



NORTH-WEST



ARTISA NEO

SMART TOUCH SWITCH RANGE

Explore the Magic with Every Tap!



Arista Neo Smart Touch 1 Channel 2M - 24 Amp

Mat Code	Voltage Range	# Loads	Modules	Dimension	MRP	Caselot
NWS1110	90 V AC - 264 V AC	1	2	45x51x43mm	₹ 6,590	1

Maximum Load Supported : Resistive Loads (Incandescent) : 24 A, Resistive-Capacitive Loads - LED Light: 500 W (Max: 5 LEDs/CH) & LED Strip/Profile: 500 W, Fixed Inductive Loads (Motor): 4000 VA



Arista Neo Smart Touch 2 Channel 2M - 16 Amp

Mat Code	Voltage Range	# Loads	Modules	Dimension	MRP	Caselot
NWS1120	90 V AC - 264 V AC	2	2	45x51x43mm	₹ 6,590	1

Maximum Load Supported : Resistive Loads (Incandescent) : 16 A / CH, Resistive-Capacitive Loads - LED Light: 500 W (Max: 5 LEDs/CH), LED Strip/Profile: 500 W, Fixed Inductive Loads (Motor): 3000 VA/CH



Arista Neo Smart Touch 4 Channel 2M - 100W

Mat Code	Voltage Range	# Loads	Modules	Dimention	MRP	Caselot
NWS1140	90 V AC - 264 V AC	4	2	45x51x43mm	₹ 6,590	1

Maximum Load Supported : Resistive Loads (Incandescent) : 500W, Resistive-Capacitive Loads - LED Light: 100 W (Max: 5 LEDs/CH), LED Strip/Profile: 100 W, Fixed Inductive Loads (Motor): 500 VA/CH



Arista Neo Smart Touch 5 - Step Fan Regulator 2M

Mat Code	Voltage Range	# Loads	Modules	Dimention	MRP	Caselot
NWS1150	90 V AC - 264 V AC	1FAN	2	45x51x43mm	₹ 7,490	1

Maximum Load Supported : Fan Load: 120 W (only AC Inductive Fan)



Artisa Neo Smart Touch Curtain Controller

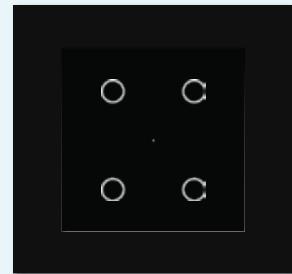
Mat Code	Voltage Range	# Loads	Modules	Dimention	MRP	Caselot
NWS11C0	90 V AC - 264 V AC	2	2	45x51x43 mm	₹ 6,590	1

Maximum Load Supported : 4 Wire/5 Wire AC Control Motors, 150 W/CH





Compatible with all
Wipro Artisa Range



Smart Control

All your devices are now Smart. You can control the devices from anywhere with your Smart phone using the Wipro Next Smart Home app.



Feather Touch

With our capacitive touch screen, all it takes is a gentle, feather-light touch!



Voice Control

Control your lights, fans and other devices with your voice through Amazon Alexa & Google Assistant.



Schedule & Grouping

Turn your devices ON/OFF automatically by setting schedules. Turn OFF all the lights in a room with a single click by grouping multiple switches.



Scratch Resistant Glass Finish

The touch switch comes with a glass finish which helps to avoid any scratches.



Sleek & Stylish Design

The glossy and sleek design enhances your ambience and integrates seamlessly with your interiors.



Multi-Control Association (2-Way)

Now, use any 2 switches in your home as 2-Way Switches by associating them on the app through Multi-Control Association.

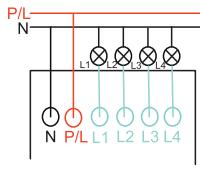


Scene Creation

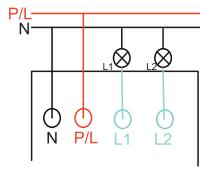
Customize the switches by creating scenes as you wish. For example, you can make one switch as master switch for all other switches.

