Devin Fawcett

Tacoma, WA | <u>Devin.Fawcett@gmail.com</u> | https://dfawcettportfolio.github.io/GitHubPage

SUMMARY

Highly capable and adaptable professional with a strong foundation in analytics, efficiency, and productivity. Air Force veteran with 6 years of honorable service and a proven ability to solve problems independently and collaboratively in high-pressure environments.

SKILLS

Programming & Development: Proficient in C#, Java, Python, and SQL; experienced with .NET frameworks, client-server architecture, and full-stack application development

Database Systems: Skilled in relational data modeling, SQL Server, stored procedures, triggers, indexing, and database security best practices

Cybersecurity & Digital Forensics: Knowledgeable in threat modeling (STRIDE), cryptography principles, secure coding practices, and forensic analysis techniques

Networking & Systems Administration: Familiar with IP networking, Linux administration, bash scripting, virtualization, and enterprise services (DNS, DHCP, Apache, MySQL)

Technical Communication: Strong skills in technical writing, documentation, conflict resolution, and audience-specific communication to convey complex concepts clearly to technical and non-technical stakeholders

EDUCATION

• Bachelor of Science in Information Technology from The University of Washington Tacoma, awarded June 2025 (Dean's list)

HISTORY

Pursuit of Higher Education | March 2022 – June 2025

UPS Warehouse Associate | November 2019-August 2022

- Unloaded delivery trucks, maintaining high flow rates
- Handled daily sorting and movement of hazardous materials and irregular parcels

Career Transition & Independent Work | 2018–2020

- Delivered informal tech support and troubleshooting to individuals and small businesses
- Translated complex technical issues for non-technical users and resolved customer inquiries
- Adapted quickly to short-term roles, maintaining professionalism across varied environments
- Used transition period post-military to build workplace readiness and communication skills

Telecommunications (911 Operator), United States Air Force | 2016-2018

- Answered emergency phone lines, managing high-stress interactions with composure
- Coordinated emergency response with internal and external agencies
- Trained multiple new operators, achieving a 100% certification rate
- Worked reliably within 1-minute response windows to dispatch EMT, Fire Services, and Paramedics on emergencies
- Performed administrative duties including record-keeping, call handling, and service coordination

Firefighter, United States Air Force | 2012-2016

- Operated multiple classifications of vehicles with zero incidents
- Performed fire ground operations, including asset protection and facility evacuation
- Provided coverage for more than 35 square miles of base territory and 50+ B-52 aircraft