Defect Summary Report

Service: Find Education and Training (FEAT)
Environment: Test
Phase: Private Beta
Prepared by: Varsha Krishnamurthy
Reporting period: August 2024 – February 2026

1. Purpose of this Report

This report provides a summary of defects identified during testing activities carried out as part of the private beta phase. It outlines the volume, nature, and current status of defects, and provides assurance that issues identified during testing have been appropriately addressed or captured for future work.

This report does **not** assess test execution success, which is covered separately in the **Test Closure Report**.

2. Defect Management Approach

- Defects were identified through automated testing, manual and exploratory testing, accessibility audits, and usability reviews
- Jira was used as the single source of truth for defect tracking, triage, resolution, and retest evidence
- Defects were prioritised based on user impact, accessibility compliance, and service risk
- Fixes were retested prior to closure, with evidence recorded in Jira

3. Defect Summary Overview

Metric	Count
Total defects raised	74
Closed	74

Open	0

All defects identified during private beta testing have been addressed and closed. Any remaining work has been captured as **backlog items** and does not represent open defects.

4. Defects by Theme

Defects identified during testing broadly fell into the following themes:

- **Accessibility**
  Issues identified through WCAG 2.2 AA audit and assistive technology testing (e.g. labelling, keyboard navigation, contrast, structure)
- **Usability / UX**
  Clarity of content, filter behaviour, navigation flow, and user guidance
- **Functional**
  Edge cases in filtering, pagination, sorting, and results behaviour
- **Performance (observational)**
  Non-blocking observations such as responsiveness of autocomplete under certain conditions

These themes reflect expected findings for a service in private beta and informed prioritisation of fixes.

5. Defects by Severity

- **High severity:** Limited number, primarily accessibility-related, all resolved
- **Medium severity:** Majority of issues, resolved as part of iterative improvements
- **Low severity:** Minor usability and presentation issues, resolved or captured as backlog enhancements

No unresolved high-severity defects remain.

6. Separation of Defects vs Product Decisions

During testing, it was important to distinguish between:

- **Defects** – issues where the service did not meet expected behaviour or standards
- **Product decisions** – agreed behaviours or constraints appropriate for private beta
- **Future improvements** – enhancements identified during testing but not required to unblock private beta

All confirmed defects have been fixed and closed.
 Product decisions and future improvements have been explicitly captured as backlog items and are not tracked as open defects.

7. Retest and Closure Confirmation

- All resolved defects were retested prior to closure
- Retest evidence (comments, screenshots, or references) is recorded in Jira
- No defects were reopened following retest

This confirms the effectiveness of fixes applied during the private beta phase.

8. Backlog and Ownership

Any remaining work identified during testing has been raised as backlog items for future prioritisation.

- Backlog ownership: **Product and Engineering**
- Backlog items are prioritised alongside other delivery work as the service progresses towards public beta

9. Risk Position

- No open defects remain
- No critical or high-risk issues are unmitigated
- Known limitations and future improvements are documented and visible

The defect position does not present a barrier to progression within private beta.

10. Summary Statement

All defects identified during private beta testing have been addressed and closed.
 The service demonstrates appropriate stability for this phase, with known improvements captured transparently for future delivery.