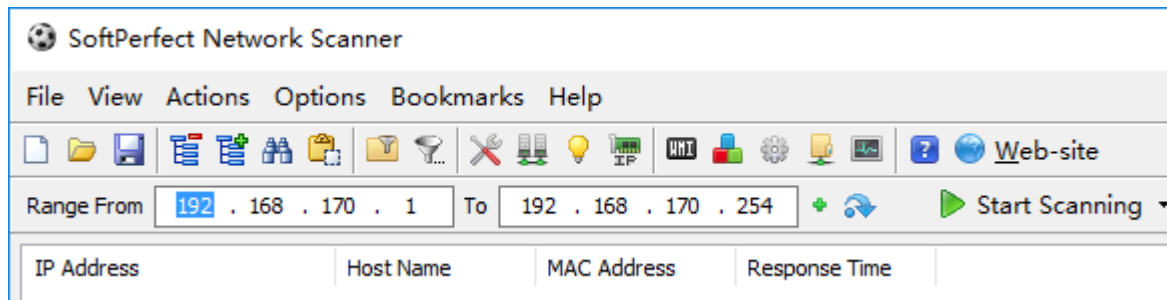
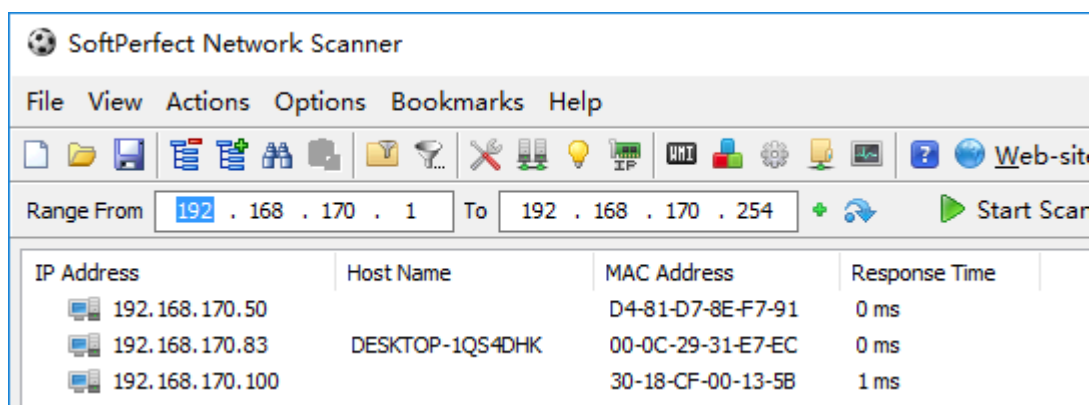


TT180701 - Troubleshoot - Find Controller IP Using Network Scanner

1. Download network scanner tool (e.g. <https://www.softperfect.com/products/networkscanner/>)
2. Connect the controller directly to your PC using Ethernet
3. Run the program and type network address range "From" and "To" (e.g. from 192.168.170.1 to 192.168.170.254)



4. Click "Start Scanning"
5. Wait until it finish scanning, and the controller IP address will come up if the network address range is correct



6. You can also try other network address range if you cannot find it