



Request for Servicemembers Civil Relief Act (SCRA) Benefits

Access No.			
Name: First	Middle	Last	Suffix Date of Birth (MM/DD/YY)
Address: Street	City	State	Zip

Branch of Service	Select One: <input type="checkbox"/> Full-Time Active Duty <input type="checkbox"/> Reservist <input type="checkbox"/> National Guard
Additional Information	

Please fill out the fields above and provide any supporting documentation to submit your request for SCRA benefits. Upon receipt of your request, an SCRA specialist will review the information provided. Should additional documentation be required, an SCRA specialist will contact you to assist in your request for SCRA benefits.

Navy Federal will access the Department of Defense's Manpower Data Center (DMDC) and use the information you provide to verify eligibility for SCRA benefits and protections.

Please allow up to 30 days for us to process your request. For additional questions, please contact our SCRA team at 1-800-531-7174, extension 48665.

For your convenience, you can submit your form in any of the following ways:

By eMessage:

You can easily send us a message from your Navy Federal online account or from the mobile app.*
In the subject line, please write: ATTN: SCRA, Mortgage Servicing

By Fax:

703-206-3108
ATTN: SCRA, Mortgage Servicing

By Mail:

Navy Federal Credit Union
P.O. Box 3000
Merrifield, VA 22119
ATTN: SCRA, Mortgage Servicing

Visit Your Local Branch:

A branch representative will be happy to assist you in submitting your form and/or documents to SCRA.

* Message and data rates may apply. Visit navyfederal.org for more information.