

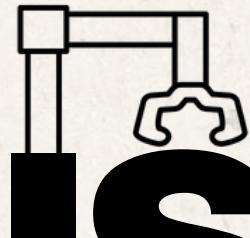


Digital Egypt Pioneers Initiative - DEPI  
Round 3, 2025

**CLS** Learning Solutions  
Training businesses and people Since 1995

## CAPSTONE PROJECT

# MANUFACTURING DOWNTIME ANALYSIS



A data-driven look into production efficiency and downtime causes

**TRACK:**  
Data Analytics

**MAJOR:**  
Microsoft Power BI Specialist

**PRESENTED BY:**  
CLS-CAI3-DAT2-G5 Team 1

**PRESENTED TO:**  
DEPI

**INSTRUCTOR:**  
Mahmoud Seraj



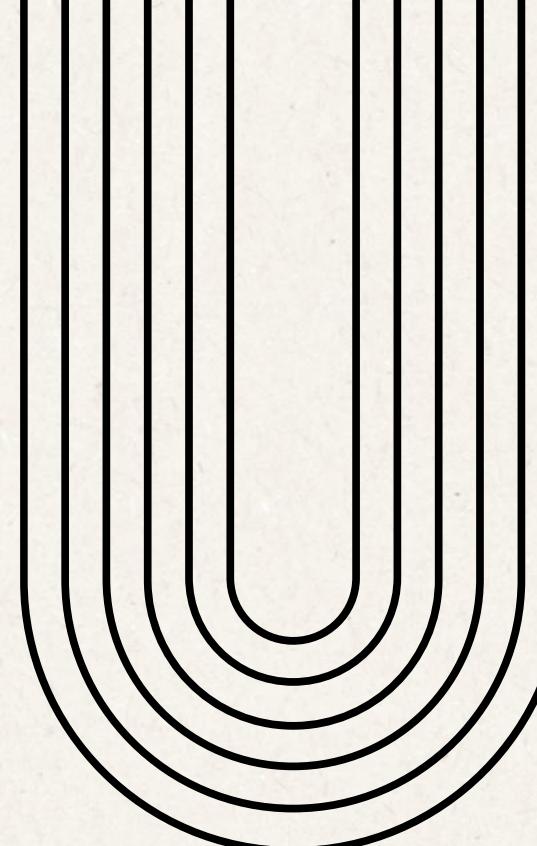
# Agenda



|    |                                       |
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| 02 | <b>Project Overview</b>               |
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# Project Overview

This project analyzes manufacturing downtime using **Power BI** to identify key causes and improve production efficiency



## 1. OBJECTIVE

Reduce downtime and improve efficiency

1 Line

## 2. SCOPE

Covers multiple products and batches and capturing incidents across operators

6 Products

38 Batches

61 Incidents

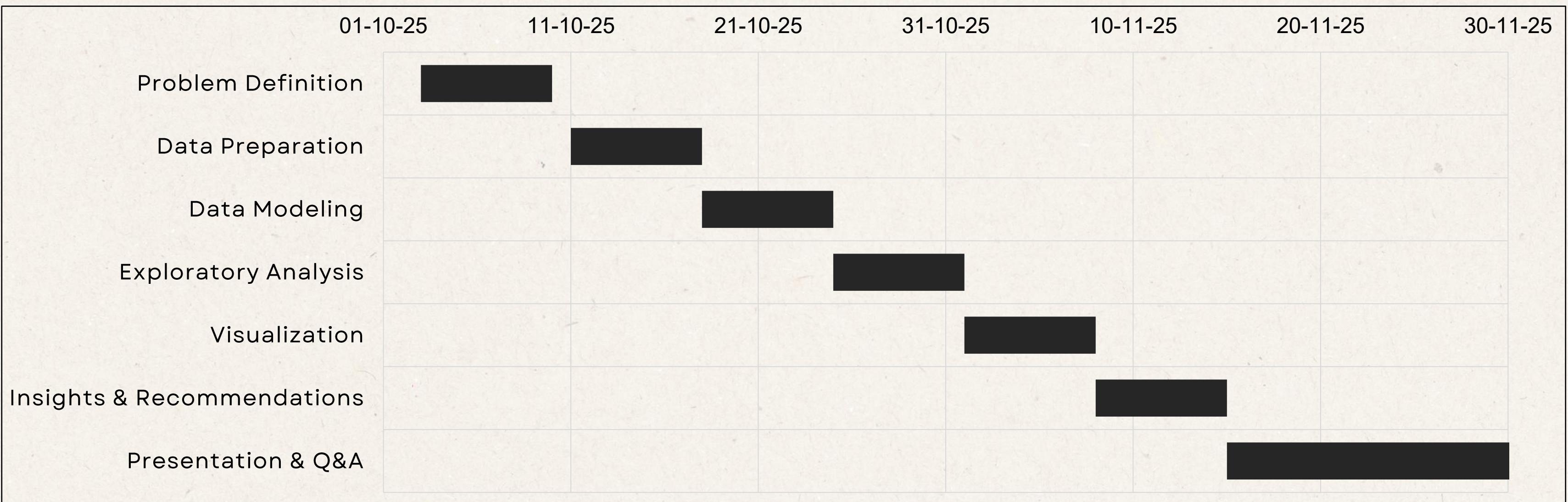
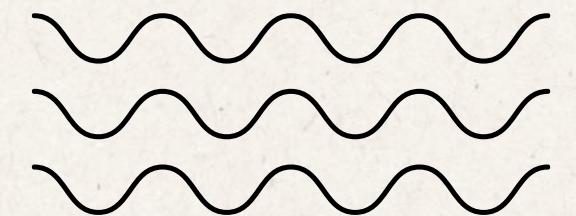
## 3. OUTCOME

