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Plugin *Certificate*Documentation

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1.0	Stefan Wanzenried	Created
1.1	Stefan Wanzenried	Updates when using Plugin with ILIAS 5.x
1.2	Stefan Wanzenried	Describe new features introduced with plugin version 1.3 Describe meaning of different certificate status Add section on how to update the plugin



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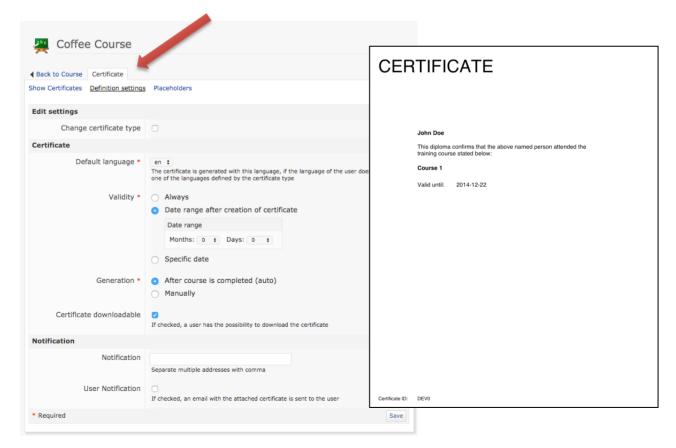


Introduction

The certificate plugin offers an enhanced support for creating and administrating certificates inside ILIAS. The main features include:

- Multiple certificate types with different layouts
- Generate pretty PDF layouts with JasperReports, the world's most popular open source reporting engine
- Multiple languages
- Multiple settings including validity and notifications
- Certificate PDF files are stored in the ILIAS data directory
- Revision of files: Each certificate bound to a user and course can have multiple versions

After a successful installation, an administrator can create a so-called certificate type. This type defines the available placeholders, default settings and the layout (template) of a certificate. Inside an ILIAS course, the plugin adds a new tab "Certificate" where a course administrator can choose from available certificate types and create a "certificate definition". If a course member passes the course, a certificate is generated. Depending on the settings of the certificate definition, the certificate-owner and other users get a notification by email when the PDF file is finished and ready for downloading.



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2 Installation

2.1 Preparing ILIAS Core Patches

ILIAS needs some minor patches to the code in order to work with the Certificate Plugin. Please install the patches according to the GitHub ReadMe:

https://github.com/studer-raimann/Certificate/tree/dev#patches

2.2 Install the plugin using GIT

Use the command line to locate to the root folder of ILIAS and enter the following commands:

mkdir -p Customizing/global/plugins/Services/UIComponent/UserInterfaceHook/
cd Customizing/global/plugins/Services/UIComponent/UserInterfaceHook/
git clone https://github.com/studer-raimann/Certificate.git

Go back to the root folder of ILIAS and use the following commands to install the "CertificateEvents" plugin.

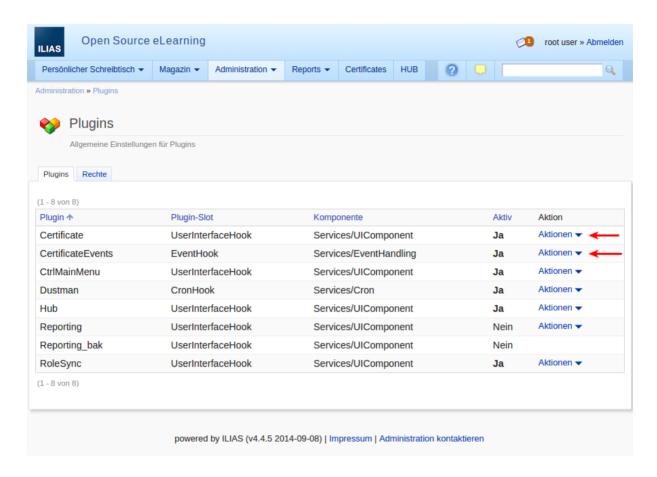
mkdir -p Customizing/global/plugins/Services/EventHandling/EventHook
cd Customizing/global/plugins/Services/EventHandling/EventHook
git clone https://github.com/studer-raimann/CertificateEvents.git

If everything is set up in the back end we move to the actual installation on the ILIAS front end. Log into your ILIAS installation with an administrator user. Navigate to "Administration → Plugins". If the steps mentioned above were executed correctly you should see the two plugins "Certificate" and "CertificateEvents". Use the actions menu to install and activate the plugins. Make sure you activate the plugins in the following order:

- 1. CertificateEvents
- 2. Certificate

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Now you have successfully installed the Certificate plugin.

