

TT200104 – OPEN - Start Access Level

Note

This Support Knowledge Base article KB is the result of a support request.

It is not part of the official documentation of DEOS AG and does not claim to be complete.

The article is intended to support the solution of a similar problem.

If you have any questions, comments or additions, please contact DEOS AG Support.

Title

OPEN-Start Access Level (TT200104)

Object

FUP

Reference version

2

Date

01.2020

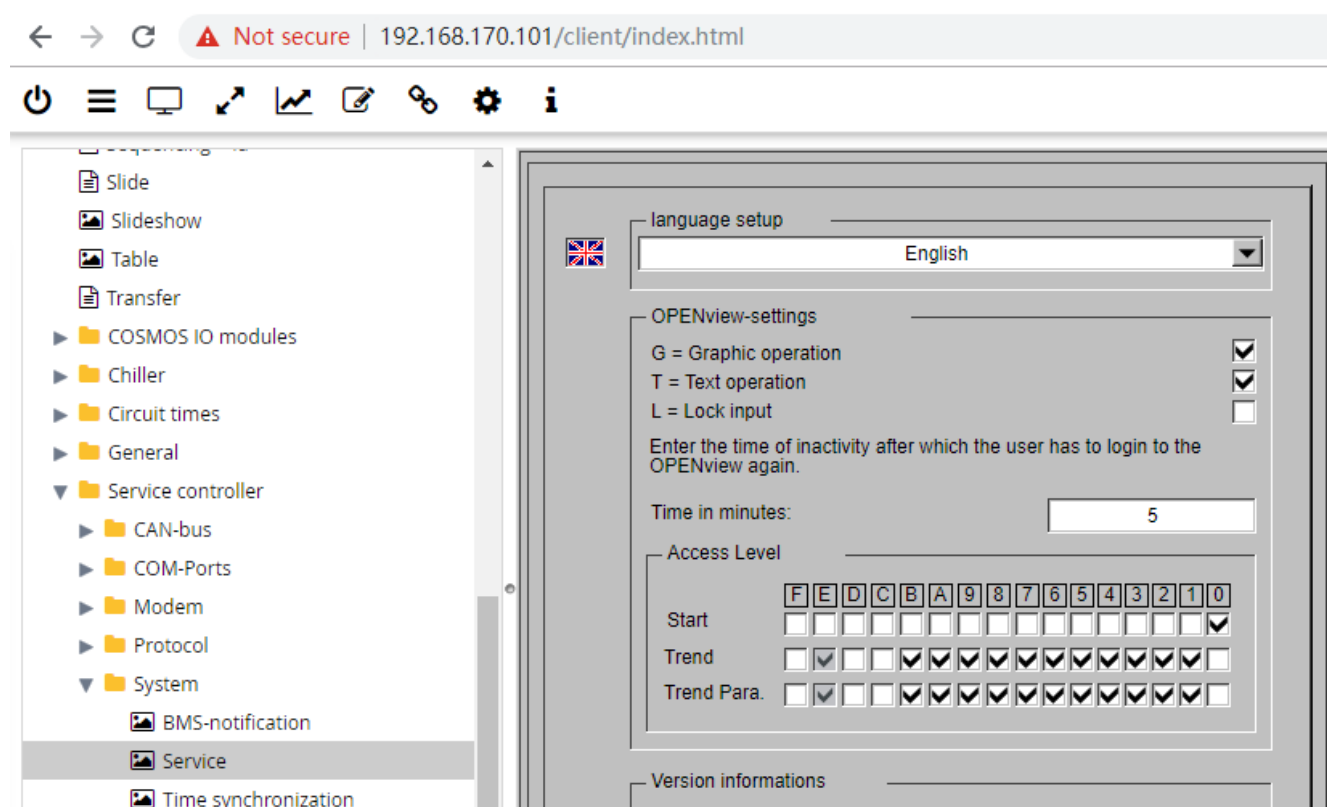
Author

EK

Goal

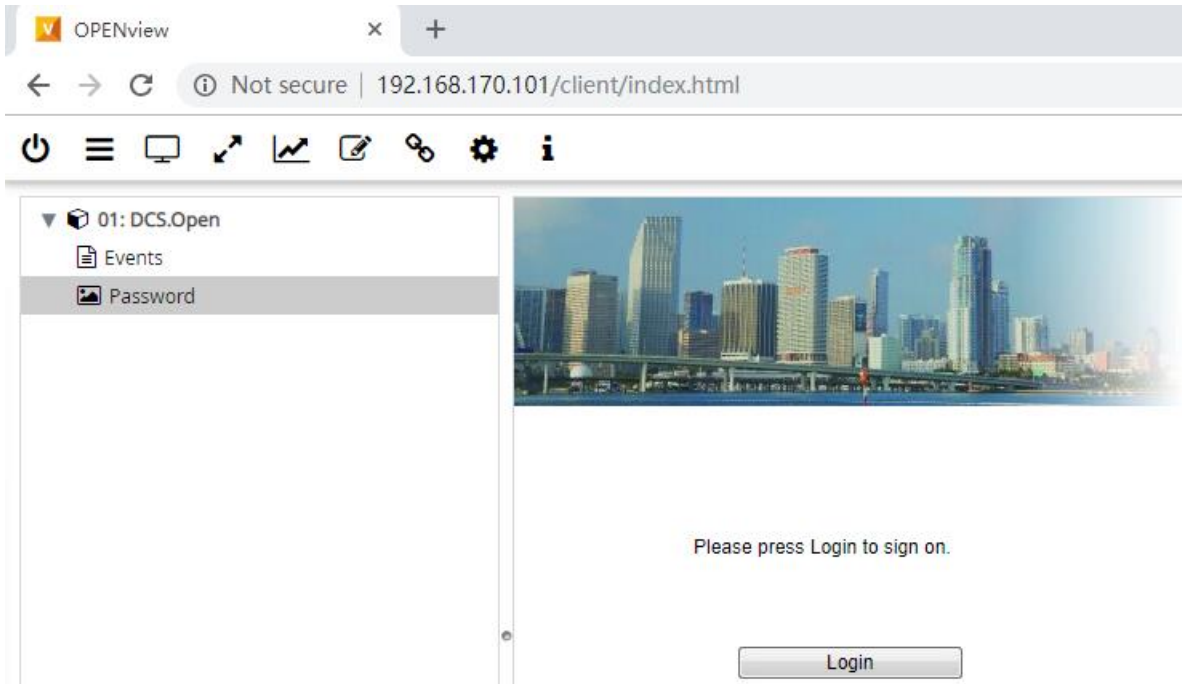
To set the controller for password free operation

Content:



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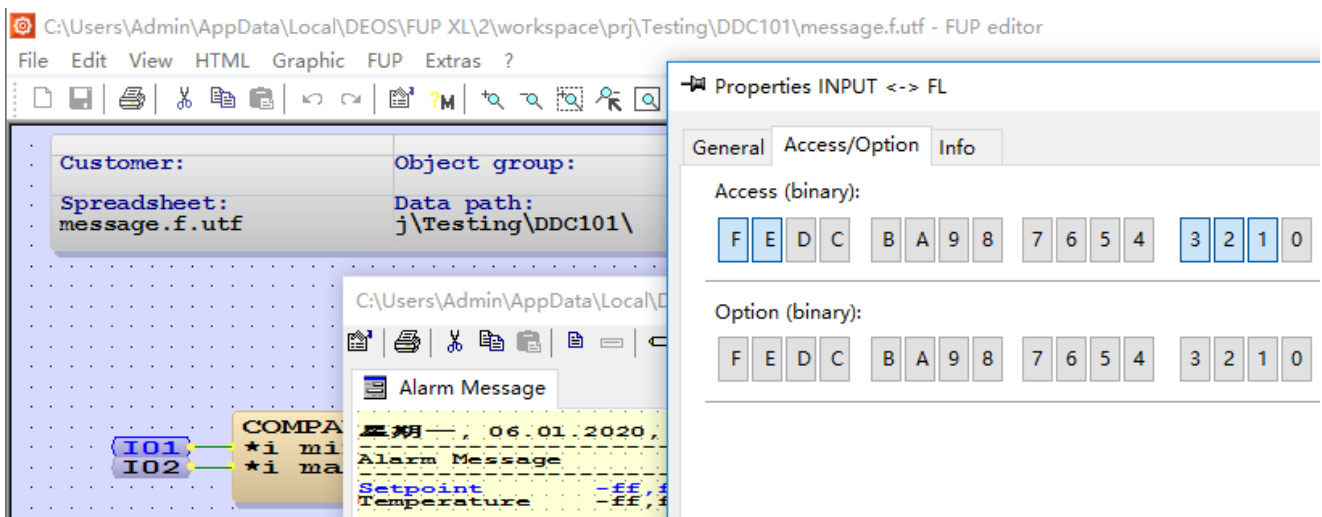
1. Normally when you try to access a controller, the first thing you have to do is to login to see the pages and points in the controller