Identify root causes and suggest improvements

4 Operators  
5 Days

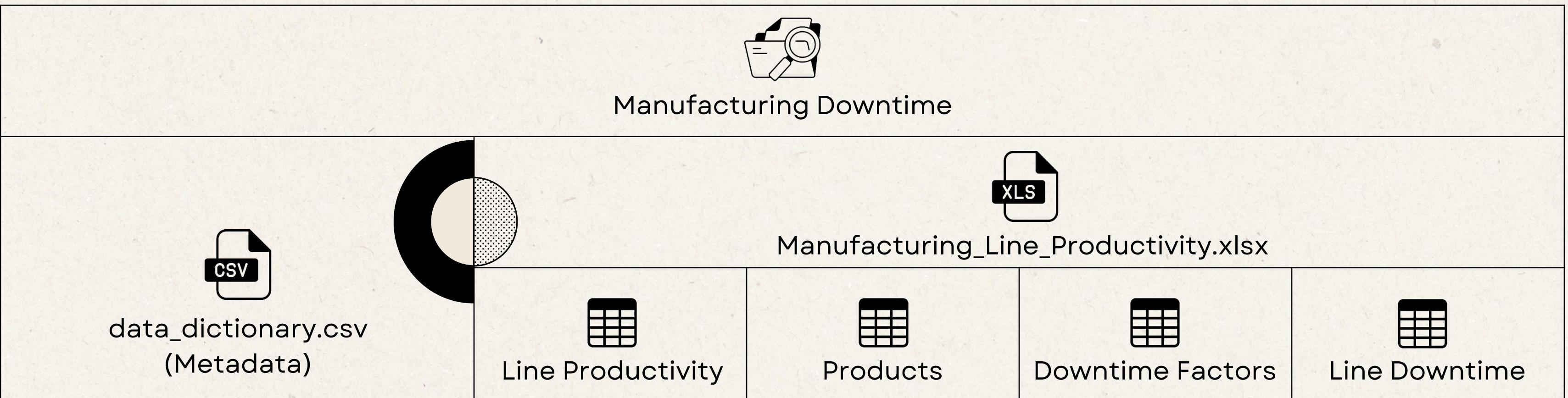
# Timeline

Structured timeline ensured systematic progress toward reducing downtime



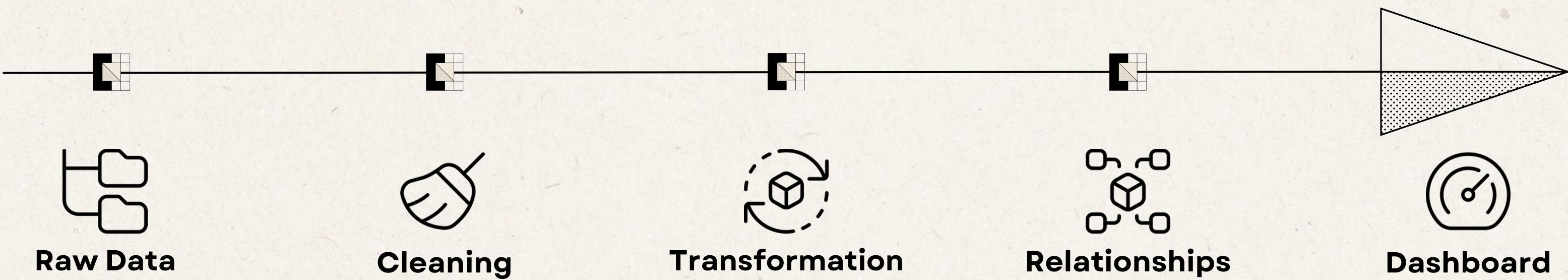
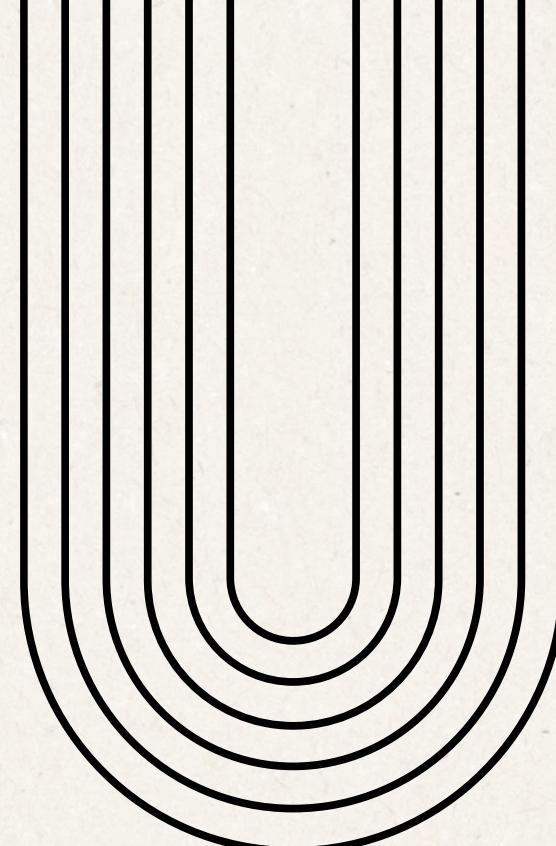
# Data Source & Structure

This dataset was provided by the Initiative Management team and includes supporting files such as Excel sheets and metadata for analysis