2.3 Install depending services and plugins

The Certificate plugin depends on some other plugins and services. Please install them by following the provided links.

2.3.1 Plugins

ILIAS Version Service Installation link

Any	CtrlMainMenu	https://github.com/studer-raimann/CtrlMainMenu

2.3.2 Services

Installing a 3th-party service is straightforward and does not involve any further configurations (as with plugins). Some of the Services are not needed with ILIAS >= 5.x, as they are part of the core. The following table lists the services you must install according to the ILIAS version:

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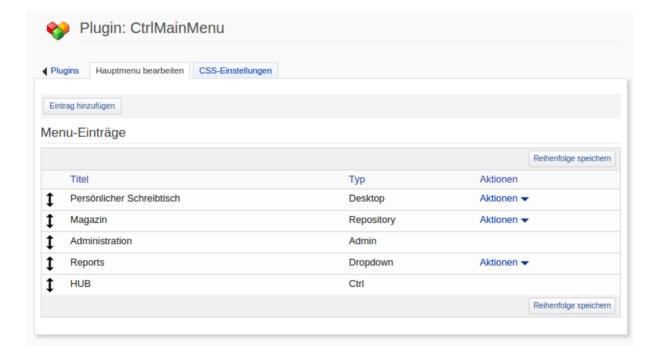
ILIAS Version	Service	Installation link
---------------	---------	-------------------

Any	Jasper Report	https://github.com/studer-raimann/JasperReport
4.3.x, 4.4.x	ActiveRecord	https://github.com/studer-raimann/ActiveRecord
4.3.x, 4.4.x	RouterService	https://github.com/studer-raimann/RouterService

2.4 Add MainMenu Entry

In this chapter we are going to add the main menu entries for the additional Certificate GUIs. We will add a new dropdown menu in the ILIAS MainMenu, where users and administrators can see and manage their certificates.

First navigate into "Administration \rightarrow Plugins \rightarrow CtrlMainMenu Actions \rightarrow Configure". You should see something similar to the screen shot shown below.



Here we click on: Add Entry and in the following form we choose the type "Dropdown". After this we will see the settings mask of the new dropdown. We choose a name, e.g. "Certificates", and choose the option "Use Arrow Image" afterwards use the button "Save and close". You will be back on the CtrlMainMenu configuration page as shown above but with one additional entry.



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Setting

Choose the newly created certificate entry's actions button and go to "Edit entries". Here we will add three new entries.

First we add the entry where each user will later be able to see all his certificates: Click on "Add entry" and configure the entry according to the following table:

Configuration

Select Access Type	No Access Control
Title	Something similar to "My Certificates"
GUI Classes, comma-separated	ILIAS 4.x : ilRouterGUI,srCertificateUserGUI ILIAS 5.x : ilUIPluginRouterGUI,srCertificateUserGUI

Hit "Save & Close" and make sure that you are back at "Certificate → Edit Entries" where you should see the newly created entry. Let's create two more entries following the same procedure:

Setting Configuration

Select Access Type	Restrict to Role → Administrator
Title	Something similar to "Administrate Certificates""
GUI Classes, comma-separated	ILIAS 4.x : ilRouterGUI, srCertificateAdministrationGUI ILIAS 5.x : ilUIPluginRouterGUI, srCertificateAdministrationGUI

Setting Configuration

Select Access Type	Restrict to Role → Administrator
Title	Something similar to "Certificate Types""

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GUI Classes, comma-separated

ILIAS **4.x**: ilRouterGUI, srCertificateTypeGUI
ILIAS **5.x**: ilUIPluginRouterGUI, srCertificateTypeGUI

