

CHARIN CROSS
99 WALL ST. SUITE 1273
NEW YORK, NY 10005
347.201.0204
claims@lbpc.info

06/21/18

CLAIM# ARO-03-08-07

Re: Recovery of Unclaimed Funds

Hi, Frank D. Ortwine c/o Kimberly Ortwine

Allow me to introduce myself, I am Charin Cross, A Claims Manager at LANCASTER BANQUES P.C. We are a boutique auditing firm based in New York, NY. Upon completion of a recent audit, we may have uncovered unclaimed funds **that belong to you.**

We would be pleased to extend our services to assist you with the recovery of these unclaimed funds.

- We will perform the necessary research to identify the source and amount of your Claim.
- We will cover "**all**" expenses and dedicate the labor required to recover your Claim on your behalf, including paying all legal expenses **whether or not the claim is recovered.**

THIS LETTER IS IN NO WAY A FORM OF SOLICITATION, NOR AN ATTEMPT TO COLLECT A DEBT. WE ARE NOT A DEBT COLLECTION AGENCY.

We make an effort to provide the highest level of service to all of our clients. If you have any questions, and/or would like our firm to recover these funds for you, feel free to send us an email, or simply give us a call at 347.201.0204.

Visit our website for more information. www.lancasterbanquespc.com

We look forward to speaking with you, and processing your claim.

Sincerely,

Charin Cross
Claims Management
LANCASTER BANQUES P.C.
charin@lancasterbanquespc.com

**Frank D. Ortwin c/o Kimberly Ortwin
5 Tanner Woods
San Antonio, TX 78248**

For your convenience, we included your engagement agreement. This agreement will allow LANCASTER BANQUES to begin the claims process on your behalf. Upon receiving this agreement, your claims representative will contact you within 24 hours to complete the procedure.

PLEASE RETURN THIS AGREEMENT TO: CLAIMS_L.B.P.C.
LANCASTER BANQUES P.C.
1221 BOWERS ST. STE 2141 BIRMINGHAM, MICHIGAN 48012
FAX: 347.434.4469
EMAIL: CLAIMS@LBPC.INFO

Asset Recovery Process

Locating Assets: Lancaster Banques P.C.s highly trained individuals and proprietary software locate dormant assets and unclaimed funds from a multitude of sources.

Identifying Parties Due Assets or Funds (Parties of Interest): A wholly separate work group within our company reviews volumes of private and public documents to determine which parties, businesses, individuals, and estates have rights to the assets or funds.

Locating Clients: Our highly trained team of research professionals, skip tracers and private investigators use every tool available to locate our clients. We utilize several subscription databases, on-line public record databases and have even knocked on the doors of relatives and former neighbors to find our clients. This is the most time-consuming and costly part of the recovery process and can take from one month to several years.

Contact by Claims Manager: Each potential client is assigned to one of our claims managers. The assigned claims manager contacts the party of interest and determines the most effective way of claiming the funds. The claims manager then prepares a simple engagement agreement outlining the terms of the transaction.

Preparing and Submitting Claims:

Post Claim Follow Up and Tracking:

Document preparation: Once you agree to become a client of Lancaster Banques P.C., our team of claims processors prepares all documents, pleadings, declarations and affidavits required to document the rights to the assets or funds.

Delivery of documents to client: Our claims processors then arrange to have the documents delivered to our party of interest to be executed and returned to Lancaster Banques P.C.

Claim assembly and quality control: Once the documents are returned to our claims processing department, the claim package is assembled. It then goes through two additional quality control levels before it is filed with the holder of the assets or funds.

Notification that the claim has been filed: A confirmation letter is sent informing our client when the claim was submitted and approximately when to expect payment.

Our claims processing team receives and answers all correspondences and questions from the asset holders and ensures that all timelines are met. In the rare event that outside legal assistance is required to receive payment, Lancaster Banques P.C. handles all aspects of the process and advances all expenses.

