SHASHANK DHAGAT

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Seeking challenging assignments across the Industry

PROFILE

- Seasoned professional with varied experience in Agile, Data Analysis, Team Collaboration, Business Consultancy.
- Rich international experience in collaborating with **banks in London, Amsterdam, Berlin, Malaysia.**
- Core competency in facilitating team progress through **Scrum Events.**
- Exposure to **Auto lending, savings and fixed deposits, GL/tax reconciliation.**
- Pin sharp focus on **customer success** and that can be supported by reference letters.
- Experience in breaking down complex user stories in discrete user stories using JIRA, Rally.
- Hands On with SQL, Data warehouse, MS SQL Server & Migration process.
- **Received special commendation letter from a Banking Client in Berlin.**
- **Received commendation letter from the employer** for managing & gaining in-depth understanding of the project.
- Articulate leader/team member with experience in handling teams **across geographies.**
- **Strong communication skill** - acted as official SDLC induction officer for a client in Pune.
- **Proven records** of Quick learning capability.
- B1 certified for **German language**. Ability to speak and write in German equivalent to B1+.

PROFESSIONAL EXPERIENCE

Company	Designation	Duration
Wipro	Technical Manager/Scrum Master/Software Engineer.	Dec 2006 - Present

PROJECTS

Name	Cisco – Bangalore
Organization	Wipro.com
Duration	November 2017 – Present
Technologies	SQL Coder, Java, NoSQL, Hadoop, Jenkins, GIT, Urban Code, Burn down charts, Kanban, Devops Toolkit, Wiki
Role	Scrum Master/Business Consultant – Primary POC.
About Project	Hierarchy Management Platform (HMP) is a platform driven product which acts as a source of data for Cisco.com. The product empowers users to interact with various products within Cisco and allocate revenue to those products. Users can manage complexity, achieve visibility and solve business issues in a collaborative environment. It comes with data which can be represented through Tree views, Grid View or Graph view. The Product suite offers Business Modules that provide insights into product search, meta data set up for product, bulk loads or bulk reads, rules engine.
Responsibilities	o Working closely with Scrum developers, Analysts, Quality analysts and Support teams. o Publishes regular status reports (at platform level) to the leadership. o Inspecting status, hurdles through Scrum Agile events. o Identify, analyze, mitigate and control project risks through daily stand-up, master migration plan o Improves operations by conducting systems analysis & recommendations. o Track progress of projects and communicate status with different stakeholders. o Ensure that delivery is continuous through Devops tool-kit. o Ensure knowledge management through "How to Wiki pages". o In summary, act as primary point of contact for onsite and offshore teams.

Name	Bank of Scotland – Germany, The Netherlands
Organization	Wipro.com
Duration	July 2012 – Aug 2017
Technologies	Scrum, SQL Server, C#.Net, Microsoft .Net BI tool, Data warehouse, Data Analysis, Business Analysis, Partner management, Kanban, Crystal, TDD, SSIS, Jira
Role	Scrum Master & Tech Lead – Primary POC
About Project	Bank Of Scotland, the German subsidiary of Lloyds Banking Group has its headquarters in Berlin since its opening in July 2008. Since then, the Bank is the German retail banking and offers its customers savings, fixed deposits, car loans. As part of new car loans project, bank had launched car loans product in market. The loans data was saved in data warehouse (DWH). The DWH was created by team which was managed and mentored by me. I was driving the product by coordinating with all stakeholders and developers.
Responsibilities	o Understand and analyze the core banking and lending requirements from business. o Process & Analyze data through SQL server. o Ensuring that user stories are written with INVEST principle. o Manage multiple priorities and work towards successful delivery. o Establish agile framework from scratch for MS SQL server based data warehouse. o Design Data-Warehouses using SQL server tools. o Translate the vision of business unit and implement Agile. o Also managed migration project through collaboration with onsite and offshore leads.

Name	Cheltenham and Gloucester Bank – Gloucestershire UK.
Organization	Wipro
Duration	Oct 2011 – July 2012
Tools	Oracle 10g data warehouse, .Net Core, ASP.net, VB.Net, Microsoft Visual Source Safe.
Role	Database Designer,.Net Application Developer
About Product	C&G mortgages are monitored by mortgage verification system. The system was used by mortgage verifiers. They used to assess the quality of mortgage by using software. The software was made in ASP. My role was to gather requirement and migrate the software from ASP to .Net on front-end. I was also responsible for analyzing the requirements to migrate back end from SQL to Oracle data ware house. The complete backend was a DWH and front end was BI application, based on .Net.
Responsibilities	o Gather understanding of Lending project (Mortgage verification process). o Developed .Net based report along with developers and business analysts. o Collaborated with business leaders and communicated the concept. o Learnt and then Mentored new joiners/Stakeholders o Ensured knowledge management through Oracle, VB.Net coding standards. o Developed code using object oriented concepts o Documented oracle and ASP.Net coding standards. o Mentored new joiners with .Net, Design patterns, documentation

Name	Union Bank Of Switzerland
Organization	Wipro
Duration	March 2009 – August 2011
Tools	Subversion, C#, ASP.Net, Oracle, Enterprise library, .Net Core
Role	Technical Business Analyst, C#, Oracle Developer, Technical Lead.
About Product	End User Consumption Portal is a platform-driven analytical performance management product suite that unlocks measurable business value by aggregating data from multiple data sources. The product suite empowers organizations to pervasively manage the performance of their business value chain in a consumption based framework. Users can manage complexity, achieve visibility and

	solve business issues in a collaborative environment. It provides actionable insights and workspace for collaboration thereby facilitating quicker response and flawless understanding of consumption by bankers
Responsibilities	o Create the concept for the product upon Object Oriented approach. o Implement C#.net Microsoft Enterprise Libraries. o Import data from various sources using .net assemblies. o Conducting knowledge sharing sessions along with managing directors. o Performance Monitoring and Code Optimization. o Involved in deployment and client-side implementation. o Introduce and implement SVN source control system.

Name	**Credit Suisse – Pune**
Organization	Wipro
Duration	Dec 2006 – March 2009
Tools	Subversion, C#, .Net Core, Oracle, Enterprise library., Web Services, ASP.Net
Role	C# Developer and Technical Lead
About Product	Spider was a CRM product which was helping bankers to collaborate and connect with clients. It also helped bankers to generate revenue through various modules.
Responsibilities	o Design .Net based Application upon Object Oriented approach. o Implement Microsoft Enterprise Libraries using Bank's propriety framework o Import data from various sources using .net assemblies. o Conducting knowledge sharing sessions on Bank's SDLC model. o Performance Monitoring and Code Optimization. o Acted SME for the product.

TECHNICAL SKILLS

Data Technologies: Oracle 11g, SQL Server 2012, SSAS, SSRS, SSIS, PowerPivot
Programming Languages: C#.net, VB.net
Ecosystem: Hadoop & Spark exposure via top coder, AWS
Query Languages: SQL
Web Technologies: ASP.net, C#, MVC, VB.Net, .Net Core, XML Web services
Tools: Rally, Jira, Git, Jenkins, Toad, DB Artisan, Urban Code, Rally
Exposure To: R, HDFS, MONGO DB, Sqoop, Spark, Neo4J, Java.

EDUCATIONAL & PROFESSIONAL CREDENTIALS

Course	University/Board	Year of Passing	Marks Obtained
B.E	DAVV	2004	73%
12th	CBSE	2000	75%
10th	CBSE	1998	82%