When things got silly for Millie

Millie dreams
of teaching French.

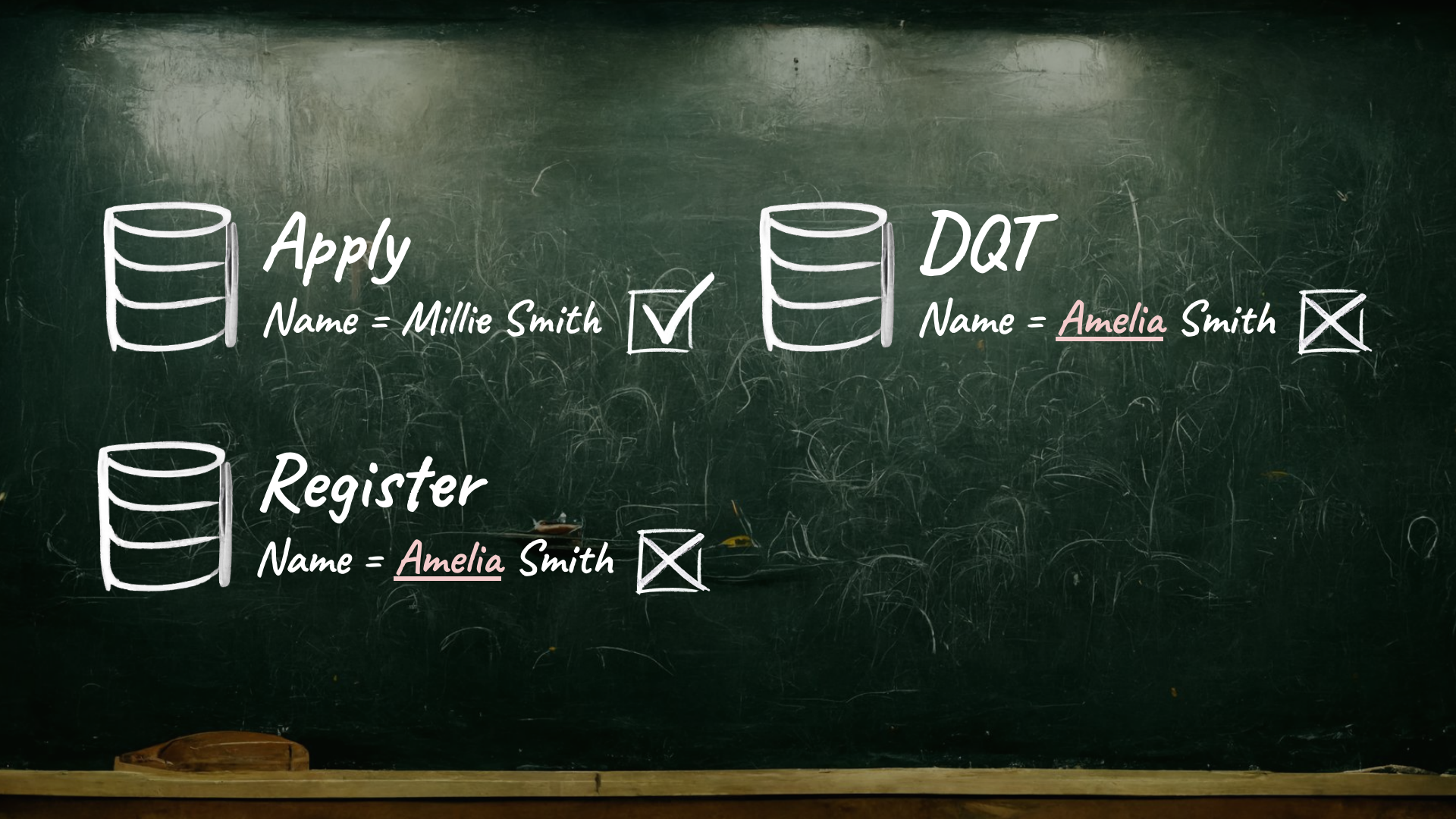
She applies for teacher
training with her
preferred name,
Millie Smith.

Apply
Name = Millie Smith

Millie starts her training at Sunshine SCITT

An admin officer at Sunshine SCITT registers Millie.

Her legal name is **Amelie**, but the admin officer misreads her documents and registers her as **Amelia** Smith.

