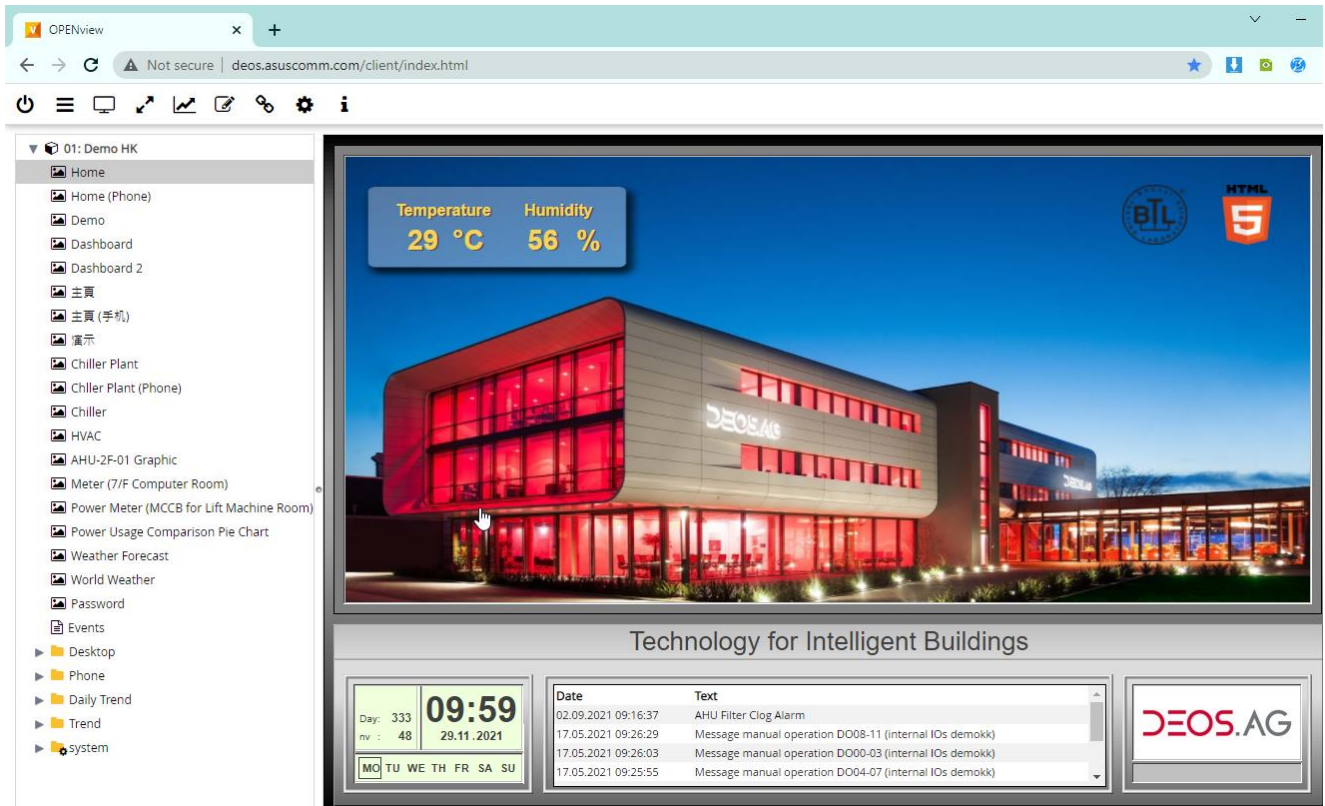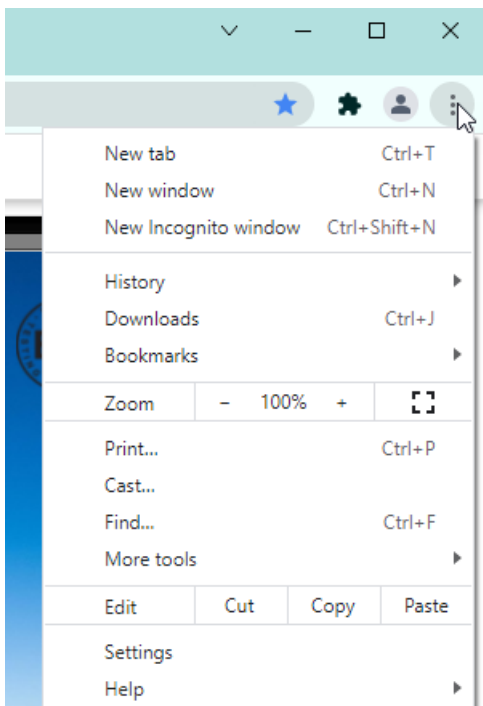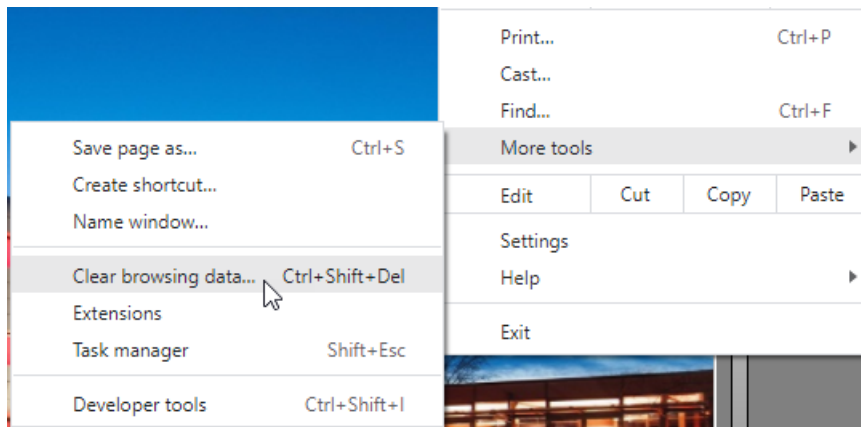# TT220104 – OPENview - Clear Browsing Data

