TT200103 – OPENweb - Exceed Point Limit

Note	This Support Knowledge Base article KB is the result of a support request.
	It is not part of the official documentation of DEOS AG and does not claim to be complete.
	The article is intended to support the solution of a similar problem.
	If you have any questions, comments or additions, please contact DEOS AG Support.

Title	OPENweb-Exceed Point Limit (TT200103)
Object	OPENweb
Reference version	9
Date	01.2020
Author	EK
Goal	How to check when the OPENweb system points limit is exceeded
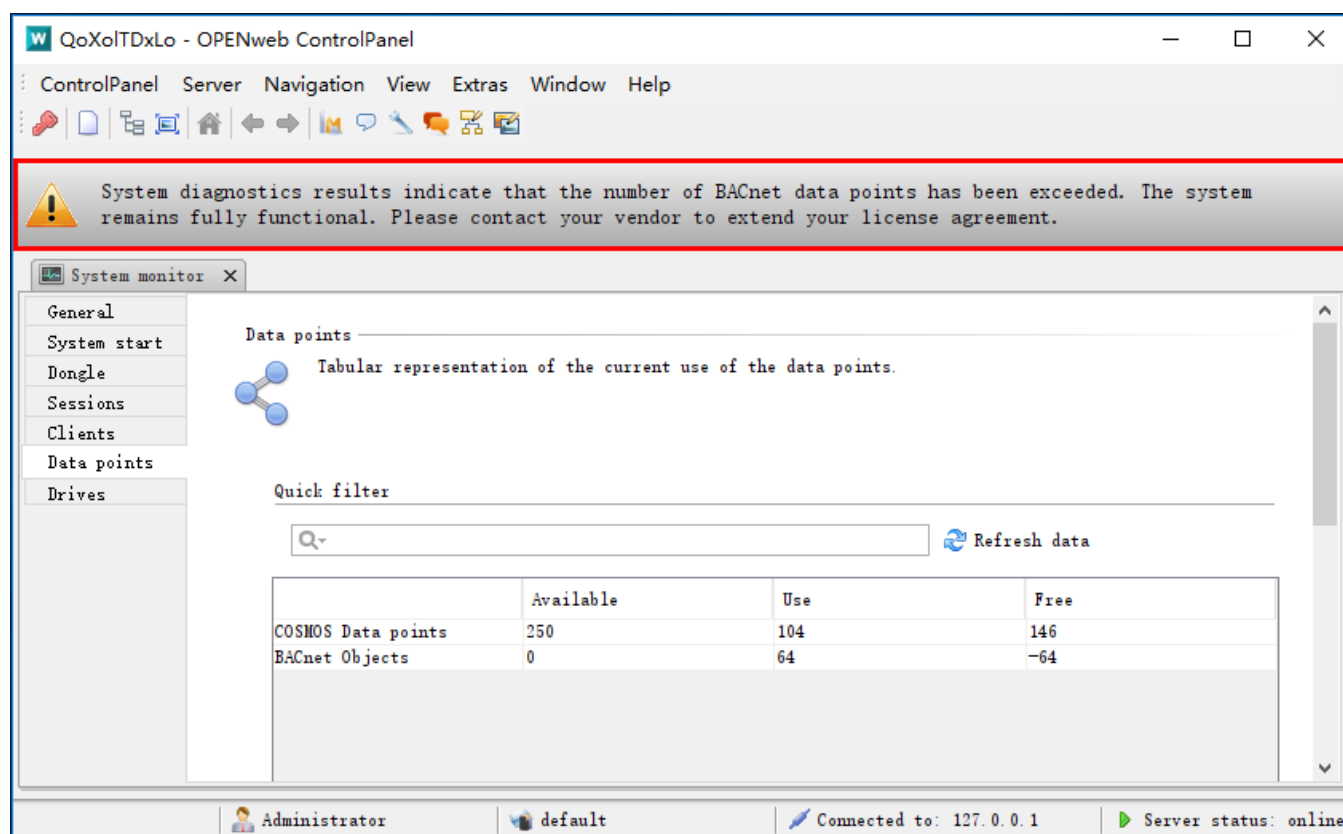
Content:

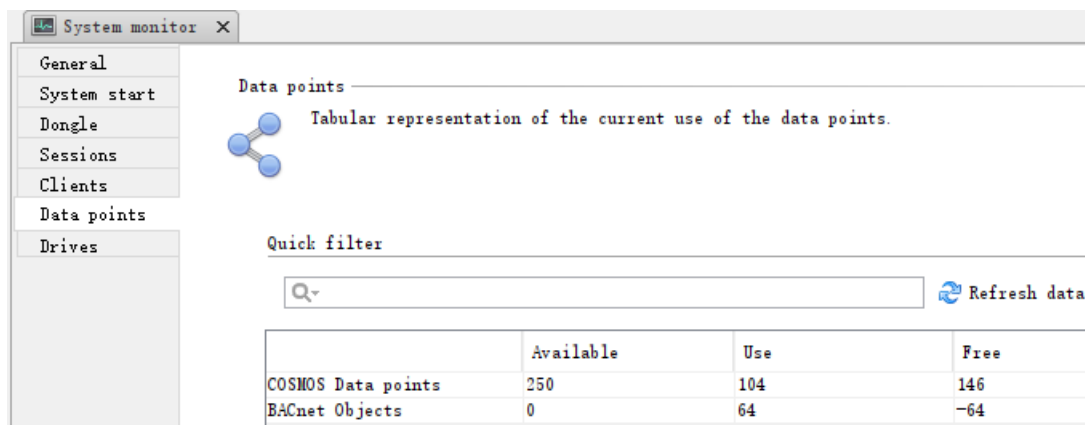1. OPENweb license is based on point capacity for both hardware points (I/O modules) and BACnet objects. You will get the below message when the limit is exceeded.
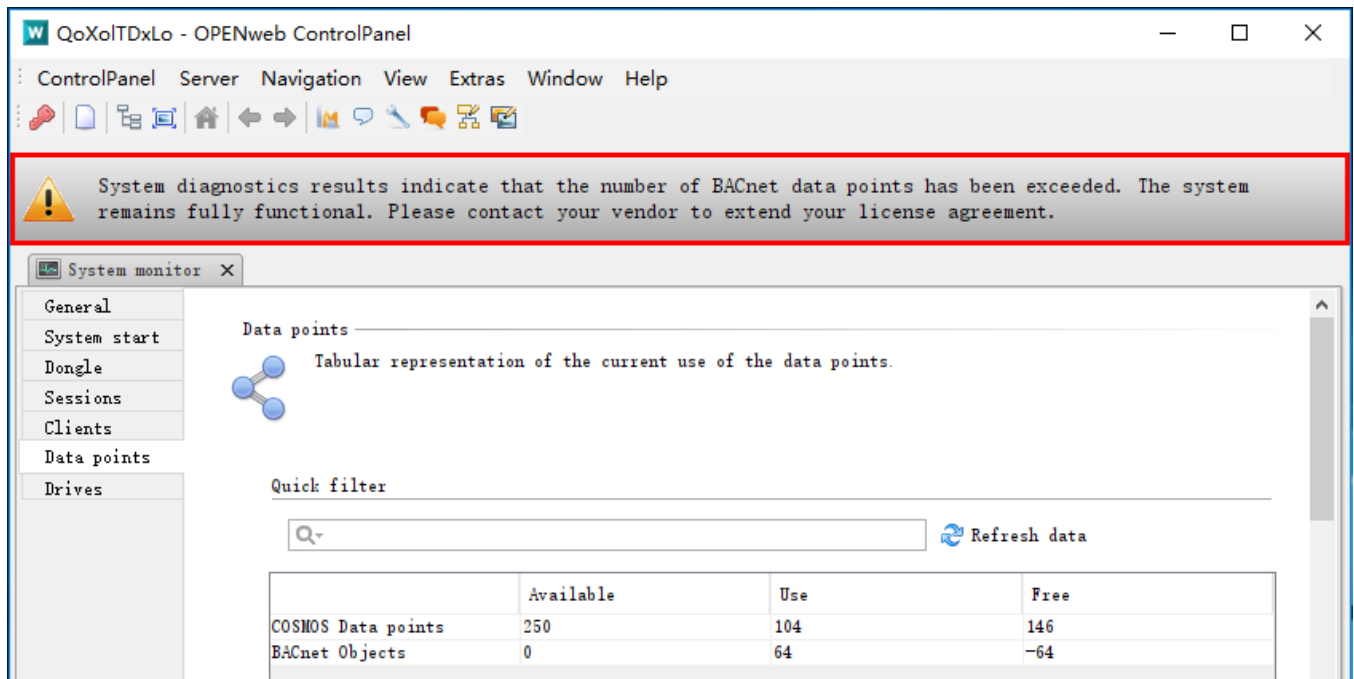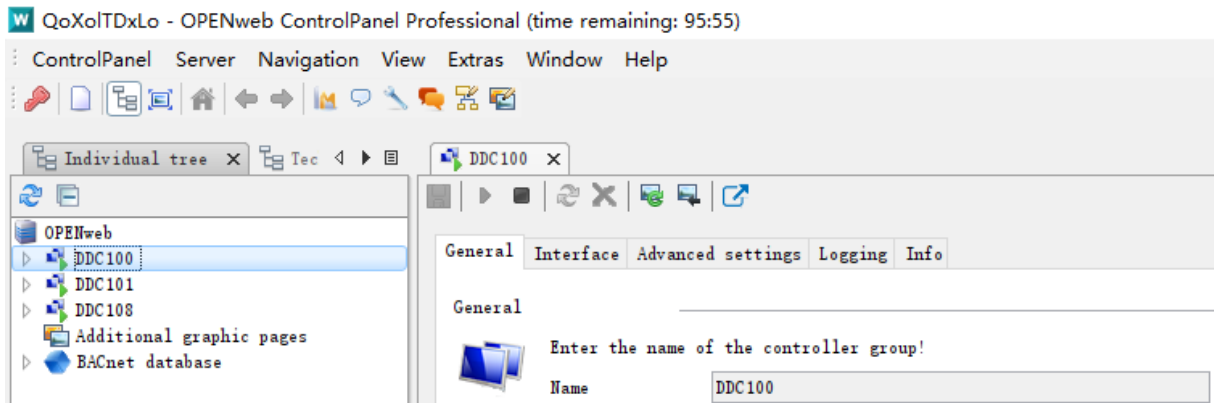