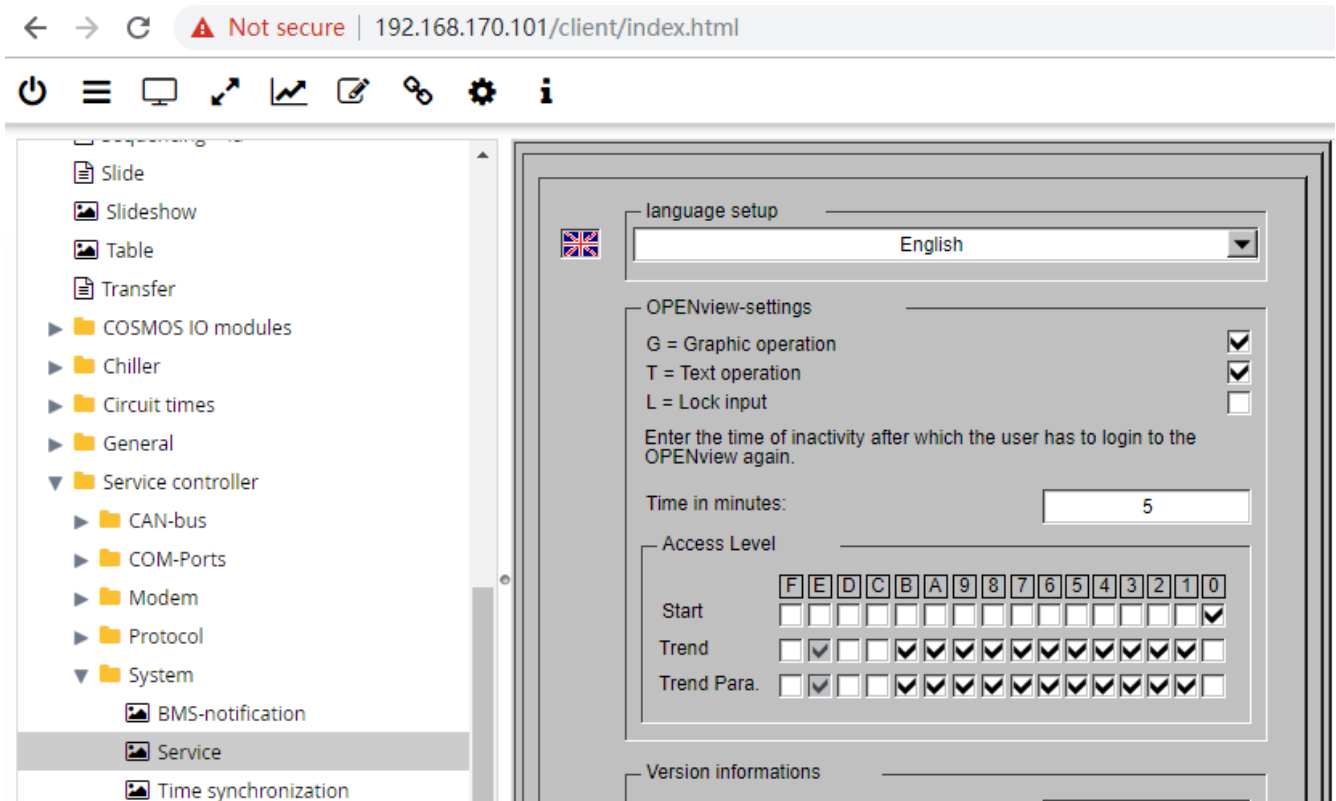
2. This is because the default password level is 0, and therefore you cannot view anything without a password



3. In FUP, you can find that all the elements have default access 0 set as OFF, so that's why you need to login as level 1, 2, 3, E or F in order to operate the controller



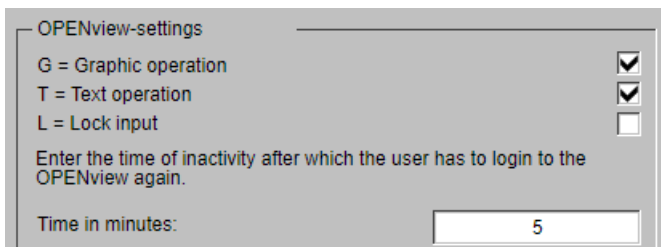
- Some customers may want to access the controller without password. To do this, we can go to “Service controller”, “System”, “Service”.



- Set the “Access Level” of “Start” to “E”. After that user can access everything in the controller without a password



- Normally, we can set the “Start” level to 1 or 2, so that the user can access some of the pages and points without a password, and the others are password protected. You can set the corresponding access level in FUP. Please refer to TT190507 and TT190508 for details
- Also, there is another setting which is useful for some users. The “Time in minutes” is the time for inactivity (no control operation) to wait until the system logout the user automatically in OPENview



- You can see the remaining time on the bottom of the screen. After it expired, it will change to yellow color and user need to enter password again for control operation

