Logo
Department for Education

**Service Standard assessment report**

**Project name  
{param\_name}**

|  |  |
| --- | --- |
| **Assessment date:** | {param\_date} |
| **Phase:** | {param\_phase} |
| **Outcome:** | {param\_outcome} |

**Assessment panel**

Personal information on assessors is only included for internal purposes.

**About the service**   
  
{param\_description}

**Overall feedback from the panel**

{param\_comments}

### **Understand users and their needs**

This standard was rated {param\_1\_outcome}

{#param\_hasActions1}{#param\_1\_actions}• {comment}

{/param\_1\_actions}{/param\_hasActions1}

### **Solve a whole problem for users**

This standard was rated {param\_2\_outcome}

{#param\_hasActions2}

**Actions for the team**

{#param\_2\_actions}• {comment}

{/param\_2\_actions}{/param\_hasActions2}

### **Provide a joined-up experience across all channels**

This standard was rated {param\_3\_outcome}

{#param\_hasActions3}

**Actions for the team**

{#param\_3\_actions}• {comment}

{/param\_3\_actions}{/param\_hasActions3}

### **Make the service simple to use**

This standard was rated {param\_4\_outcome}

{#param\_hasActions4}

**Actions for the team**

{#param\_4\_actions}• {comment}

{/param\_4\_actions}{/param\_hasActions4}

1. **Make sure everyone can use the service**

This standard was rated {param\_5\_outcome}

{#param\_hasActions5}

**Actions for the team**

{#param\_5\_actions}• {comment}

{/param\_5\_actions}{/param\_hasActions5}

1. **Have a multidisciplinary team**

This standard was rated {param\_6\_outcome}

{#param\_hasActions6}

**Actions for the team**

{#param\_6\_actions}• {comment}

{/param\_6\_actions}{/param\_hasActions6}

1. **Use agile ways of working**

This standard was rated {param\_7\_outcome}

{#param\_hasActions7}

**Actions for the team**

{#param\_7\_actions}• {comment}

{/param\_7\_actions}{/param\_hasActions7}

1. **Iterate and improve frequently**

This standard was rated {param\_8\_outcome}

{#param\_hasActions8}

**Actions for the team**

{#param\_8\_actions}• {comment}

{/param\_8\_actions}{/param\_hasActions8}

1. **Create a secure service which protects users’ privacy**

This standard was rated {param\_9\_outcome}

{#param\_hasActions9}

**Actions for the team**

{#param\_9\_actions}• {comment}

{/param\_9\_actions}{/param\_hasActions9}

1. **Define what success looks like and publish performance data**

This standard was rated {param\_10\_outcome}

{#param\_hasActions10}

**Actions for the team**

{#param\_10\_actions}• {comment}

{/param\_10\_actions}{/param\_hasActions10}

1. **Choose the right tools and technology**

This standard was rated {param\_11\_outcome}

{#param\_hasActions11}

**Actions for the team**

{#param\_11\_actions}• {comment}

{/param\_11\_actions}{/param\_hasActions11}

1. **Make new source code open**

This standard was rated {param\_12\_outcome}

{#param\_hasActions12}

**Actions for the team**

{#param\_12\_actions}• {comment}

{/param\_12\_actions}{/param\_hasActions12}

1. **Use and contribute to open standards, common components and patterns**

This standard was rated {param\_13\_outcome}

{#param\_hasActions13}

**Actions for the team**

{#param\_13\_actions}• {comment}

{/param\_13\_actions}{/param\_hasActions13}

1. **Operate a reliable service**

This standard was rated {param\_14\_outcome}

{#param\_hasActions14}

**Actions for the team**

{#param\_14\_actions}• {comment}

{/param\_14\_actions}{/param\_hasActions14}