# Data Preparation Process

Structured preparation ensured reliable insights for downtime analysis



# Tools Used



Analytical Workflow: From Data to Decisions

## DATA PREPARATION

- › Excel
- › Power Query



## DESIGN & VISUALIZATION

- › Figma
- › Power BI Desktop



## MODELLING & ANALYSIS

- › Data Analysis eXpressions – DAX
- › Chat-GPT
- › DAX Studio



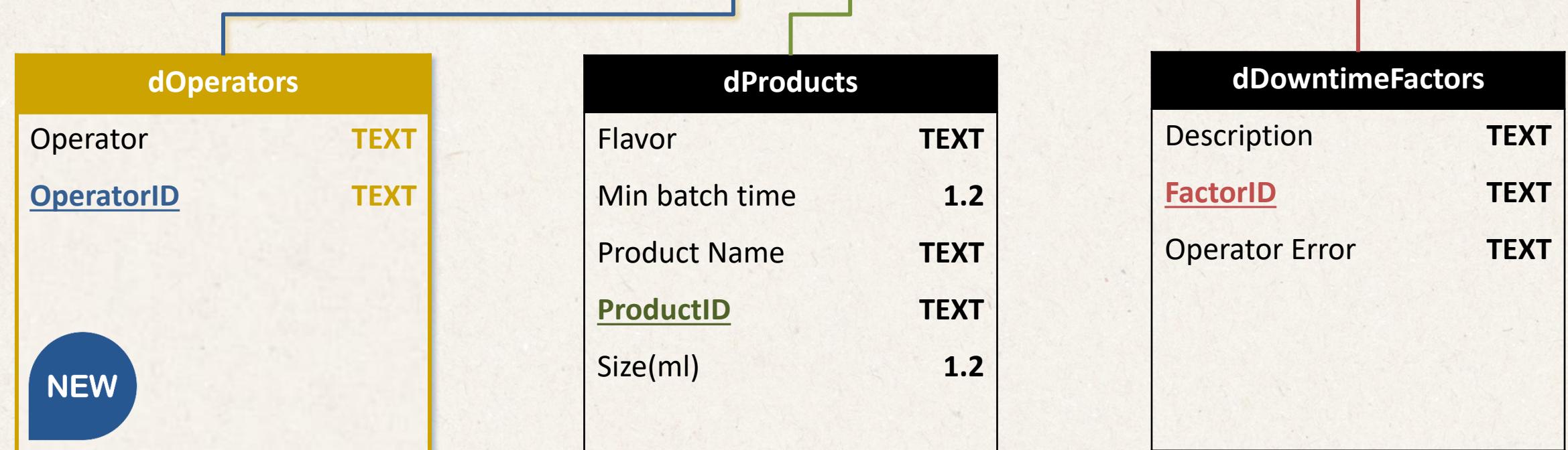
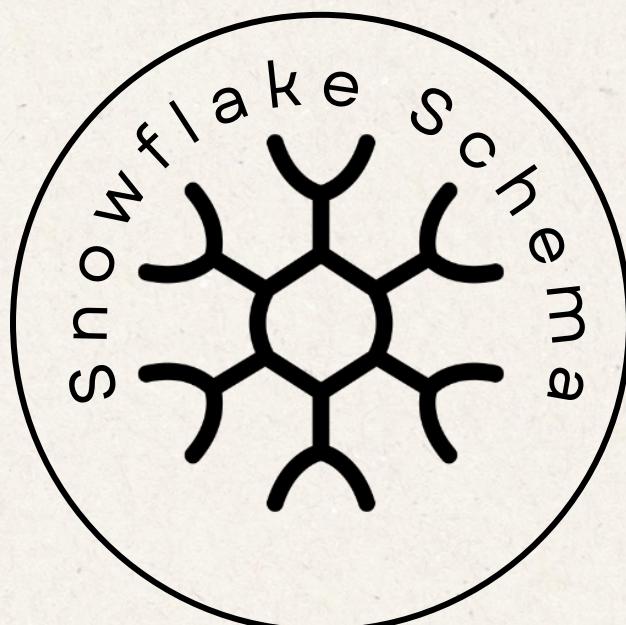
## COLLABORATION & SHARING

- › Power BI Service
- › GitHub



# Data Model & Relationships

This model allowed us to connect downtime incidents with specific operators and products, enabling root cause analysis



# Key Performance Indicators

Our target is to Increase the line availability by **20%**

## Line Availability %

Present: **64%**  
Target: **84%**

We need a 20% increase to achieve higher operational efficiency.

## Operator Error %

Present: **56%**  
Target: **36%**

Reducing operator errors will directly improve productivity

## AVG Downtime

Present: **00:23**  
Target: **00:18**

Lowering downtime is essential to boost overall output

09/22



# Downtime Operational Dashboard

Interactive visuals to track downtime trends and identify root causes

**SKILLS SHOWCASED:**

Figma Design

Buttons and Bookmarks

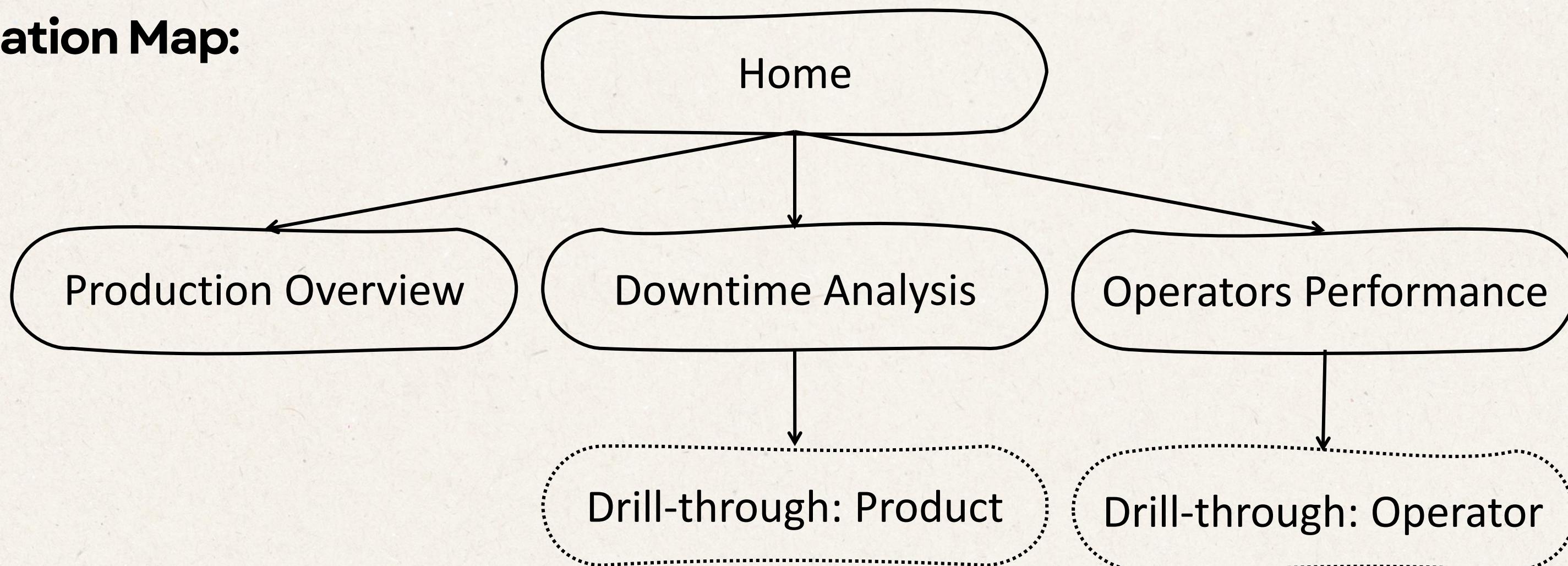
Drill-through & Filter

Tool Tip

Calculated Tables & Measures

# Downtime Operational Dashboard

**Wireframe &  
Navigation Map:**



# Downtime Operational Dashboard

## Page 1: Production Overview

#MANUFACTURING DOWNTIME | PRODUCTION OVERVIEW

| PRODUCTION TIME | AVAILABILITY | EFFICIENCY RATE | NO. of BATCHES | NET RUN TIME | TOTAL DOWNTIME | DOWNTIME MARGIN |
|-----------------|--------------|-----------------|----------------|--------------|----------------|-----------------|
| <b>64:18</b>    |              | 64.0% / 85.0%   | <b>38</b>      | <b>41:10</b> | <b>23:08</b>   | <b>36.0%</b>    |

