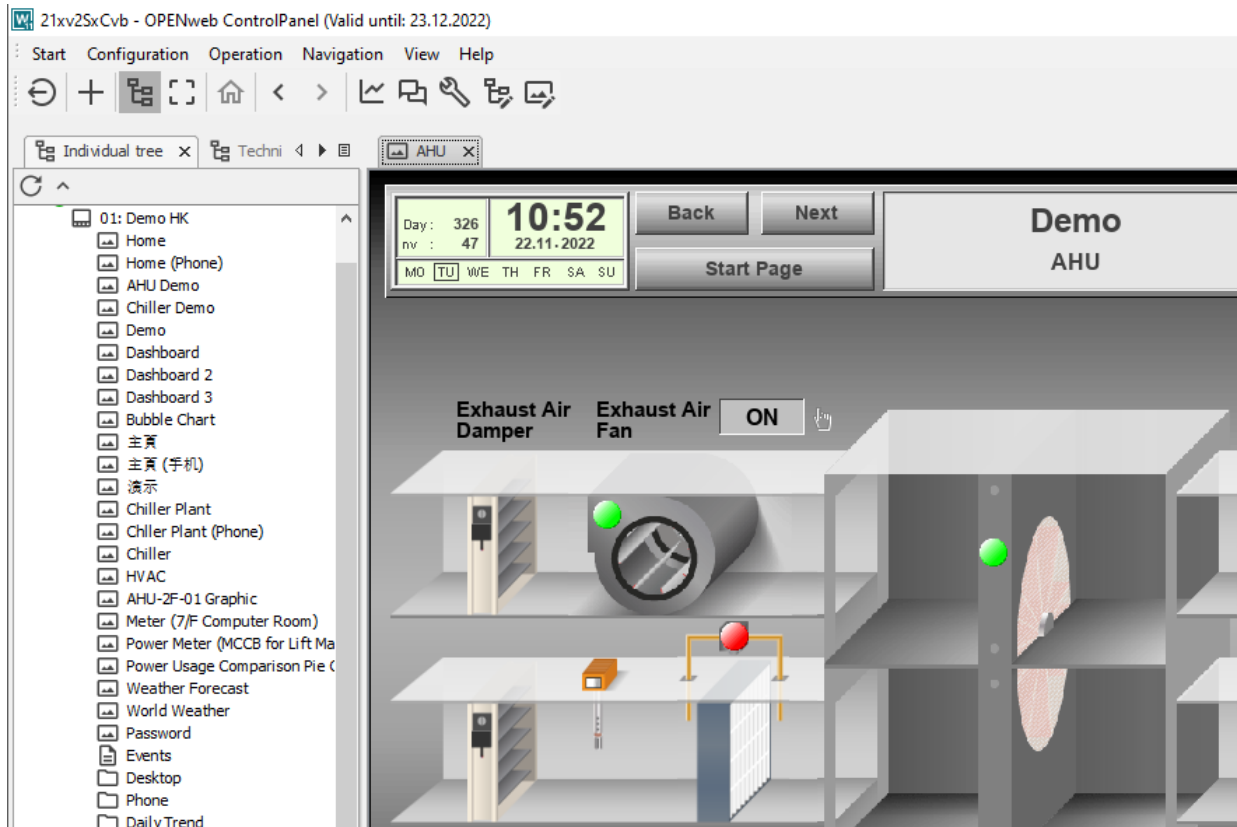
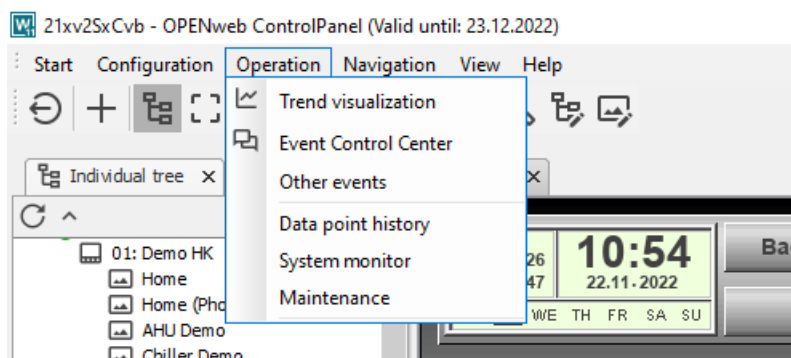


