

Seaton Valley Community Council App User Guide



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INTRODUCTION

WHAT IS SEATON VALLEY COMMUNITY COUNCIL APP?

The council can keep the people of the area informed about events and provide a service. The residents can use the app to be involved in the community by viewing event information, reporting issues in their area or finding their nearest allotment.

WHICH DEVICES DOES THE MOBILE APP SUPPORT?

It is exclusively for Android smartphones which requires a phone running Android version 4.0.3 (IceCreamSandwich) or above. Also requires internet and GPS connection for advanced features and intermediate.

HOW TO INSTALL THE APP

1. open the project in Android Studio
2. click make project and then click run 'app'
3. Choose emulator or USB connected device with developer option enabled
4. To re-run the app, go to the launcher on the device

MAIN MENU



Latest

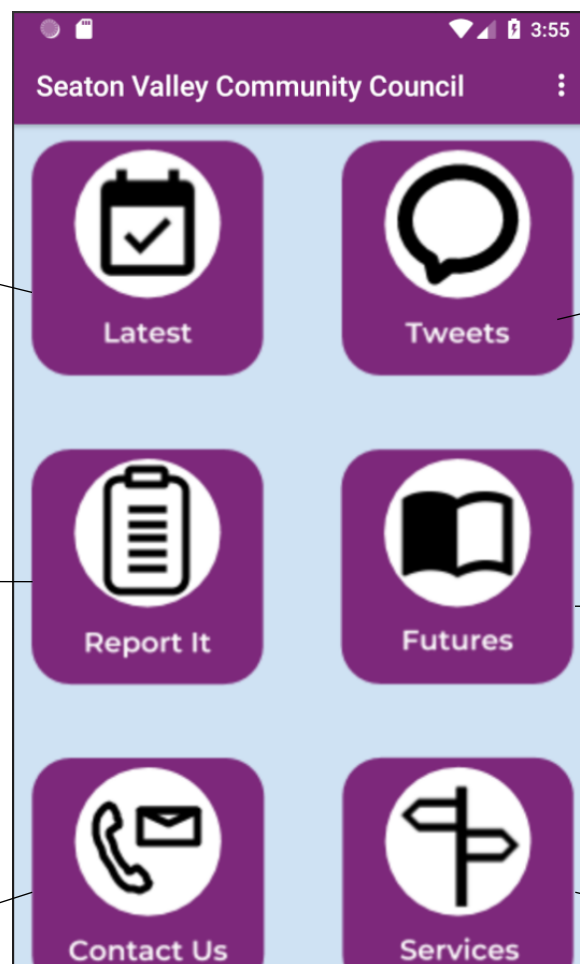
This section will display the latest events as well as news. Tap to view the latest news.

Report it

This section allows the you to report an issue to the council

Contact us

This section allows you to see all of the contact information for the council



Tweets

This section will display the latest tweets from the city council. Tap to view the latest tweets.

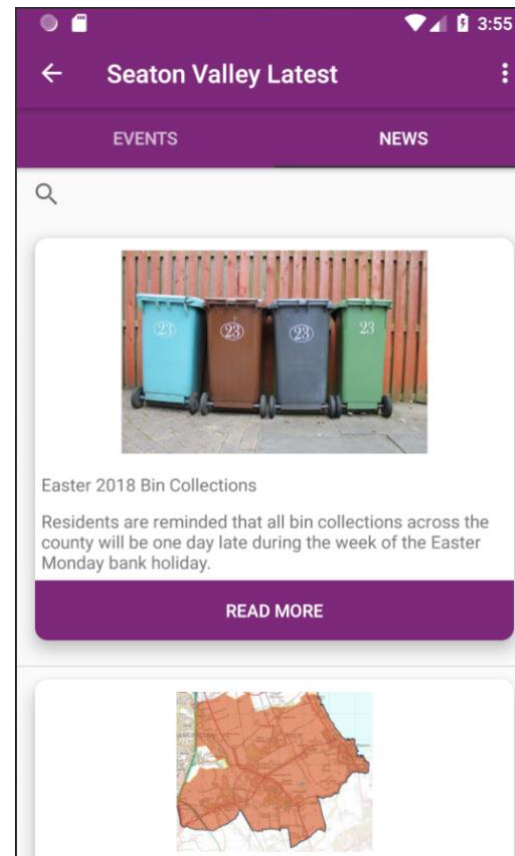
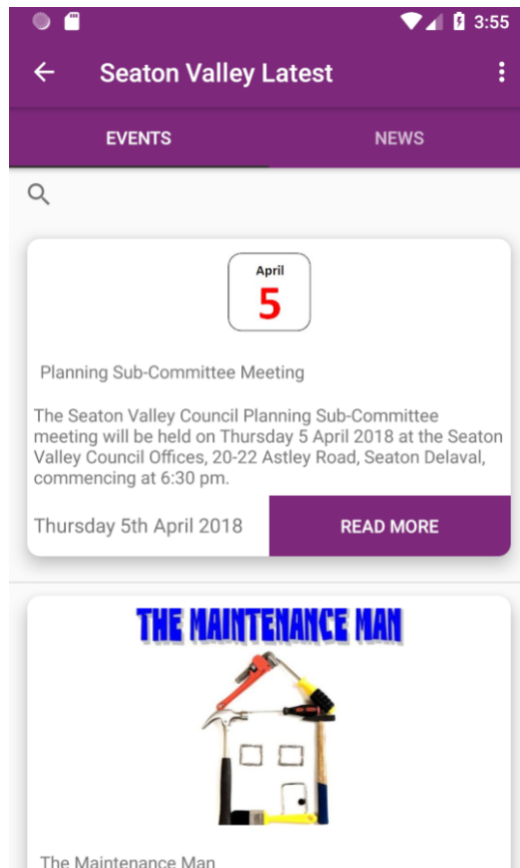
Futures