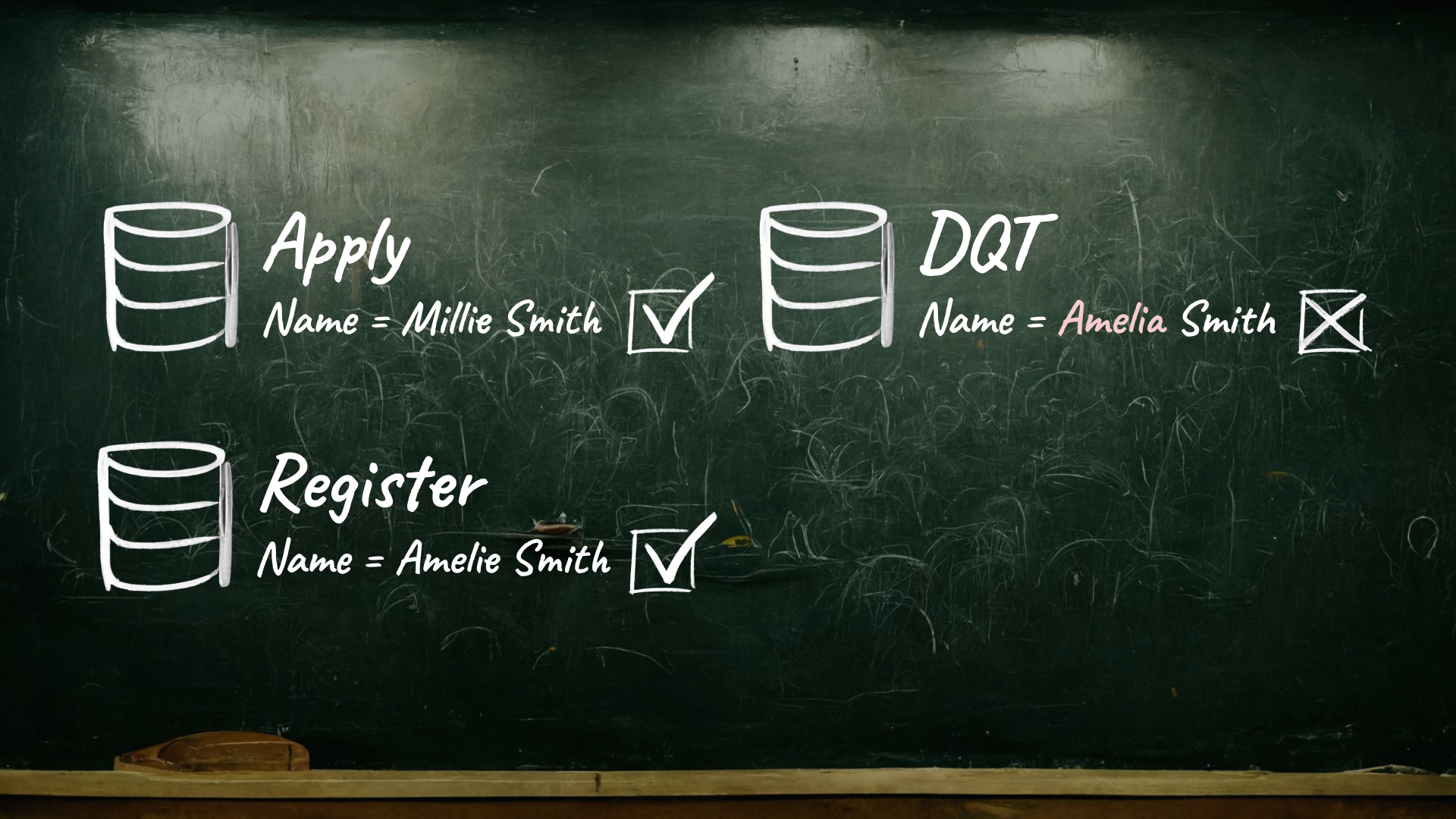

Apply
Name = Millie Smith
DQT
Name = Amelia Smith
Register
Name = Amelia Smith

Millie notices an email from Sunshine SCITT addressed to **Amelia**.

She asks them to correct her name to **Amelie**.

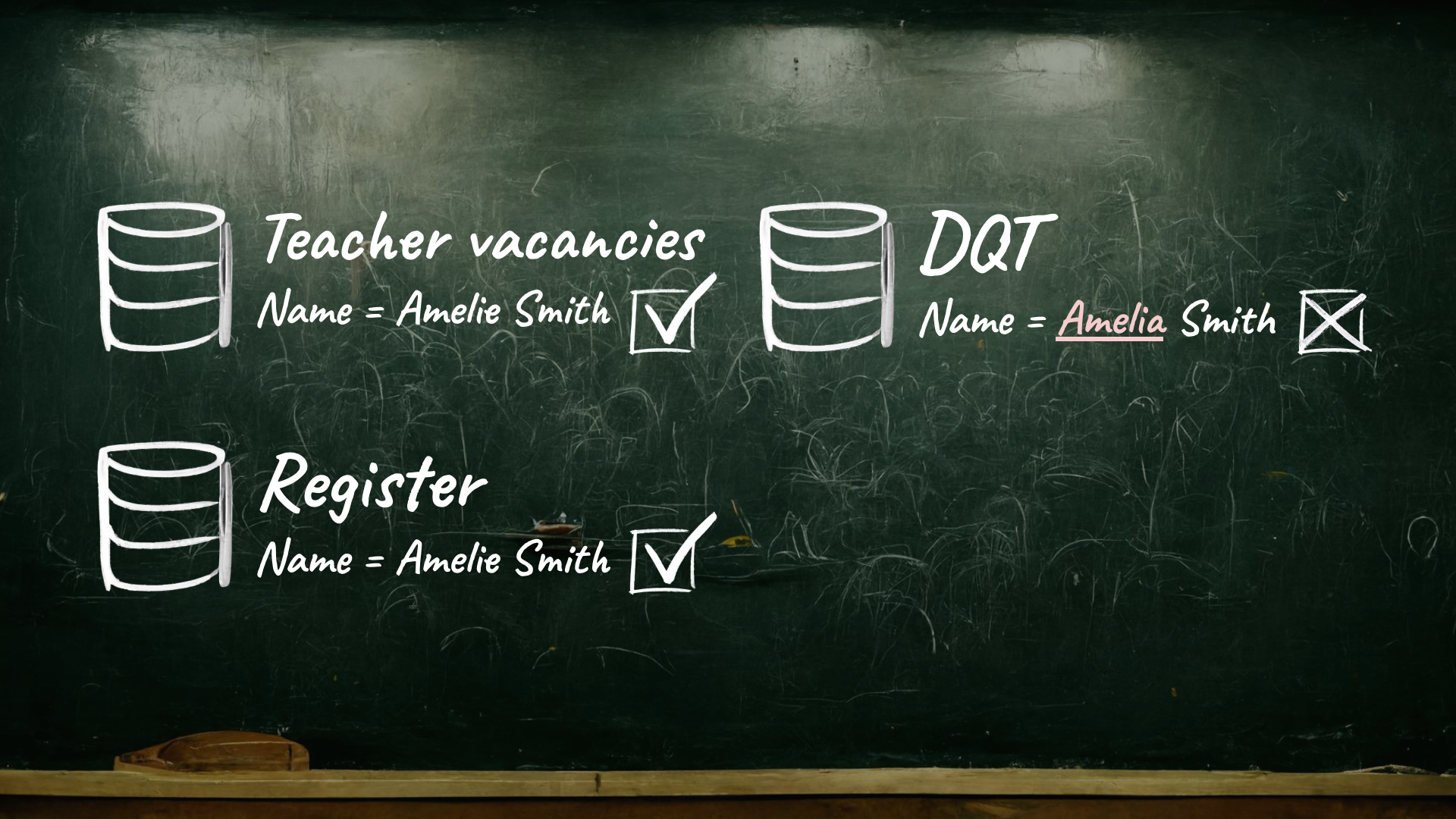
The admin officer changes Millie’s name to Amelie in their system and in Register.

Her name in DQT is not updated.


