Address: Muizenberg, 7945 ♦ Contact: 0794770660 (m)

Email: BLGSeptember@gmail.com

# DIGITAL EDUCATION SPECIALIST | SUBJECT MATTER EXPERT

I am a Passionate, resourceful, and a computer savvy individual, with a comprehensive skill set in: Microsoft Office, Google Apps, Data and software management and proficient Email communication. I am hardworking, results-driven, and versatile, consistently staying updated with the latest trends.

#### **KEY PROFESSIONAL ATTRIBUTES**

- Integrity, meticulous, purposeful.
- Holder of a valid driver's licence (Code B), and PDP (Professional Driving Permit).
- Facilitating 100% completion of projects within time constraints, maximising use of available resources.
- Dependable and reliable, with the ability to efficiently and effectively prioritise available time and resources.
- Able to work in high pressured environments, willing to work when the business requires.
- Comfortable with change and an excellent team player.
- Low on ego, high on delivery and execution.
- Organised & sound communication.
- System and process orientated attention to detail while still seeing the bigger picture.
- Understand convenience and basic customer service principles.
- Customer focused at all times understanding their needs and keeping them in mind when taking actions or making decisions.
- Strong interpersonal skills and networking.
- Goal orientated maintain focus on agreed objectives and deliverables.
- Project management skills with the ability to prioritize focus according to set deliverables.
- Knowledge and experience in learning solution development and implementation.
- Understand how technology works for business a strong understanding of and a
  passion for learning and e-learning technologies and how they can be used to add
  value and transform user learning.
- Comfortable using Zoom/Meet/Teams for remote training when required.
- Experience in relationship management including the ability to identify business issues and potential risks for continuous change and execution improvement.
- Follow up and monitoring, i.e. checking progress against targets, reporting as necessary and acting to resolve exceptions.

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- Train-the-trainer approach when needed to transfer knowledge to the extent that learners can teach others.
- Passionate about IT facilitation and enjoy training people in a group setting.

#### **CORE COMPETENCIES AND ENDORSEMENTS**

- ICT proficiency Level one G Suite Google.
- Planning
- Public speaking
- Teaching and facilitation
- Experiential learning
- Special education
- Inclusive education
- Organising
- Technology
- Python, JavaScript, Java, R, SQL, Data Science, HTML & CSS.
- AWS cloud practitioner

#### **QUALIFICATIONS**

• B.Ed. BACHELOR IN EDUCATION FET SPECIALISATION – Cape Peninsula University of Technology (CPUT) [2014]

Training management in education

#### • B.Ed. BACHELOR IN EDUCATION - CPUT

[2013]

Mathematics 1 and 2

Mathematics literacy 3 and 4

Technology 3 and 4

IsiXhosa 1

Computer Science 1

Computers 1 and 2

English 1 and 2

#### • B.Ed. BACHELOR IN EDUCATION - CPUT

[2009-2012]

Child Psychology 1, 2, 3 and 4

Communications in Afrikaans 1, 2, and 3

Communications in English 1, 2 and 3

Computers Information Technology 1 and 2

Mathematics Literacy 1 and 2

Social Skills 1, 2 and 3

Technology 1 and 2

Teaching Practice 1, 2 and 3

Wood work 1

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#### Grade 12 (Matric): TAFELBERG HGH SCHOOL

2008

#### **Leadership Roles**

- Representatives Learners Council (RCL) (2006 2007)
- Soccer Captain (1999 2002)
- Swimming Captain (2005 2007)

### **EMPLOYMENT HISTORY (including responsibilities)**

#### 1. CAPACITI – UVU AFRICA: DIGITAL TECH MENTOR (CURRENTLY

- Collaborate with multiples teams at project launch in order to design and implement a plan for the cohort prior to start.
- Training candidates for EXL and Ardagh( IT Technicians).
- Assist recruitment team with candidate interviews for selection onto the programme, signing off the final selection together with the Candidate Manager.
- Ensure that the candidates undertake their technical training in a measured and focused manner that builds their experience step by step by acting as their Technical Team Leader.
- Improve the candidate awareness and application of transferable professional skills.
- Encourage professional behaviours and technical skills development by challenging and/or encouraging candidates and feedback, reiteration and modelling of required behaviours.
- Monitor candidate progression, understanding of the technical workplace and build confidence in their own ability to succeed in a technical job.
- Identify and enhance the best in the candidates.
- Ask leading questions, offer relevant stories, and encourages the candidate to selfdiscover and practice new behaviours.
- Reinforces positive attitudes and habits in the candidate.
- Ensure candidates are fully aware of the criteria and performance standards by which their learning will be evaluated.
- Undertake weekly evaluation of the candidate's progression by way of the scorecard.
- Ensure candidates frequently assess and monitor the quality of their own work.
- Provide timely and high-quality feedback to candidates.
- Liaise closely with the Placement team to ensure candidates are technically matched to opportunities with host organisations.
- Training Candidates to be confidents in programming such as HTML & CSS, Python, JavaScript, Java ,MySQL, SQL, Salesforce and AWS.