TT221104 - OPENweb 11 - Alarm Popup Window

1. In OPENweb, you can check the alarms in Event Control Center (ECC).



2. From the menu, click on “Operation”, “Event Control Center”.

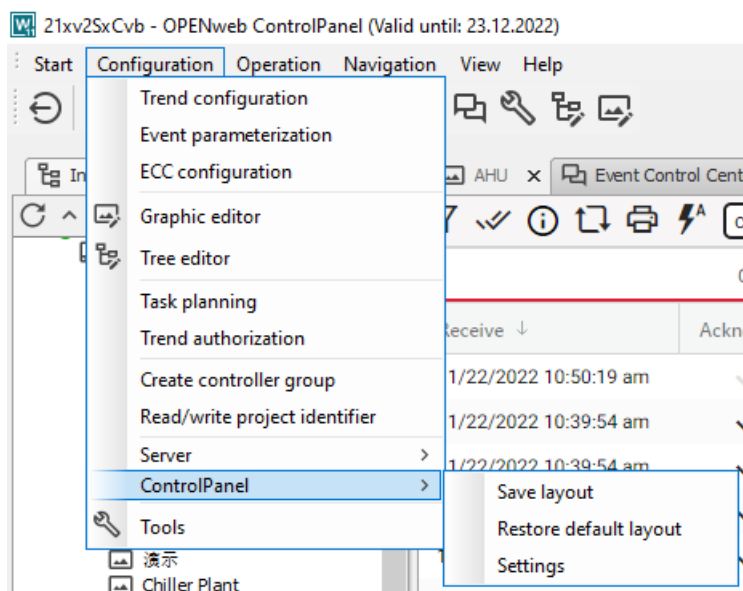


3. Now you should be able to see all current alarms in the system, including alarms not return to normal, and also unacknowledged alarms. The “History” tab are for all alarms/events.

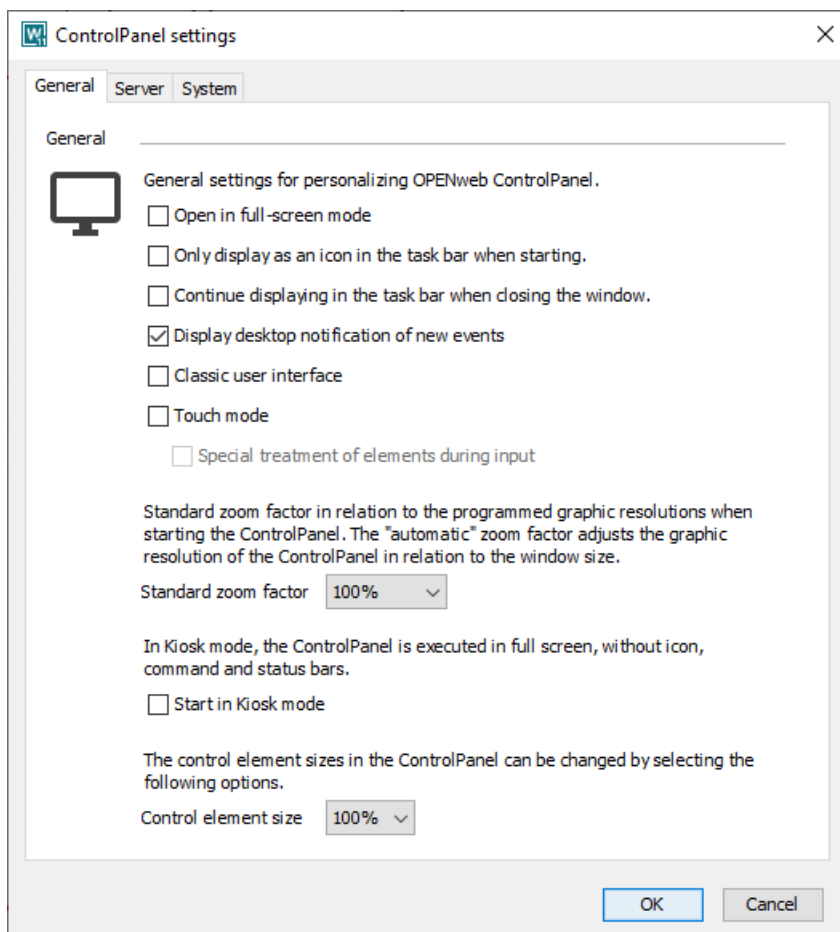
CURRENT EVENTS				HISTORY
Receive ↓	Acknowledgement...	Canceled	Event text	Controller
11/22/2022 10:50:19 am	✓		AHU Filter Clog Alarm	DDC108
11/22/2022 10:39:54 am	✓		Message manual operation D000-03 (internal IOs demokk)	DDC108
11/22/2022 10:39:54 am	✓		e. IO-module DI8D08T addr.02 demokk missing or defect	DDC108
11/22/2022 10:39:54 am	✓		e. IO-module D08TH addr.01 demokk missing or defect	DDC108

4. Some customers may want to see a popup window when new alarms come in. In this case, you need to enable “Display desktop notification of new events” in Control Panel settings.