Apply
Name = Millie Smith
DQT
Name = Amelia Smith
Register
Name = Amelie Smith

Months later, Millie applies for a job.

She creates a Teaching Vacancies account and applies for a role at Apple Academy using her official name, Amelie Smith.


Teacher vacancies
Name = Amelie Smith
DQT
Name = Amelia Smith
Register
Name = Amelie Smith

Apple Academy check Millie’s TRA record before interviewing her.

They see her name in DQT is Amelia Smith.

Apple Academy tell Millie to correct the name in her TRA record.

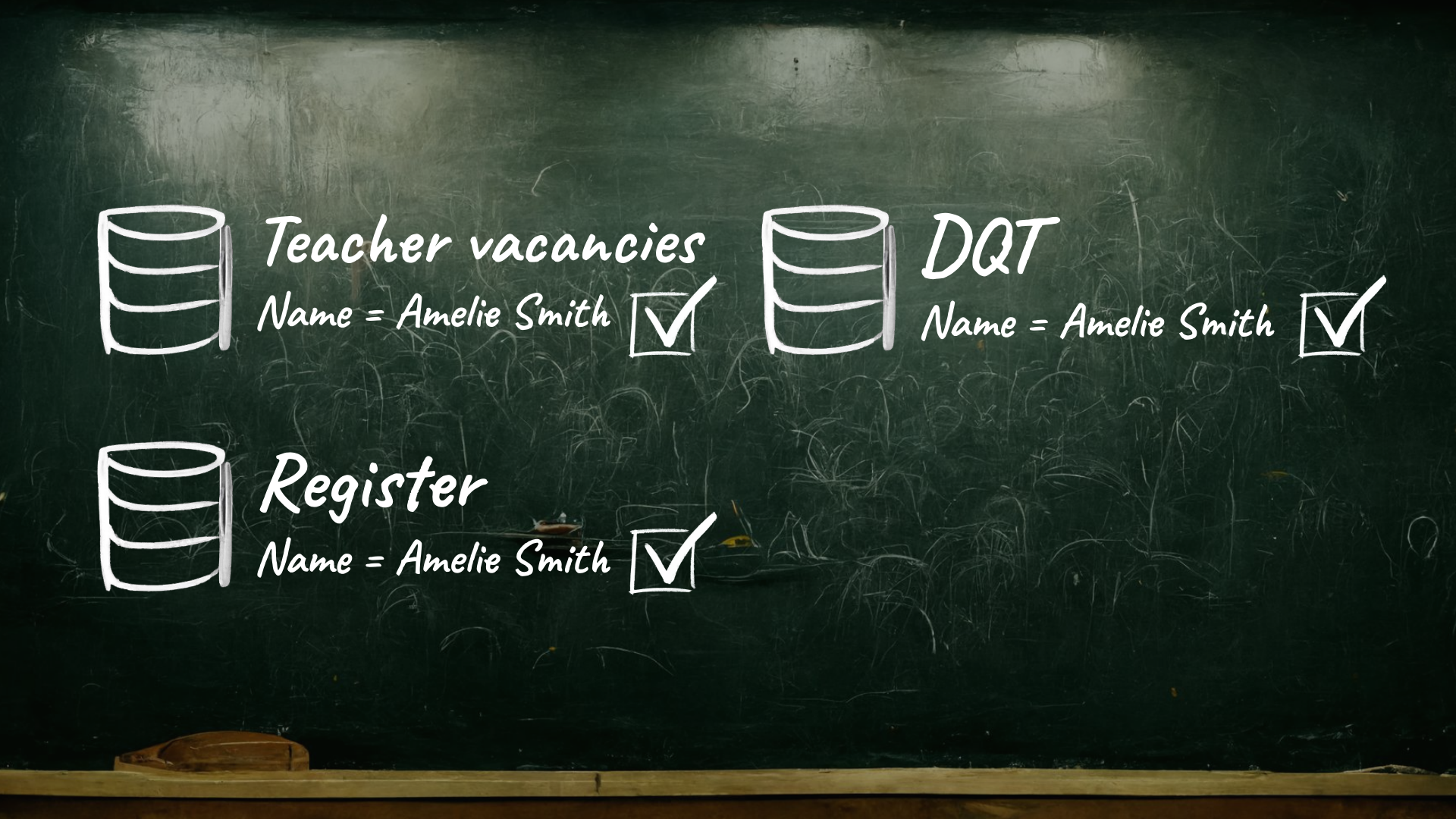
She tries to log in to the self-service portal, but she can’t.

Millie contacts the TRA helpdesk.

They tell her to use ‘Amelia’ to log on and then update her name on the portal.

