

SAKSHI GUPTA



6387398136



gupta.sakshi2514@gmail.com



[sakshi-gupta](#)



[smartsakshi](#)

Summary

Software Engineer with **2+ years of experience** in full-stack development, specializing in **React.js, Node.js, Express.js, and MySQL**. Experienced in building **cloud telephony CRM systems**, VoIP integrations, and real-time dashboards. Strong in REST API development, database design, and workflow automation, with a focus on scalable and reliable web applications.

Skills

Languages: JavaScript, Nodejs, HTML, CSS

Databases: MySQL, MongoDB

Developer Tools: Notepad, VS Code, Linux (Ubuntu)

Libraries: React, Redux, Material UI, Asterisk, Express

Projects

Ringfy – Next2Call Cloud Telephony CRM

[Link](#)

- Developed a telephony CRM to manage inbound and outbound call campaigns smoothly with real-time call tracking.
- Integrated **customizable IVR flows** using Asterisk to improve customer interaction and call handling.
- Built **agent management features** including login/logout monitoring, break controls, and productivity tracking.
- Enabled access to **live and historical call data** for reporting and analytics.

Next2Call Cloud Billing – Smart VoIP Billing Platform

[Link](#)

- Built a **cloud-based VoIP billing CRM** with automated provisioning, real-time rating, and CDR processing.
- Implemented secure payment workflows, RBAC, and live analytics dashboards.
- Reduced manual billing operations by automating usage tracking and fraud control mechanisms.
- Developed **real-time analytics dashboards** for usage, revenue, call quality (ASR/ACD), and customer activity.

Experience

Winet Infratel Pvt. Ltd

Sep 2024 – Present

Software Engineer (MERN Stack Developer)

- Worked on two in-house SaaS products: Ringfy (Cloud Telephony CRM) and Next2Call Cloud Billing.
- Built VoIP-based call management, real-time call tracking, agent management, and analytics dashboards.
- Implemented automated billing workflows, CDR processing, and secure access controls.

Aura Emanating Teknology Pvt. Ltd

Sep 2023 – Mar 2024

Full Stack Engineer (Web Developer)

- Management of Government based client website
- Manage Front-end and Back-end Development for the NCMRWF Website.
- Link: <https://www.ncmrwf.gov.in/>

Education

B.Tech – Electronics & Communication Engineering

Dr. A.P.J. Abdul Kalam Technical University | 2019 – 2023

Intermediate (PCM)

SVM Girls Inter College | 2018 – 2019

Internship and Certifications

Swalay India Pvt Ltd – Developed and optimized the **dashboard interface** of SwaLay’s music distribution platform using **React.js**, enabling artists to seamlessly upload and manage music, videos, and lyrics across global platforms

CCNA – Completed a **1-month Summer Internship in CCNA (Cisco Certified Network Associate)**, gaining hands-on experience in networking fundamentals, routing, switching, and network troubleshooting