# Idea\_2: Coding Football Emulator Park

Convert your barn into a code-driven football emulator park. This offline business can target the young women who might be intrigued by the interesting blend of sports and tech. You can use your knowledge of Python and experience in creating football emulators to create a unique business that serves both entertainment and educational purposes.

#### **Business Action Plans:**

#### 1. Business Plan Creation:

 Begin by developing a comprehensive business plan. Your plan should include the types of services offered, target audience, pricing structure, competitive analysis, and marketing strategies. It should also incorporate the information about staffing, equipment required, and legal permits necessary for operating a coding football emulator park.

#### 2. Location Scouting:

 Identify a suitable location for your Coding Football Emulator Park. The location should be easily accessible and large enough to incorporate all the facilities as per your business plan. Carry out an assessment of the barn you have access to, to determine if it can be effectively converted into a football emulator park.

## 3. Legal Permit and Licensing Acquisition:

Explore and secure the necessary legal permits and licenses for establishing and running a coding football
emulator park in Germany. Take into account any specific requirements related to safety regulations, insurance,
public entertainment, and other technical aspects.

#### 4. Equipment Purchase and Setup:

 Decide on the essential equipment required for setting up the football emulator. This includes the hardware and software components of the football emulator and relevant coding tools. Then purchase and install them as per specifications.

#### **Business Action Elaborations:**

#### 1. Hardware Requirements Analysis:

 Evaluate and determine the hardware tools you will need for setting up the football emulator, including as computer servers, motion capture systems, projection systems, and other necessary peripherals for the optimal function of your emulator.

## 2. Software Requirements Analysis:

• Identify and outline the software components needed for running the football emulator efficiently. This may include the emulator software, programming platforms, debugging tools, and other related applications.

#### 3. Procurement Plan Development:

Develop a detailed procurement plan once the hardware and software needs have been identified. This
plan should include where to source the equipment from, timeframe for procurement, and the costs
involved.

### 4. Equipment Purchase:

 Procure all the necessary hardware and software as per the plan. Try to get the best deals without compromising on quality. Compare different vendors and negotiate for the best prices and ensure timely delivery.

# 5. Installation Process Planning:

• Plan the installation process for your football emulator. This includes preparing the location, arranging for necessary utilities, and finalising the schedule for software and hardware installation.

# 6. Execution of Installation:

• Execute the installation process as per the plan. Have a technician set up the hardware and install the software. Test the systems to ensure they're working together without errors.

#### 7. System Testing and Calibration:

Conduct thorough testing of the installed systems and calibration of the football emulator to ensure optimal

performance. Identify any issues and resolve them promptly.

#### 8. User Training:

• Train your staff on how to use, troubleshoot, and maintain the football emulator. Ensure they're comfortable using the software and can help customers who come to experience the football emulator.

# 9. Post-installation Support Plan:

 Prepare a plan for technical support after the installation. This should include routine maintenance checks, troubleshooting, software updates, and hardware replacement if necessary.

## 5. Staff Hiring and Training:

 Hire skilled personnel for various roles from technicians who can handle and maintain the football emulator to staff members for customer service. Providing necessary training to the staff on how to handle the equipment, basic coding knowledge, and customer relations is equally important.

#### **Business Action Elaborations:**

## 1. Job Role Definitions:

Define clear job responsibilities for each role required in your business - from technicians for the football
emulator to customer service professionals. This will provide distinct boundaries and understanding of what
is expected from each employee.

## 2. Job Descriptions and Advertisements:

Based on defined job roles, create compelling job descriptions that accurately represent each job role. Use
these descriptions subsequently to advertise your job vacancies on relevant job platforms to attract right
candidates.

#### 3. Skills and Experience Filters:

 While screening applications, prioritize candidates with relevant experience and skills. For technical roles, prioritize those with experience in coding and maintaining similar systems. For customer service roles, look for candidates with excellent communication skills and previous customer-facing experience.

# 4. Interview and Candidate Assessment:

Prepare a set of interview questions and assessment tasks tailored for each role. This will help you evaluate candidates' suitability for the role and your business.