This section shows a list of Seaton Valley Futures magazine.

Service

This section shows a list of allotments or playgrounds and detail of the selected service can also be viewed.

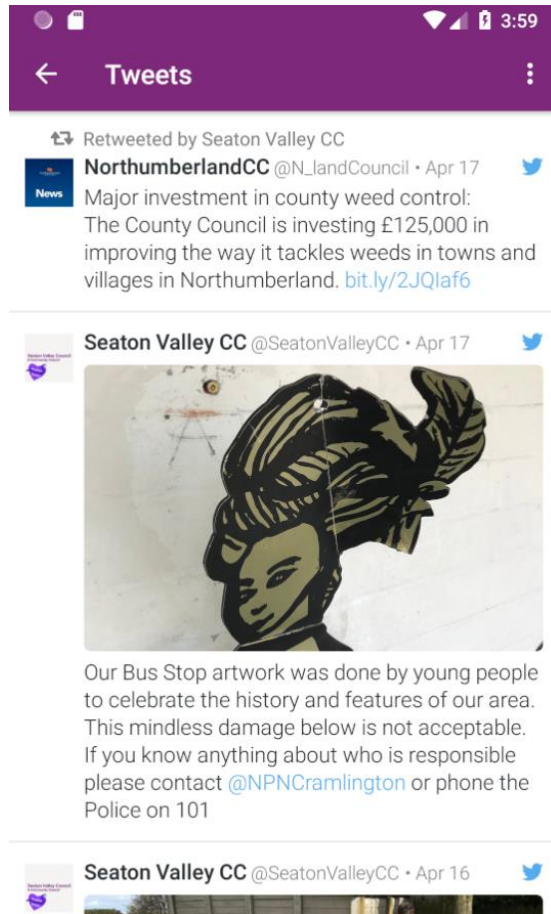
LATEST



Latest

This will allow the you to view events as well as news. Both can be accessed through tabs. You will be able to search for a specific event/news. Both events as well as news will be in listview which will be in chronological order. They will also be updated in real time. In the listviews the you will be able to click on the event to be redirected to the council website where they can read more information about the event.

TWITTER



Twitter

You will be able to view the most recent updates from the council's social media accounts.



REPORT IT

A screenshot of a mobile app titled "Report Issue". It features three white cards on a light blue background. The first card is for "Dog Fouling" with a paw print icon and a "VIEW" button. The second card is for "Littering" with a trash can icon and a "VIEW" button. The third card is for "Bus Shelters" with a bus shelter icon and a "VIEW" button. The app has a purple header with a back arrow and a menu icon.

Tap on the **view** button to report the issue you would like to report.