**PRODUCT RUN TIME vs. DOWNTIME**

| Product          | Run Time (approx.) | Downtime (approx.) |
|------------------|--------------------|--------------------|
| Lemon Lime 600ml | 7                  | 1                  |
| Diet Cola 600ml  | 3                  | 0                  |
| Cola 2000ml      | 5                  | 2                  |
| Root Berry 600ml | 8                  | 1                  |
| Cola 600ml       | 15                 | 3                  |

**PRODUCT DOWNTIME**

| Product          | Downtime (approx.) |
|------------------|--------------------|
| Cola 600ml       | 8.23               |
| Cola 2000ml      | 4.62               |
| Root Berry 600ml | 4.30               |
| Lemon Lime 600ml | 2.82               |
| Diet Cola 600ml  | 1.92               |
| Orange 600ml     | 1.25               |

**RELATIONSHIP BETWEEN DOWNTIME CAUSE & PRODUCT**

|                    | Cola 2000ml | Cola 600ml | Diet Cola 600ml | Lemon Lime 600ml | Orange 600ml | Root Berry 600ml |
|--------------------|-------------|------------|-----------------|------------------|--------------|------------------|
| Batch Change       |             | 0:20       |                 | 1:20             | 1:00         |                  |
| Batch Coding Error | 0:31        | 0:44       | 0:20            | 0:20             |              | 0:30             |
| Calibration Error  |             | 0:10       |                 | 0:24             |              | 0:15             |
| Conveyor Belt Jam  |             |            | 0:17            |                  |              |                  |
| Inventory Shortage | 0:42        | 1:48       | 0:30            | 0:25             |              | 0:20             |
| Label Switch       |             | 0:20       |                 |                  |              | 0:13             |
| Labeling Error     | 0:22        |            |                 |                  |              | 0:20             |
| Machine Adjustment | 2:00        | 0:57       |                 | 0:20             |              | 2:15             |
| Machine Failure    | 0:55        | 1:56       | 0:50            |                  | 0:15         | 0:18             |
| Other              | 0:07        | 0:45       | 0:15            |                  |              | 0:07             |
| Product Spill      |             | 0:57       |                 |                  |              |                  |

