

TT191102 – OPENweb - Project Identifier

Note

This Support Knowledge Base article KB is the result of a support request.

It is not part of the official documentation of DEOS AG and does not claim to be complete.

The article is intended to support the solution of a similar problem.

If you have any questions, comments or additions, please contact DEOS AG Support.

Title OPENweb - Project Identifier (TT191102)

Object OPENweb

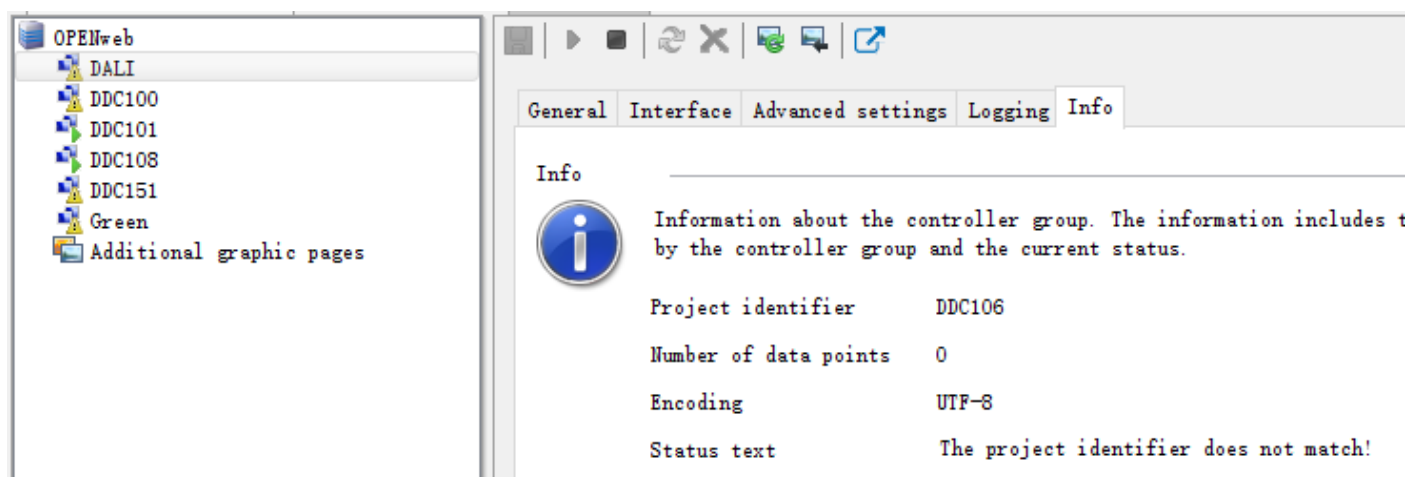
Reference version 8

Date 11.2019

Author EK

Goal To change OPEN EMS project identifier in OPENweb

Content:

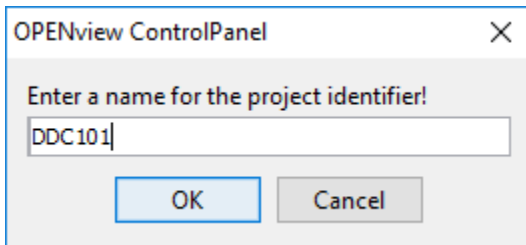


The screenshot shows the OPENweb software interface. On the left is a tree view with the following items: OPENweb, DALI, DDC100, DDC101, DDC108, DDC151, Green, and Additional graphic pages. The main window has a tabbed interface with tabs for General, Interface, Advanced settings, Logging, and Info. The 'Info' tab is selected, displaying the following information:

Info	
Information about the controller group. The information includes t by the controller group and the current status.	
Project identifier	DDC106
Number of data points	0
Encoding	UTF-8
Status text	The project identifier does not match!

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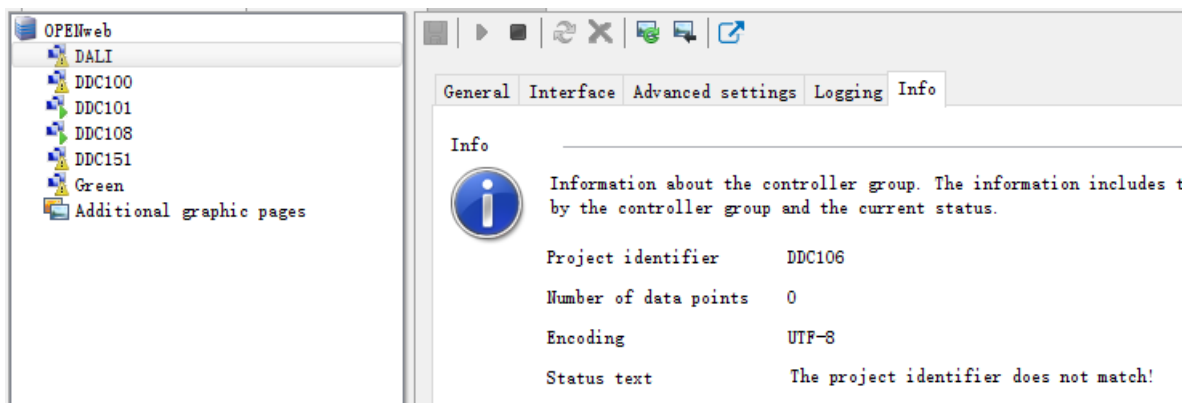
1. When you add a new controller in OPENweb or OPENview Control Panel, you will be asked to enter a name for the “Project Identifier” (TT180805, TT180808). This is used to make sure it is the correct controller in OPENweb system
2. For a new controller, it is blank. We suggest you type in the controller name in FUP and click OK. If it is not blank, then you can leave it unchanged and click OK (unless you use it for a new project)



