

TT200103 – OPENweb - Exceed Point Limit

Note

This Support Knowledge Base article KB is the result of a support request.

It is not part of the official documentation of DEOS AG and does not claim to be complete.

The article is intended to support the solution of a similar problem.

If you have any questions, comments or additions, please contact DEOS AG Support.

Title

OPENweb-Exceed Point Limit (TT200103)

Object

OPENweb

Reference version

9

Date

01.2020

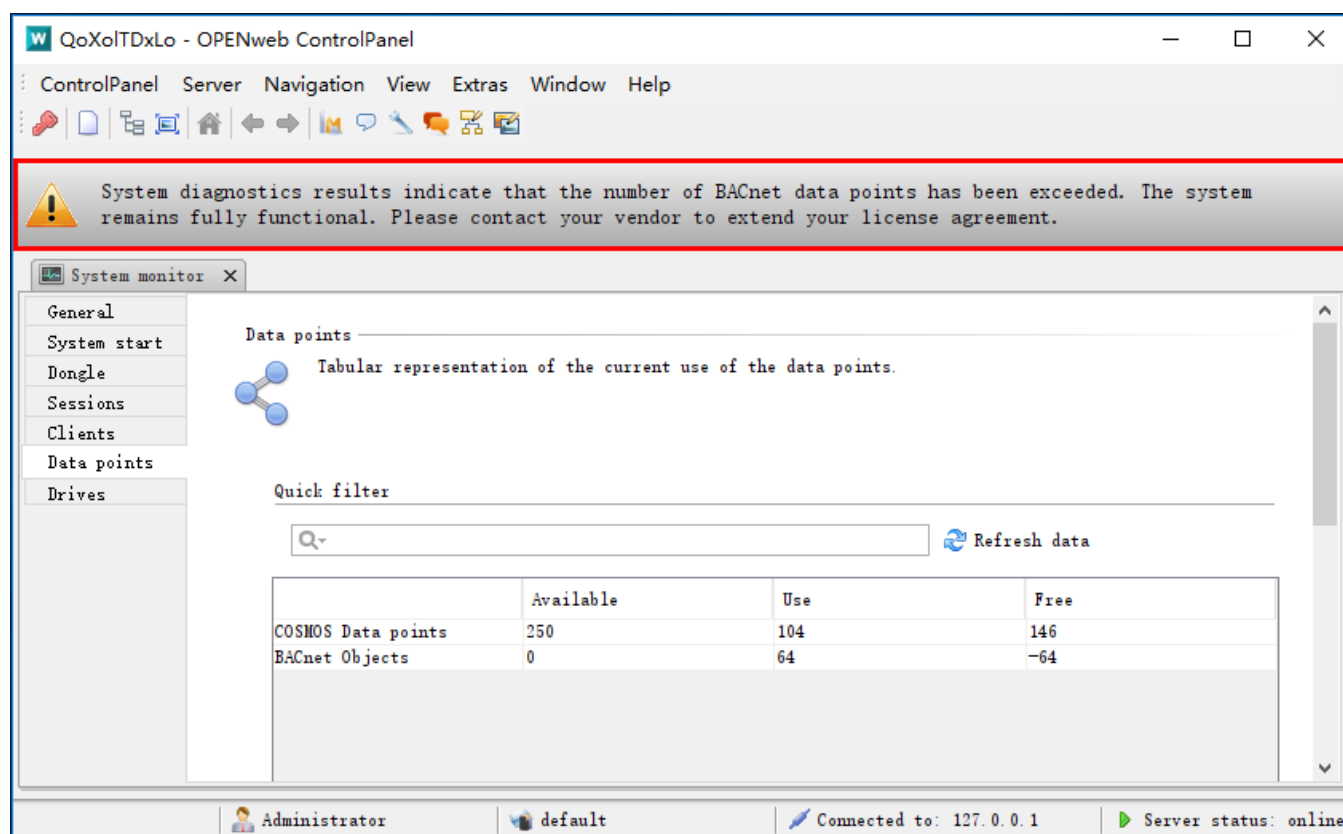
Author

EK

Goal

How to check when the OPENweb system points limit is exceeded

Content:



The screenshot shows the 'QoXolTDxLo - OPENweb ControlPanel' window. A red box highlights a warning message: 'System diagnostics results indicate that the number of BACnet data points has been exceeded. The system remains fully functional. Please contact your vendor to extend your license agreement.'