Main page navigators

Filter button & counter

# Downtime Operational Dashboard

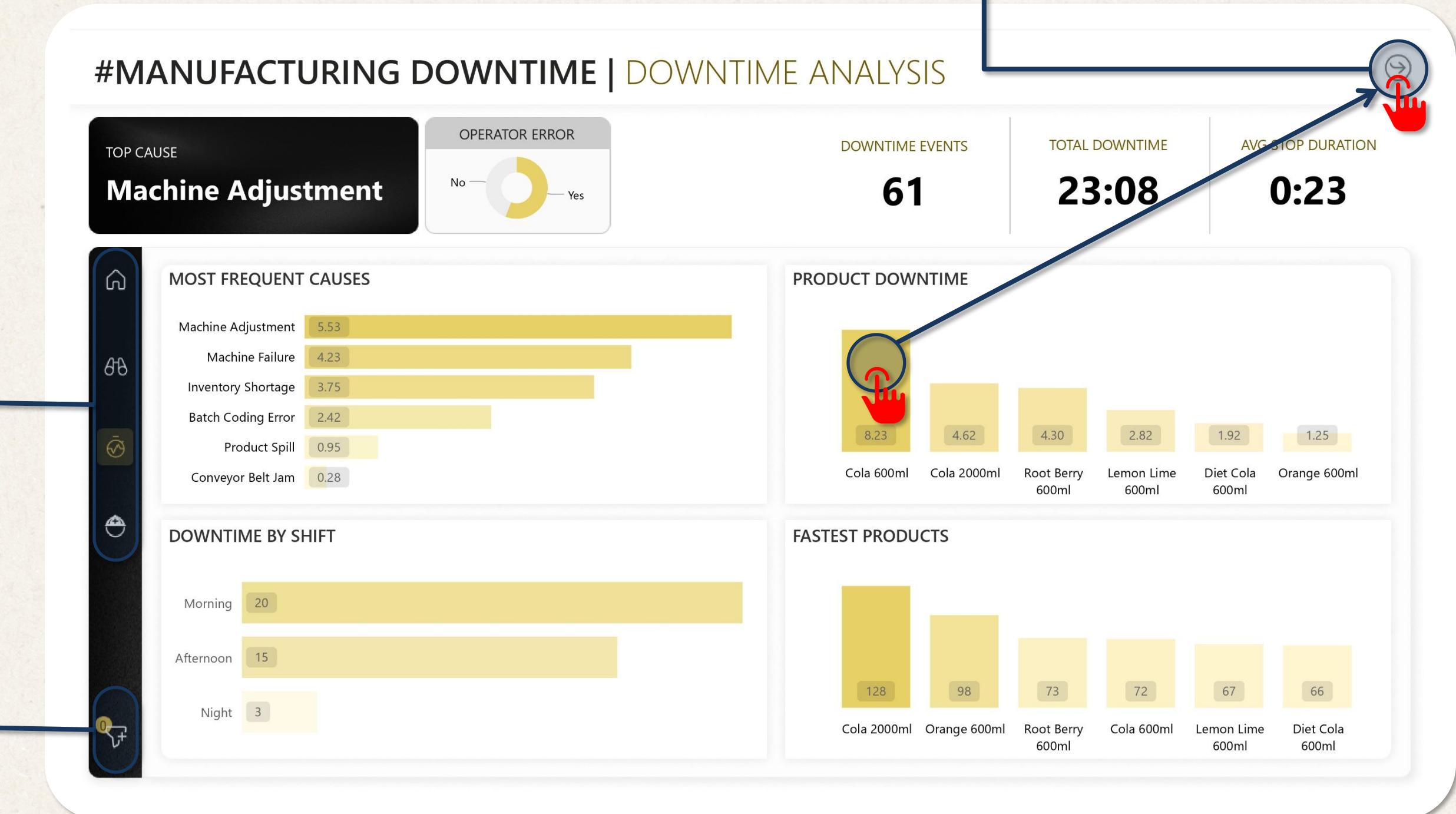
## Page 2: Downtime Analysis

Main page navigators

Filter button & counter

Product drill-through page

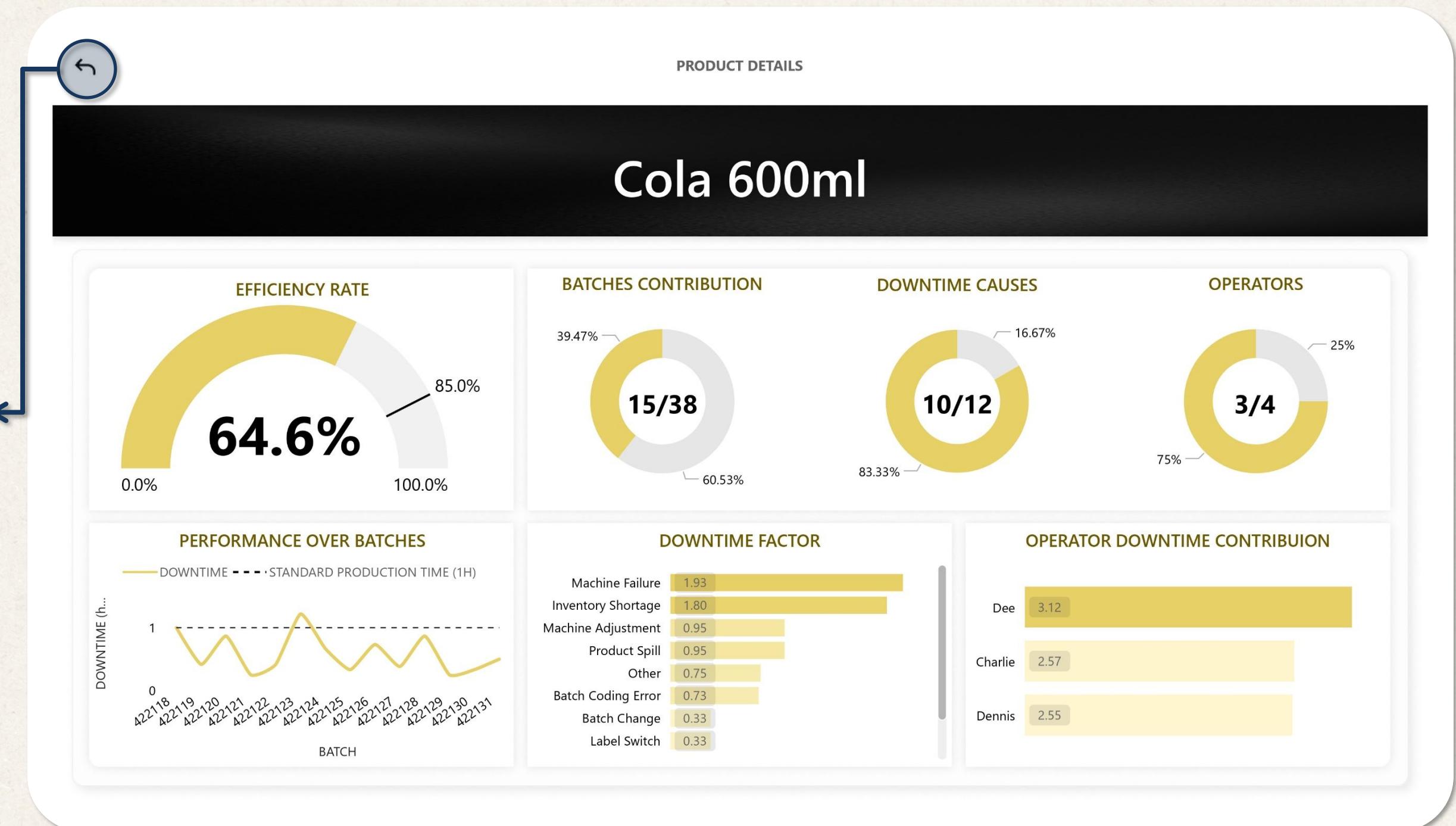
11/22



# Downtime Operational Dashboard

## Page 2.1: Product Details

“Downtime Analysis” page



# Downtime Operational Dashboard

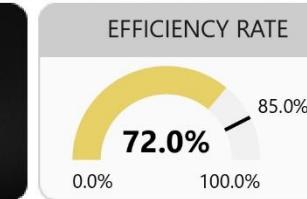
## Page 3: Operator Performance

Main page navigators

Filter button & counter

### #MANUFACTURING DOWNTIME | OPERATOR PERFORMANCE

LEADING  
**Charlie**      LAGGING  
**Dennis**



NO. OF OPERATORS

**4**

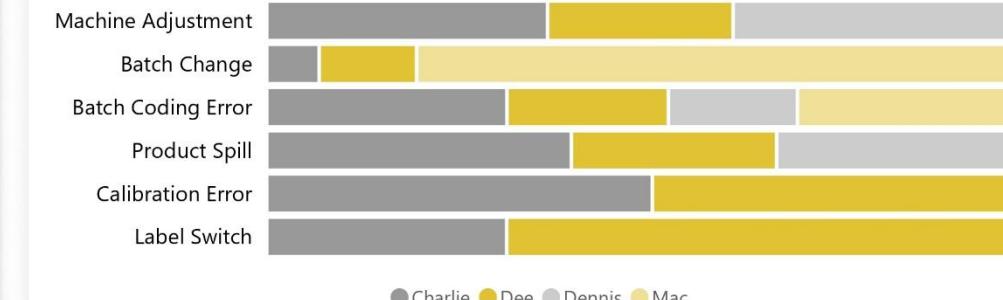
TOTAL DOWNTIME

**12:56**

DOWNTIME AVERAGE

**0:24**

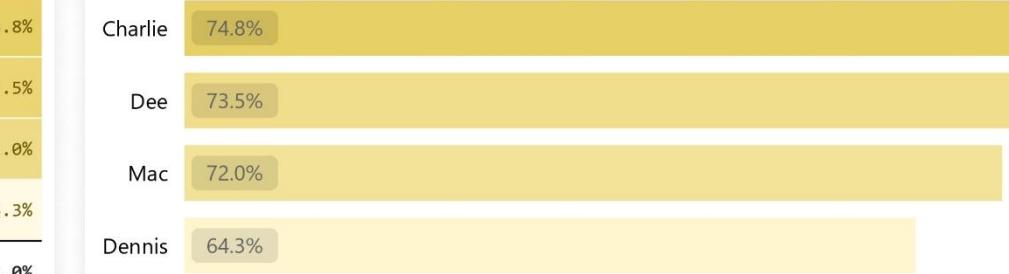
#### RELATIONSHIP BETWEEN DOWNTIME CAUSE & OPERATOR



