# David A. George

#### **Product Designer + Developer**

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I'm a product designer and front-end developer with a particular interest in UX and UI design, engineering, and usability with a profit-driven approach. The projects I've led and worked on range from creative exploration to achieving rigid business goals.

#### October 2019 -

## Product Designer + Developer CapCenter | Richmond, VA

- · Led digital product design for a Fintech company specializing in mortgages and loans
- $\circ\,$  Led Loan Application redesign, NPS grew 2+ points and loan volume grew 500% to \$1.2B
- Continuing to lead ongoing UX & UI design direction for the Loan Application product
- Led design and development on numerous financial tools and educational content
- Actively leading UX & UI design and front-end development (React, Typescript, HTML, SASS) for Home Search product
- o Actively leading front-end development for entire website redesign
- o Actively contributing UX & UI designs to website redesign project

#### September 2021 - December 2021

#### Consultant

#### NBA Top Shot + Dapper Labs | Richmond, VA (remote)

- o Technical marketing consultant on the NBA Top Shot crypto/NFT project for Dapper Labs
- Implemented data normalization for personalizing emails at scale for 2M+ users
- Helped facilitate onboarding through creative campaigns and A/B testing

#### January 2017 - October 2019

#### Lead UX Designer + UI Developer Dito | Richmond, VA (remote)

- Lead product design for a Premier Google Partner
- Designed, built, and deployed custom apps on the Google Cloud stack/ecosystem
- o Led design discussion with internal stakeholders and clients
- Led UX discovery and owned UX design process for internal and client projects
- Led UI design and development efforts for internal and client projects
- Sketched, wire-framed, and wrote production-level UI code (React, Angular, HTML, SASS)
- Led testing for uncovering actionable user feedback and missing product requirements

#### March 2015 - January 2017

#### Marketing + Google Maps Solutions Developer Dito | Richmond, VA (remote)

- $\circ\,$  Lead technical marketing development and management
- Designed and implemented marketing automation systems, improving event management and eliminating need for an entire administrative position
- $\circ \ \ {\sf Gave\ technical\ demos\ and\ sales\ presentations\ at\ {\sf Google\ offices\ across\ the\ country\ on\ G\ Suite\ and\ Maps}$
- Promoted to Google Maps solutions developer position, consulting on Maps APIs
- Responsible for \$1.2M yearly sales quota

#### December 2013 - May 2014

#### **Senior Client Strategy**

#### Koofers.com (Docsity) | Blacksburg, VA

- $\circ~$  Led strategy for biz dev and client retention for the top college study tool in the nation
- Responsible for sales funnel, lead conversion, and developing client marketing strategies
- o Developed conversion-optimized UIs and landing pages
- o Role continued until acquisition in 2014 (now Docsity).

#### May 2012 - December 2013

#### New User Experience Lead Heyo (prev. Lujure) | Blacksburg, VA

- o Drove free trial user volume and oversaw trial-to-purchase conversions
- o Designed landing pages and forms and analyzed customer action, purchase motivation, and usage
- o Wire-framed and prototyped digital products
- Created on-boarding UX flows and UI screens and ran live user-testing scenarios

#### Education

#### 2021

#### Omnichannel Journeys & Customer Experience w/ Interaction Design Specialty

Nielsen Norman Group

#### 2019

#### **Analyzing/Presenting Data Visualizations**

**Edward Tufte** 

#### 2018

#### **Associate Google Cloud Engineer**

Certification by Google

#### 2012

#### **B.S. Marketing Management**

Virginia Tech

#### Notable projects

#### 2021 - 2022

#### **CapCenter's Home Search Application**

Lead Product Designer & UI Developer (ReactJS, Typescript, HTML, SCSS)

#### 2021

#### **NBA Top Shot (NFTs)**

Technical Marketing Consultant and Marketing Developer

#### 2019 - 2021

#### **CapCenter's Loan Application**

Lead Product Designer & UI Developer (ReactJS, Typescript, HTML, SCSS)

#### 2018

#### **KFC's Store Locator app**

Front-end Developer (ReactJS, Typescript, Golang)

#### 2017

#### **Northrop Grumman NEXT Intranet**

Lead/Solo Designer & Lead Developer (Google App Script)

#### **Awards**

#### 2017

### Innovative Technology Award, State of California

Matching Engine — San Joaquin County Foster Program: Lead UX Designer & Lead UI Developer

#### **Platforms**

Figma, Sketch, Adobe XD, Miro, Azure DevOps + Portal, Google Cloud Platform, Google App Engine, Firebase

#### Languages

Javascript, Typescript, HTML, SASS, Stylus, CSS, Golang, App Script, CLI

#### Frameworks + Libraries

ReactJS, VueJS, Angular, Bootstrap, Quasar, Framer Motion, TailwindCSS, Node, Webpack, Yarn, NPM, Git