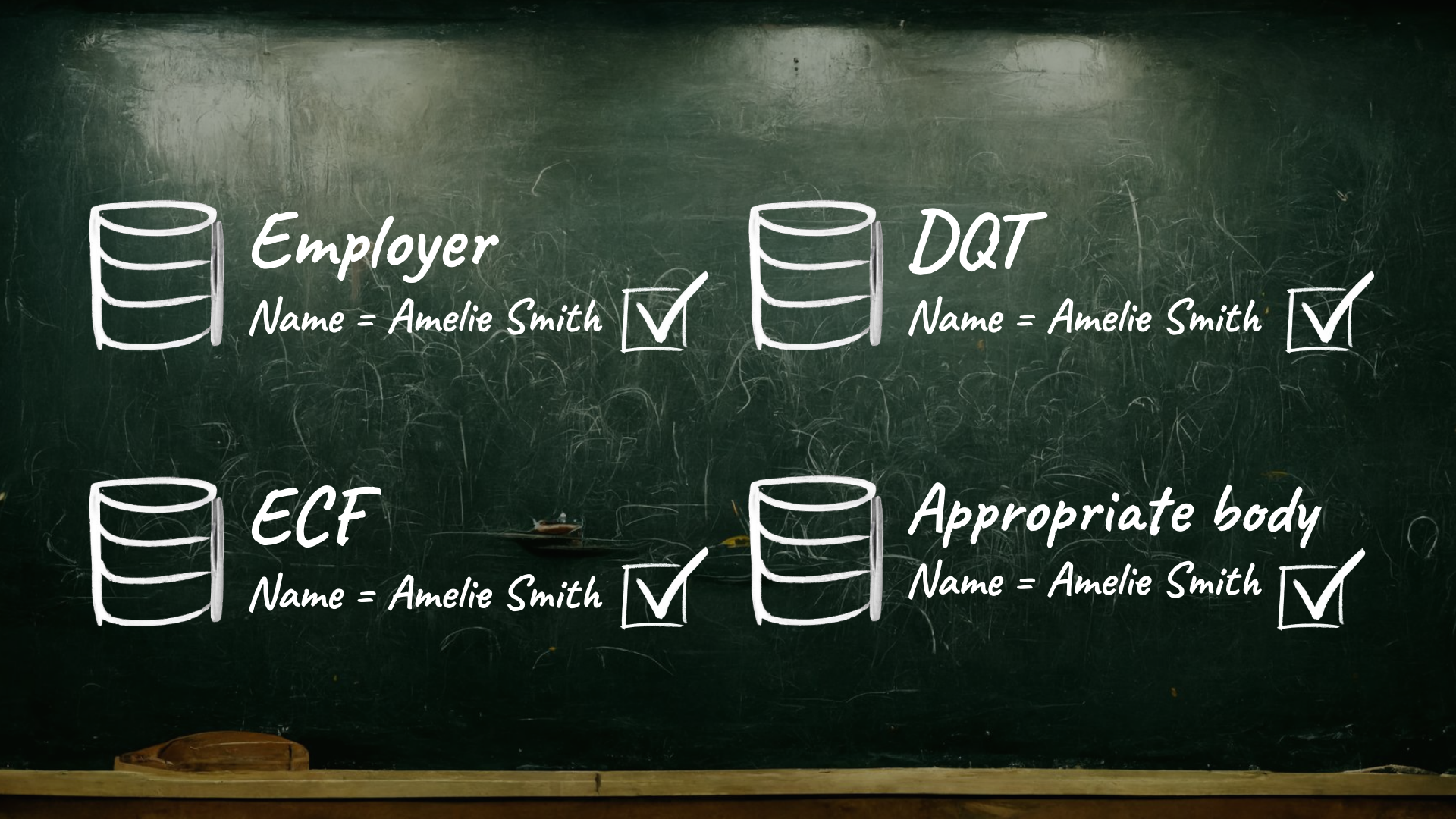
Millie logs on with the wrong name and tells TRA her correct name.

The TRA approves her name change.


Teacher vacancies
Name = Amelie Smith
DQT
Name = Amelie Smith
Register
Name = Amelie Smith

After Millie starts her job, she’s registered for the Early career framework (ECF).

They use her official name, Amelie Smith.


Employer
Name = Amelie Smith
DQT
Name = Amelie Smith
ECF
Name = Amelie Smith
Appropriate body
Name = Amelie Smith

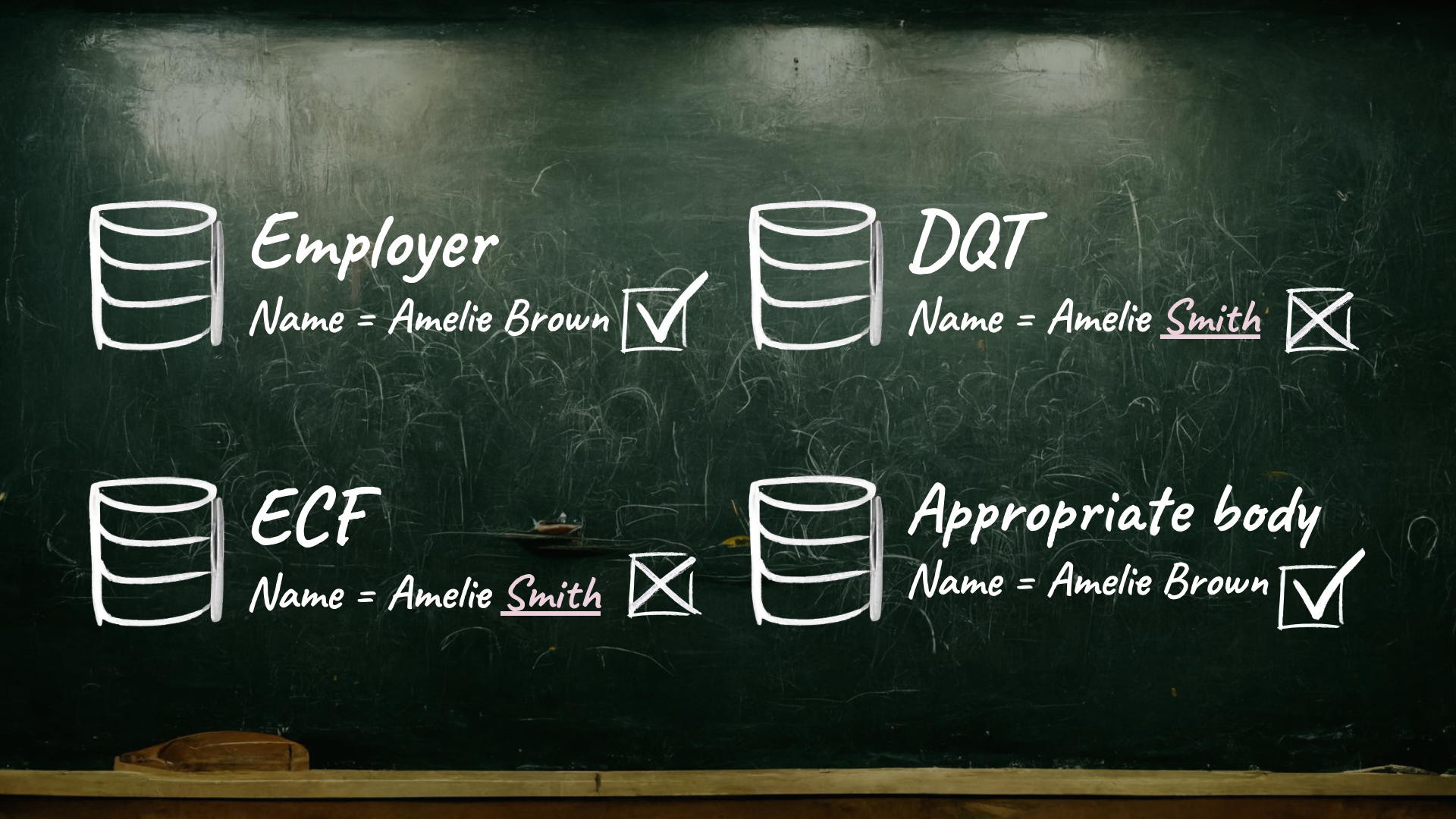
Millie falls in
love with Billy.

