NILOY KANTI PAUL

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SUMMARY

Experienced software developer skilled in Salesforce development and complex system integration. Also, have knowledge of Java, NodeJs, .NET, and OOP-based solutions. Demonstrated success in delivering comprehensive business solutions globally, excelling in project leadership and team management. Backed by a solid academic foundation in Computer Science, driving innovative and efficient results across various technical landscapes.

EXPERIENCE

TwinForce Solutions Ltd., Dhaka, Bangladesh   **July 2023 - Present**

Senior Software Developer (June 2024 - Present)
- Lead a team of developers to design and implement complex business solutions on Salesforce platforms.
- Managed workflows using tools like Trello, Zoho, ClickUp, and Notion to ensure timely and efficient delivery.
- Integrated Salesforce with third-party tools such as Stripe, DocuSign, QuickBooks, and Mulesoft.
- Maintained strong client communication, handling real-time issue resolution and product delivery.
- Conducted code reviews and mentored junior developers to enhance team performance.

Software Developer (September 2023 - June 2024)
- Worked across multiple Salesforce Clouds (Sales, Service, Experience, Partner, Marketing) to deliver client solutions.
- Managed a team, streamlining project delivery, and ensuring the successful completion of all projects.
- Built and customized websites using Salesforce Experience Cloud, enhancing front-end and back-end functionality.
- Deliver CRM and ERP automation solutions to optimize business operations for clients.

Software Developer (Intern) (July 2023 - September 2023)
- Assisted in Salesforce development projects, hands-on experience with Apex, process automation, and integrations.
- Assisted in developing and testing solutions, and prioritizing system performance.

PROJECTS

IDEA-X
Developed a social media platform for community engagement with ASP.NET and SQL Server.
GitHub: https://github.com/DEV-NKP/IDEA-X-V1.0

Together Go (ToGo)
Task submission platform from the classroom with JAVA and MySQL.
GitHub: https://github.com/DEV-NKP/Together-Go-TOGO

Traffic Operation Surveillance System (TOSS)
Designed a real-time traffic monitoring system with Nest.js, Next.js, and PostgreSQL.
GitHub: https://github.com/DEV-NKP/TOSS-V1.0

Medical Master (Medic-M)
Developed a healthcare e-commerce platform with PHP and MySQL.
GitHub: https://github.com/DEV-NKP/Medic-Master-Medic-M

SKILLS

- **Programming:** Apex, Java, C#, ASP.NET, C++, Python, JavaScript, TypeScript, Node.js, React.js, PHP
- **Web Technologies:** HTML5, CSS3, WordPress
- **Salesforce Clouds:** Sales, Service, Experience, Partner Community, Marketing

EDUCATION

Master of Science in Computer Science   **October 2024 - Present**
American International University-Bangladesh

Bachelor of Science in Computer Science and Engineering   **2020-2023**
American International University-Bangladesh
CGPA: 3.95 out of 4.00
Academic Honor: *Dean's List Honors for excellent academic performance.*

ADDITIONAL INFORMATION

- **Languages:** Bengali (Native), English (Fluent)
- **Certifications:** CyberOps Associate (CISCO), Python, Java, C++, C Programming (Coursera, Sololearn, Udemy)
- **Interests:** Artificial Intelligence, Machine Learning, IoT, Cloud Technologies