1. Sometimes after you uploaded a new program to the controller, and when you view the controller in OPENview using HTML5 browser (e.g. Chrome), you can't see the new (or changed) graphics, it is most likely because of the old cache graphics in the browser.
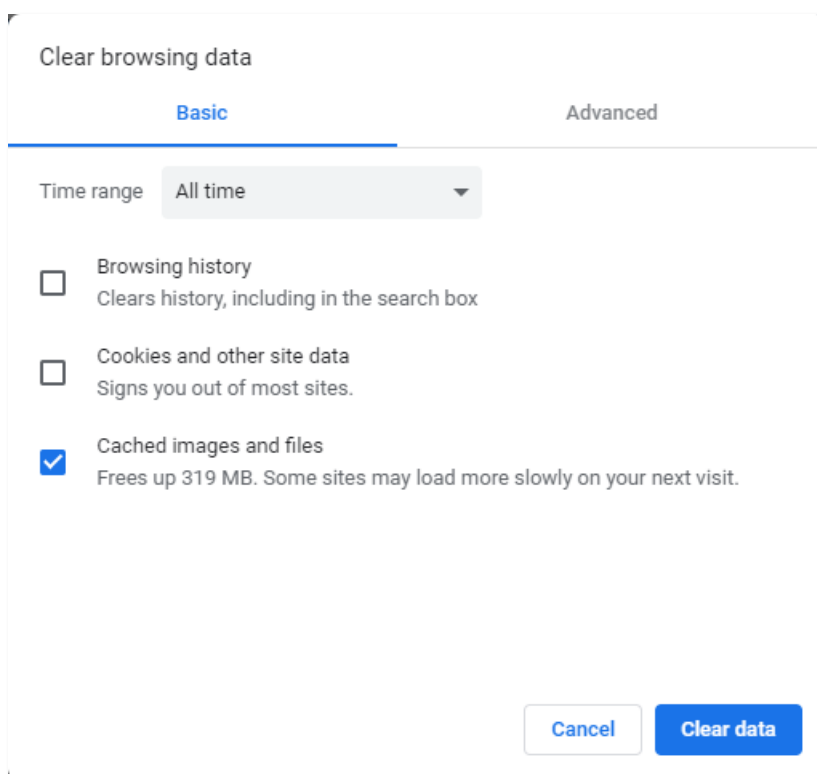


2. HTML browser (like Chrome) will cache the graphics from the controller into your PC, to increase the performance when you view the same graphics next time. This is why sometimes you still see the old graphics after the controller is uploaded.

