

# Department of AI & DS CSE and CS&IT

COURSE NAME: PROBABILITY, STATISTICS AND QUEUING THEORY

**COURSE CODE: 23MT2005** 

**Topic** 

**STOCHASTIC PROCESS** 

Session – 24











## AIM OF THE SESSION



To familiarize students with the concept of stochastic process

# INSTRUCTIONAL OBJECTIVES



#### This Session is designed to:

- 1. Define stochastic process
- 2. Describe the classification of stochastic process
- 3. To write the transition probability matrix.

## **LEARNING OUTCOMES**



At the end of this session, you should be able to:

- 1. Differentiate between one step, two step and n-step transition probability matrix.
- 2. Summarize the discrete time and continuous time Markov chains.











**Stochastic process**: A family of random variables which are functions of say, time are known as stochastic process (or random process).

Eg 1. Consider the experiment of throwing an unbiased die. Suppose that  $X_n$  is the outcome of the n<sup>th</sup> throw,  $n \ge 1$ . Then  $\{X_n, n \ge 1\}$  is a family of random variables such that for distinct values of n (=1, 2, 3...), one gets distinct random variable  $X_n$ ;  $\{X_n, n \ge 1\}$  constitutes a stochastic process.

Eg 2. Suppose that  $X_n$  is the number of sixes in the first n throws. For a distinct value of  $n=1,2,3,\ldots$ , we get a distinct binomial variable  $X_n$ ;  $\{X_n,n\geq 1\}$  which gives a family of random variables is a stochastic process.

Eg 3. Suppose that  $X_n$  is the maximum number shown in the first 'n' throws. Here  $\{X_n, n \ge 1\}$  constitutes a stochastic process.

Eg 4. Consider the number of telephone calls received at a switch board. Suppose that X(t) the random variable which represents the number of incoming calls in an interval  $(0, \underline{t})$  of duration t units. The number of calls in one unit of time is  $\underline{X}(1)$ . The family  $\{X(t), t \in T\}$  constitutes a stochastic process  $(T = [0, \infty))$ .











**Eg 1:** Suppose that X(t) is the number of telephone calls at a switch board in an interval (o, t). Here the state space of X(t) is discrete though X(t) is defined for a continuous range of time. This is a continuous time stochastic process with discrete state space.

Eg 2. Suppose that X(t) represents the maximum temperature at a particular place in (0, t), then set of possible values of X(t) is continuous. This is a continuous time stochastic process with continuous state space.

Thus the stochastic processes can be classified into the following four types of processes:

- (i) Discrete time; discrete state space
- (ii) Discrete time; continuous state space
- (iii)Continuous time; discrete state space
- (iv) Continuous time; continuous state space











All the four types may be represented by  $\{X(t), t \in T\}$ . In case of discrete time, the parameter generally used is n, i.e. the family is represented by  $\{X(n), n = 0,1,2....\}$ . In case of continuous time both the symbols  $\{X_t, t \in T\}$  and  $\{X(t), t \in T\}$  (where T is finite or infinite interval) are used. The parameter t is usually interpreted as time, through it may represent such characters as distance, length, thickness and so on.

**Markov process:** If  $\{X(t), t \in T\}$  is a stochastic process such that, for,  $t_1 < t_2 < ... < t_n < t$ 

$$\Pr_{a \le X(t) \le b/X(t_1) = x_1, X(t_2) = x_2, ..., X(t_n) = x_n} = \Pr\{a \le X(t) \le b/X(t_n) = x_n\}$$
the process  $\{X(t), t \in T\}$  is a Markov process.

Markov chain: A discrete parameter Markov process is know as a Markov chain.







**Transition probability:**  $P_{jk}$  is called the transition probability and represents the probability of transition from state j at the n<sup>th</sup> trial to the state k at the (n+1)<sup>th</sup> trail.

**Homogeneous Markov chain:** If the transition probability  $P_{jk}$  is independent of n, the Markov chain is said to be homogeneous. If it is dependent on n, the chain is said to be non-homogeneous.

One step transition probability: The transition probability  $P_{jk}$  refer to the states (j, k) at two successive trails (say n<sup>th</sup> and (n+1)<sup>th</sup> trails); the transition is one step transition probability.

If we are concerned with the pair of states (j, k) at two non-successive trails, say, j at the  $n^{th}$  trail and k at the  $(\underline{n+m})^{th}$  trail, the corresponding probability is then called m-step transition probability and is denoted by  $P_{jk}^{(m)} = \Pr\{X_{n+m} = k \mid X_n = j\}$ .

Transition probability Matrix or Matrix of transition probabilities: The transition probability  $P_{jk}$  satisfy  $P_{jk} > 0$ ,  $\sum P_{jk} = 1$  for all j. These probabilities may be written in the matrix form











**Transition probability Matrix or Matrix of transition probabilities:** The transition probability  $P_{jk}$  satisfy  $P_{jk} > 0$ ,  $\sum P_{jk} = 1$  for all j. These probabilities may be written in the matrix form

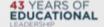
$$P = \begin{bmatrix} p_{11} & p_{12} & p_{13} & \cdots \\ p_{21} & p_{22} & p_{23} & \cdots \\ \cdots & \cdots & \cdots & \cdots \\ \cdots & \cdots & \cdots & \cdots \end{bmatrix}$$

This is called the transition probability Matrix of the Markov chain. P is a stochastic matrix.