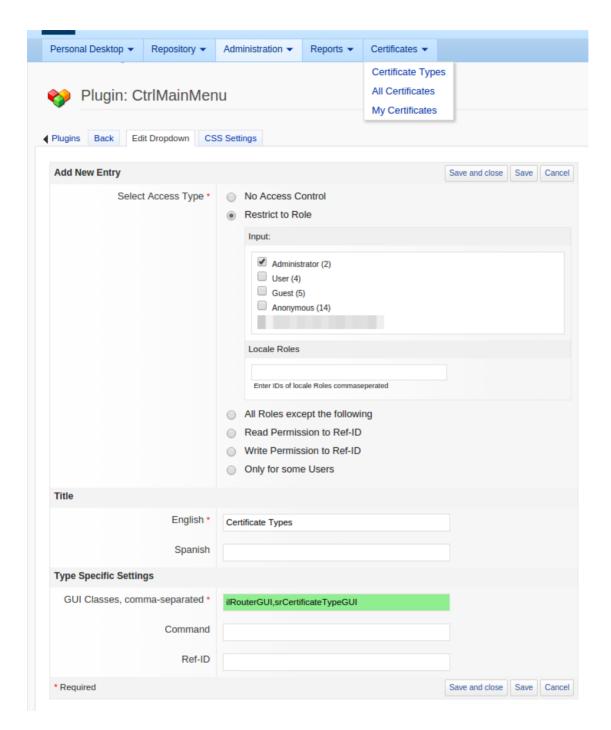
The second entry allows Administrators to administrate certificates from all users in ILIAS. The third entry is needed to create and manage additional certificate types. Feel free to change permissions and titles according to your needs.

Note that the GUI classes are different depending on the ILIAS version. If you updated ILIAS from 4.x to 5.x you must edit these entries so that the links are working correctly.

In the following screen shot you can see an example configuration. Also take a look at the MainMenu with the newly created dropdown and the sub-entries:

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2.5 Installing the Cron-Job

After a user of ILIAS has successfully passed a course where a certificate was defined, we want him to receive a certificate. The certificate PDF will be generated by a cron-job. This documentation will instruct you on how to install the cron-job on a Debian/Ubuntu distribution, which might also work for CentOS and some other Linux distributions. If you are working on a different OS, you might want to consult further resources in order to get your cron-job running.

1. Connect to the server via terminal

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- 2. Create and open the file /etc/cron.d/ilias cert cron with a text-editor
- 3. Enter the following line

*/15 * * * * www-data php
[ILIAS_ROOT_PATH]/Customizing/global/plugins/Services/UIComponent/UserInter
faceHook/Certificate/classes/class.srCertificateCron.php [USER] [PASSWORD]
[CLIENT ID]

Replace the four variables [ILIAS_ROOT_PATH], [USER], [PASSWORD] and [CLIENT_ID] according to the appropriate values of your installation. Make sure that the user has administration permissions in ILIAS, e.g. using the "root" user. If you can't remember your client ID, open the ILIAS setup (you can find it under yourdomain.com/setup/setup.php).

This script will run every fifteen minutes now in order to generate the PDFs of certificates for the users that passed a course.

2.6 Update the plugin

If you want to update the certificate plugin after a new release, make sure you also update the plugin "CertificateEvents" to its latest version. Also you may want to check if there are any updates for the "JasperSoft" Service available. After updating the plugins, install them in the ILIAS pluginadministration.

3 User Manual

3.1 Plugin configuration

Navigate to the plugin administration and open the configuration for the Certificate plugin. Modify the default configuration according to your needs:

Setting	Description
---------	-------------

Enable support for course templates	If enabled, the plugin offers additional certificate settings depending if a course is marked as "course template".
Print Date/Times on Certificate in UTC- Timezone	
Date Format	Date format used to format all dates from the standard placeholders

