaces, overloading

4. Web Applications

4.1 Construct and analyze web applications

 HTML5, CSS3, and JavaScript ES6; browser developer tools; HTTP request or response; state management; cookies, local, and session storage; page lifecycle; event model; client-side vs. server-side programming

4.2 Describe and configure web hosting

Creating virtual directories and websites, publishing web applications, role
of the web server

4.3 Describe and configure web services

 Web services that are consumed by client applications, accessing web services from client applications, JSON, REST API, oAuth, XML

4.4 Describe and identify architectural patterns

 Model-view-controller (MVC), model-view-viewmodel (MVVM), single page application (SPA)



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5. Databases

5.1 Design and normalize a database

• Characteristics and capabilities of database products, database design, Entity Relationship Diagrams (ERDs), normalization concepts (to 3NF), indexes, constraints, primary key, foreign keys, relationships, cardinality

5.2 Construct, analyze, and optimize ANSI SQL queries

 Creating and accessing stored procedures, updating and selecting data, DML vs. DDL, functions, triggers, cursors, joins, indexes

5.3 Manage transactions

• Commit, rollback, save, concurrency, isolation levels, lock

5.4 Describe database access methods

Entity Framework (Code-first, Database-first), connection pools, LINQ

5.5 Describe types of NoSQL databases

• Document databases, key-value databases