<u>Thus</u> a transition matrix is a square matrix with non-negative elements and unit-row sums.









### ACTIVITIES/ CASE STUDIES/ IMPORTANT FACTS RELATED TO THE SESSION

Classification of chains: The Markov chains are of two types (i) ergodic (ii) regular

An ergodic Markov chain has the property that it is possible to pass from one state to another in a finite number of steps, regardless of present state.

A special type of ergodic Markov chain is the regular Markov chain.

A regular Markov chain is defined as a chain having a transition matrix P such that for some power of P it has only non-zero positive probability values.

**Note**: Thus all regular chains must be ergodic chains.











## **Examples**

1. Customers tend to exhibit loyalty to product brands but may be persuaded through clever marketing and advertising to switch brands. Consider the case of three brands: A, B and C. Customer "unyielding" loyalty to a given brand is estimated at 75%, giving the competitors only a 25% margin to realize a switch. Competitors launch their advertising campaigns once a year. For brand A customers, the probabilities of switching to brands B and C are 0.1 and 0.15 respectively. Customers of Brand B are likely to switch to A and C with probabilities 0.2 and 0.05 respectively. Brand C customers can switch to brands A and B with equal probabilities.

Express the situation as a Markov chain In the long run, determine the market share for each brand?

#### Solution:

The transition matrix for the given problem is

$$P = \begin{bmatrix} 0.75 & 0.1 & 0.15 \\ 0.2 & 0.75 & 0.05 \\ 0.125 & 0.125 & 0.75 \end{bmatrix}$$

Here loyalty to a given brand is estimated at 75%, giving the competitors only a 25% margin to realize a switch







## Examples

In the long run, the market share for each brand is

$$[x \ y \ z] \begin{bmatrix} 0.75 & 0.1 & 0.15 \\ 0.2 & 0.75 & 0.05 \\ 0.125 & 0.125 & 0.75 \end{bmatrix} = [x \ y \ z]$$

0.75x+0.2y+0.125z=x; 0.1x+0.75y+0.125z=y; 0.15x+0.05y+0.75z=z; x+y+z=1

Solving the above equations we will get x=0.3947; y=0.3070; z=0.2982











## **SUMMARY**

In this session, Stochastic process and its characteristics have discussed.

- 1. Different types of stochastic process.
- 2. Determine the one step, two step and steady state transition probabilities.









## **TERMINAL QUESTIONS**

1. A market survey is made on two brands of breakfast food A and B. Every time a customer purchases, he my buy the same brand or switch to another brand. The transition matrix is given below:

from
$$\begin{array}{c}
\text{To} \\
A \quad B
\end{array}$$

$$A \begin{bmatrix} 0.8 \quad 0.2 \\
0.6 \quad 0.4 \end{bmatrix}$$

At present, it is estimated that 60% of the people buy brand A and 40% buy brand B. Determine the market shares of brand A and brand B

- i) After two years
- ii) in the steady state
- 2. Consider a certain community in well-defined area with three types of grocery stores; for simplicity we shall call them I, II and III. Within this community (we assume that the population is fixed) there always exists a shift of customer from one grocery store to another. A study was made on January 1 and it was found that ¼ shopped at store I, 1/3 at store II and 5/12 at store III. Each month store I retains 90% of its customers and loses 10% of them to store II. store II retains 90% of its customers and loses 5% each to store I store III. Store III retains 40% of its customers and loses 50% of them to store I and 10% to store II.
- I) What proportion of customers will each store retain by February 1; March 1?
- II) Assuming the same pattern continues, what will be the long run distribution of customers among the three stores?











## REFERENCES FOR FURTHER LEARNING OF THE SESSION

#### **Reference Books:**

- 1. D. Gross, J.F.Shortle, J.M. Thompson, and C.M. Harris, Fundamentals of Queueing Theory, 4th Edition, Wiley, 2008
- 2. William Feller, An Introduction to Probability Theory and Its Applications: Volime 1, Third Edition, 1968 by John Wiley & Sons, Inc.

#### Sites and Web links:

- I. https://onlinecourses.nptel.ac.in/noc22 mal7/preview 3.
- 2. https://www.youtube.com/watch?v=Wo75G99F9f M&list=PLwdnzIV3ogoX2OHyZz3QbEYFhbqM 7x275&index=3
- 3. J.F. Shortle, J.M. Thompson, D. Gross and C.M. Harris, Fundamentals of Queueing Theory, 5th Edition, Wiley, 2018.
- 4. https://onlinecourses.nptel.ac.in/noc22\_ma17/previ ew 3.

5https://www.youtube.com/watch?v=Wo75G99F9f M&list=PLwdnzlV3ogoX2OHyZz3QbEYFhbqM 7x275&index=3











## THANK YOU



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