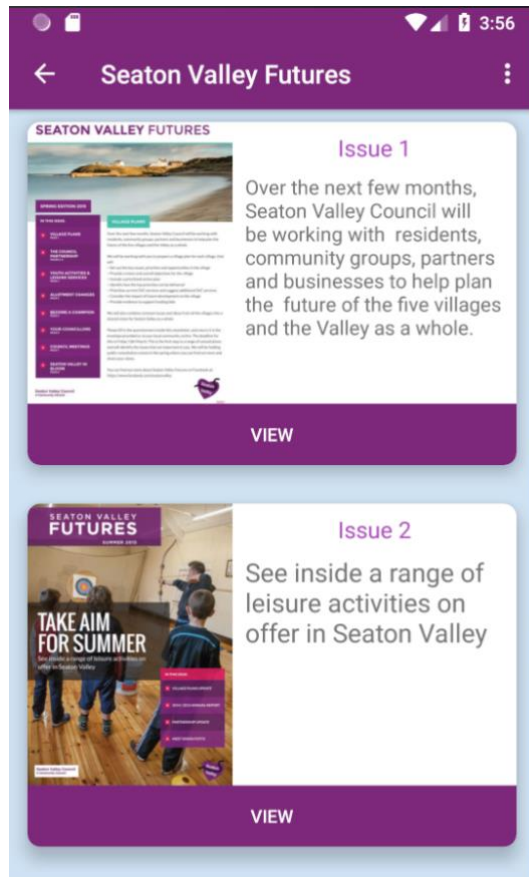
A screenshot of the "Dog Fouling" report form in the app. It has a purple header with a back arrow and a menu icon. The form is on a light blue background and includes fields for "Email address (required)" (with "carol@seatonvalley.co.uk" entered), "Phone number (required)", and "Describe the issue, including location if possible (required)". There is a checkbox for "Please confirm you have read our privacy policy in settings" and a purple "REPORT ISSUE" button at the bottom.

You can fill the form and your issue will be sent by tapping on the **report issue** button.

Report It

This allows you to report an issue to the council. The issues able to be reported are the same issues from the council website (Littering, and dog fouling). You will be able to input your details and a small description of the issue occupied by an optional image as well as location by adding a marker to a map.

FUTURES



Tap on the **view** button to view Seaton Valley Futures magazine.



Futures

You will be able to view Seaton Valley Futures magazine. You will also have to option to download the magazine so they can read it while offline at their ease.

CONTACT US



← Contact Us

You can contact the council in person during opening times, by post, telephone or email.

CALL US

01912379870

EMAIL US

clerk@seatonvalleycommunitycouncil.gov.uk

FIND US

20-22 Astley Road
Seaton Delaval
Northumberland
NE25 0DG

OPENING TIMES

Monday - Thursday
8:30am - 4:30pm

FORM

Your Forename (Required):
Carol

Your Email (Required):
carol@seatonvalley.co.uk

Subject (Required):

Your Message (Required):

SEND

This shows the contact details of Seaton Valley City Council. You can email them by tapping on the hyper link

← Contact Us

OPENING TIMES

Monday - Thursday
8:30am - 4:30pm

FORM

Your Forename (Required):
Carol

Your Email (Required):
carol@seatonvalley.co.uk

Subject (Required):

Your Message (Required):

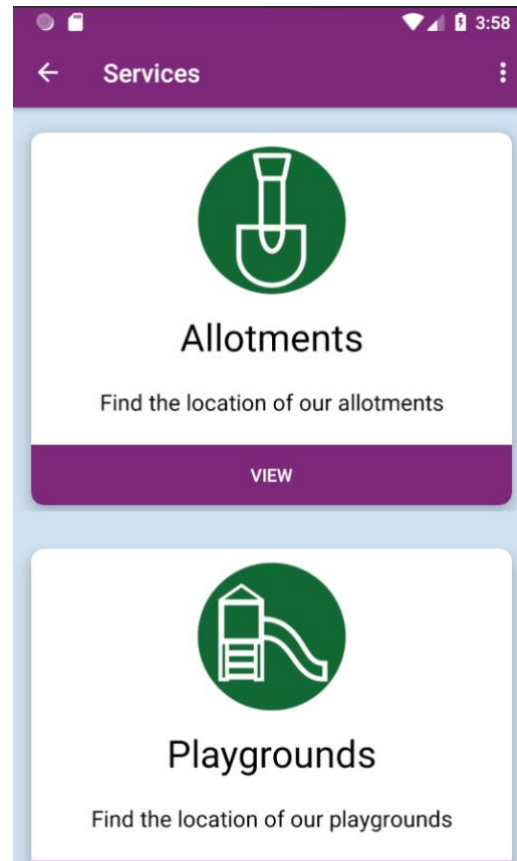
SEND

Also, you can send enquires by filling the form on the app. Send your form by tapping on the **send** button.

