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So, I'll start the interview. So, where did you immigrate from? I'm from Japan. Japan, I see.

So, how long have you been here? I've been here since I was three, and I'm 23, so around 20 years. Wow, nice. So, how comfortable are you exploring in new places? Well, I've moved around like 15 times, so I am pretty comfortable.

I think I may be an exception, but it's always kind of just like saying hi to a place and then bye to it very quickly. So, it can be very hectic, but I guess I'm experienced, but maybe not that comfortable. Oh, I see.

So, what all challenges do you face while exploring new places? If there's a language barrier, obviously the language barrier. Otherwise, I think definitely cultural considerations, also just feeling homesick, and if there's no your country's food and stuff, I think that would be hard. I see.

Yeah. So, as you said, language barrier, would you like an application or website which has some language-specific features, like you can translate things and all? Yeah. Would you like something like that? Yeah.

What's your opinion on that one? Yeah, I think so. Well, I think with like Google Translate and stuff, people are able to have more conversations between cultures and countries, so definitely, definitely having those tools is important. Yeah, I see.

So, how often do you travel around the city? How often, like in one year, how many times? Yeah, maybe. Maybe three times, yeah. But I go to a lot of conferences, so yes.

Oh, I see. So, is there any typical place you go often? Like, you want to go to a tourist place more commonly, like that? Oh, right. Maybe, for me, not really touristy places because I don't like crowded places, but more nature of that country, yeah.

Oh, I see. Nature-oriented. Yes, yes, yes, yes.

So, do you use navigation tools often? A hundred percent, yes, yes. So, like, what all applications have you used for travelling? Well, it would be like the local country's application tool, the travelling tool. So, if it was Brisbane, it would be like TransLink or like Google Maps.

So, do you like any features of those applications? Or, like, do you want to add something more to it? Oh, okay. Well, it has to be, like, it has to be customised to your location. Like, you have to have your location on.

So, like, if I'm going somewhere, if it's on a bus line, then I want to know which stop I'm at. Like, it has to kind of follow it. I think for TransLink and stuff, it doesn't do that.

So, that's a bit annoying because you have to keep looking at the bus sign and seeing where you are. But you just want to see that. And I think some places, like, it doesn't show the bus stations or the train stations on the map.

It just has, like, the suburbs or the street names. So, I want to see the bus station stop on the map. So, you want to see which stop are you right now.

Yeah, exactly. And which will be the next one. And have that located on the map.

Yeah. So, which all stops have you covered so far? Exactly, exactly. So, like, what type of cultural experiences are you interested in? Like, festivals? Any traditional food or historical sites? Definitely, like, I think for me, historical sites.

So that I can, like, know more about the history of that place. And then also cultural, just food. So, is there anything else you would like a travel app to offer you for having better experiences for travelling next time? Right, well, I would maybe, like, yeah, just maybe, like, traditional experiences or cultural experiences.

So, maybe, like, rather than stay at a Western hotel, I would want to stay at a, like, a home of someone. So, you want the application to offer places to stay as well? Yes. I see.

But not just mainstream things, but, like, cultural. Local things as well. So, do you have any, like, safety concerns while travelling? Yeah, 100%.

Well, I'm going to Morocco soon. And just with my mum. And I'm like, yeah, well, just, I don't know, maybe it is really, really safe.

But just because it's a foreign country, I have no idea about it. So, I am quite scared, yeah. I see.

Like, do you rely on any specific resource to ensure safety while travelling? No, no. I just try to look up on that beforehand. But, yeah, no resources.

Like, would you rather decide on it beforehand? Decide on safety? Yeah. Yes. So, what kind of information would you find most useful while travelling? Like, when you are planning, what source of information would you like to... Maybe, like, what she said before, like, the safety profiles of that place is 100%.

What, like, the common crimes are, or what I should be afraid of. And then, and then just knowing, yeah, well, just knowing, like, just convenient stuff about, like, location to train stops and, like, bus stops. Yeah, the transportation availability.

100%, yeah. And, yeah, maybe your stay as well. Exactly.

And then, like, the historical places that, yeah. Like, would you like to prefer having an itinerary beforehand? Yeah, I do. Yeah.

Yeah. And... I think that's it. And would you prefer any personalised recommendation based on your preference? Personalised recommendation based on... Based on your preference.

Like, you said you want to have more nature-specific sites to go on. Yeah, no, that would be really helpful. Yeah.

So you get a suggestion based on the nature-specific areas. Yes, and also maybe, just adding on to previous questions, like, the convenience of getting there. Yeah.

Or, like, if it's not just, like, in the middle of nowhere, it's not, like, secluded, you know? Like, you can see how much distance is it from your place. Yeah. And is it public transport available? And also, like, the food, like, places around.

Or if there is any, you know? Yeah, exactly. Because I feel like if I go somewhere, then it shouldn't just be about that site. But it should be about, like, the whole experience.

Yeah. Yeah. Thank you.

Okay. No problem. Have a good day.

Thank you.

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