



Domenico Gabriele Pio Solidoro

Nationality: Italian ✉ Email: nico.solidoro@outlook.com

WORK EXPERIENCE

Torre Assunta Hotel***** – Gallipoli, LE, Italy

City: Gallipoli, LE | Country: Italy

Hospitality establishment receptionist

[12/05/2025 – 31/08/2025]

Biancodonda Greenblu Hotel & SPA*** - Greenblu Hotels & Resorts** – Gallipoli, Italy

City: Gallipoli | Country: Italy

Hospitality establishment receptionist

[10/05/2024 – Current]

The front desk hotel receptionist serves as the first point of contact for guests, providing essential customer service to ensure a pleasant stay. Responsibilities include checking guests in and out, managing reservations, addressing inquiries, and handling complaints. The role requires excellent communication skills, a friendly demeanor, and the ability to multitask efficiently. The front desk receptionist is pivotal in creating a welcoming atmosphere and ensuring smooth operations within the hotel.

Maison D'Enri - Residence de Charme – Gallipoli, Italy

Address: Corso Italia, 136, 73014 Gallipoli (Italy)

Hospitality establishment receptionist

[13/07/2023 – Current]

Hospitality establishment receptionists provide first point of contact and assistance to the guests of a hospitality establishment. They are also responsible for taking bookings, processing payments and giving information.

Relais Corte Palmieri & Il Chiostro - Palace&Palace Luxury Hotels – Gallipoli, LE, Italy

City: Gallipoli, LE | Country: Italy

Hospitality establishment receptionist

[26/06/2022 – 10/09/2022]

Energetic and friendly receptionist with experience providing administrative support and customer service to clients and internal staff. Provides excellent customer service and builds relationships. Assists walk-in clients, schedules client appointments, answers phone lines, and helps clients with questions and issues both via phone and email.

EDUCATION AND TRAINING

Bachelor of Arts in International Affairs

John Cabot University [08/01/2024 – Current]

City: Rome | Country: Italy | Website: www.johncabot.edu/ | Level in EQF: EQF level 8

High School Diploma

Liceo Scientifico e Linguistico Antonio Vallone [16/09/2019 – 10/06/2023]

Address: Viale Tonino Bello Viale Degli Studenti, 73013 Galatina (Italy) | Website: www.liceovallone.edu.it

High School

SHAPE American High School [16/08/2018 – 08/06/2019]

Address: Unit 21434 APO, AE 09705-1434 Belgium, 7010 Mons (Belgium) | Website: <https://www.dodea.edu/SHAPEHS/index.cfm>

Middle School

SHAPE American Middle School [07/09/2016 – 08/06/2018]

Address: Unit 21420 APO, AE 09705-1420 Belgium, 7010 Mons (Belgium) | Website: <https://www.dodea.edu/SHAPEMS/index.cfm>

LANGUAGE SKILLS

Mother tongue(s): Italian

Other language(s):

French

LISTENING B2 READING B2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

Spanish

LISTENING B2 READING B2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

English

LISTENING C2 READING C2 WRITING C2

SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user

SKILLS

Social Media / Decision-making / Microsoft PowerPoint / Internet user / Good listener and communicator / Google Drive / curious / Microsoft Office (Word Excel PowerPoint Outlook) / Responsibility / Team-work oriented / Organizational and planning skills / Motivated / Gmail / Strategic Planning

PROJECTS

[28/12/2022 – 15/03/2023]

New York Young UN 2023 The Ambassador of the Future - WSC Italia Global Leaders

The "New York Young UN 2023 The Ambassador of the Future" program is a simulation project, in english, of the multilateral diplomatic processes of the UN model and includes five days of Diplomatic Commission session, the last day dedicated to the final votes at the inside the United Nations Headquarters.

The project provides for the in-depth study of issues on the international political agenda and the confrontation wearing the role of ambassadors and diplomats representing the assigned State. Having this role, typical diplomatic activities are carried out: debate on conflicts, negotiations with allies and adversaries, preparation of resolution drafts and speeches within the specific insertion Committees by adopting the rules of procedure of the United Nations.

Link: <https://www.wscitalia.it/new-york-young-un/>