

Mr Matthew Wheeldon
Wessex Water Limited
Wessex Water Operations Centre
Claverton Down Road
Claverton Down
Bath
BA2 7WW

Our ref: EPR/ZP3821GK/A001

Date: 16 April 2013

Dear Mr Matthew Wheeldon

Your new environmental permit

Permit reference: EPR/ZP3821GK/A001

Operator: Wessex Water Limited

Facility: Bishop Sutton SPS

Our determination of your application for a permit is complete and we're satisfied that you can carry out your activities in accordance with the enclosed permit, without harm to the environment or human health. I enclose your new permit. Please keep it in a safe place.

This letter contains web links to other documents. If you aren't able to access these phone our Customer Contact Centre for help.

You need to read our document 'How to comply with your environmental permit'. This will help you understand what you need to do to meet the conditions of your permit. You can find this on our guidance web page at

<http://www.environment-agency.gov.uk/business/topics/permitting/32320.aspx>

Please look at the table below and note any of the things that apply to your permit.

If...	then..
you plan to keep your records at a site other than where the activity takes place	you need to let us know within 20 working days of receiving this letter.
your permit includes pre-operational or improvement conditions	check the deadlines for completing measures and make sure you carry them out by the times stated
you are carrying out a waste operation or activity and need to submit quarterly waste returns on waste movements Note: This does not apply to permits that only have stand alone water discharge or groundwater activities.	you can get the forms you need from our website http://www.environment-agency.gov.uk/business/topics/waste/32176.aspx When you complete your return use the waste returns reference above.
your permit includes an installation	we enclose a legal notice and information about reporting to the Pollution Inventory.
you need to submit other returns	send these to your area office. Speak to your area officer to check local arrangements.

There is an annual subsistence charge for your permit unless:

- your permit is only for discharges of sewage effluent where the maximum daily volume of discharge permitted is five cubic metres or less (this does not apply to trade effluent or any other type of discharge);
- or your permit is only for mobile plant, instead we will charge for each deployment.

The annual charge is due on demand in the year that we issue the permit and then on 1 April each year. The charge starts from the date we authorise the permit, unless there's a condition relating to a standalone water discharge which states a later start date. In that case we will charge for the discharge from the start date. If you need to know more about the subsistence charge please look at the charging guidance on our website at <http://www.environment-agency.gov.uk/business/regulation/31857.aspx>

Rights of appeal

If you're not happy with any permit condition that has been imposed by the permit you may appeal to the Secretary of State for permits in England or Welsh Ministers for permits in Wales. You must make your appeal no later than six months after the permit issue date. Further information about making an appeal and the forms you will need are available from the Planning Inspectorate website or from the contact details below.

For England:

The Planning Inspectorate, Room 4/04 Kite Wing, Temple Quay House,
2 The Square, Temple Quay, Bristol, BS1 6PN. **Phone:** 0117 3728726
Email: environment.appeals@pins.gsi.gov.uk

For Wales:

The Planning Inspectorate, Crown Buildings, Cathays Park, Cardiff, CF10 3NQ.
Phone: 029 2082 3866 / 389, Fax: 029 2082 5150 **Email:** wales@pins.gsi.gov.uk

You must send written notice of the appeal and the documents listed below to the Secretary of State or Welsh Ministers to the respective Planning Inspectorate address above. At the same time you must send us a copy of the notice and documents to

Victoria Balmer, Appeals Coordinator, Environment Agency, National Permitting Service, Knutsford Road, Latchford, Warrington, WA4 1HG.

Phone: 01925 542456 **Email :** victoria.balmer@environment-agency.gov.uk

The documents are:

- a statement of the grounds of appeal;
- a copy of any relevant application;
- a copy of any relevant environmental permit;
- a copy of any relevant correspondence between the appellant and the regulator;
- a copy of any decision or notice which is the subject matter of the appeal; and
- a statement indicating whether you wish the appeal to be in the form of a hearing or dealt with by way of written representations.

You may withdraw an appeal by notifying the Secretary of State or Welsh Ministers in writing and sending a copy of that notification to us.

If you have any questions about this permit please phone our Customer Contact Centre on 03708 506 506. They will put you in touch with a local area officer.

Yours sincerely

Andrew Mattinson

Permitting Support Advisor

Direct dial: 0114 289 8386

Direct fax: 0114 262 6697

Direct e-mail: psc-waterquality@environment-agency.gov.uk