#### OPERATOR DOWNTIME



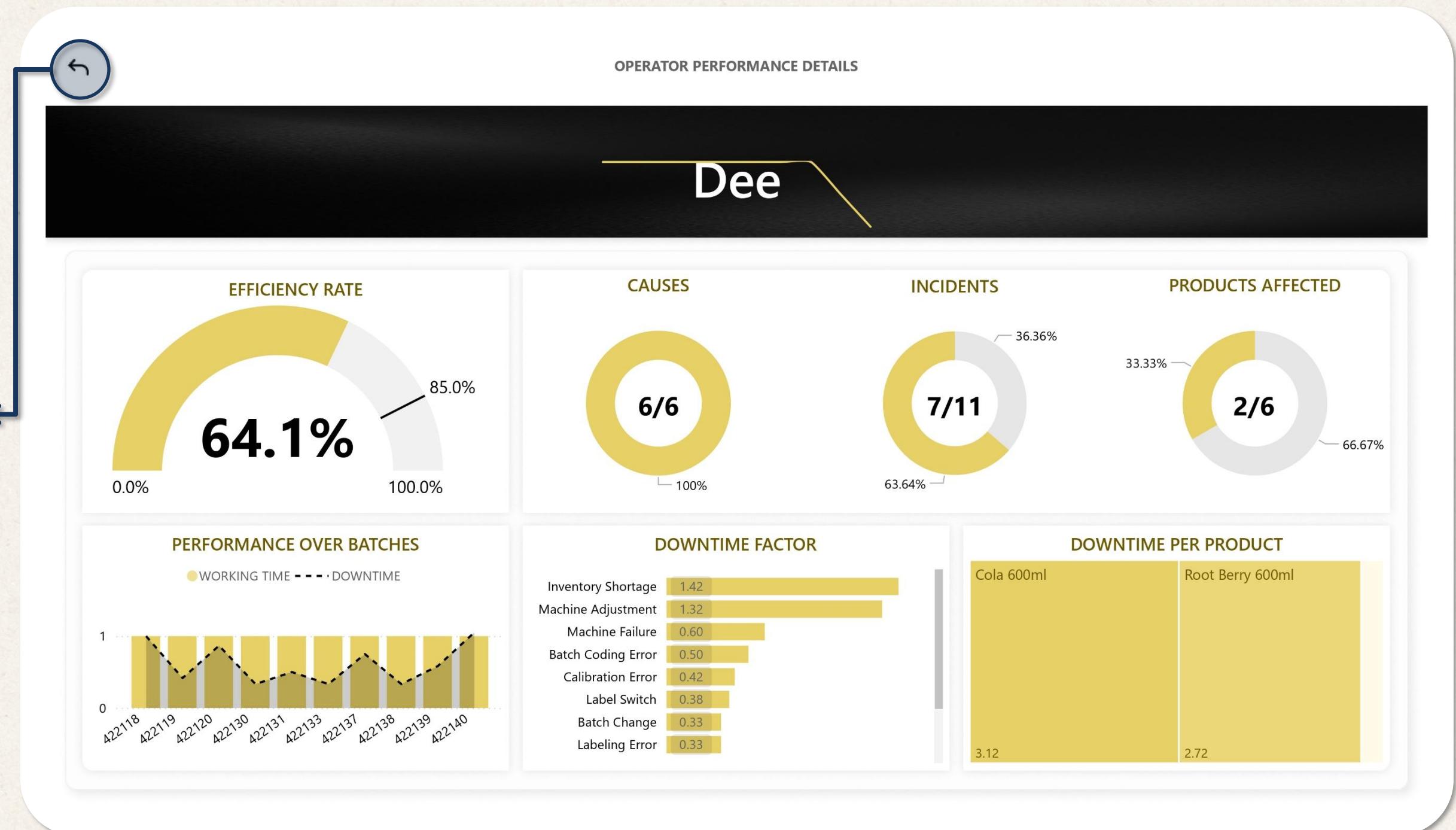
#### OPERATOR EFFICIENCY



# Downtime Operational Dashboard

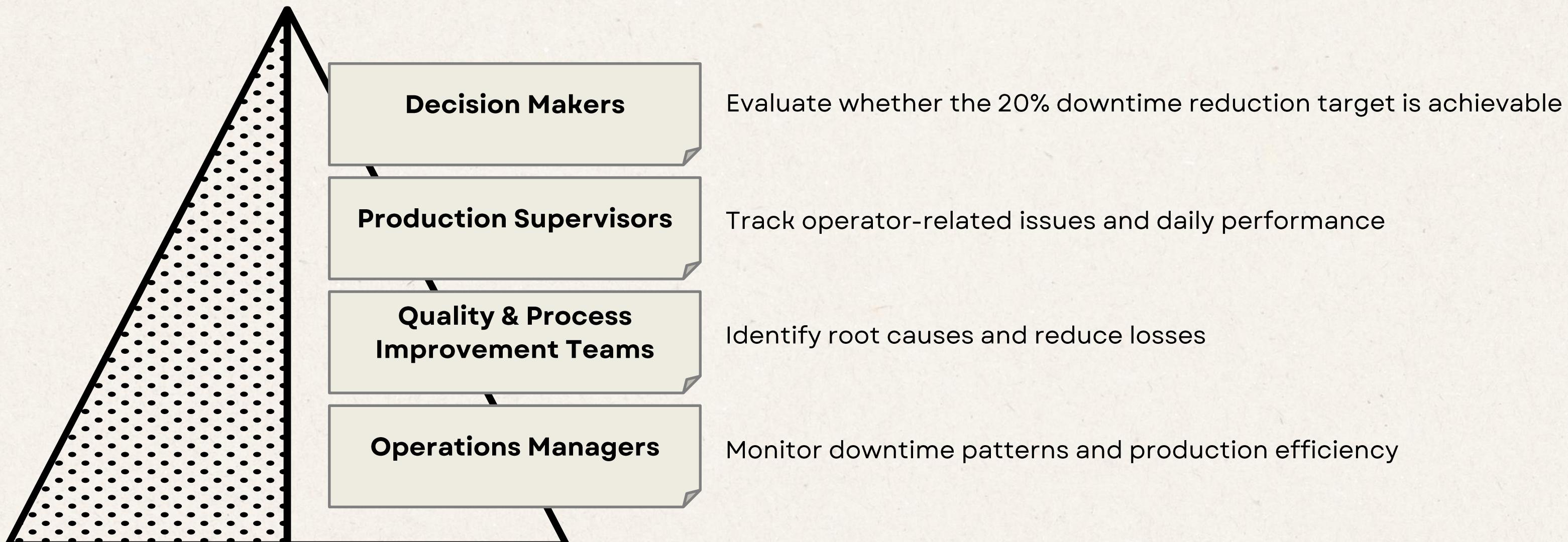
## Page 3.1: Operator Details

“Operator Performance” page



# Audience

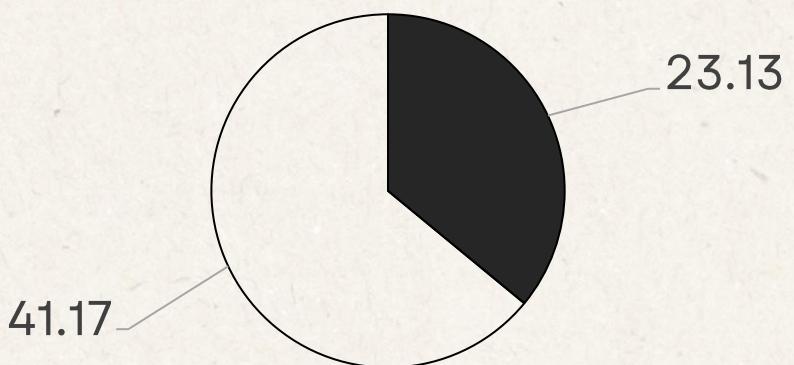
Our findings directly support the needs of key stakeholders across all levels of production



# Key Insights

Our analysis revealed the main drivers of downtime and efficiency gaps

## 1. Downtime Is Significantly Above Normal Operational Limits



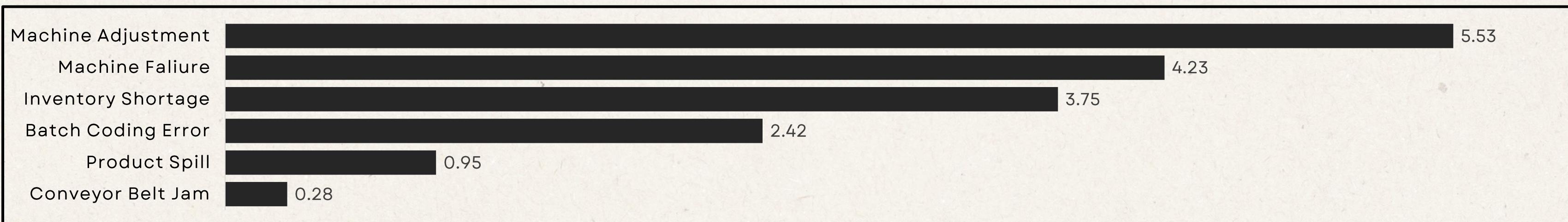
- › Total downtime recorded was 36%, limiting line availability to 64%!

## Why It Matters?

- › Reduced availability puts pressure on delivery schedules and reduces total output capacity.