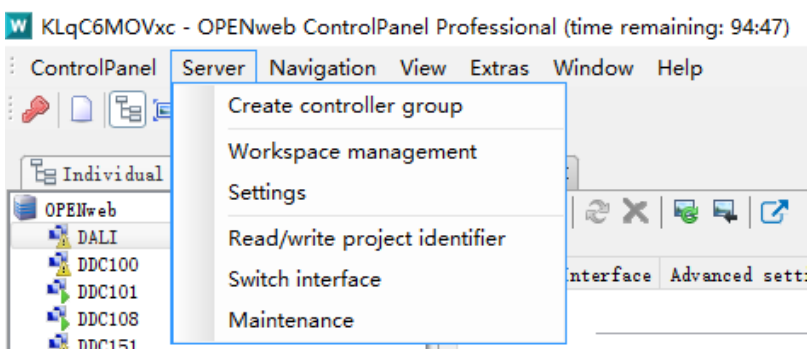
3. Sometimes you may find that OPENweb cannot connect to your controller



4. One of the possible reasons is that the “Project Identifier” in OPENweb is not the same as the one in the controller. You can check it by clicking the controller and then the “Info” tab



5. This may happen when you replace it with a new controller (same IP), or you change the “Project Identifier” when you add the controller in OPENview Control Panel.
6. To fix the problem, click on “Server”, “Read/Write project identifier”



7. Click “Next”

The screenshot shows the first step of the 'Read/write project identifier' dialog. The title bar says 'Read/write project identifier'. The main heading is 'Read/write project identifier'. Below it, the section is 'Connection information'. A text box explains: 'The connection information of a controller can be manually entered or applied from an existing controller group. Select the desired procedure to change the project identifier of a controller.' There is a checkbox labeled 'Manually enter connection information' which is checked. Below the checkbox is a dropdown menu. At the bottom left is 'DEOS AG'. At the bottom right are three buttons: 'Cancel', 'Back', and 'Next'.

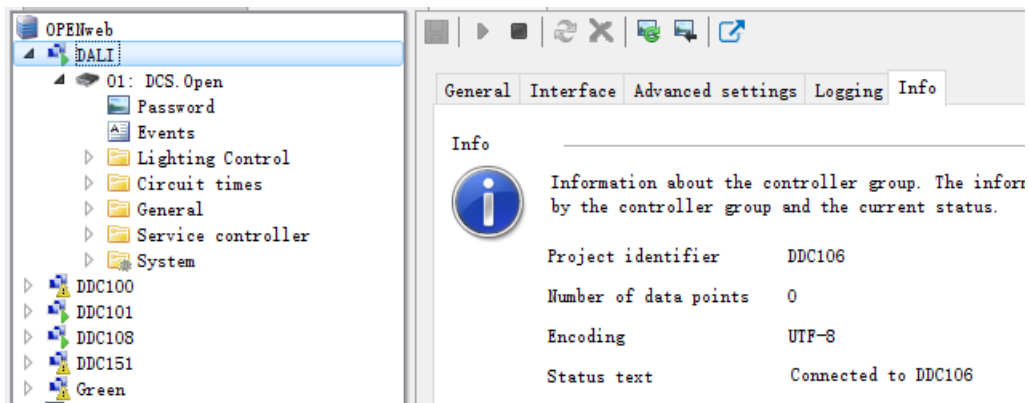
8. Type the IP address of the controller and click “Next”. Click “Next” one more time

The screenshot shows the second step of the 'Read/write project identifier' dialog. The title bar says 'Read/write project identifier'. The main heading is 'Read/write project identifier'. Below it, the section is 'Port'. A text box explains: 'Setting of the interface to be used for communicating with the controller group.' There are three input fields: 'Interface' with a dropdown menu showing 'TCP/IP (Winsock)', 'Host' with the text '192.168.170.106', and 'Port' with the text '3020'. At the bottom left is 'DEOS AG'. At the bottom right are three buttons: 'Cancel', 'Back', and 'Next'.

9. Change it to a same project identifier you configure in OPENweb before and click “Finish”

The screenshot shows the third step of the 'Read/write project identifier' dialog. The title bar says 'Read/write project identifier'. The main heading is 'Read/write project identifier'. Below it, the section is 'Read/write project identifier'. A text box explains: 'The connection to the controller was successfully established. Now select a new project identifier taking into consideration the specifications.' There are two input fields: 'Current project identifier' with the text 'DaliSH' and 'New project identifier' with the text 'DDC106'. Below the input fields is a note: 'Note: the project identifier may not exceed a length of 16 characters! Only characters including "0-9", "a-z", "A-Z" and "_" are valid!'. At the bottom left is 'DEOS AG'. At the bottom right are three buttons: 'Cancel', 'Back', and 'Finish'.

10. It will automatically be connected again



11. You can also change the project identifier in the controller using OPENview Control Panel, by adding it again in OPENview. If you already have this IP added in OPENview Control Panel, then you will need to delete it first, and add it again.