Installation Process

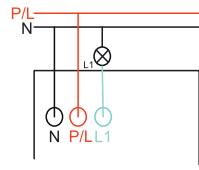
- Installation must be carried out by a qualified electrician in accordance with the local regulations.
- Keep the device away from wet, damp or warm surroundings.
- All electrical wiring must have proper grounding (earthing).
- Install the device as per the instructions - Always turn off the power supply before carrying out any electrical installation work - connect the wires according to the wiring diagram.



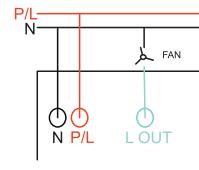
4 Switch



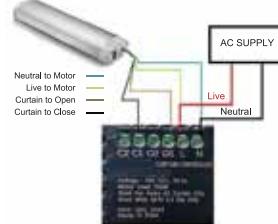
2 Switch



1 Switch



Fan Regulator



Curtain Controller



Download the
Wipro Next Smart
Home App



Download the
Wipro Next Smart
Home App



Pairing and How to use

Step 01

Download the "Wipro Next Smart Home" app on your mobile and register with your credentials (email ID).

Step 02

Turn ON your Bluetooth, Location, and connect to your 2.4GHz Home Wi-Fi network. Give the required permissions.

Step 03

Long press any switch for 7-8 seconds until the blue LED in the center starts blinking continuously- which means it is in pairing mode.

Step 04

Open the app and click "+" on the top right corner of the Home Screen.

Step 05

Click on "Add Device," and the switch should automatically be detected and displayed.

Step 06

The device, which is ready to pair, is automatically shown on the page.

Step 07

Click on "Add" and then "+". The device pairing will take about 10-120 seconds for each device to complete pairing (duration may vary depending on the network bandwidth).

Step 08

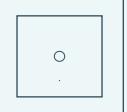
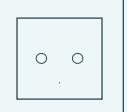
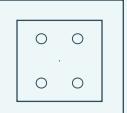
Once the pairing is complete, the Wipro Artisa Neo Touch Switch will appear on the Home Screen.

Scan the QR code for Complete
Range of Artisa Switches



Scan the QR code for the
Video of Installation



Resistive Load	Resistive Capacitive Load	Inductive Load
		
Incandescent Bulb, Water Heater Coils	LED Bulbs, LED Lights, Strip Lights	Motors, AC, Mixers
	5000 W (Upto 5 Lights / Switch)	1000 W (Upto 5 Lights / Switch) 3000 VA AC - upto - 2 ton
	3000 W (Per Output)	500 W (Upto 5 Lights / Switch) 2000 VA (Per Output) AC - upto - 1 ton
	500 W (Per Output)	100 W (Upto 5 Lights / Switch) No AC, no Geyser, no socket to be connected.
		AC Induction Fan - upto 120W BLDC Fans CAN NOT be connected Decorative Fans more than 120W CAN NOT be connected
		4 Wire / 5 Wire AC Control Motors 150W / Channel

Do's & Don't's

		
Connect Strip Lights to 2 Switch Artisa Neo. Avoid connecting it to 4 Switch.	DO NOT connect sockets to 4 Switch. Connect only with 2 Switch or 1 Switch.	Avoid exposure. DO NOT install the switches directly exposed to Sun.
		
DO NOT install the switches during the construction stage.	DO NOT connect AC Induction fans to 4 Touch Switch. Use Fan Regulator Touch Switch. DO NOT connect BLDC fans to Fan Regulator Touch Switch.	Maximum 5 LED lights per each touch switch.



Sense the **Beauty**
Touch the **Elegance**

Wipro Artisa Neo Common Failures and How to Debug Them

Symptoms	Failure	Possible Cause	Debugging Steps
Device doesn't turn on	Reverse Connection between Live and Neutral	Live and Neutral wires are connected incorrectly	<ol style="list-style-type: none">Check wiring connections and ensure Live and Neutral wires are connected properly.Use a multimeter to verify correct polarity.
Device doesn't turn on	Short between Live and Neutral	Short circuit between Live and Neutral wires	<ol style="list-style-type: none">Inspect wiring for any visible signs of damage or exposed wires.Use a multimeter to check for continuity and locate the short circuit.Correct the wiring or replace damaged components.
Load remains powered regardless of input	Output Always On	Relay inside the module is shorted due to overload	<ol style="list-style-type: none">Disconnect power source to the device.Check the specifications for maximum load capacity.Reduce the load or redistribute it across multiple devices.Replace the device if necessary.
LED light on the touch switch doesn't illuminate	LED Light Not Turning On	LED light on touch switch is faulty	<ol style="list-style-type: none">Inspect the LED light for any signs of damage or malfunction.Replace the faulty device with a new one.
LED light on the touch switch doesn't illuminate	Touch Switch Not Working Manually	Touch switch calibration is not done	<ol style="list-style-type: none">Remove the protective sticker and clean the glass for any dustRestart the device by turning on mcb on/off.