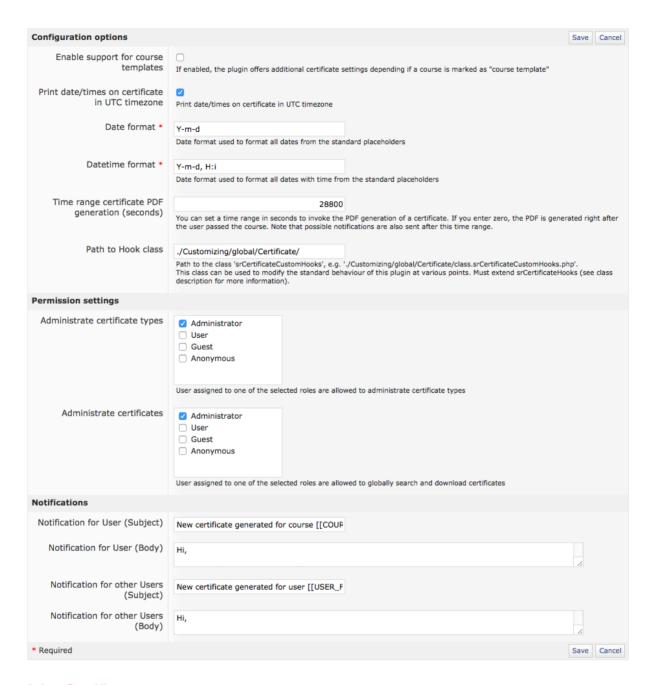
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Datetime Format	Date format used to format all dates with time from the standard placeholders
Time Range Certificate PDF generation (in seconds)	You can set a time range in seconds to invoke the PDF generation of a certificate. If you enter zero, the PDF is generated right after the user passed the course. Note that possible notifications are also sent after the given time range.
Path to Hook-Class	Path to the class 'srCertificateCustomHooks', e.g. './Customizing/global/Certificate/class.srCertificateCustomHooks.php'. This class can be used to modify the standard behaviour of this plugin at various points. Must extend srCertificateHooks (see class description for more information).
Callback E-Mail	E-Mail will be sent to this address whenever a certificate is called back.
Free Space Warning (MB)	Send a warning to the system administrator when the amount of free space for the certificate creation is lower than this value.
Administrate Certificate Types	Select roles that are able to administrate certificate types.
Administrate Certificates	Select roles that are allowed to globally search and download certificates.

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3.2 Certificate types

Certificate types "describe" a certificate by defining settings, placeholders and the certificate layout. They are available for course administrators when choosing a certificate for the course. The Certificate plugin comes with one pre-installed type called "Default Certificate". You may modify this type according to your needs or create additional types.

3.2.1 General settings

Open the GUI for managing the Certificate types over the previous installed MainMenu entry. Edit the "Default Certificate" type.

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3.2.2 Template

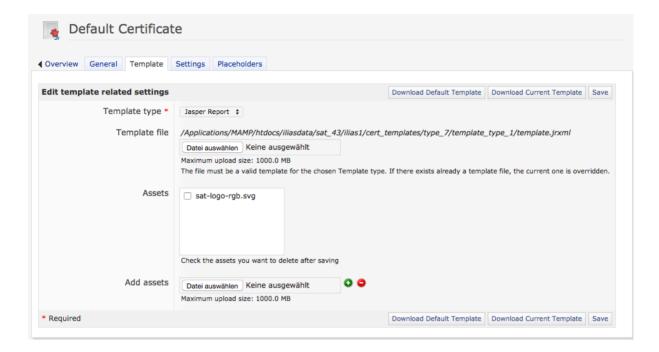
The certificate template defines the layout of the PDF file. Although the plugin is designed to support multiple template types, it is recommended to use "Jasper Report". This type allows designing nice PDF layouts with the help of the software <u>Jaspersoft Studio</u>.

The typical procedure to create a new PDF layout looks like this:

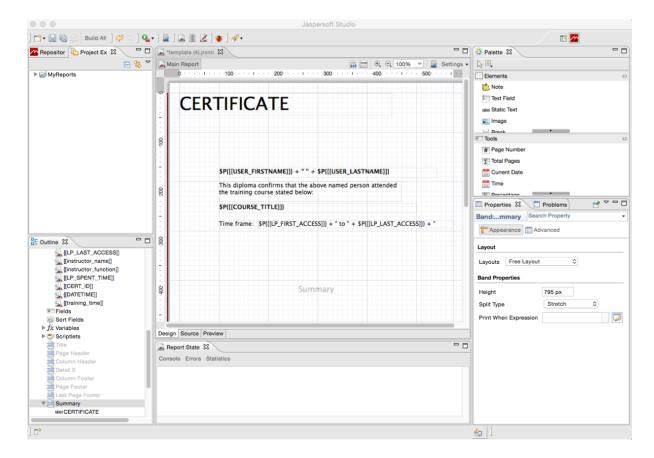
- 1. Download the Default Template file. This jrxml file contains a sample XML structure which you can customize further by adding text, images and placeholders
- 2. Open the jrxml file with "Jaspersoft Studio". Make your modifications and save the file.
- 3. Upload the jrxml file again
- 4. Add any referenced assets in the template file (such as images)
- 5. Save

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The screenshot below shows the Jaspersoft Studio with the default template:



3.2.3 Settings

The following settings are available:

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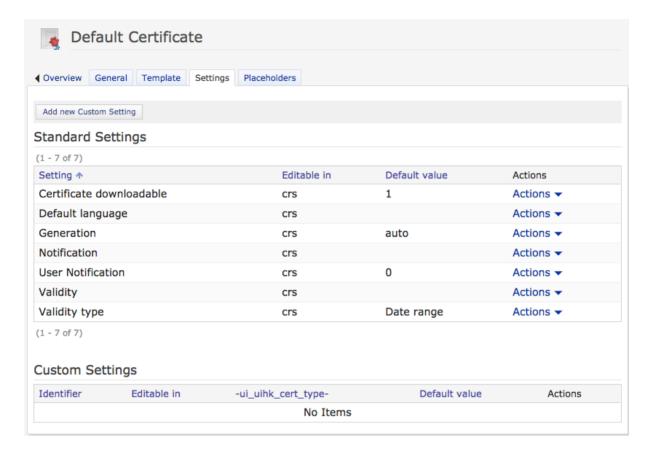
Setting Description

Certificate downloadable	If activated, the user is able to download the certificate PDF himself.
Default language	If the Certificate type supports multiple languages, specify the one that is chosen if the language of the user obtaining a certificate doesn't match any of the supported languages by the type.
Generation	Automatically, if the user passes a course Manually At the moment, the second option is not supported by the plugin.
Notification	Enter e-mail addresses getting notified whenever a certificate is generated (comma separated).
User Notification	Activate this setting if the user should receive the certificate by email.
Validity Type	Define the validity type of a certificate:
Validity	Choose the validity based on the validity type.

Note that by default all settings can be overridden on course level, e.g. when a course administrator chooses a certificate type. If a setting should not be changeable, remove the checkbox "Editable In" for the appropriate object. ATM, certificates are only supported for ILIAS courses.



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3.2.4 Placeholders

Placeholders are variables you can use in your certificate template, e.g. a .jrxml file for the JasperSoft Studio. A placeholder variable is replaced by a value at runtime, when generating the certificate PDF. The plugin offers a decent amount of so called "Standard placeholders". These placeholders come out of the box. Beside those placeholders, you are also free to create your own placeholders, which are fillable by a course administrator when defining a certificate on course level.

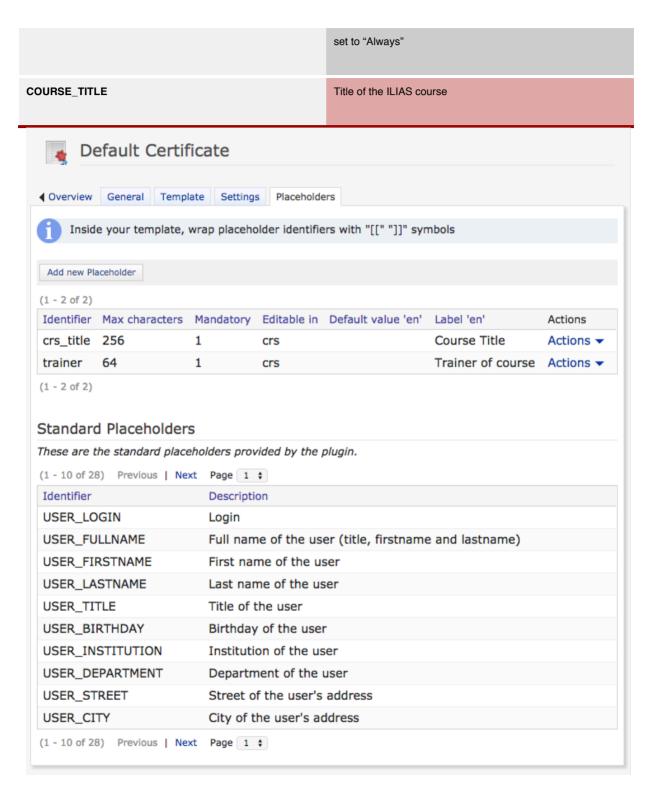
Here are some examples of available Standard placeholders:

Placeholder Description

USER_FIRSTNAME	First name of the user
USER_LASTNAME	Last name of the user
CERT_ID	Internal ID of the certificate
CERT_VALID_TO	Date how long the certificate is valid, if the validity type is not



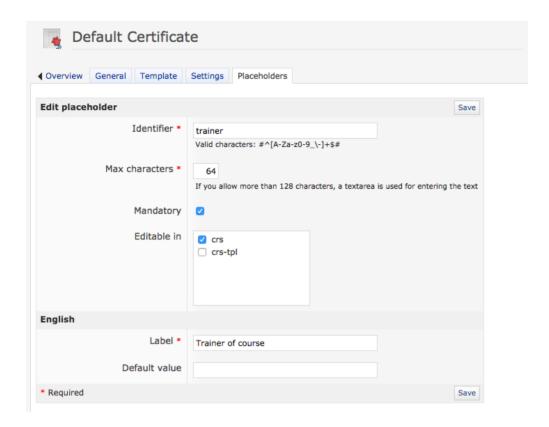
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To define a custom placeholder, click on the button "Add new placeholder". In the following example, a new placeholder "trainer" is added to the certificate. This allows the course administrators to write the name of a person that was the trainer of the course.



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Available settings for placeholders:

Setting Description

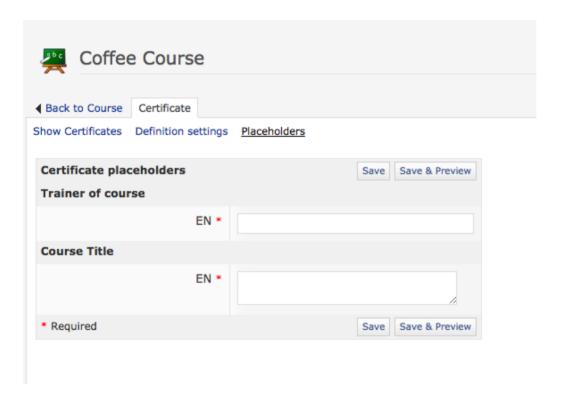
Identifier	The variable name of the placeholder that can be referenced in the template. In this example, to print the course trainer, the template must contain the following placeholder: [[trainer]] This variable is then replaced with the correct value defined in the certificate definition.
Max characters	Maximum amount of characters a course administrator is allowed to enter.
Mandatory	If checked, it is mandatory to fill out this placeholder.
Editable in	Remove any checkboxes if the placeholder's default value is not editable anymore.
Label	Label of this placeholder in the form.
Default value	Default value, pre-filled for the course administrator.

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The label and default value can be set for each language of the certificate type.

The screenshot below shows an example how placeholders can be entered in a course:



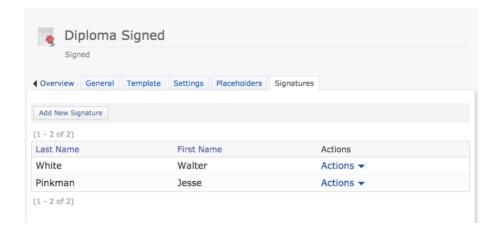
3.2.5 Signatures

This feature is mainly useful if your certificate should display a signature dynamically. The certificate type can hold multiple signatures. Signatures consist of a signature image, firstname and lastname of a person. When defining a certificate, you can choose the signature that should be used. If a signature is selected in the certificate definition, the following placeholders are submitted to the certificate template:

