Logo
Department for Education

**Service Standard assessment report**

**Project name  
{param\_name}**

|  |  |
| --- | --- |
| **Assessment date:** | {param\_date} |
| **Phase:** | {param\_phase} |
| **Outcome:** | {param\_outcome} |

**Assessment panel**

Personal information on assessors is only included for internal purposes.

**About the service**

{param\_description}

**Overall feedback from the panel**

{param\_comments}

1. **Understand users and their needs**

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| **Rating** | {param\_1\_outcome} |
| **Actions to address**  {param\_1\_actions} | |

1. **Solve a whole problem for users**

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| **Rating** | {param\_2\_outcome} |
| **Actions to address**  {param\_2\_actions} | |

1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_3\_outcome} |
| **Actions to address** | {param\_3\_actions} |
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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_4\_outcome} |
| **Actions to address** | {param\_4\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_5\_outcome} |
| **Actions to address** | {param\_5\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_6\_outcome} |
| **Actions to address** | {param\_6\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_7\_outcome} |
| **Actions to address** | {param\_7\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_8\_outcome} |
| **Actions to address** | {param\_8\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_9\_outcome} |
| **Actions to address** | {param\_9\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_10\_outcome} |
| **Actions to address** | {param\_10\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_11\_outcome} |
| **Actions to address** | {param\_11\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_12\_outcome} |
| **Actions to address** | {param\_12\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_13\_outcome} |
| **Actions to address** | {param\_13\_actions} |

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1. **Provide a joined up experience across all channels**

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| **Rating** | {param\_14\_outcome} |
| **Actions to address** | {param\_14\_actions} |