

## FACTS

## WHAT DOES NAVY FEDERAL DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information that we collect and share depend on the product or service that you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Account transactions and checking account information

When you are *no longer* our member, we continue to share your information as described in this notice.

### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Navy Federal chooses to share; and whether you can limit this sharing.

### Reasons we can share your personal information

### Does Navy Federal share?

### Can you limit this sharing?

#### **For our everyday business purposes –**

such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus

Yes

No

#### **For our marketing purposes –**

to offer our products and services to you

Yes

No

#### **For joint marketing with other financial companies**

Yes

No

#### **For our affiliates' everyday business purposes –**

information about your transactions and experiences

Yes

No

#### **For our affiliates' everyday business purposes –**

information about your creditworthiness

No

We don't share

#### **For nonaffiliates to market to you**

No

We don't share

### Questions?

Call toll-free 1-888-842-6328 or go to [navyfederal.org](http://navyfederal.org).

## **Who we are**

<b>Who is providing this notice?</b>	Navy Federal Credit Union; Navy Federal Financial Group, LLC; Navy Federal Investment Services, LLC
--------------------------------------	-----------------------------------------------------------------------------------------------------

## **What we do**

<b>How does Navy Federal protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. Navy Federal regularly tests and assesses its information security measures, systematically trains employees, and adopts upgrades and enhancements as necessary to protect your information.
<b>How does Navy Federal collect my personal information?</b>	We collect your personal information, for example, when you: <ul style="list-style-type: none"><li>• open an account or deposit money</li><li>• pay your bills or apply for a loan</li><li>• use your credit or debit card</li></ul> We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
<b>Why can't I limit all sharing?</b>	Federal law gives you the right to limit only: <ul style="list-style-type: none"><li>• sharing for affiliates' everyday business purposes—information about your creditworthiness</li><li>• affiliates from using your information to market to you</li><li>• sharing for nonaffiliates to market to you</li></ul> State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

## **Definitions**

<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"><li>• Our affiliates include companies with a Navy Federal name; financial companies such as Navy Federal Credit Union; Navy Federal Financial Group, LLC; Navy Federal Investment Services, LLC; and Navy Federal Title Services, LLC.</li></ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"><li>• Navy Federal does not share with nonaffiliates so they can market to you.</li></ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"><li>• Our joint marketing partners include investment, insurance, and other financial services companies.</li></ul>

## **Other Important Information**

**NV:** We are providing you this notice pursuant to Nevada law. If you prefer not to receive marketing calls from us, you may be placed on our Internal Do Not Call List by calling 1-888-842-6328.

For more information, you may also contact the Nevada Attorney General's office: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington Ave., Suite 3900, Las Vegas, NV 89101; telephone number: 1-702-486-3132; email: [AgInfo@ag.nv.gov](mailto:AgInfo@ag.nv.gov).

**Call Monitoring and Recording:** We are providing you this notice pursuant to state law. If you communicate with us by telephone, calls may be securely recorded and transcribed by us and our service providers for quality assurance purposes.