2. To check the data point usage, click on "Extras", "System Monitor"
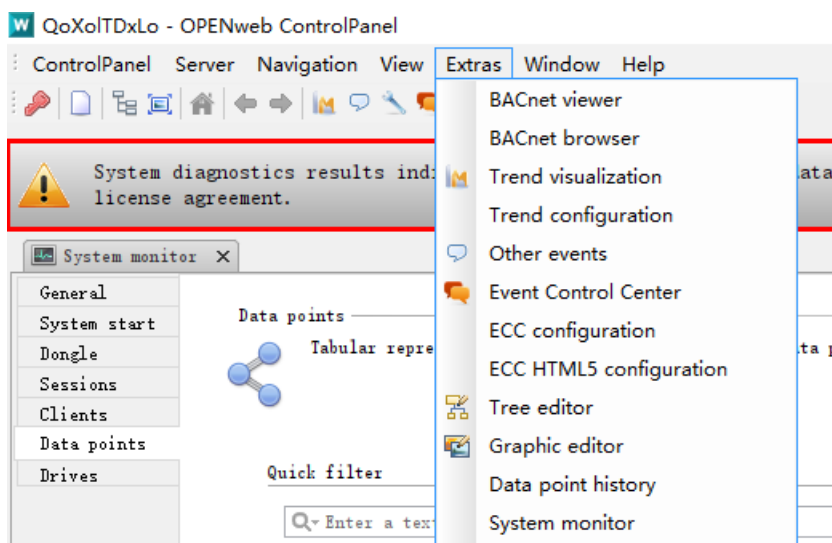

3. Click on "Data Points" to see the details point information

4. For hardware points (I/O modules), you can check the points for each controller. Click on the controller in the tree.

5. Click on the "Info" tab to see the number of data points for the controller. Please note that the number include all the hardware points for all I/O modules connected to the system (including unused or spare points)
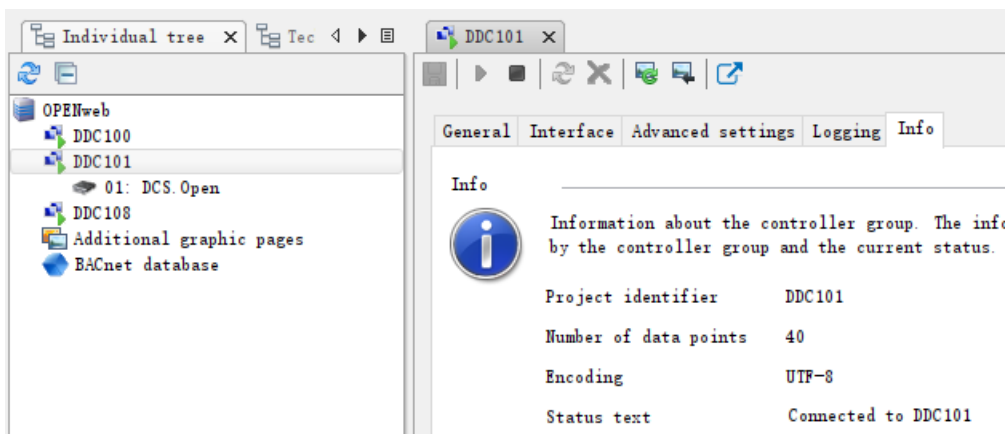
6. For BACnet objects, double click on the "BACnet database"
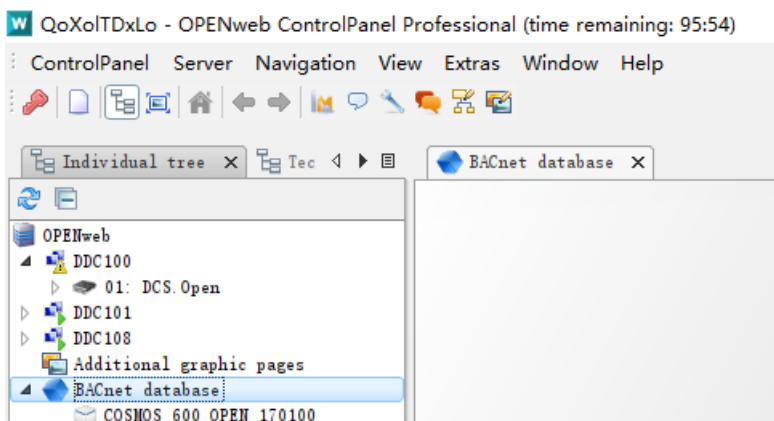
7. Click on the BACnet controller to see the details. Please note that this include all the BACnet objects you import to the OPENweb database for each BACnet controller.