

# Dusan Milosevic

Front End Developer

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Front End Developer who loves to build experiences that help people do what they couldn't do before. I love using and learning new technologies and techniques and feel most fulfilled when using my skills to do so. Able to push forward and improve daily.

## Work Experience

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### UI Developer (Union Studio, Remote)

April 2021 – Present

Collaborate on improving the platform with more than 100k+ users. Rewrote legacy components in 2 months while increasing performance and code readability.

- Developed new and rewrote old components with accessibility in mind while ensuring that the code is maintainable and performant
- Validated technical feasibility of UI/UX designs and implemented the design while using the latest technologies and best practices
- Conformed to high-quality standards of development while providing on-time approaches.

### Help Desk Specialist (NCR, Belgrade, Serbia)

August 2019 – April 2021

Decreased recurring calls for the common issue by 56% in 4 months, while analyzing the source of the issue. Working directly with engineers, and customers in finding the best solution. Increased speed of call handling by 36%

- Identified common issues, isolated problems and created resolution plans with teams across Europe
- Mentored new team members and onboarded them by providing additional knowledge and necessary resources.

## Projects

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### Markdown Blog

Next.js, CSS modules (SCSS), Markdown

Designed and developed clean and maintainable code for minimal, typography focused blog template made with Next.js and Markdown. The project features a perfect Lighthouse score with support for multiple languages and themes.

### Cat Wiki

Next.js, CSS modules (SCSS), Rest API

This project implements 3rd party API to display different pieces of information about the cat breed. The index page is static while pages about cat breed are Server-side rendered with the `getServerSideProps` function.

## Skills & Other

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**Development:** HTML • CSS (SCSS, CSS Modules) • JavaScript • Angular • React (Next.js) • Bootstrap

**Tools:** Git • Visual Studio Code • Markdown • Jira • Figma • Sketch

Strong written and verbal communication skills, critical thinking and strong decision making. Proficient in English while native in the Serbian language.