#### 5. Job Offers and Contract Finalization:

 After shortlisting and finalizing the candidates, extend job offers. Along with that, finalize employment contracts in consultation with an employment attorney to ensure you comply with all labour laws and regulations.

## 6. Staff Onboarding Process:

• Once contracts are signed, design a comprehensive onboarding process. This process should effectively familiarize the new hires with their roles, team and your business.

#### 7. Training Program Development:

 Create a training program that will equip staff with necessary knowledge about the football emulator, safe equipment handling, basic coding, and customer service. This training should help them carry out their day-to-day tasks efficiently.

# 8. Continuous Evaluation and Skill Development:

 Develop a performance evaluation process to regularly assess employees' work. Along with that, continually invest in employee's skill development through ongoing training programs. This will ensure employees' growth and the business' productivity.

## 6. Website and Social Media Setup:

 Design and launch a professional website and social media pages to promote your Coding Football Emulator Park. Ensure the website provides all necessary information about your park and enables online bookings. Track and engage with your audience on social media platforms regularly to build a strong online presence.

#### **Business Action Elaborations:**

#### 1. Website Design and Development:

• Engage a web development specialist to design and create a website that is user-friendly, attractive, and optimized for mobile devices. The website should be designed to provide important information about the park, codified football, upcoming events, and booking details.

#### 2. Booking System Integration:

• Integrate an easy-to-use online booking system on the website. Make sure the system allows users to book their visits in advance, choose different packages if available, and make payments securely.

#### 3. SEO Optimization:

 Optimize your website for search engines. This includes creating SEO-friendly content and using meta tags, keywords, and image optimization. This action will improve the website's visibility on search platforms and attract more visitors.

#### 4. Social Media Channels Setup:

Create business profiles on key social media platforms like Facebook, Instagram, Twitter, and LinkedIn.
 Having a solid social media presence will engage your target audience and spread awareness about your business.

## 5. Content Strategy Development:

Develop a content strategy for the website and social media pages. Regularly post engaging and relevant
material to attract and retain the target audience. Use a mix of educational, promotional, and interactive
content types.

## 6. Audience Engagement:

Keep the audience engaged through regular interaction on social media platforms. Respond promptly and
politely to comments and messages. Regularly conduct engaging activities like contests or quizzes to keep
the community engaged and grow the follower base.

# 7. Performance Tracking:

 Use analytical tools to monitor the website and social media performance. Track metrics such as visitor demographics, time spent on the website, popular pages, conversion rates, social engagement, etc. Use this data for future strategy development.

# 7. Launch and Marketing:

Organize a grand launch event to promote your Coding Football Emulator Park. Strategize and execute an
effective marketing campaign, both online and offline, targeting your specific audience - young women.
 Consistently monitor and adjust your marketing strategies based on responses and changing dynamics.

# Idea\_3: Tech-equipped Kitchen Store

Your equipped kitchen can be transformed into a tech-based kitchen store that demonstrates and sells gadgets which are helpful in cooking. This approach aids in introducing the market of young women to the world of assisted cooking with tech tools while blending in your culinary skills. The store can also host coding lessons on developing kitchen-related apps or coding tutorials for home automation.

## **Business Action Plans:**

# 1. Business Plan Development:

• Start with developing a comprehensive business plan outlining your vision, mission, target market, competition, marketing strategy, financial plan and the operational plan of the store.

#### 2. Market Research:

• Research about the German market, its acceptance or need for tech-equipped kitchen store. Understand regionspecific preferences, competitor analysis, and market gaps.

# 3. Business Registration:

 Proceed with the formal registration of the business in Germany following the country's rules and regulations for retail businesses.

#### 4. Store Location Finalization:

 Identify the right location for your store. Consider factors like proximity to the target market, competition, rental costs and accessibility.

# 5. Inventory Sourcing:

 Identify reliable vendors for sourcing high-quality, tech-savvy kitchen tools. Andere to the necessary safety standards and aim at variety.

#### **Business Action Elaborations:**

#### 1. Vendor Identification:

• Conduct extensive market research to shortlist the potential vendors trading in high-quality, tech-savvy kitchen tools. Focus on local, national and international suppliers.

