

GOURVI KHURANA

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 Location: Moradabad, Uttar Pradesh, India

PROFESSIONAL SUMMARY

Results-driven business professional with strong expertise in e-commerce operations, online marketplace management, and account handling. With 10+ years of experience running my own company on Amazon and Flipkart, I bring hands-on knowledge of seller operations, inventory management, listings, claims, and issue resolution. Currently pursuing an MBA to further strengthen strategic, financial, and managerial capabilities.

CORE COMPETENCIES

E-commerce Operations & Marketplace Management

Amazon & Flipkart Seller Account Handling

Product Listings & Inventory Control

Claims, Case Management & Issue Resolution

Online Portal Registrations & Compliance

Digital Payments (UPI, GPay, Online Transactions)

Strong Communication & Coordination Skills

PROFESSIONAL EXPERIENCE

Founder & E-commerce Business Owner

Amazon & Flipkart | India

Experience: 10+ Years

- Successfully running and managing my own company on Amazon and Flipkart for over a decade.
- Managed complete seller account operations including registrations, listings, inventory, pricing, and order fulfillment.
- Handled claims, cases, returns, and escalations while ensuring platform compliance.
- Monitored stock levels and optimized inventory to reduce losses and improve sales performance.
- Resolved operational and technical issues efficiently to maintain account health and performance metrics.

EDUCATIONAL QUALIFICATIONS

MBA (Pursuing)

Indira Gandhi National Open University (IGNOU), Noida

B.Sc. in Mathematics – First Division (61.33%)

Hindu College, Moradabad | 2022

Senior Secondary (12th) – 75%

St. Mary's Senior Secondary School, Moradabad | 2018

Secondary (10th) – 8.8 CGPA

St. Mary's Senior Secondary School, Moradabad | 2016

ACHIEVEMENTS

Secured First Division in Graduation.

PERSONAL SKILLS

Analytical & Detail-Oriented

Business-Oriented Mindset

Time Management & Multitasking

Problem Solving Abilities

INTERESTS

Reading Books

Playing Badminton

Listening to Music

PERSONAL DETAILS

Date of Birth: 16 November 1999

Father's Name: Ramanuj Khurana

Languages Known: English, Hindi

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge and belief