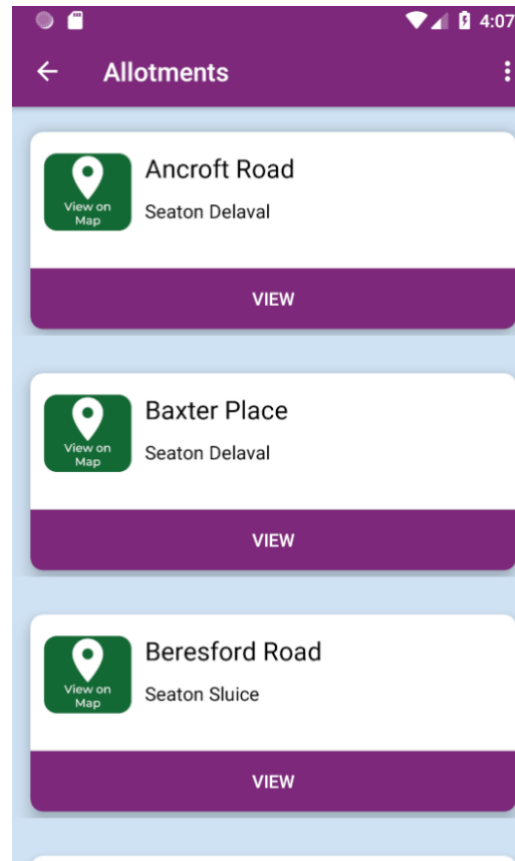
Contact us

This will allow you to see all of the contact information for the council. You will be able to click on the phone number to be redirected to their phone keypad or click on the email to be redirected to their emails of choice. You will also be able to click on a button to view the council offices in Google maps so they can get directions. Also, You will be able to fill a form which will be submitted to Seaton Valley Community Council email.

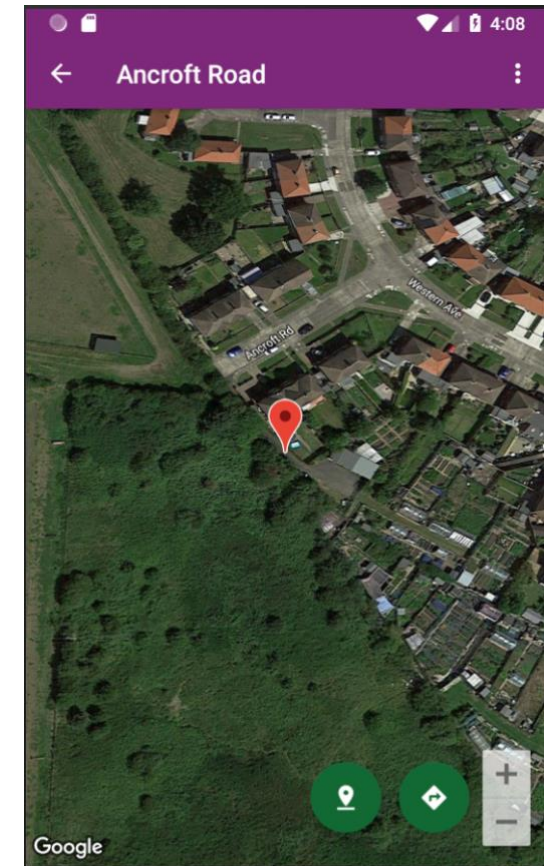
SERVICE



You can select either allotments or playgrounds in Seaton Valley. By tapping **view**, you can view a list of allotments or playground.

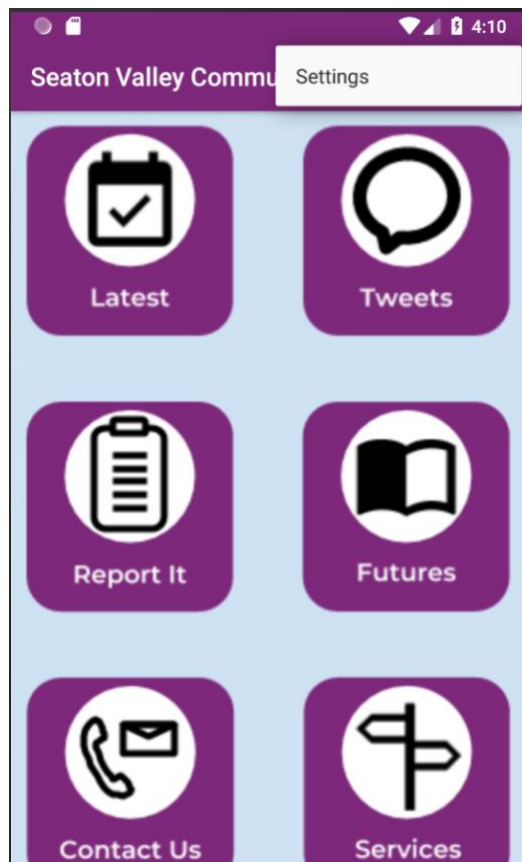


This shows the list of allotments. By tapping **view** can see the location of the selected allotment.