Determination and Payment of Claim:

We will notify you when the asset holder approves your claim. Once those funds are received, we will forward a check to you with a final accounting and customer survey.

CLAIM # ARO-03-08-07

Frank D. Ortwine c/o Kimberly Ortwine
5 Tanner Woods
San Antonio, TX 78248

Re: Recovery of Unclaimed Funds

Dear Frank D. Ortwine c/o Kimberly Ortwine

LANCASTER BANQUES P.C. (the "Company") is pleased to accept the opportunity to assist you with the recovery of your unclaimed funds currently being held by a government agency (the "Claim"). This engagement letter (the "Agreement") outlines the scope and terms of our services and your responsibilities.

1. Services. The Company agrees to provide the following services in connection with the Claim:

1. Incur the expenses and dedicate the labor required to research and identify the exact source and amount of the Claim.
2. Coordinating with the appropriate government agency for the preparation and submission of the appropriate paperwork for the recovery of the Claim.
3. Coordinating with you to submit the appropriate paperwork and forms of identification for the recovery of the Claim.

2. Your Responsibilities. In connection with the recovery of the Claim, you agree to the following:

1. Authorization. You authorize the Company to act as your exclusive agent for the recovery of the Claim.
2. Paperwork. You agree to sign and return all documents required for recovery of the Claim to the Company within three (3) days of receipt of the documents from the Company.

3. Cooperation. Both parties agree to cooperate fully with all reasonable requests from the other in performance of this Agreement.

3. Costs and Fees.

1. Costs. Company shall be responsible for ALL costs associated with the recovery of the Claim, including attorney's fees. **UNDER NO CIRCUMSTANCES SHALL YOU BE RESPONSIBLE FOR ANY UPFRONT OR OUT-OF-POCKET COSTS** associated with the recovery of your Claim.
2. Contingency Fee. Upon successful recovery of your claim, you agree to a contingent fee of thirty percent (30%) of the proceeds of the claim. The remaining seventy percent (70%) belongs to you. This shall apply whether we receive the check or if you receive the check. Regardless of which party receives the check, the other party shall immediately issue a check to the other party for their percentage by mail postmarked no later than three (3) business days of receiving the government-issued check. Should either party fail to pay the other party their portion of the Claim, the other party shall be legally entitled to three (3) times the amount due under this Agreement.

If the terms of this letter are acceptable to you, please acknowledge by signing below and returning to my attention at the address/email provide (Instructions available on the back of final page).

Very Truly Yours,

AGENT
LANCASTER BANQUES P.C.

Agreed to and Accepted By:

Signature: Major Factor
MAJOR FACTOR (Jun 21, 2018)

CLIENT NAME: claims@lbpc.info

LBPC_MAILER_INTRO AGREEMENT



Adobe Sign Document History

06/21/2018

Created:	06/21/2018
By:	Gie Felton (majorfactorent@icloud.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAt49goMDzs-H88ByGtyKsYuH6FW4byE6j

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- Document uploaded by Gie Felton (majorfactorent@icloud.com) from Acrobat
06/21/2018 - 12:17:41 PM PDT- IP address: 68.51.220.82
- Document emailed to MAJOR FACTOR (claims@lbpc.info) for signature
06/21/2018 - 12:17:43 PM PDT
- Document viewed by MAJOR FACTOR (claims@lbpc.info)
06/21/2018 - 12:21:04 PM PDT- IP address: 68.51.220.82
- MAJOR FACTOR (claims@lbpc.info) has agreed to the terms of use and to do business electronically with Major Factor Entertainment
06/21/2018 - 12:25:45 PM PDT- IP address: 68.51.220.82
- Document e-signed by MAJOR FACTOR (claims@lbpc.info)
Signature Date: 06/21/2018 - 12:25:45 PM PDT - Time Source: server- IP address: 68.51.220.82
- Signed document emailed to MAJOR FACTOR (claims@lbpc.info) and Gie Felton (majorfactorent@icloud.com)
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