They get married.

She takes her
husband’s surname,
Brown.

Millie tells Apple Academy about her name change and they update her employment records.

And they tell the appropriate body (AB) that oversees the ECF about the name change


Employer
Name = Amelie Brown
DQT
Name = Amelie Smith
ECF
Name = Amelie Smith
Appropriate body
Name = Amelie Brown

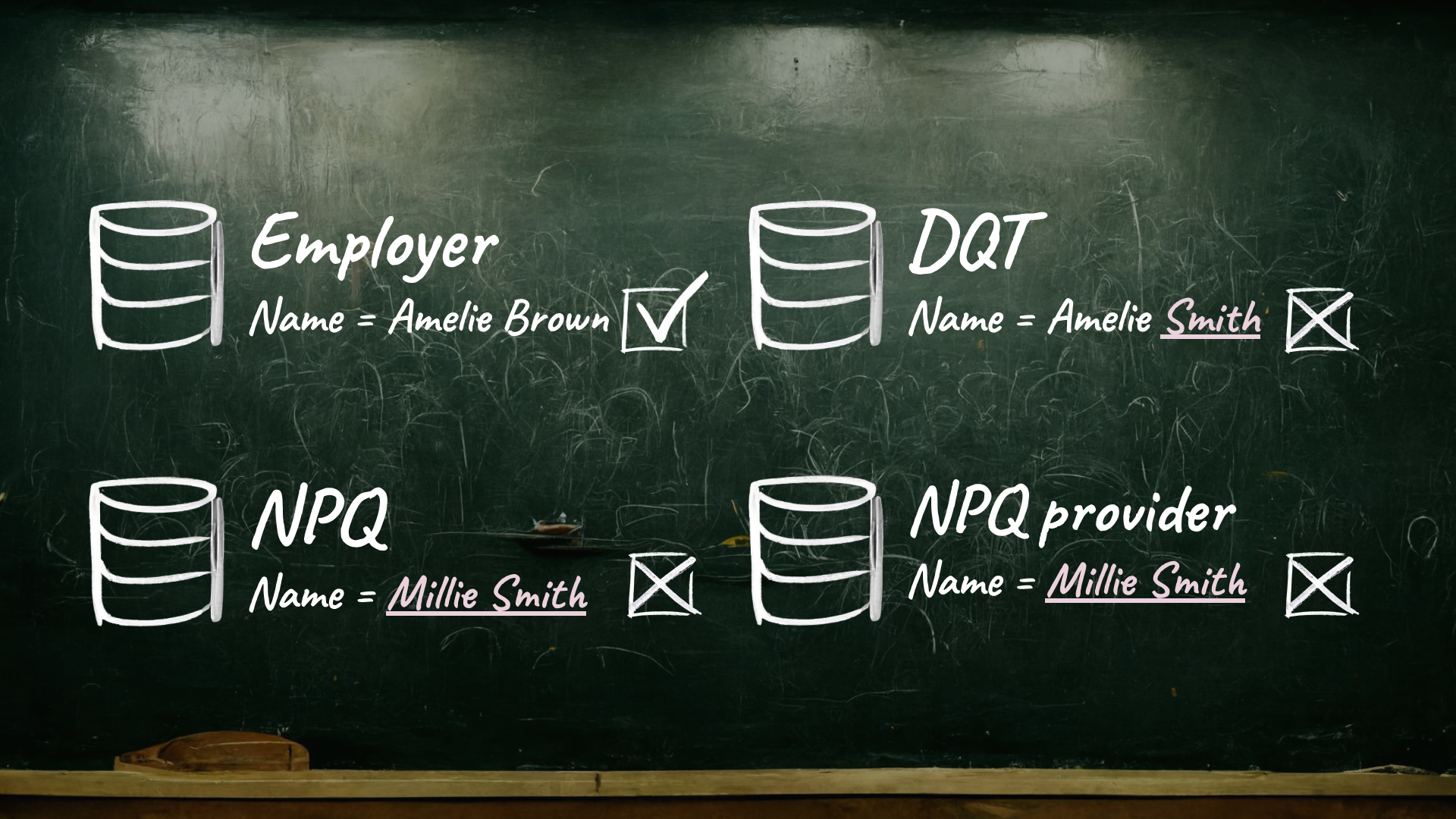
Millie completes the ECF programme. The AB tells the TRA, but as the names don’t match, her record isn’t updated.

There’s no TRA record that she completed her induction.

Three years later, Millie registers for an NPQ with the name **Millie Brown**.

