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PERSONAL SUMMARY

A computer science student with solid experience in customer service and retail, skilled in both technical programming and interpersonal communication. Demonstrated leadership abilities through successfully managing teams and leading projects that optimized operational processes. Eager to apply these skills to solve complex problems and enhance business efficiency in a dynamic new role.

SKILLS

- Programming Languages: HTML, CSS, JavaScript, Java, Python, C, and Elm
- Software and Tools: Powerpoint, Outlook, Word
- Development Process: *Agile, Waterfall, Iteration*
- Currently Learning: *SQL*, *Database development*

PERSONAL WEBSITE AND GITHUB

• https://github.com/DFPOV /Chuchen.github.io

Chuchen Li

EXPERIENCE

December 2024 - May 2025

Developer Support Assistant AI Interest Group | Toronto, Ontario

- Invited to join a local AI research enthusiasts club, actively participating as a Developer Support Assistant.
- Collaborated with club members on AI-related projects, providing support and technical assistance.
- Gained valuable hands-on experience in AI technologies and applications, enhancing my skills and understanding of the field.

June 2023 - April 2024

Front of House Employee Rudy's Chicken | Charlottetown, Prince Edward Island

- Engaged in front-of-house operations at a bustling local fried chicken restaurant, ensuring top-notch customer service and guest satisfaction.
- Skilled in greeting and seating guests, taking orders, and occasionally assisting in the kitchen, contributing to smooth restaurant operations.
- Developed communication and interpersonal skills through daily interactions with a diverse clientele.

June 2022 - January 2023

 $Cashier\ Queen\ Elizabeth\ Hospital\ |\ Charlottetown,\ Prince\ Edward\ Island$

- Served as a volunteer cashier at the largest public hospital in PEI, managing daily transactions and customer service in the convenience store.
- Enhanced communication skills through regular interaction with patients and visitors.
- Ensured efficient transaction processes, improving customer satisfaction and deepening understanding of retail operations.

EDUCATION AND TRAINING

Expected in May 2027
Bachelor of Science | Computer Science
Mcmaster University, Hamilton, ON

ACTIVITIES AND HONORS

 In 2023, I had the honor of serving as a volunteer at the Canada Games held in Prince Edward Island. Initially joining as a team member, my dedication and exemplary performance quickly led to my promotion to the position of Department Head. In this leadership role, I oversaw and coordinated the activities of my department, ensuring smooth operations and contributing significantly to the success of the event.