3. To fix the problem, we need to clear the browsing data is the browser. To do it, click the ⋮ icon on the top right corner in Chrome.
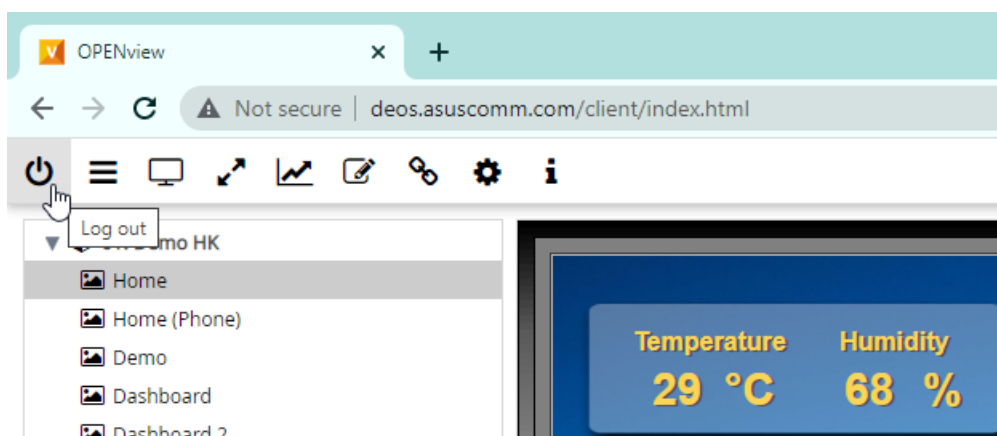
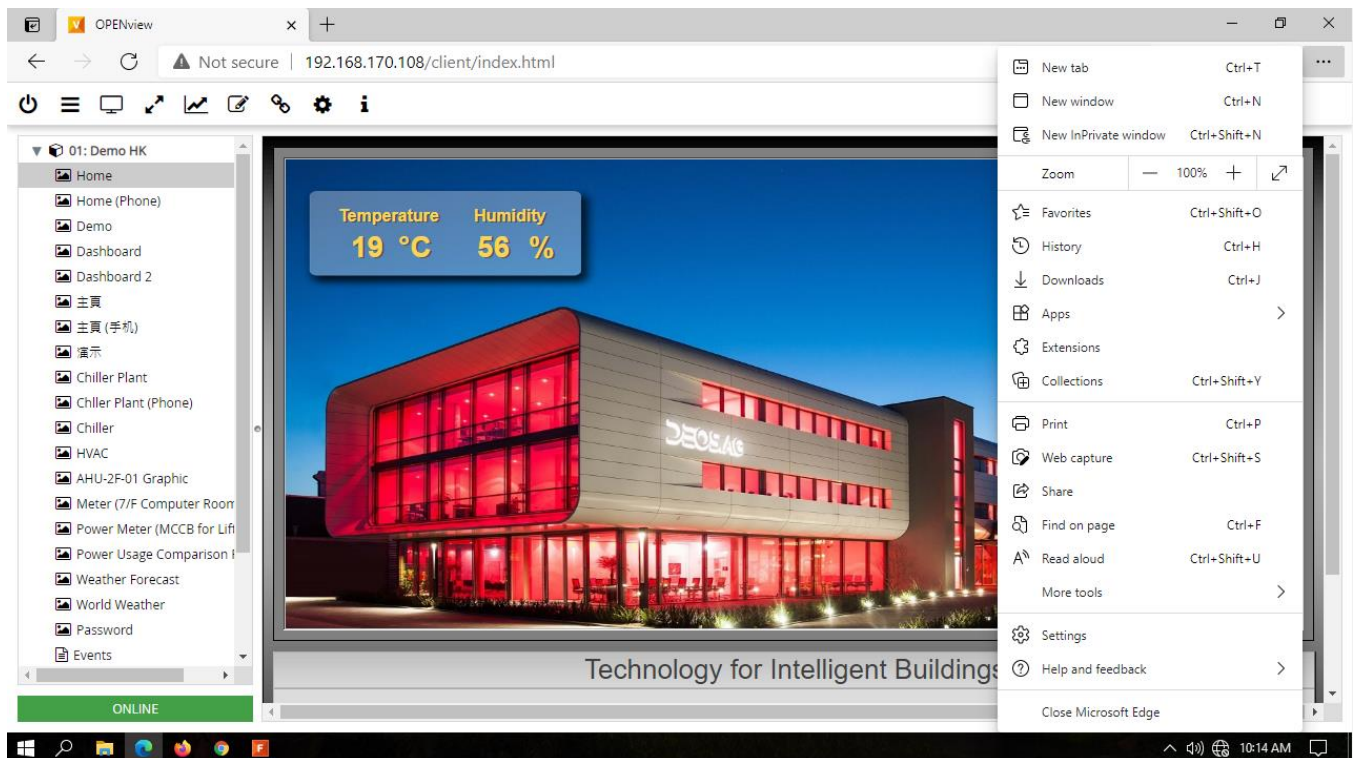4. Click on "More tools", click "Clear browser data".



5. Set "Time range" to "All time" and select (tick) the "Cached images and files". Click the "clear data" button to clear the browsing data.
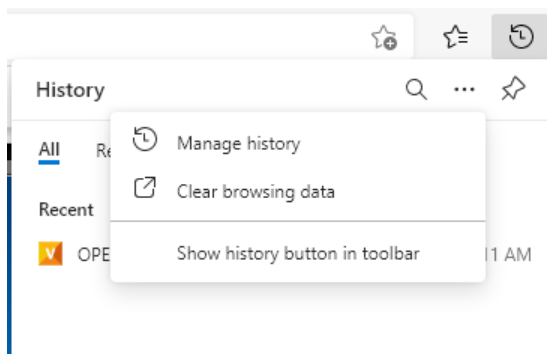


6. Logout and login the controller, and now you should be able to see the new graphics.

7. If you're using Microsoft Edge, you can click the ••• button on the top right corner and select "History".



8. Click the ••• button and select "Clear browsing data".



9. Set "Time range" to "All time" and select (tick) the "Cached images and files". Click the "clear now" button to clear the browsing data.