

AI

Air India

BOARDING PASS

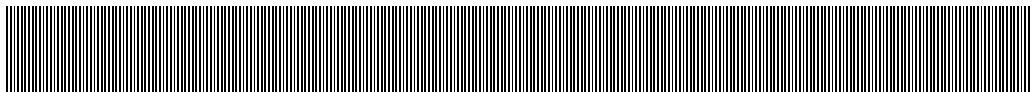
NAME OF PASSENGER
GAUR/SUDHANSU MRFROM
DelhiTO
KolkataFLIGHT
AI 2764DATE
Sat Jan 31
2026TIME
09:45 amGATE
{gate}}SEAT
—BOARDING TIME
{boardingTime}}

DEL

Indira Gandhi Airport
Delhi, IN

2h 10m

CCU

Calcutta
Kolkata, IN09:45 am
SAT JAN 31 202611:55 am
SAT JAN 31 2026CLASS
Premium Economy TERMINAL
3 BAGGAGE
15 KG PNR
7DM9CG E-TICKET
TBFSTTAY FF NUMBER
— STATUS
CONFIRMED CARRIER
Air IndiaSEQ NO
001

PASSENGER COUPON / RECEIPT

AI

PASSENGER NAME
**GAUR/SUDHANSU
MR**FLIGHT
AI 2764FROM
DELTO
CCUDATE
**Sat Jan 31
2026**CLASS
**Premium
Economy**SEAT
—PNR
7DM9CG

⚠ IMPORTANT INFORMATION

Check-in: Passengers must complete check-in at least 60 minutes before departure. Web check-in closes 1 hour before departure.**Boarding:** Boarding gates close 25 minutes before scheduled departure. Late passengers will not be accommodated.**Identification:** Valid government-issued photo ID required. Passport mandatory for international travel.**Baggage:** Check airline website for current baggage allowance. Excess baggage charges apply.Air India | www.airindia.com | Customer Care: 1800-233-1407
This is an electronic boarding pass. Keep this with you throughout your journey.

TERMS & CONDITIONS OF CARRIAGE

Passenger Ticket and Baggage Rules

1. CHECK-IN REQUIREMENTS

- Web Check-in:** Available 48 hours to 1 hour before departure through website or mobile app.
- Airport Check-in:** Counters open 3 hours (international) or 2 hours (domestic) before departure.
- Document Requirements:** Valid photo ID mandatory (Aadhar/PAN/Passport/Driving License for domestic; Passport for international).
- Passengers without valid identification will be denied boarding without refund.

2. BAGGAGE ALLOWANCE & RESTRICTIONS

- Check-in Baggage:** 15 KG
- Cabin Baggage:** Included
- Prohibited Items:** Flammable liquids, explosives, weapons, sharp objects, lithium batteries in checked baggage.
- Liquids in Cabin:** Maximum 100ml per container in transparent resealable bag (1 liter capacity).
- Additional baggage can be purchased online at discounted rates or at airport (subject to availability).
- Airline not liable for fragile items in checked baggage. Declare valuables and purchase excess valuation.

GATE CLOSURE POLICY: Boarding gates close 25 minutes before departure. No exceptions. Passengers reporting after gate closure treated as no-show with no refund or rebooking.

3. CANCELLATION & REFUND POLICY

- Refundable:** Yes
- Cancellation Charges:** INR 5000*
- Reissue Charges:** INR 3000*
- No-Show:** Entire ticket amount forfeited. No refund, credit, or rebooking permitted.

Air India
Customer Care: 1800-233-1407 | Email: support@airindia.com

PASSENGER INFORMATION & REGULATIONS

4. SECURITY REGULATIONS

- All passengers and baggage subject to security screening by CISF/Airport Authority.
- Electronic devices must be removed and switched on if requested during security check.
- Sharp objects, tools, sporting equipment not permitted in cabin baggage.
- Cooperation with security mandatory. Refusal may result in denial of boarding.

5. IN-FLIGHT SERVICES & CONDUCT

- Meals:** Complimentary
- Smoking (including e-cigarettes) strictly prohibited.
- Passengers must comply with crew instructions.
- Portable electronic devices in flight mode only.

UNRULY PASSENGER WARNING: Assault, intimidation, or unruly behavior towards crew or passengers is a criminal offense. Penalties include imprisonment and placement on no-fly list.

6. PASSENGER RIGHTS & COMPENSATION

- Flight Delay (2+ hours):** Refreshments and communication facilities provided.
- Denied Boarding:** Compensation as per aviation rules.
- Airline Cancellation:** Full refund or alternate flight at no extra cost.

7. CUSTOMER SUPPORT

24/7 Customer Service:

- Phone: 1800-233-1407
- Email: support@airindia.com
- Website: airindia.com

Thank you for choosing Air India!
Have a pleasant journey

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