Test Plan

Introduction
Concept:
A patient-oriented website/mobile app that allows patients to store their own medical records online, and this app supports patients to share their medical records between different hospitals with information privacy protection.

Purpose: Usability & Functionality
Testing how easy the product is to use with a group of representative users
Find design flaws that may be overlooked
Get vital insights into how well the product works

Features to be tested:
- Online consultation

Roles & Responsibilities
Testers: Xinkan Tang, Tianchang Sun, Xiaodan Liu
Execute tests, analyse test results and propose solutions

Testing Process & Strategy

- Tasklist
    1. Click on the online consultation module on the homepage
    2. View messages from doctors on the chat list
    3. Search for online doctors
    4. Choose a paediatrician category
    5. Choose one doctor
    6. Confirm online consultation with this doctor
    7. Send a message to the doctor

- Question
    Will the user try and achieve the right outcome?
    Will the user notice that the correct action is available to them?
    Will the user associate the correct action with the outcome they expect to achieve?
    If the correct action is performed; will the user see that progress is being made towards their intended outcome?

- Identify problems and severity

- Find solution