# Key Insights

## 2. Machine-related Issues Account For Most Non-operator Downtime, Led By ‘Machine Adjustment’



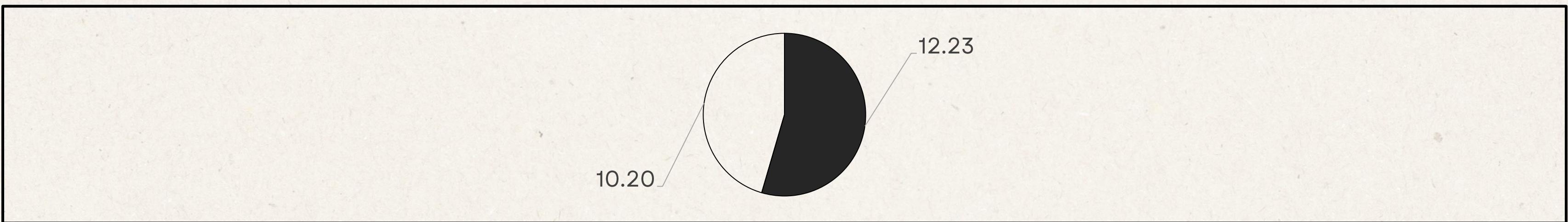
- › “Machine Adjustment” alone causes almost a quarter of total losses.
- › “Machine Failure” and “Inventory Shortage” together add over 8 hours of extra downtime.

## Why It Matters?

- › Recurring mechanical problems slow production, reduce output, and increase maintenance workload.

# Key Insights

## 3. Operator Errors Are the Main Driver



- › 54% Operator Error – 46% Other Causes.
- › More than half of all incidents came directly from operator mistakes.

## Why It Matters?

- › This makes operator performance the most critical factor affecting overall downtime.