Wipro Artisa Neo Device FAQs

- **What is the maximum distance between the Wipro Artisa Neo device and the Wi-Fi router?**

The maximum distance between both devices depends on the router, with the signal strength ideally greater than -70 dBm, which can be monitored through the app.

- **Does it work with 5GHz Wi-Fi?**

No, the Wipro Artisa Neo device works exclusively with 2.4GHz Wi-Fi.

- **What is the maximum number of users that can control a single Wipro Artisa Neo device?**

There's no limit to the number of users who can control a single Wipro Artisa Neo device.

- **Does the Wipro Artisa Neo device support IFTTT?**

No, it does not support IFTTT.

- **What is the maximum number of schedules that can be set for a single Wipro Artisa Neo device?**

There is no limit to the number of schedules that can be set for a single Wipro Artisa Neo device.

- **What is the maximum load that can be connected for each load on Artisa 4 Touch Switch?**

Incandescent: 500W

LED Light: 100W (Maximum 5 per channel) LED Strip/Profile: 100W

Inductive Load: 500VA

- **What if I have a higher capacity load, what can I do?**

For higher capacity loads, you can consider purchasing the Artisa Neo 2 Channel or 1 Channel modular Touch Switch.

- **Can I connect an AC unit to the 4 Touch Modular Switch?**

No, you cannot connect an AC unit to the 4 Touch Modular Switch. However, you can connect a 1.5-ton AC to the 2 Touch modular switch and a 2-ton AC to the 1 Touch Modular Switch.

- **What is the life of the Modular Touch Switch?**

The Modular Touch Switch is rated for 1 million on/off cycles per load.

- **What is the glass used on the modular touch switch?**

The glass used is toughened glass

- **Can I use it with wet hands?**

Yes, you can use it with wet hands.

- **Is it waterproof?**

No, it's not waterproof, but it can withstand water splashes.

- **Does it support voice services?**

Yes, it supports Alexa and Google Home.

- **What about Siri?**

It supports Siri Shortcuts, but not direct Siri control.

- **Why is my device disconnecting from the router continuously?**

Device disconnection may occur due to router-related issues. Most routers have a limit on the number of clients they can accommodate. If a new client is added to the network, the router may remove an older client to make room, which can cause your device to go offline temporarily.

- **What is the operating temperature?**

The operating temperature range of the Wipro Artisa Neo device is -10°C to 50°C.

- **What is the maximum surface temperature of the device?**

It is the ambient temperature plus 30°C.

- **Can I turn off the LED indicators?**

No, you cannot turn off the LED indicators.

- **Can I change the color of the indicators?**

No, you cannot change the color of the indicators.

- **What are the color codes of the LED indicators?**

On: Green

Off: White Network LED: Blue

Blinking Blue: Configuration

Solid Blue: Not connected to server

No Blue indicator: Connected to server

- **Can I dim the lights with the modular 4 touch switch?**

No, you cannot dim lights with the modular 4 touch switch.

- **Does it support 2-way wire connections?**

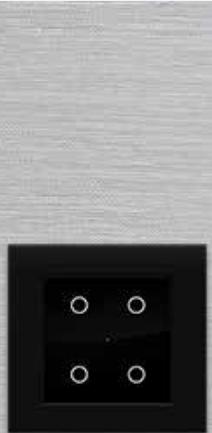
It does not support existing 2-way wire connections, but if you install the modular touch at both locations, you can achieve 2-way control wirelessly.

- **Does it have any voltage protection?**

It passes 2.5 kV Surge Protection, but it does not have overload or overvoltage protection.

- **Can I control it with my mobile app when there is no Wi-Fi?**

Yes, you can control it using Bluetooth



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