#### 2. Product Quality Assessment:

 Analyze the quality and tech-evolution of the products provided by the shortlisted vendors. Be sure to choose vendors that offer the best blend of innovation and quality.

## 3. Safety Standard Adherence Check:

 Verify the compliance of the vendor's products with local and international safety standards. The products must not pose any safety risks to the end-users.

#### 4. Financial Stability Inquiry:

• Evaluate the financial stability of the vendors. You must assure that they are capable to deliver the required stock consistently and handle any unexpected bulk orders.

## 5. Legal Compliance Verification:

• Confirm the legal legitimacy of the vendors with relevant business licenses and import-export licenses, if applicable. The vendors must follow standard corporate ethics and respect intellectual property rights.

#### 6. Negotiation of Terms:

• Negotiate the purchase, payment, and delivery terms with the vendors. Aim for discounts on bulk orders, favorable payment schedules, and reliable delivery commitments.

# 7. Contract Signing:

 Formalize the vendor agreements with legally binding contracts, ensuring protection from any future discrepancies or issues. The contracts must clearly outline all agreed terms.

# 8. Order Placement and Fulfilment Monitoring:

 Regularly place orders following the demand forecast and monitor the fulfilment of these orders to avoid stock-outs.

# 9. Continuous Performance Evaluation:

• Evaluate the performance of the vendors in areas like delivery speed, product quality, and customer service. Adopt a vendor scorecard system for easy assessment.

## 6. Store Layout Design:

 Design the store layout in an attractive, functional and customer-friendly way. It should reflect the tech theme of the store.

## 7. Staff Hiring:

• Hire talented and skilled staff for sales, operations, accounts, warehouse management, etc. They should ideally have knowledge about the products and good communication skills.

### **Business Action Elaborations:**

#### 1. Job Description Creation:

 Draft detailed job descriptions for the required positions: sales, operations, accounts, warehouse management. This should include qualifications, skills needed, key responsibilities, and expected performance outcomes.

#### 2. Advertisement of Vacancies:

 Advertise the job postings across relevant platforms that attract the right talent. This can include job search websites, social media, industry events and networking.

### 3. Review of Applications:

 Scrutinize received applications, shortlist potential candidates based on their experience, qualifications and skill set in relation to the job requirement.

#### 4. Interview Process:

 Plan and execute an interview process that challenges candidates' knowledge, problem-solving ability, and communication skills. This should be a multi-stage process including technical rounds, HR rounds and final interview by the management.

#### 5. Reference Check:

 Perform detailed reference checks to validate the information provided by the candidates. This includes contacting previous employers, universities or any other provided references.

#### 6. Job Offer:

 Deliver job offers to the selected candidates detailing the role, salary, benefits, and other terms of employment. Conduct salary negotiation if needed.

## 7. Training and Onboarding:

• Onboard the new hires by introducing them to the company culture and job expectations. Organize product training sessions to ensure they have knowledge about the products.

#### 8. Performance Management Plan:

 Set up a clear performance management plan outlining the performance measurement parameters, regular review intervals, and potential growth opportunities.

### 9. Retention Strategies:

 Develop employee retention strategies such as competitive pay, employee growth and development, recognizing and rewarding good performance, and fostering positive work environment.

#### 8. Store Launch Promotion:

Plan innovative marketing campaigns for the store's launch. Use both offline and online marketing channels.
 Preferably, organize a grand store opening event inviting influencers and target customers.

## 9. Website & App Development:

• Establish an online presence by designing a user-friendly website and app for the store. These platforms should provide detailed product information, online buying options, and customer support.

#### **Business Action Elaborations:**

# 1. Website Design and Layout:

 Plan an intuitive, orderly layout for the website. Ensure it is mobile-friendly as well as desktop-friendly, with easy-to-navigate menus.

# 2. App Development:

 Simultaneously, develop a user-friendly mobile app. It should mirror the design of the website for a consistent user experience across platforms.

#### App Conceptualization:

 Define your app's purpose, features and goals. Making sure it aligns with your website to provide a consistent user experience.

