Testing Record

PR 1
No navigation back to the homepage
Can't switch between chat page and search doctor result list

PR2
Choose a doctor for online consultation and do not want to confirm, but cannot return to the doctor list
Searching for new online doctors and existing chat lists in the same interface is easy to confuse

PR 3
When searching for a new doctor, mistakenly think it is a doctor in the search chat list
Inaccurate classification of search results

PR4
Cannot cancel after choosing a doctor
Cannot return to the chat list from the search result list

PR5
Inconsistent interface navigation

Testing Result Analysis

Problem
1. Navigation
2. Search bar
3. Classification

Solution
1. Improve navigation consistency
2. Add a back button to the doctor information page
3. Add a switch button between the chat list and the search result list
4. Conduct a survey to redefine the category name
5. Adjust the position of the search bar