Dominic Franz
Sto.Domingo

Associate Software Engineer

Dominic has more than 33 months of experience in the IT industry.He has experience in several areas, with basic technical knowledge in Web Development, Splunk, DevOps, Automation and Orchestration tools, and Linux systems.

Familiar and experienced with Agile Methodology, Version Control Systems, SDLC(Software Development Life Cycle) and Exposed to the Financial Banking industry.

EDUCATION & CERTIFICATION

BS Information Technology
Tarlac State University
College of Computer Studies

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SKILLS

Primary Skill:	OutSystems
Secondary Skill 1:	Splunk
Secondary Skill 2:	DevOps

Functional Skills

- Design & Build Enablement
- Build Management
- Technology Troubleshooting
- ServiceNow ITSM Change Management
- Agile Team Practices

Technology Background

- OS: Windows / Unix / Linux
- Automation: Jenkins, Ansible, Python, and Shell
- WebDev: HTML, JS, CSS, PHP
- Splunk
- Git Version Control
- Outsystems Development

Industry Background

- Financial Services(Core Banking)

EXPERIENCE

Associate Software Engineer(Accenture)   **2018 - 2019**
• Trainee in Bench, responsible for finishing the necessary trainings.

Application Support Engineer for a Bank in Australia(Accenture)   **2019 - 2020**
•Acted as development engineer, provide a dynamic service identifying and solving issues with multiple components of critical business systems
•Splunk Admin
    - User onboarding and rules configuration by giving the client access to the environment
    - Data onboarding by Universal forwarder installation and forwarder apps configuration
    - Data onboarding by HTTP Event Collector
    - Back-end configuration by using Unix
    - Dashboarding and Alerts/Reports creation
    - Deploying using Jenkins job and manually via Backend
    - Troubleshooting
•Performed peer code review and KT sessions.
•Performed Change Management Coordinator Tasks
•Handle JIRA ticket, service request and support request
•Created and troubleshooted python and ansible scripts.
•Part of DevOps team in our project.
•Part of Innovation team mainly worked as Arduino code reviewer and hardware consultant.

Splunk Developer for a Bank in Germany(Accenture)   **2021 - 2021**
• Splunk Developer
    - User onboarding and rules configuration by giving the client access to the environment.
    - Data onboarding by Universal forwarder, parsing apps, cim mapping apps configuration.
    - Back-end configuration by using Unix
    - Dashboarding and Alerts/Reports creation upon client's request.
    - Troubleshooting

Software Developer(Direct Sourcing Solutions)   **2021 - Present**
• Outsystems Developer
    - Responsible for Front-End and Back-end Development of Web applications using Outsystems platform.