
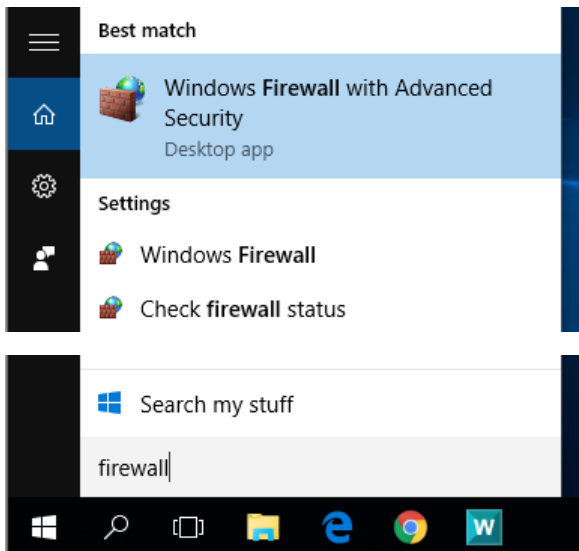
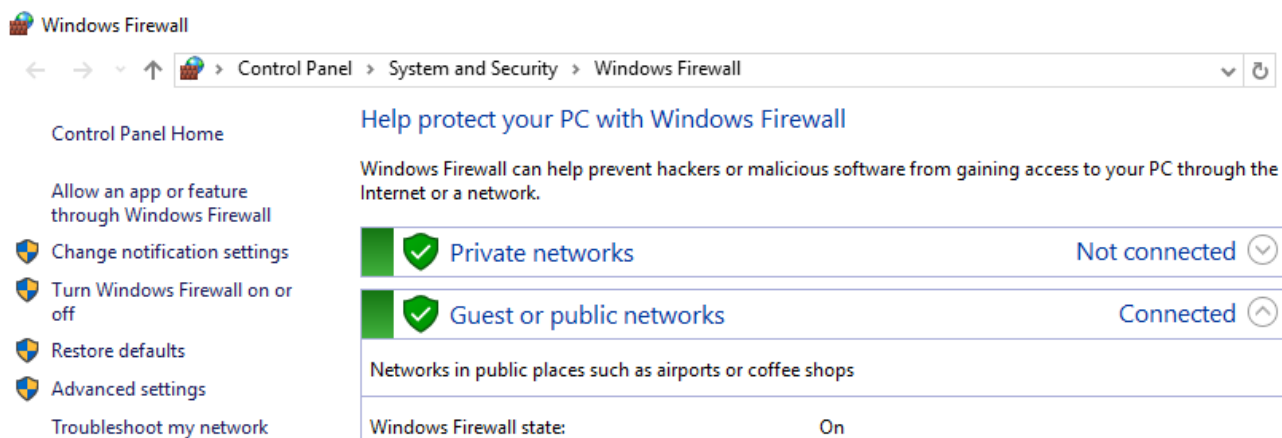


TT191001 – OPENweb - Windows Firewall Settings

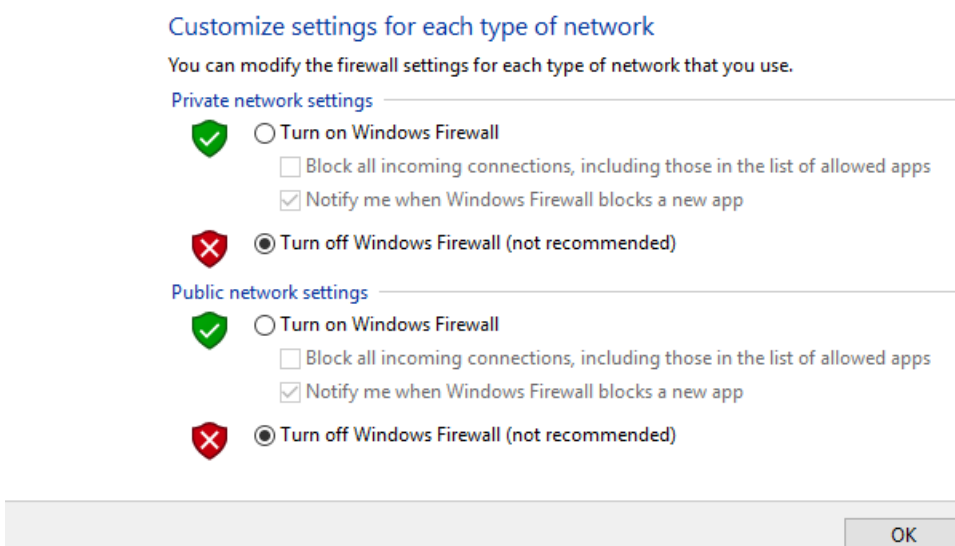
1. Sometimes OPENweb operations maybe blocked by Windows firewall, e.g. when you want to access OPENweb server from another PC on the network
2. To confirm it, you can temporary disable Windows firewall on OPEN server PC for testing.
Click on the  button, type “firewall” and select “Windows Firewall”