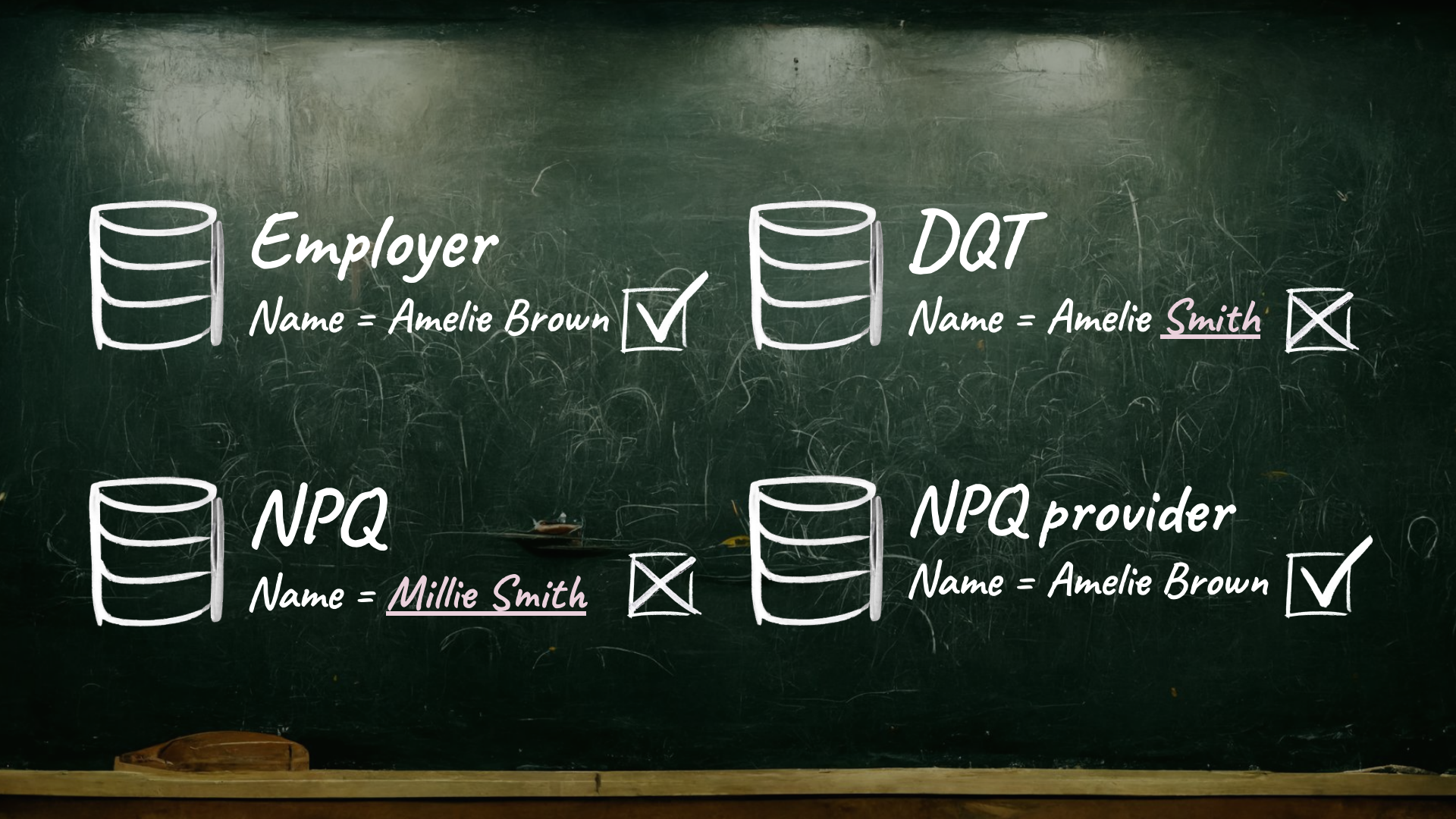
The NPQ service can’t find Millie’s record. When they ask for **previous last names**, they find the record.

The NPQ service registers Millie under her old name, **Millie Smith**.


Employer
Name = Amelie Brown
DQT
Name = Amelie Smith
NPQ
Name = Millie Smith
NPQ provider
Name = Millie Smith

When the NPQ provider checks her identity, they see she’s called Amelie Brown. They tell her to prove her name change to the TRA.

She’s busy and doesn’t get round to this.


Employer
Name = Amelie Brown
DQT
Name = Amelie Smith
NPQ
Name = Millie Smith
NPQ provider
Name = Amelie Brown

Millie completes her NPQ and the NPQ provider tells the TRA.

Because the last names don’t match, the TRA has to match her records manually.

A year later, Millie applies for a job using her married name, **Amelie Brown**.

Teacher Vacancies
Name = Amelie Brown
DQT
Name = Amelie Smith

The new employer tries to check her DQT record, but can’t.

They tell her to update her name with TRA.

The TRA approves Millie’s name change.

Again.

Teacher Vacancies
Name = Amelie Brown
DQT
Name = Amelie Brown

The employer checks Millie’s record again.

It shows she never passed her ECF induction.

They know this is wrong and ask Millie to contact the TRA.

TRA go to the ECF service, who say Millie’s record has now been deleted.

When asked who her appropriate body was, Millie doesn’t know.

Luckily, Apple Academy’s HR team are able to find the name of the appropriate body (AB) and calls the TRA with this info.

TRA gets confirmation from the appropriate body that Millie did complete ECF under the name Millie Brown.

TRA updates her DQT record.

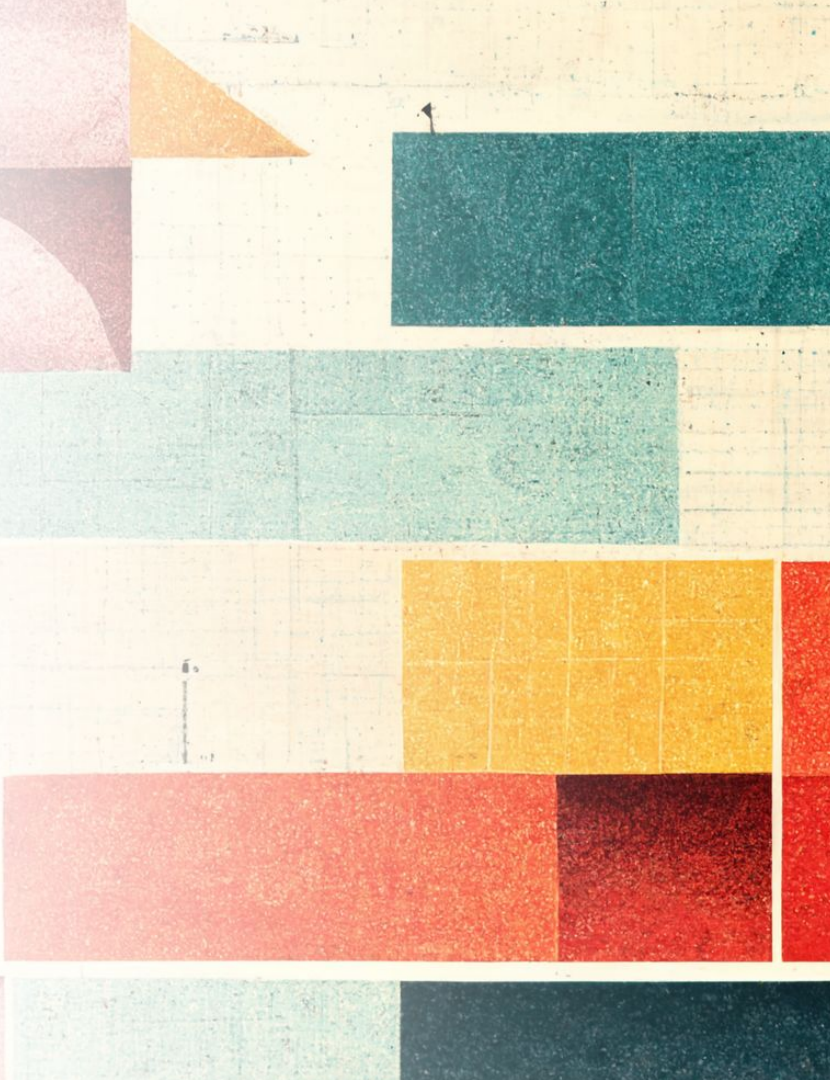
Millie...

