

Interview question:

- 1) What was difficult or strange about the tasks, if anything?
- 2) Was there anything you expected to find that was not there?
- 3) What was unnecessary, if anything?
- 4) What would you improve on this app, if anything?

Person 1

- 1, enter the map do not know how to continue the next step
- 2, sliding interaction, patient communication
3. Many places on the homepage are redundant, and the navigation bar is redundant
4. The map looks for doctors, not hospitals

Person 2

- 1, message alert location, map, find a doctor, search bar, classification to find duplicate
2. Doctor's evaluation
3. My health data and medical records are duplicated with the homepage
4. Doctor comment area

Person 3

- 1, health data and medication time together? There is no relationship between medication time and app purpose.
2. Online consultation
3. The search doctor, map and search on the homepage are duplicated. The health data and medical records on the homepage are redundant with my internal repetition.
4. Combine appointment records and notifications to increase allergy drug records

Person 4

1. Whether the information authorization is complete when making an appointment. In addition, the content of the authorized information is not clear. If you look at new diseases again, you should not transmit historical cases.
2. The health data on the homepage is repeated.
3. How to determine the medication time and whether it can be changed.

Person 5

1. The use of maps is very troublesome. It is impossible to distinguish regions for screening. In addition, it is not based on the dimensions of hospitals.
- 2, need to be able to have a historical appointment, and then directly find the corresponding doctor to make an appointment directly.
- 3, there is no need to take medicine. For personal health information should be more detailed classification.

Person 6

1. After the already familiar doctor has been booked, the recommended doctor is not given, but needs to be searched again
2. What information will be notified? Is it the time to take medicine or the appointment time, or is it the doctor's order?
3. Adding recommended doctors to the doctor's personal interface can avoid looking again.

Person 7

1. For the task of finding a doctor, I always thought that the map was to help me find a hospital, not a doctor, so I was very confused at the time
2. There are too many duplicate options and these options seem to have different functions, so I don't know which one to choose when doing the task
3. When performing the task, I found that the same function appeared in different forms of buttons on the home page, which looked very repetitive
4. I think this app does not have too many social functions, it can highlight the chat function

Person 8

1. I thought I was going to open the appointment interface to find the task of making an appointment with the doctor, but later I learned that I made an appointment in the map, which was a bit strange

2. As mentioned in the previous question, I thought the appointment with the doctor was in the appointment

3. You can delete the buttons that repeat functions in the interface to make the interface look more concise

4, the home page can delete some buttons to highlight the important functions of the app  
Person 9

1. When completing the task of checking my health information and medication time, I want to click the health data & drug time button on the home page, but these two functions look unreasonable when put together. It may be better to separate into two parts

2. I thought I was searching for a doctor in a nearby hospital in the map, but I didn't expect to find a doctor directly

3. The homepage looks very repetitive, so you can streamline it

4, the functionality of this app can be more prominent, the current interface interaction is a bit difficult to understand