

Personalized Financial Guidance When You Need It

For more detailed information, call 1-888-503-7106.

For toll-free numbers when overseas, visit navyfederal.org.

TDD for the hearing impaired 1-888-869-5863

Apply online at navyfederal.org/pfi

Navy Federal offers free **Personal Finance Counseling** to assist you with money management. We can help with setting up a budget or reallocating your income to accommodate planned or unexpected life events. You don't need to be in debt to take advantage of this free service.

WAYS WE CAN ASSIST YOU

Productive Counseling

We'll help you identify personal financial goals and develop a plan to achieve them.

Example: A recent college grad may want to save for a down payment on a car or is having a hard time putting money away. We'll show them how to set up a budget and stick to it.

Preventative Counseling

We'll help evaluate your current financial status and work on money management skills needed to avoid future budget problems.

Example: A two-income couple with a baby on the way realizes their financial situation is going to change. We'll help them create a new budget to cover the wife's lost income during maternity leave while allowing them to afford new necessities, such as baby food, diapers and childcare.

Remedial Counseling

If you're experiencing financial problems, we can help you regain control.

Example: A recently divorced man is responsible for repaying all the couple's consumer debts, along with alimony and child support. We can assist with a repayment plan on his Navy Federal debt and refer him to a Debt Management Program for assistance with outside creditors. **Note:** This isn't a bill-paying service. It's available only to those whose income allows them to make reduced payments after their debt is reorganized. It's not a solution for those who are insolvent.

WHERE TO START

Increase Your Knowledge

Knowledge is power, and the more you know about money management and personal finance, the more successful you'll be. For step-by-step information about getting out of debt, improving your credit, budgeting and more, visit our Personal Finance Counseling hub at navyfederal.org/pfc anytime. Explore helpful videos, calculators and articles designed to help you learn about meeting your personal financial goals.

When you're ready, we're here to provide you with Personal Finance Counseling. Simply fill out the online Personal Finance Information Sheet at navyfederal.org/pfi and a counselor will call you within three business days to review your application.

Get Organized

To prepare for an individual counseling session, gather your monthly budget information, including household expenses, outstanding debts and paystubs.

Take Control

We're confident in your success and look forward to helping you develop money management skills, take control of your finances and reach your goals.