- asks for her name to be fixed
- tries to correct her name herself
- cannot sign in to do this
- contacts helpdesk to sign in
- struggles to register for an NPQ
- updates her married name in two places
- needs to contact TRA about her induction
- worries about her new job because her induction record is not showing

Years later, a DfE analyst wants to understand more about career paths like Millie’s.

They only have her DQT record to go on because everything else has been deleted.

They can’t find the data they need.



Register

Record deleted

DQT

Name = Amelie Brown ☑

NPQ provider

Not DfE's data

Employer

Not DfE's data

Teacher vacancies

Record deleted

ECF

Record deleted

Appropriate body

Not DfE's data

NPQ

Record deleted

Apply*

Name = Millie Smith ☒

* Apply keeps candidate applications for 7 years

Meanwhile, in a
parallel universe…

When Millie carried on

Millie dreams
of teaching French.

She applies for
teacher training
with her preferred
name, **Millie Smith**.

Get an identity ☑

Name = Millie Smith

Id = A113

Apply

Id = A113

Millie starts her training at Sunshine SCITT.

An admin officer at Sunshine SCITT incorrectly registers Millie as **Amelia Smith**.

Get an identity

Preferred name = Millie Smith

Official name = Amelia Smith

Id = A113

Apply

Id = A113

DQT

Id = A113

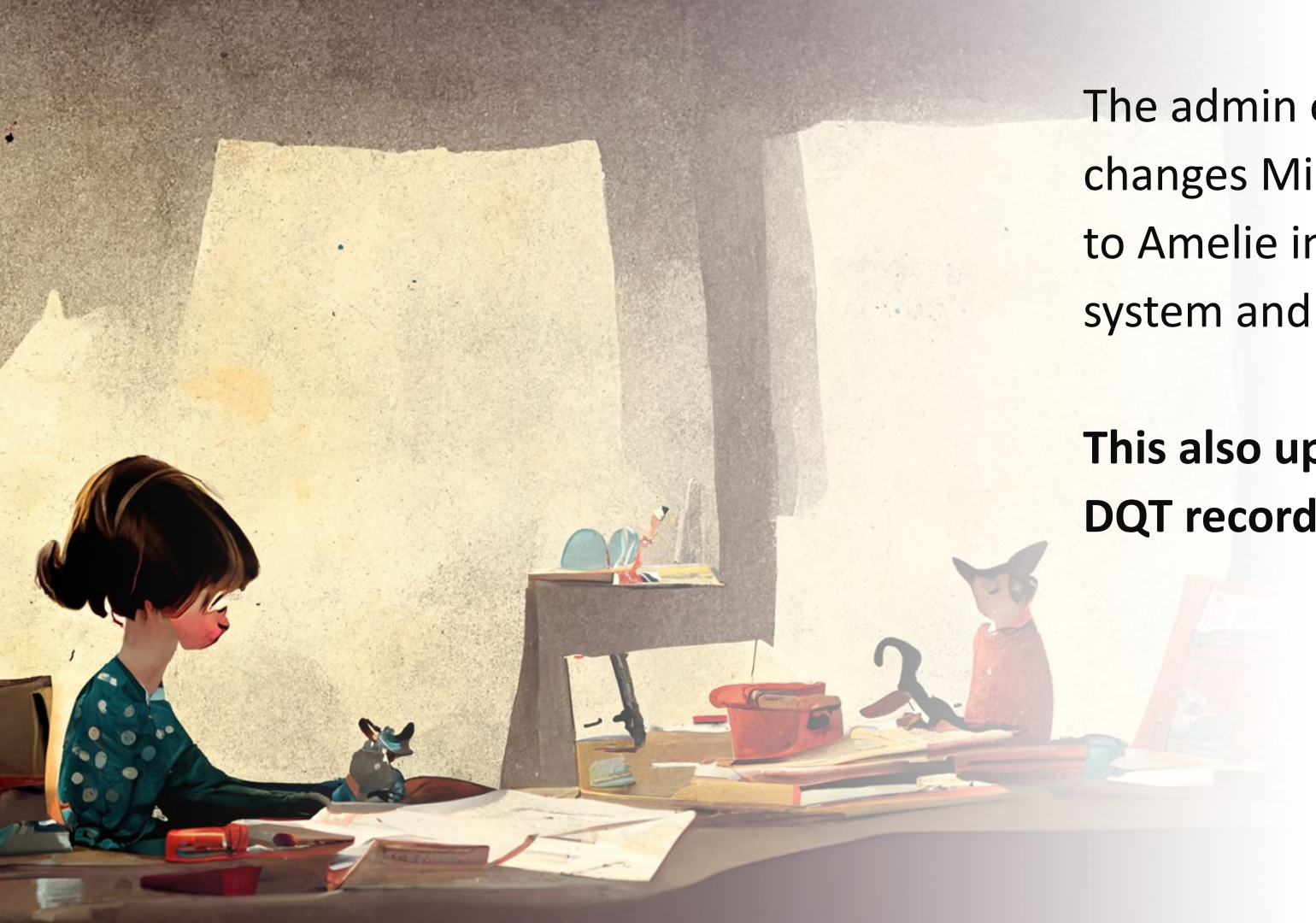
Name = Amelia Smith

Register

Id = A113

Millie notices an email from Sunshine SCITT addressed to **Amelia**.