#### 2. UCT ONLINE HIGH SCHOOL: SUBJECT SPECIALIST (March 2022 - April 2023)

- Develop a variety of teaching and instructional methodologies that make up best practices for their subject group.
- Conduct lesson planning within your subject team to develop appropriate teaching solutions and strategies that target the specific student needs that arise as they progress through the course.

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- Take ownership of students enrolled in your subject and monitor their academic performance using data and metrics aligned with key performance indicators (KPIs).
- Work closely with the Product team to improve content, using data analysis and best practice in your subject grouping.
- Consult on the course evaluations process to ensure that feedback is channelled into the Learning Design team according to the ADDIE model.
- Work closely with the Learning Facilitators and Teaching Administrator to supply resources for remediation.
- Work with our Student Mentors, Student Experience Leads and Student Well-Being to oversee the progress of all students on Individual Support Plans within the allocated student group.
- Review holistic performance of students on a regular basis.
- Facilitate and participate in extracurricular activities such as social activities, clubs and student organisations.
- Identify and address key hub training metric failures with the hub franchise network and operations teams via weekly reports.
- Provide input into high level project requirements for continuous training process development and improvement.
- Involvement in training solution implementation requirements.
- Work closely with and support the operations team(s) working towards continued execution improvement.
- Use of PHP to add content to the LMS.

#### Leadership:

- Mentoring, coaching, developing, and motivating the Learning Facilitators in your subject grouping to enable them to facilitate transformative learning experiences.
- Moderate submissions that contribute to learner progress.
- Using subject specifications to ensure that the quality of grading meets the required examination standards.
- Using subject specifications to ensure that content meets the required examination standards, peer-review cycle tests and exam papers set by the Learning Designer and determine the efficacy and suitability of content.
- Meet weekly with the Learning Facilitators and Teaching Administrators in your team to identify student progress, trends and at risk-students.

#### 3. WYNBERG GIRLS HIGH SCHOOL: SUBJECT HEAD AND EXAMS CO-ORDINATOR (April 2021 – March 2022)

- Participate in curriculum development and quality assurance of the programmes.
- Develop course material and innovative teaching and learning methods.
- Identify at risk students, develop intervention strategies and monitor student progress.
- Ensure excellent academic results; 100% pass rate.
- Academic administration, assessment and subject management.
- Involvement in service learning, community outreach initiatives and corporate wellness events.

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Quality assurance of exams and processes.

# 4. NORMAN HENSHILWOOD HIGH SCHOOL: SUBJECT HEAD AND EDUCATOR (Since January 2015 – March 2021)

- Participate in curriculum development and quality assurance of the programmes.
- Develop course material and innovative teaching and learning methods.
- Identify at risk students, develop intervention strategies and monitor student progress.
- Ensure excellent academic results; 100% pass rate.
- Academic administration, assessment and subject management.
- Involvement in service learning, community outreach initiatives and corporate wellness events.
- Assisting with departmental initiatives, encompassing the development, support, implementation and evaluation of strategic and operational plans.

5. SOUTH PENINSULA HIGH SCHOOL: STUDENT EDUCATOR	(2014)
6. PART TIME SALES CONSULTANT: New Balance	(2013)
7. TUTOR	(2011-2012)
8. WCED Mark checker	(2010-2012)
9. LIVINGSTON HIGH SCHOOL: STUDENT EDUCATOR	(2011)
10. PART TIME SALES CONSULTANT: Cape Union Mart	(2010)
11. RHODES HIGH SCHOOL: STUDENT EDUCATOR	(2010)
12. PART TIME RETAIL ASSISTANT: Pick n Pay	(2009)
13. PORTLANDS HIGH SCHOOL: STUDENT EDUCATOR	(2009)

#### ADDITIONAL ACCREDITATION

- 1. National Professional Teachers' Organisation of South Africa: Discipline for Peace workshop.
- 2. Google Certified Educator Level 1
- 3. Classroom management on LinkedIn.
- 4. Microsoft Excel
- 5. Python Essential Training course (LinkedIn Learning).
- 6. Coding for Visual Learners: Learning JavaScript (LinkedIn Learning).
- 7. SQL, structured query language (LinkedIn Learning).
- 8. Data Science (LinkedIn Learning).
- 9. R. (LinkedIn Learning).
- 10. Data analytics. (LinkedIn Learning).
- 11. AWS cloud practitioner.

#### REFERENCES

- 1. Western Cape Government Alistair Mather (WCED Head Office), 021 467 2962 or alistair.mather@westerncape.gov.za
- **2. BMW IT hub South Africa** Rowan Pillay( Solutions Architect), 0723834482 or rowan.pillay@bmwithub.co.za.

Brandon September

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