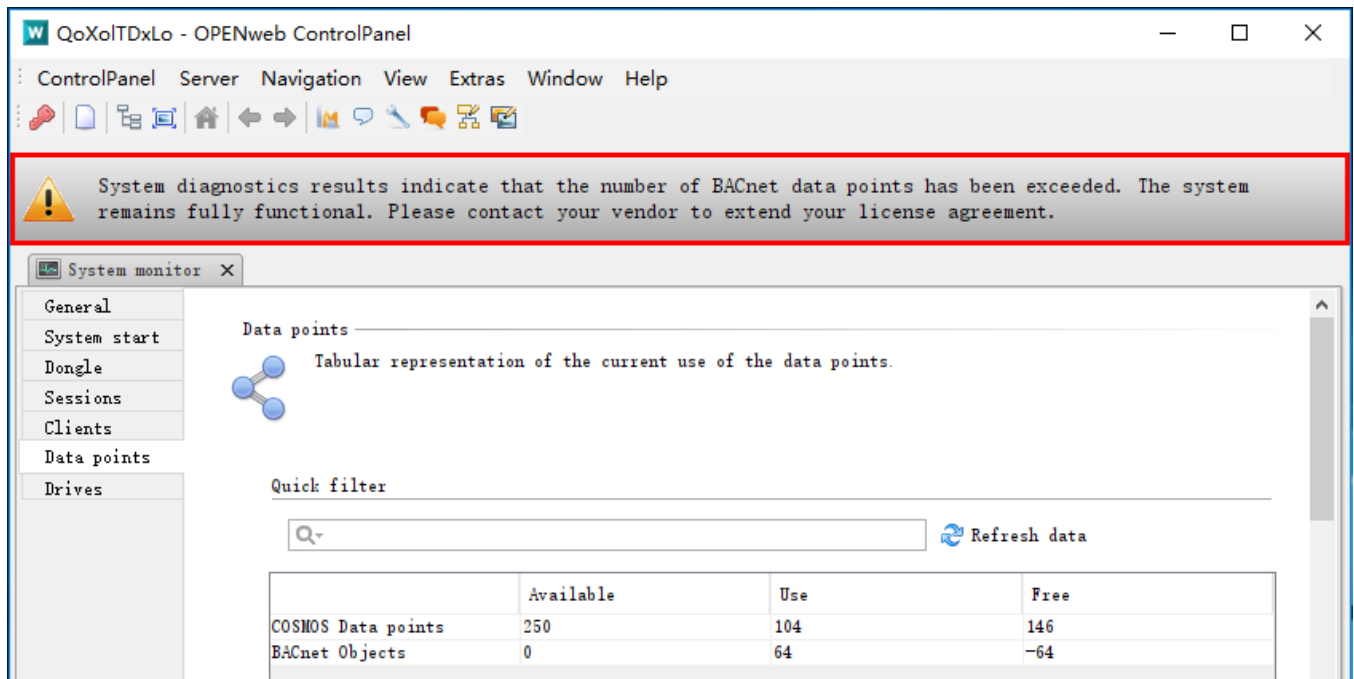
Below the warning, the 'System monitor' tab is active, showing the 'Data points' section. It includes a 'Quick filter' input field and a 'Refresh data' button. A table displays the current use of data points:

	Available	Use	Free
COSMOS Data points	250	104	146
BACnet Objects	0	64	-64

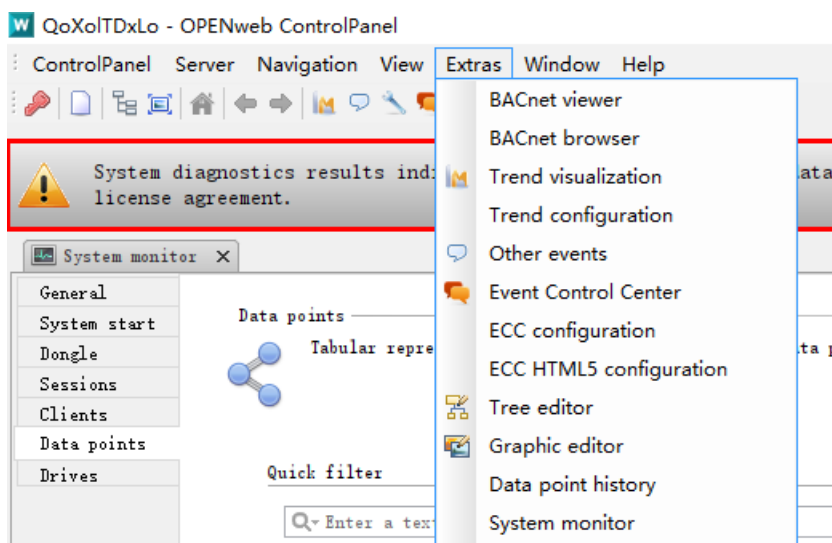
The bottom status bar shows the user is 'Administrator', the profile is 'default', the connection is 'Connected to: 127.0.0.1', and the 'Server status: online'.

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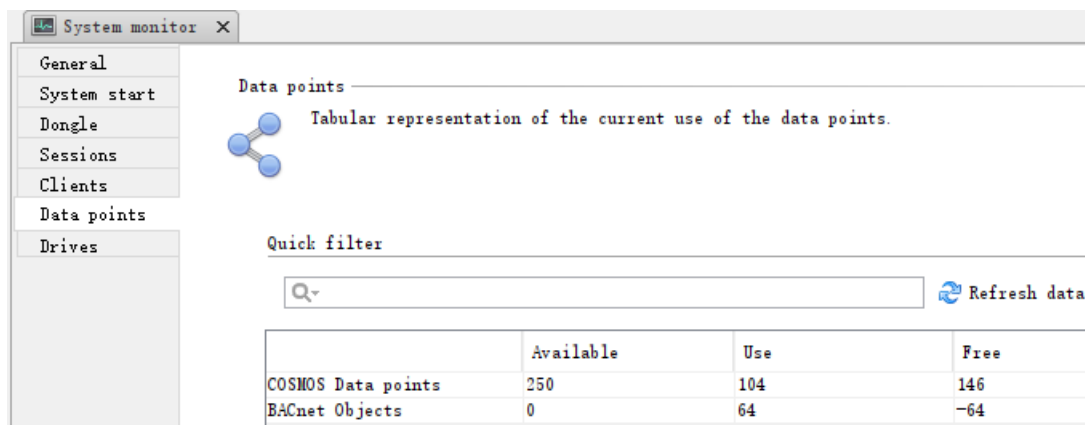
1. OPENweb license is based on point capacity for both hardware points (I/O modules) and BACnet objects. You will get the below message when the limit is exceeded.