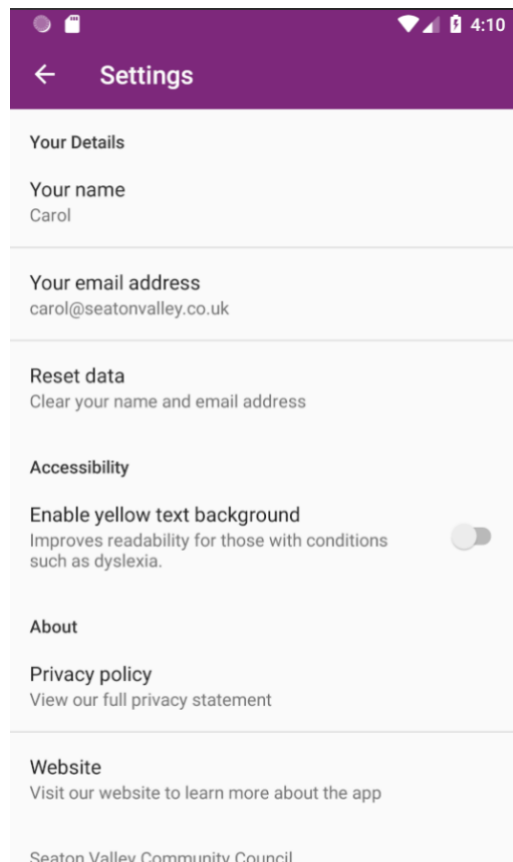


The location will be shown on Google map.

SETTING



Tap on the right-hand corner to select setting.



You can change your details by tapping on **reset date** and enter your details.

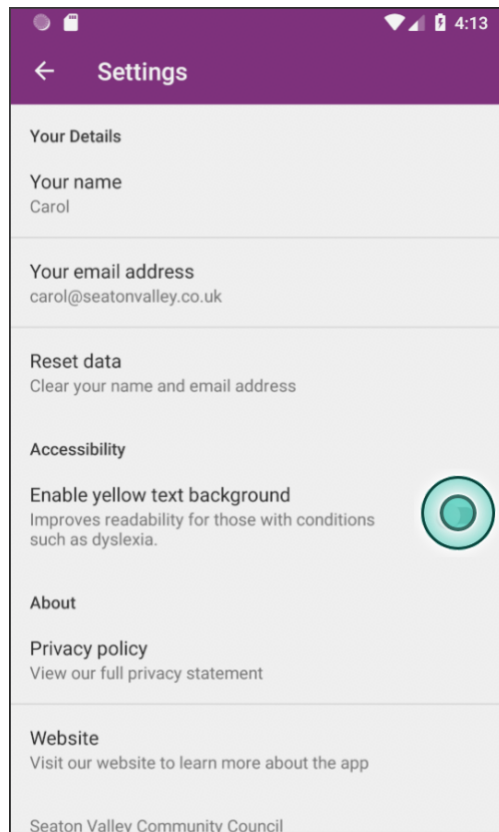


Setting

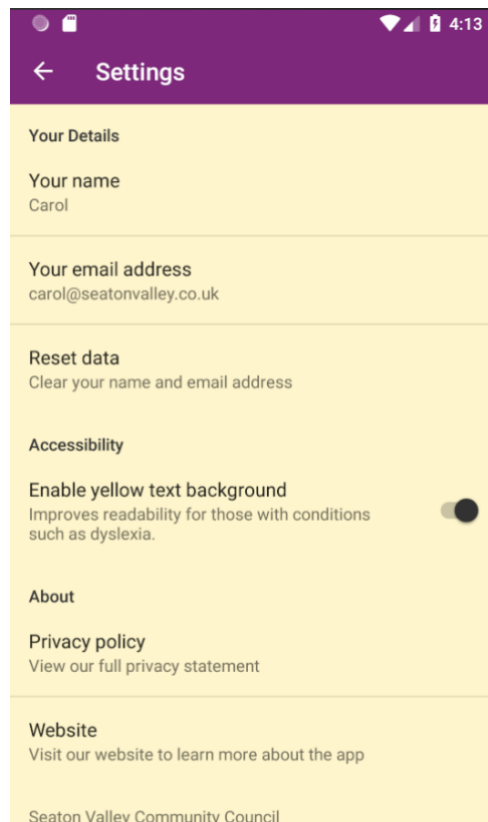
From the setting page you will be able to input their details to autocomplete forms. The settings page will also include a login for the council so that an admin user can edit information in the app.

ENABLING YELLOW TEXT BACKGROUND

This function allows customization for dyslexic users.



Select the tab to enable yellow text background.



The app will automatically change the background colour to yellow as to improves readability for those conditions such as dyslexia.