# Key Insights

## 4. Some Operators Consistently Contribute More Downtime Than Others



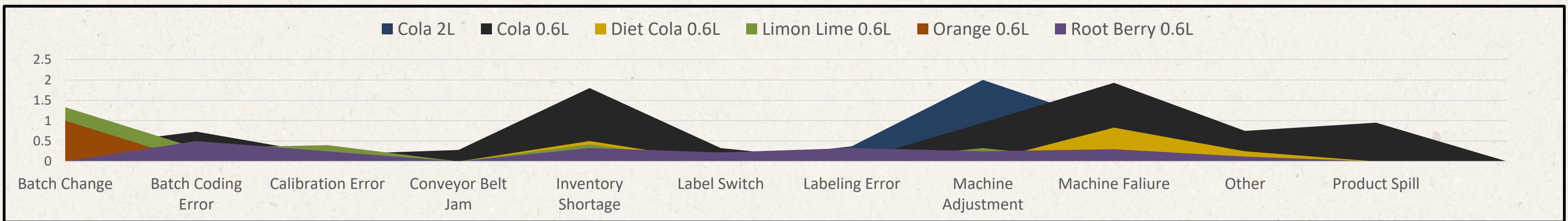
- › Downtime per operator varies, with Mac & Dennis at the highest levels

## Why It Matters?

- › Targeted coaching can reduce error rates and stabilize performance across the team.

# Key Insights

## 5. Certain Downtime Causes Are Concentrated on Specific Products



- › There is a strong relationship between the “Cola 2L” and the “Machine Adjustment”.
- › “Cola 600ml” -in particular- appears across multiple downtime.

## Why It Matters?

- › This suggests that targeted troubleshooting for these products can significantly reduce overall downtime.

# Recommendations

21/22

| Strategic Pillar                          | Core Objective  | Key Actions (Highlights)  |
|---|---|---|
| <b>1. Operator Performance &amp; SOPs</b> | Standardize skills and enforce operational consistency.   | <b>Targeted Retraining and Certification</b> (Set-up, Calibration). Implement <b>Standard Operating Procedures (SOPs)</b> for changeovers. Track performance using <b>weekly individual scorecards</b> .                            |
| <b>2. Equipment Reliability &amp; PM</b>  | Minimize unplanned downtime and ensure machine stability. | Execute <b>Structured Preventive Maintenance (PM)</b> with scheduled calibration. Conduct <b>full diagnostic inspections</b> ; replace repetitive-failure components. Install <b>monitoring sensors</b> for early defect detection. |



# Recommendations

| Strategic Pillar                            | Core Objective  | Key Actions (Highlights)  |
|---|---|---|
| 3. Product-Specific Process Control         | Address sensitivity issues for critical products.               | Create <b>Dedicated Setup Checklists</b> for sensitive products (e.g., Cola 2L). Perform <b>Root-Cause Reviews</b> of key process paths. Conduct <b>Mandatory Test Verification Runs</b> after product changeovers.       |
| 4. Inventory & Material Flow                | Eliminate line stops caused by material shortages.              | Activate <b>Minimum Stock Alerts</b> . Pre-stage <b>materials</b> one shift in advance. Increase <b>Synchronization</b> between warehouse and production; assign a <b>Readiness Leader</b> .                              |
| 5. Continuous Improvement (CI) & Governance | Establish a data-driven culture of learning and accountability. | Perform <b>Root Cause Analysis (RCA)</b> after major downtime events. Hold <b>Monthly Cross-Functional Reviews</b> (Production, Quality, Maintenance). <b>Track Downtime Segmented</b> by Operator, Machine, and Product. |



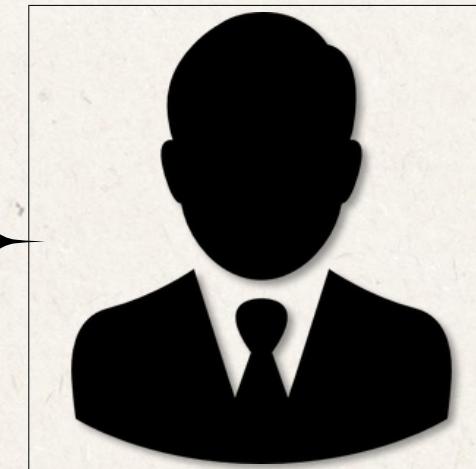
# Team Members



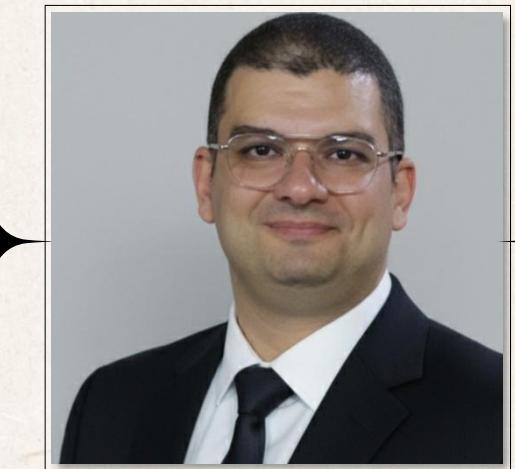
**Hamza Bahgat**  
21095905



**Hussien Habashy**  
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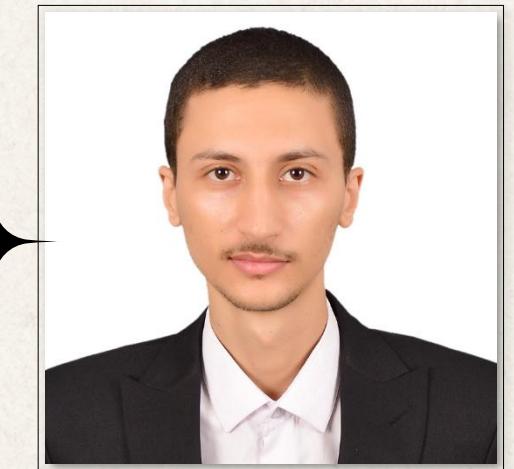
**Kareem AbdelHamied**  
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DEC 2025



**THANK YOU**

[Visit the GitHub Repo](#)

Please get in touch if you have any questions  
or concerns about this report.