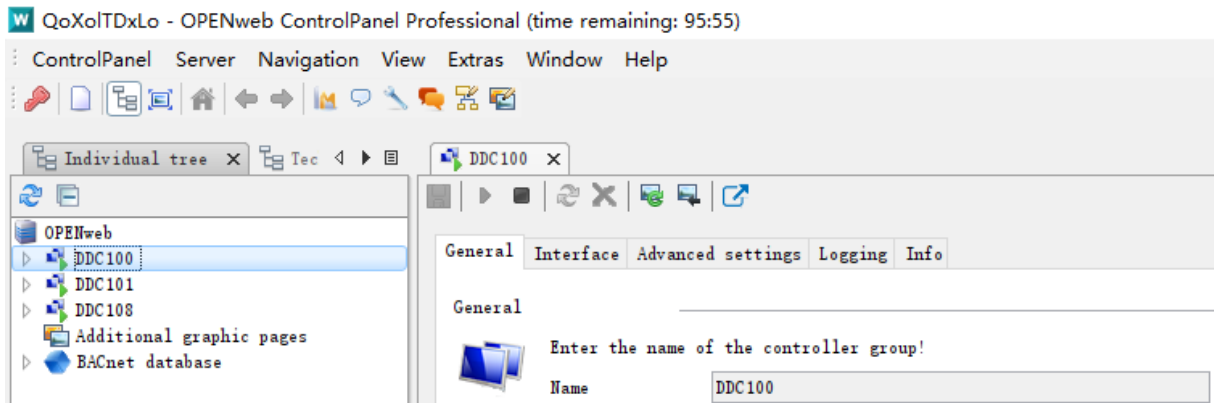
2. To check the data point usage, click on “Extras”, “System Monitor”



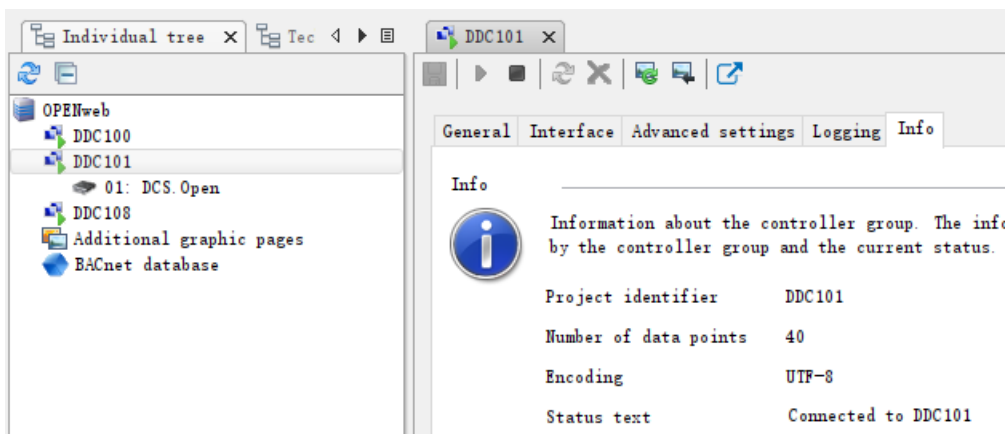
3. Click on “Data Points” to see the details point information



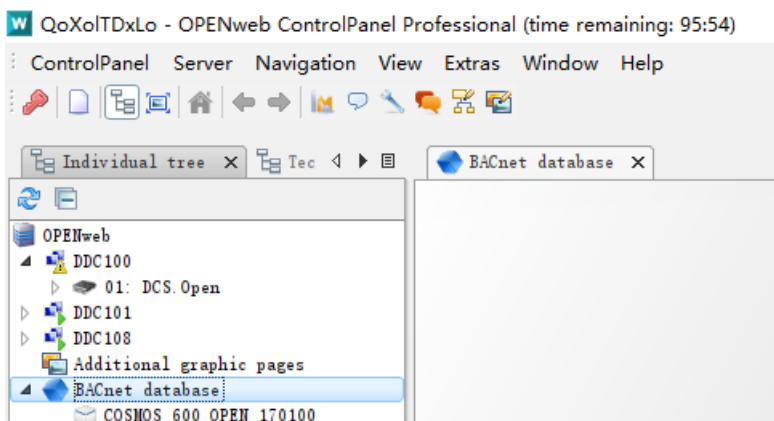
4. For hardware points (I/O modules), you can check the points for each controller. Click on the controller in the tree.



5. Click on the “Info” tab to see the number of data points for the controller. Please note that the number include all the hardware points for all I/O modules connected to the system (including unused or spare points)



6. For BACnet objects, double click on the “BACnet database”



7. Click on the BACnet controller to see the details. Please note that this include all the BACnet objects you import to the OPENweb database for each BACnet controller.