- [[SIGNATURE FIRSTNAME]] Firstname of the person
- [[SIGNATURE_LASTNAME]] Lastname of the person
- [[SIGNATURE NAME]] Combines first- and lastname
- [[SIGNATURE IMAGE]] Path to the image (without file type suffix)
- [[SIGNATURE IMAGE SUFFIX]] File type Suffix of the image, e.g. "jpg", "svg", "png"

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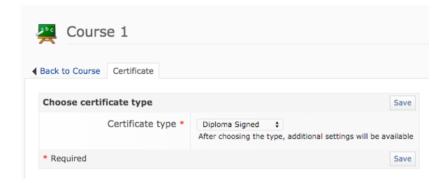


3.3 Certificate definitions

A certificate definition is created when choosing the certificate type in an ILIAS course. Depending on the settings of the certificate type, additional placeholders can be entered. It is also possible to overwrite some of the certificate specific settings, such as validity and notifications. Note that in order to define and configure a certificate for a course, the user needs "write" access to the course. This means, the person needs the permission "Edit settings".

3.3.1 Configure certificate for a course

Open the course where members should receive a certificate when passing the course. Click on the tab "Certificate".



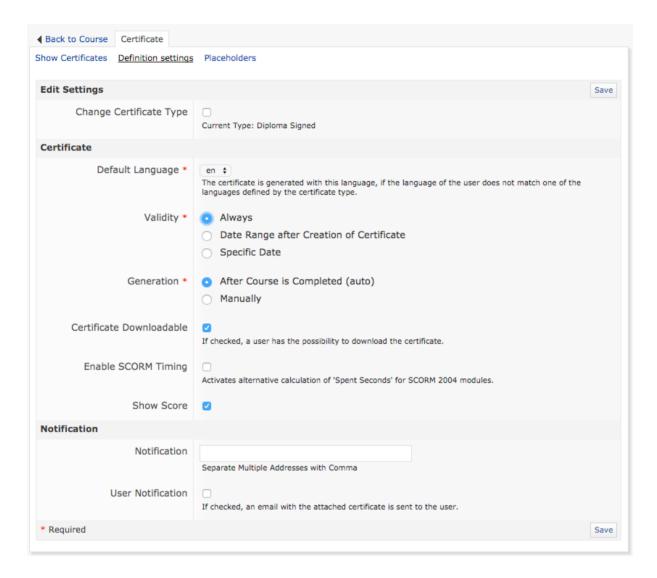
The plugin lists all the available certificate types. Choose the desired type and click on "Save". The certificate plugin creates a new definition and the GUI displays all settings for further configuration.

3.3.2 Settings

The settings of a certificate definition inherit the default value defined by the certificate type. If a setting is editable in the course object (remember that it is possible to define for each setting in which object it's editable) you can overwrite the default value. Settings that are not editable are displayed for information purposes, but the form is not active.



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A note to the setting "Enable SCORM Timing": ILIAS calculates the time a user is spending inside a course based on the time difference between two mouse clicks. SCORM modules calculate this time separately and more precise. If your certificate prints the spent time of a user and your course contains SCORM modules, consider enabling this setting. If activated, the plugin will use the calculations from a SCORM module instead of the ILIAS calculation.

3.3.3 Placeholders

If the certificate type has custom placeholders or signatures defined, they are now fillable by a course administrator. Again, it depends if the placeholder is marked as "editable" for the course object.

By clicking on "Save & Preview", a sample certificate is generated containing the real placeholder data. User related data such as name, address, etc. is printed anonymized.

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If the certificate type offers signatures, the desired signature can be selected below the placeholders. If selected, additional placeholders are passed to the certificate template (see section "3.2.5 Signatures" for further information)



3.3.4 Show certificates

This section displays all the members that received a certificate from the course. A course administrator has the possibility to download individual certificates and multiple PDF files compressed in a .zip file.



