Jin-Young Park

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Portfolio: https://idyllic-piroshki-57d2bd.netlify.app/

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Work Experience

IT Technician - Electronic Recycling Association   Calgary, AB

August 2019 – present

- Diagnose and troubleshoot technical problems on various types of computer systems, laptops, servers, switches, A/V devices and peripheral devices.
- Replace hardware and components including laptops' LCD for building reusable one.
- Install and configure the operating system according to the needs of end-users.
- Repurpose hardware and components from computers to be scrapped for building reusable one.
- Provide guidance to new technicians for diagnosing and troubleshooting various issues with computer hardware, monitor and peripherals.

Tour bus driver/Tour guide - J Groups   Calgary, AB

August 2016 – July 2019

- Ensured that both clients and destinations were treated with utmost courtesy and respect.
- Coordinated with restaurants, attraction offices and hotels.
- Led tour groups in Canadian Rockies, answering questions while maintaining authority through the end of the tour.
- Checked the overall condition of the bus and examined tires, brakes, and other mechanisms of the bus to ensure it is in proper working order.
- Maintained a high level of customer satisfaction and followed all safety standards.

Supervisor - Seoul Country Korean Restaurant   Banff, AB

June 2011 – October 2015

- Managed dining operations efficiently and effectively in a very fast past environment, while providing excellent customer service.
- Facilitated large tour groups of up to 900 customers per day.
- Responsible for supervising and training new staffs to ensure compliance with the restaurant policies, regulations, and food safety guidelines.
- Handled customer complaints professionally and effectively to the satisfaction of all parties involved.

Project

Samurai Pizza Cats – Full Stack Development Program at Harvest Builders   Calgary, AB
October 2022 - November 2022

- Developed a full-stack web application with React, NodeJS, GraphQL, TypeScript, MongoDB allowing users to Create, Update, Delete pizzas and toppings.
- Pull request at each key project milestones through GitHub to be reviewed, feedbacked, and approved by the program facilitator.
- Ensured and maintained the project workflows and tasks to be done properly through Jira.
- Utilized Apollo Sandbox to build and test the GraphQL server.
- Implemented Jest framework to test the frontend and backend.

Greenhouse Management Web Application - The Capstone project at SAIT   Calgary, AB
May 2022 – August 2022

- Developed a full-stack web application with MongoDB, ExpressJS, ReactJS, NodeJS allow users monitor the greenhouse environment such as temperature, humidity, and soil moisture level.
- Showed users the line chart for the hourly average greenhouse environment.
- Utilized an Arduino platform combined with temperature, humidity, and liquid level sensor.
- Collaborated on GitHub with team members to track changes as well as transition the code to be implemented to the main branch.
- Implemented alert function when there are anomalies to the greenhouse environment.

Education

Southern Alberta Institute Technology   Calgary, Alberta
January 2021 – October 2022

- Diploma of Information Technology Software Development.

Certifications

- CompTIA A+ (Expired Dec 2021).
- Class 2 driver license.
- Air brake endorsement(Q).

Military Service

The 2nd Division Reconnaissance Battalion   Yanggu, Korea
July 2007 – June 2009

- Honorable Discharged as a sergeant.