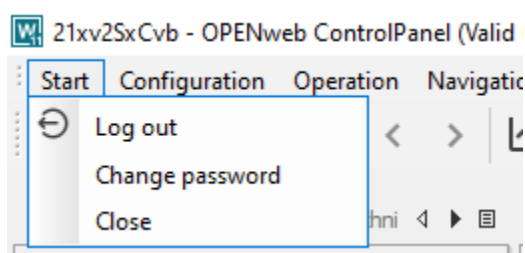
5. From the menu, click on “Configuration”, “Control Panel”, “Settings”.



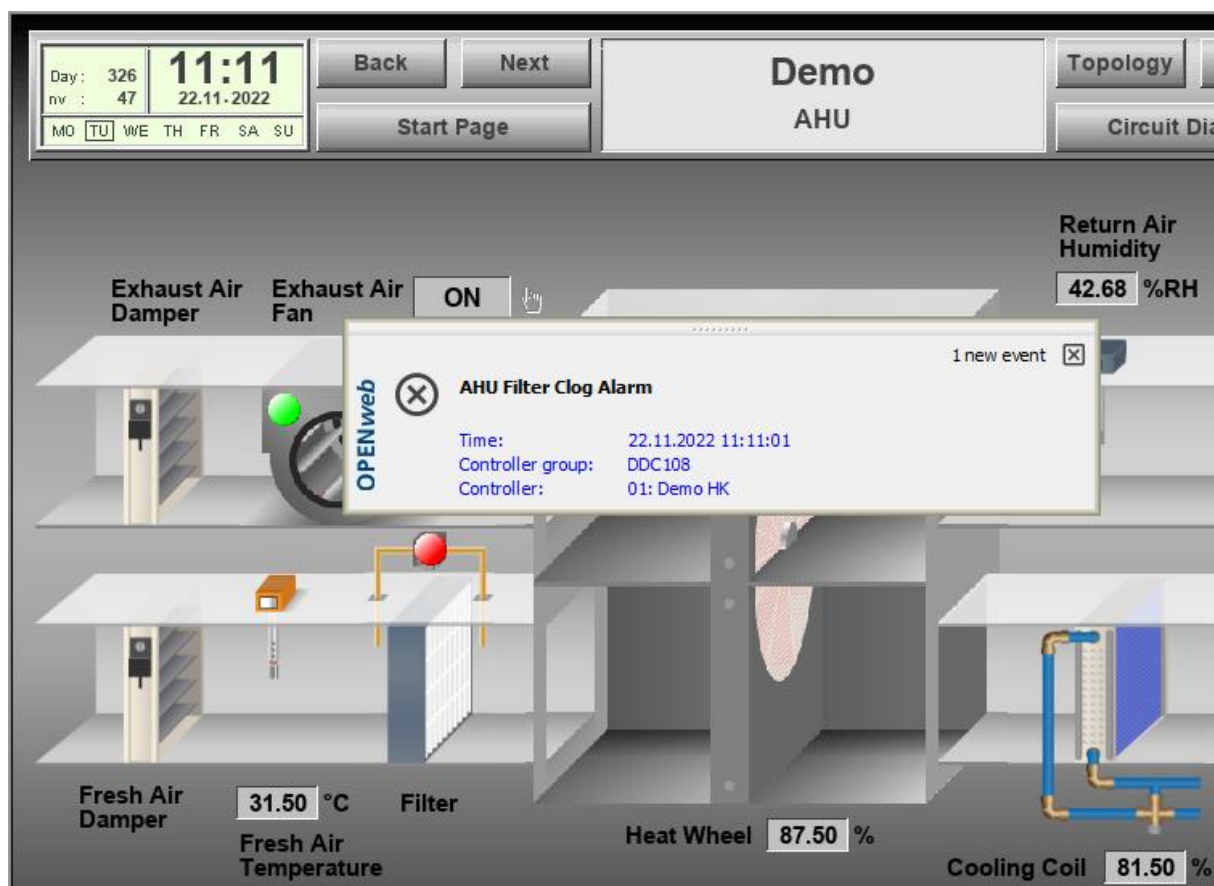
6. Enable the “Display desktop notification of new events” option and click “OK”.



7. Close OPENweb Control Panel and start it again.



8. When new alarm(s) came in, you should now see a popup window for the alarm together with the alarm details.



9. Please note that this function only works in OPENweb Control Panel. It won't work if you're using OPENweb HTML5 when viewing via HTML5 browser (e.g. MS Edge).