3.3.5 Print new version of a certificate

If a certificate should be printed again due to errors in placeholders or user data, you can manually create a new version:

- 1. Make sure that all errors are fixed, e.g. correct placeholders and typos in user related data
- 2. Open the ILIAS course where you'd like to regenerate the certificate
- 3. Navigate to "Members → Edit participants"



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- 4. Remove the "passed" checkbox in the member's table for the member that should receive a new certificate.
- 5. Click on "Save"
- 6. Now, check the checkbox "passed" again
- 7. Click on "Save" again

By passing the course again, the certificate plugin generates a new version of the certificate. As soon as the plugin finished creating the PDF file, it is available in the section "Show certificates" for downloading.

3.4 Global certificate administration

Administrators have the possibility to globally search and download certificates. If you followed the installation section of this manual, we created some new main menu entries with the help of the CtrlMainMenu plugin. Open the certificate administration by choosing the main menu entry "Administrate Certificates".

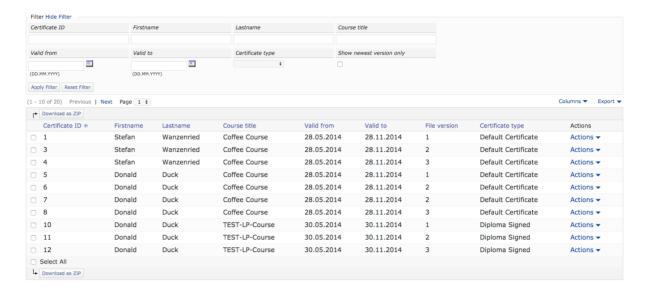
There exist several filters for searching certificates:

ion

Certificate ID	This is a unique ID of the certificate. If printed on the PDF, you can find a certificate by this ID and check if it corresponds to the correct person.
First name Last name	First- and Last name of the certificate owner
Course title	Title of the course in ILIAS where the certificate belongs to
Valid from Valid to	Filter results depending on the validity date of the certificates
Certificate type	If your installation contains multiple certificate types, you can display only certificates with the given type
Show newest version only	By checking this option, only the newest version of a certificate is displayed. If deactivated, multiple versions of a certificate are displayed.

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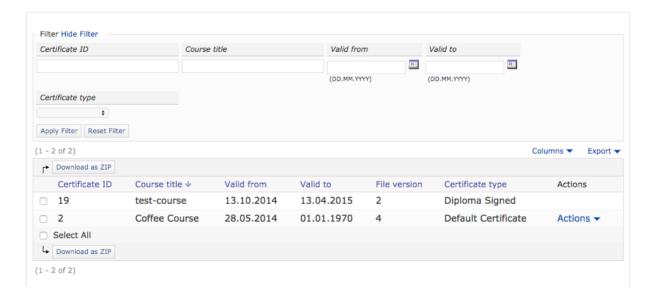


3.4.1 Call back a certificate

An administrator has the possibility to "call back" a certificate, if the certificate was generated by mistake. A called back certificate is no longer downloadable by a user or administrator. Additionally, an e-mail address can be configured in the plugin configuration. Whenever a certificate is called back, a notification is sent.

3.5 Overview of received certificates for users

Users have the possibility to view and download all received certificates. Downloading is only possible if the certificate type allows this functionality. Again, we created a main menu entry called "View Certificates" in the install section. Depending on your configuration of the certificate plugin, this entry may be missing or have another title.



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3.6 Meaning of different certificate status

A certificate object can have one of the following statuses:

Status Description

DRAFT	Initial status when the user has passed a course and a certificate is generated. Certificates with the DRAFT status are not picked up by the cronjob to generate a PDF file. The next possible status (NEW) will be set by the cronjob according to the plugin configuration setting "Time Range Certificate PDF Generation".
NEW	Certificates with the status NEW are picked up by the cronjob, which will try to generate a PDF file.
WORKING	This status is applied if the certificate is currently being processed (PDF generation is in progress).
PROCESSED	The PDF generation was successful and a PDF file does exist. Certificates with this status are also downloadable via the user interface.
FAILED	The system failed to generate the PDF file due to any errors.
CALLED BACK	A certificate administrator can apply this status if a certificate was created by mistake. Any certificate with a CALLED BACK status is no longer downloadable (and can therefore be seen as "invalid")