

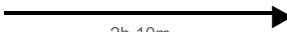
AI

Air India

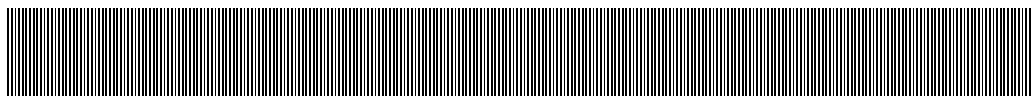
BOARDING PASS

NAME OF PASSENGER  
GAUR/SUDHANSU MRFROM  
DelhiTO  
KolkataFLIGHT  
AI 2764DATE  
Wed Jan 28  
2026TIME  
09:45 amGATE  
{gate}}SEAT  
7DBOARDING TIME  
{boardingTime}}

DEL

Indira Gandhi Airport  
Delhi, IN09:45 am  
WED JAN 28 2026

CCU

Calcutta  
Kolkata, IN11:55 am  
WED JAN 28 2026CLASS  
**Premium Economy** TERMINAL  
**3** BAGGAGE  
**15 KG** PNR  
**9DJVN9** E-TICKET  
**TBFGB4MET** FF NUMBER  
**—** STATUS  
**CONFIRMED** CARRIER  
**Air India**SEQ NO  
**001**

## PASSENGER COUPON / RECEIPT

AI

PASSENGER NAME  
**GAUR/SUDHANSU  
MR**FLIGHT  
**AI 2764**FROM  
**DEL**TO  
**CCU**DATE  
**Wed Jan 28  
2026**CLASS  
**Premium  
Economy**SEAT  
**7D**PNR  
**9DJVN9**

## ⚠ IMPORTANT INFORMATION

**Check-in:** Passengers must complete check-in at least 60 minutes before departure. Web check-in closes 1 hour before departure.**Boarding:** Boarding gates close 25 minutes before scheduled departure. Late passengers will not be accommodated.**Identification:** Valid government-issued photo ID required. Passport mandatory for international travel.**Baggage:** Check airline website for current baggage allowance. Excess baggage charges apply.

# TERMS & CONDITIONS OF CARRIAGE

## Passenger Ticket and Baggage Rules

### 1. CHECK-IN REQUIREMENTS

- Web Check-in:** Available 48 hours to 1 hour before departure through website or mobile app.
- Airport Check-in:** Counters open 3 hours (international) or 2 hours (domestic) before departure.
- Document Requirements:** Valid photo ID mandatory (Aadhar/PAN/Passport/Driving License for domestic; Passport for international).
- Passengers without valid identification will be denied boarding without refund.

### 2. BAGGAGE ALLOWANCE & RESTRICTIONS

- Check-in Baggage:** 15 KG
- Cabin Baggage:** Included
- Prohibited Items:** Flammable liquids, explosives, weapons, sharp objects, lithium batteries in checked baggage.
- Liquids in Cabin:** Maximum 100ml per container in transparent resealable bag (1 liter capacity).
- Additional baggage can be purchased online at discounted rates or at airport (subject to availability).
- Airline not liable for fragile items in checked baggage. Declare valuables and purchase excess valuation.

**GATE CLOSURE POLICY:** Boarding gates close 25 minutes before departure. No exceptions. Passengers reporting after gate closure treated as no-show with no refund or rebooking.

### 3. CANCELLATION & REFUND POLICY

- Refundable:** Yes
- Cancellation Charges:** INR 5958\*
- Reissue Charges:** INR 3000\*
- No-Show:** Entire ticket amount forfeited. No refund, credit, or rebooking permitted.

Air India  
Customer Care: 1800-233-1407 | Email: support@airindia.com

# PASSENGER INFORMATION & REGULATIONS

## 4. SECURITY REGULATIONS

- All passengers and baggage subject to security screening by CISF/Airport Authority.
- Electronic devices must be removed and switched on if requested during security check.
- Sharp objects, tools, sporting equipment not permitted in cabin baggage.
- Cooperation with security mandatory. Refusal may result in denial of boarding.

## 5. IN-FLIGHT SERVICES & CONDUCT

- Meals:** Complimentary
- Smoking (including e-cigarettes) strictly prohibited.
- Passengers must comply with crew instructions.
- Portable electronic devices in flight mode only.

**UNRULY PASSENGER WARNING:** Assault, intimidation, or unruly behavior towards crew or passengers is a criminal offense. Penalties include imprisonment and placement on no-fly list.

## 6. PASSENGER RIGHTS & COMPENSATION

- Flight Delay (2+ hours):** Refreshments and communication facilities provided.
- Denied Boarding:** Compensation as per aviation rules.
- Airline Cancellation:** Full refund or alternate flight at no extra cost.

## 7. CUSTOMER SUPPORT

### 24/7 Customer Service:

- Phone: 1800-233-1407
- Email: support@airindia.com
- Website: airindia.com

Thank you for choosing Air India!  
Have a pleasant journey

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