Air India

BOARDING PASS

NAME OF PASSENGER	FROM	TO
GAUR/SUDHANSHU MR	Delhi	Kolkata

FLIGHT	DATE	TIME	GATE	SEAT	BOARDING TIME
AI 2764	Wed Jan 28 2026	09:45 am	{{gate}}	7D	{{boardingTime}}

DEL
Indira Gandhi Airport
Delhi, IN
09:45 am
WED JAN 28 2026

2h 10m

CCU
Calcutta
Kolkata, IN
11:55 am
WED JAN 28 2026

CLASS	TERMINAL	BAGGAGE	PNR	E-TICKET	FF NUMBER	STATUS	CARRIER
Premium Economy	3	15 KG	9DJVN9	TBFGB4MET	—	CONFIRMED	Air India

M1GAUR/SUDHANSHU 9DJVN9 DELCCU AI2764

SEQ NO
001

PASSENGER COUPON / RECEIPT

PASSENGER NAME	FLIGHT	FROM	TO	DATE	CLASS	SEAT	PNR
GAUR/SUDHANSHU MR	AI 2764	DEL	CCU	Wed Jan 28 2026	Premium Economy	7D	9DJVN9

⚠ IMPORTANT INFORMATION

Check-in: Passengers must complete check-in at least 60 minutes before departure. Web check-in closes 1 hour before departure.

Boarding: Boarding gates close 25 minutes before scheduled departure. Late passengers will not be accommodated.

Identification: Valid government-issued photo ID required. Passport mandatory for international travel.

Baggage: Check airline website for current baggage allowance. Excess baggage charges apply.

TERMS & CONDITIONS OF CARRIAGE

Passenger Ticket and Baggage Rules

1. CHECK-IN REQUIREMENTS

- **Web Check-in:** Available 48 hours to 1 hour before departure through website or mobile app.
- **Airport Check-in:** Counters open 3 hours (international) or 2 hours (domestic) before departure.
- **Document Requirements:** Valid photo ID mandatory (Aadhar/PAN/Passport/Driving License for domestic; Passport for international).
- Passengers without valid identification will be denied boarding without refund.

2. BAGGAGE ALLOWANCE & RESTRICTIONS

- **Check-in Baggage:** 15 KG
- **Cabin Baggage:** Included
- **Prohibited Items:** Flammable liquids, explosives, weapons, sharp objects, lithium batteries in checked baggage.
- **Liquids in Cabin:** Maximum 100ml per container in transparent resealable bag (1 liter capacity).
- Additional baggage can be purchased online at discounted rates or at airport (subject to availability).
- Airline not liable for fragile items in checked baggage. Declare valuables and purchase excess valuation.

> **GATE CLOSURE POLICY:** Boarding gates close 25 minutes before departure. No exceptions. Passengers reporting after gate closure treated as no-show with no refund or rebooking.

3. CANCELLATION & REFUND POLICY

- **Refundable:** Yes
- **Cancellation Charges:** INR 5958*
- **Reissue Charges:** INR 3000*
- **No-Show:** Entire ticket amount forfeited. No refund, credit, or rebooking permitted.

Air India
Customer Care: 1800-233-1407 | Email: support@airindia.com

PASSENGER INFORMATION & REGULATIONS

4. SECURITY REGULATIONS

- All passengers and baggage subject to security screening by CISF/Airport Authority.
- Electronic devices must be removed and switched on if requested during security check.
- Sharp objects, tools, sporting equipment not permitted in cabin baggage.
- Cooperation with security mandatory. Refusal may result in denial of boarding.

5. IN-FLIGHT SERVICES & CONDUCT

- **Meals:** Complimentary
- Smoking (including e-cigarettes) strictly prohibited.
- Passengers must comply with crew instructions.
- Portable electronic devices in flight mode only.

> **UNRULY PASSENGER WARNING:** Assault, intimidation, or unruly behavior towards crew or passengers is a criminal offense. Penalties include imprisonment and placement on no-fly list.

6. PASSENGER RIGHTS & COMPENSATION

- **Flight Delay (2+ hours):** Refreshments and communication facilities provided.
- **Denied Boarding:** Compensation as per aviation rules.
- **Airline Cancellation:** Full refund or alternate flight at no extra cost.

7. CUSTOMER SUPPORT

24/7 Customer Service:

- Phone: 1800-233-1407
- Email: support@airindia.com
- Website: airindia.com

Thank you for choosing Air India!
Have a pleasant journey

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