She asks them to correct her name to **Amelie**.



The admin officer changes Millie’s name to Amelie in their system and in Register.

This also updates her DQT record.

Get an identity

Preferred name = Millie Smith

Official name = Amelie Smith

Id = A113

Apply

Id = A113

DQT

Id = A113

Name = Amelie Smith

Register

Id = A113

Millie applies for a role as an Early Career Teacher using her official name, Amelie Smith.

She’s registered for the Early Career Framework (ECF) using the same name.

Get an identity

Preferred name = Millie Smith

Official name = Amelie Smith

Id = A113

Apply

Id = A113

Teacher vacancies

Id = A113

Employer

Name = Amelie Smith

Register

Id = A113

DQT

Id = A113

Name = Amelie Smith

Appropriate body

Name = Amelie Smith

ECF

Id = A113

Millie gets married and changes her last name to Brown. She tells her school.

They update the appropriate body (AB), which then updates Get an identity.

Get an identity

Preferred name = Millie Smith

Official name = Amelie Brown

Id = A113

Apply

Id = A113

Teacher vacancies

Id = A113

Employer

Name = Amelie Brown

Register

Id = A113

DQT

Id = A113

Name = Amelie Brown

Appropriate body

Name = Amelie Brown

ECF

Id = A113

Millie registers for an NPQ using the name Millie Brown.

18 months later, Millie completes the NPQ.

The provider informs TRA, and they record this in DQT.

Get an identity

Preferred name = Millie Brown

Official name = Amelie Brown ☑

Id = A113

NPQ

Id = A113

NPQ provider

Name = Amelie Brown ☑

Etc ...

A year after this, Millie applies for a leadership role using the name Amelie Brown.

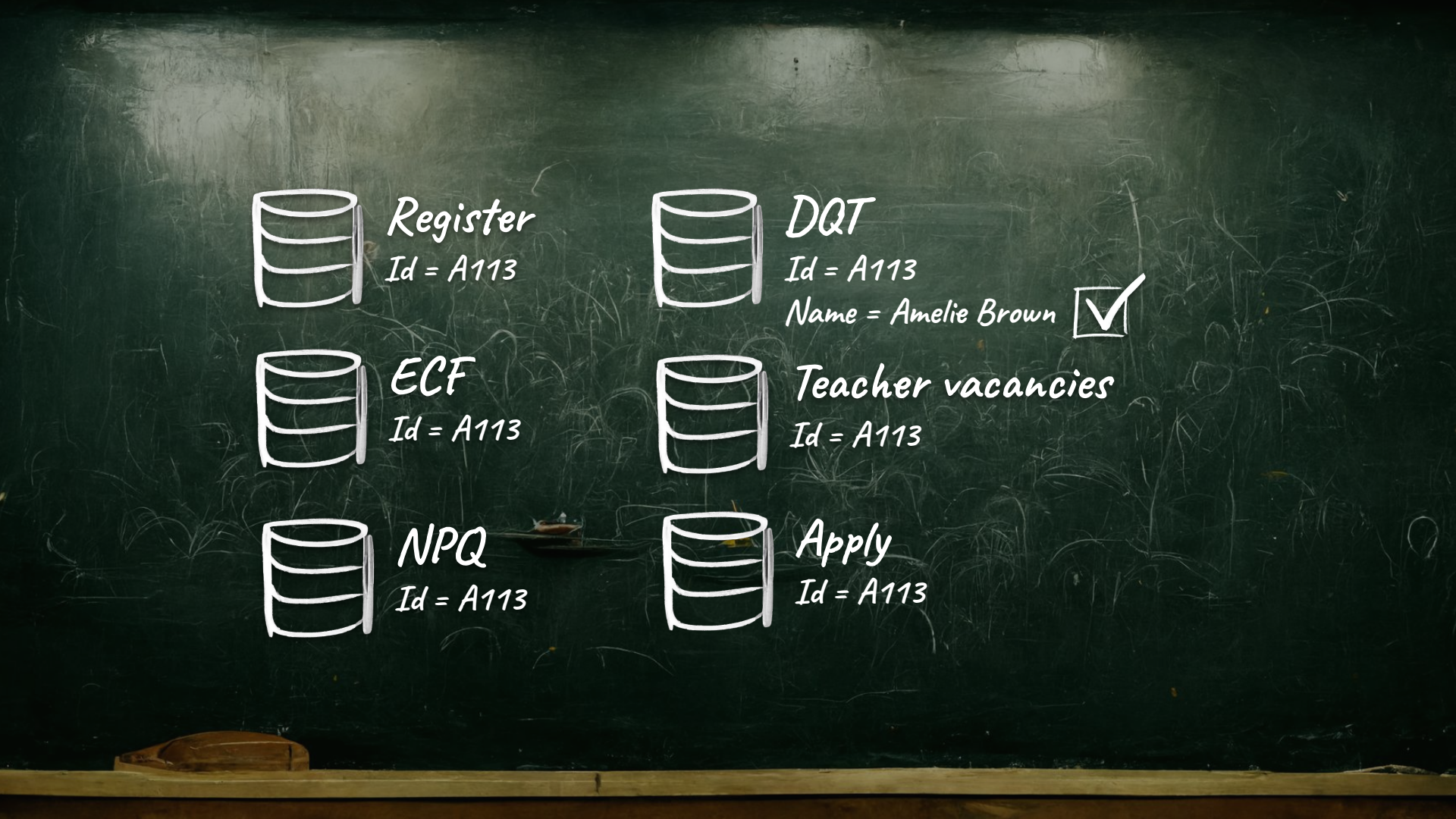
The employer checks her DQT record and she gets the job.

Millie...

- asks for her name to be fixed
- asks for her married name to be updated

Many years later, a DfE analyst wants to understand more about career paths like Millie’s.

They can link up records across services and get lots of useful data.


Register
Id = A113
DQT
Id = A113
Name = Amelie Brown
ECF
Id = A113
Teacher vacancies
Id = A113
NPQ
Id = A113
Apply
Id = A113

The End

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