#### UI/UX Design:

• Design the user interface to be intuitive, user-friendly and visually appealing, mirroring the website

#### App Development Framework Selection:

 Decide on the app development framework that best suits your business needs and technological requirements.

# App Programming and Coding:

Begin the technical phase of app development. Code the features and functionality of the app.

# Integration with Website:

• Integrate the app with the existing website and make sure they are synchronized. Updates on one platform should reflect on another.

# Security Measures:

• Incorporate top-level security measures to protect user data and payment information.

# Payment Gateway Integration:

Set up and test your payment gateway to ensure safe and smooth transactions from the mobile app.

#### App Testing and Debugging:

 Conduct rigorous testing on android and iOS platforms, checking for any bugs or flaws and rectify these to ensure optimal performance.

# App Store Optimization (ASO):

 Optimize your app store listing with relevant keywords, screenshots and an enticing description to increase visibility.

## App Launch and Updates:

Launch your app on different app stores. Post launch, keep a track of user feedback and continuously
update the app to improve and add new features.

# 3. Product Catalogue Creation:

 Develop a comprehensive product catalogue that provides all necessary product details. Each item should contain product images, description, pricing, and a digital Add-to-Cart option.

## 4. Online Payment Integration:

 Integrate secure online payment gateways to facilitate transactions. Provide multiple payment options for customer convenience.

#### 5. Search Engine Optimization (SEO):

• Ensure that the website and app are thoroughly SEO optimized. This improves their visibility on search engines, thus attracting more customers.

# 6. Live Chat Integration:

• Integrate a live chat option for real-time customer support. Ensure there is an efficient team in place who can handle and quickly respond to the customer queries.

## Live Chat Software Selection:

 Choose an appropriate live chat software. The software should be reliable, scalable, and must have key features such as automatic message delivery, file sharing, and chat history.

#### Integration of Live Chat:

• Integrate the chosen live chat software with the website and mobile application. The integration process should be seamless and the chat box should be easily accessed on any page of the site.

#### Staffing Live Chat Representatives:

• Hire a team of live chat representatives. These representatives should be trained in online customer service and have excellent communication and problem-solving skills.

#### Training Live Chat Representatives:

 Provide training to the live chat representatives. The training should cover the usage of the live chat software, protocol for handling different types of queries, and focus on providing quick and precise solutions.

#### Creating Chat Protocols:

• Set protocols for handling customer chats. These must include guidelines for greeting customers, identifying their needs, resolving complaints, and ending the chat.

#### • Quality Monitoring:

 Monitor the quality of live chat support regularly. Assess the response time, resolution time, and customer satisfaction rate to gauge the efficiency of the live chat representatives.

#### Feedback Mechanism:

 Develop a feedback system for customers to rate their live chat experience. This will provide valuable insights to improve the service and address any issues quickly.

#### Escalation Procedure:

• Establish an escalation process for complex issues or complaints that cannot be resolved via live chat. This ensures that all customer concerns are addressed and resolved in a timely manner.

# Availability Schedule:

 Determine the hours of live chat availability based on your target audience and their shopping patterns. Understand that 24/7 support may be needed to cater to customers from different time zones.

# Continuous Improvement:

Continually improve the live chat service based on customer feedback and performance metrics.
 Regularly update training for representatives and make necessary adjustments to the live chat platform for enhanced user experience.

#### 7. E-commerce Security:

 Ensure the website and app follow all necessary e-commerce security standards to protect sensitive user data.

# 8. Testing and Debugging:

 Thoroughly test the website and app for any bugs or errors before launching. Check for smooth functionality of all features.

# 9. Website and App Launch:

 Launch the website and app once they are ready. Create a marketing campaign to promote these platforms.

## 10. Continuous Updating & Maintenance:

• Continue to update and maintain your website and app post-launch. Frequent updates and fixes ensure a smooth and positive user experience.

#### 10. Customer Service Set Up:

 Implement a strong, efficient customer service process. Train your staff members on top-notch customer interaction, handling queries, and after-sale services. Enforcing this will ensure customer loyalty and repeat purchases.