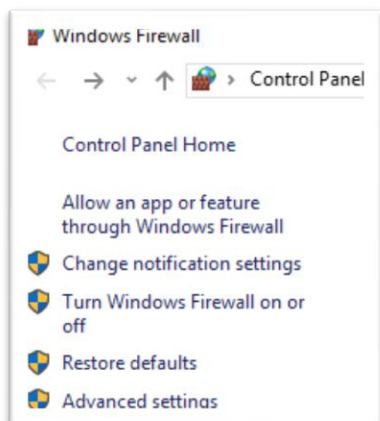
3. To turn it off, click on “Turn Windows Firewall on or off”



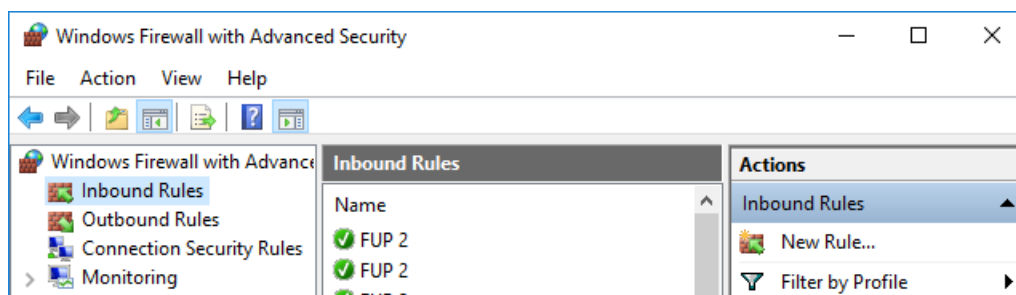
4. Select “Turn off Windows Firewall (not recommended)” for all the network and click “OK”



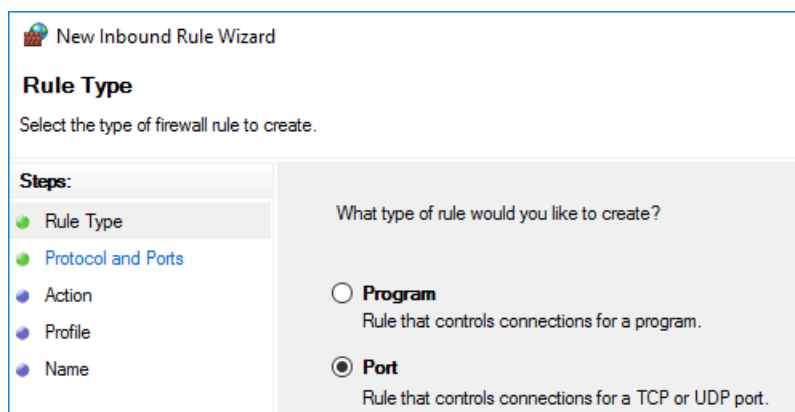
5. Now you can continue for your OPENweb operations. Please remember to turn on the firewall again after you finish the work
6. If you need to operate OPENweb remotely, then it's better to change your firewall settings to allow the inbound traffic in OPENweb server PC, e.g. TCP port 80 for OPENweb control panel. Click on "Advanced Settings"



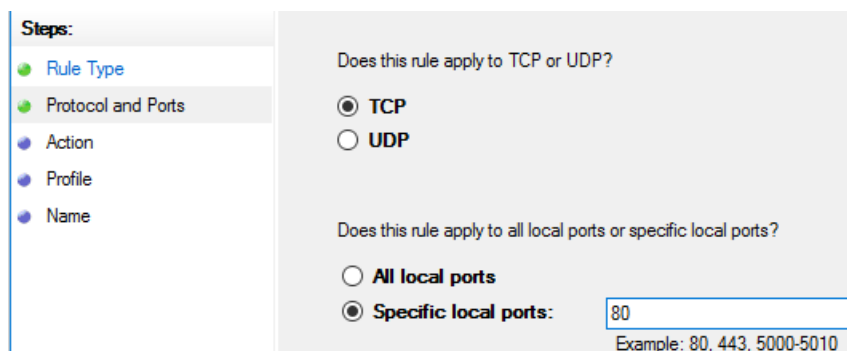
7. Click on "Inbound Rules", and then "New Rules"



8. Select "Port" and click "Next"



9. Select "TCP", and then type "80" for "Specific local ports:" and click "Next"



10. Select “Allow the connection” and click “Next”

The screenshot shows the 'Steps' pane on the left with 'Action' selected. The main pane asks 'What action should be taken when a connection matches the specified conditions?'. The option 'Allow the connection' is selected with a radio button. Below it, a note states: 'This includes connections that are protected with IPsec as well as those are not.'

11. Select all networks and click “Next”

The screenshot shows the 'Steps' pane on the left with 'Profile' selected. The main pane asks 'When does this rule apply?'. Three checkboxes are checked: 'Domain', 'Private', and 'Public'. Each checkbox has a description: 'Domain' applies when connected to a corporate domain; 'Private' applies when connected to a private network location like home or work; 'Public' applies when connected to a public network location.

12. Type in a name and click “Finish”

The screenshot shows the 'Steps' pane on the left with 'Name' selected. The main pane has a 'Name:' label followed by a text input box containing the text 'HTTP'.

13. Please note that sometimes OPENweb is not using port 80 for Control Panel (e.g. 85). So please make sure you allow the correct inbound port in firewall settings

14. Please also note that network port for “ping” is disabled by default in Windows 10, so you may not be able to check the network connection using the “ping” command. If required, please disable the firewall for testing

15. If after disabling the firewall it still can't work, please also try to disable your antivirus software for testing