DijiSync
HEALTHCARE
SOLUTIONS

Revenue Cycle Enhancement Solutions to:

> Improve your Cash Flow

> Reduce days in A/R

> Provide an amazing Patient Experience

Introduction

DijiSync brings digital disruption to the complex healthcare information systems. We simplify the complexity by introducing state of the art emerging technologies including Artificial Intelligence, Machine Learning, Predictive Analytics and much more.

We firmly believe that practices, patients and regulators within the healthcare eco-system need to embrace emerging technologies and the only effective way of doing that is to transform one problem area at a time.

We are disrupting the Revenue Cycle Management and ancillary support services and intend to revolutionize the way healthcare business is conducted. We are focused on improving both practice and patient experience when it comes to healthcare and will continue to disrupt and innovate our way through the entire space.

What we do?

DijiSync HCS applies its years of experience in managing and enhancing the revenue cycle by providing individualized consultancy and operational support

Our focus remains on offering customized solutions to your individual and complex revenue cycle challenges

We work very closely with your RCM Team to analyze your current financial performance and implement intelligent and innovative solutions to strategically enhance your bottom-line.

Our highly experienced RCE Consultants assist you in rebalancing your revenues (not unlike managing an investment portfolio).

Our Solutions

1. Revenue Cycle Enhancement

DijiSync RCE (Revenue Cycle Enhancement) Solutions deliver on its promise by combining our deep expertise in process management, highly trained account managers that process claims quickly and accurately, and state of the art digital solutions that transform the entire RCE paradigm.

We tailor our services according to your practice's unique needs for maximizing your growth potential. With Digitally powered Account Management and highly trained medical billers we get to learn your practice intimately and are able to provide personalized services.

Digital Technology powered RCM Solutions will optimize the cost structure of your practice's operations

Adopt cutting edge innovations through automation, AI and machine learning

Full HIPAA and state regulations compliance

Reduced Costs & Increased Revenues

Gain access to a dedicated team of professionals with deep experience and technology and infrastructure to improve your productivity and enhance your efficiency

Focus on Quality

Measure and track KPIs according to your industry's standards. Conduct Root Cause analysis and leverage intelligent proactive and predictive analytics to achieve desired quality.

Compliance & Standardization

Achieve consistency across multiple Billing Offices, leveraging offshore operations, technology and workflows.

Improve your Financial Health

DijiSync's Revenue Cycle Enhancement Services help practitioners increase cash flow and achieve sustainable financial performance.

2. Revenue Intelligence Dashboard

Optimize your Revenue Cycle by becoming a data-driven practice.

To effectively manage your bottom line, you need a powerful business analytics engine that aligns with your billing operations. Our Revenue Intelligence Dashboard (RID) helps you uncover the revenue opportunities that will provide the greatest contribution to your bottom line. Instead of providing you with revenue intelligence once the operations have been conducted, we focus on putting live data-feed in your hand enabling you to have a birds' eye view of your entire operations.

RID offers practices an entry point to take back control of the reporting and analytics that impact your organization's revenue cycle. It is designed to provide healthcare providers with increased visibility and insight into key areas of your revenue cycle.

It also provides a single consolidated view of performance across your organization. This enables you to monitor performance at all of your facilities, identify problems through trend and pattern, and find root-causes through drill down into granular level data, such as drill-down to facility level and individual provider or patient level, for process improvement strategy.

A study (based on a survey conducted by Kaufman Hall) stated that 96% of healthcare CFOs believe their organizations need to do more to leverage financial and operational data analytics to optimize their care delivery model from both financial and clinical standpoints. Most of the practices lack internal access to operational, financial, and clinical data that's been curated to solve "revenue cycle problems" or have rigid or complex technology that can be intimidating to Excel users.

Gain Access to Critical Business Insights

Gain access to Business Insights that will help you transform your entire Revenue Cycle. Build an understanding of trends, uncover hidden opportunities and address inefficiencies.

Strategize for greater Impact

Access to actionable insights will help you identify unrealized revenue opportunities across practices and providers. You will be able to prioritize your team's activities based on the revenue impact.

Amazing User Experience

Thanks to our highly effective UI/UX team, we will customize a UX according to your preferences. This customized view will enable you to have a seamless UX which is designed according to your preferences and taste.

3. Credentialing Services

As a successful healthcare services provider, you need to accept Patient's Insurance, however the process involves an amazing amount of manual work in terms of filling out the application forms, replying to queries from payers and constantly following up with them to complete the credentialing request. As a busy healthcare services provider, you do not have time and/or resources to go through the process on your own.

DijiSync Credentialing team provides a complete credentialing assistance service to you in becoming a network provider with the carriers. We will guide you by performing a deep analysis for your specialty and service. We will provide you with recommendations by performing an analysis for your specialty and service area where guidance is needed. We constantly follow-up with and monitor the payers to ensure applications are processed on time. We work proactively to identify and resolve potential admin issues before they impact your provider reimbursements.

Reliable Credentialing Specialists

Our experienced staff will managing end-to-end liaisons between your practice and health plans with your providers.

Dedicated Account Management

Your dedicated Account Manager will be available in your time-zone to answer your queries and provide individualized services.
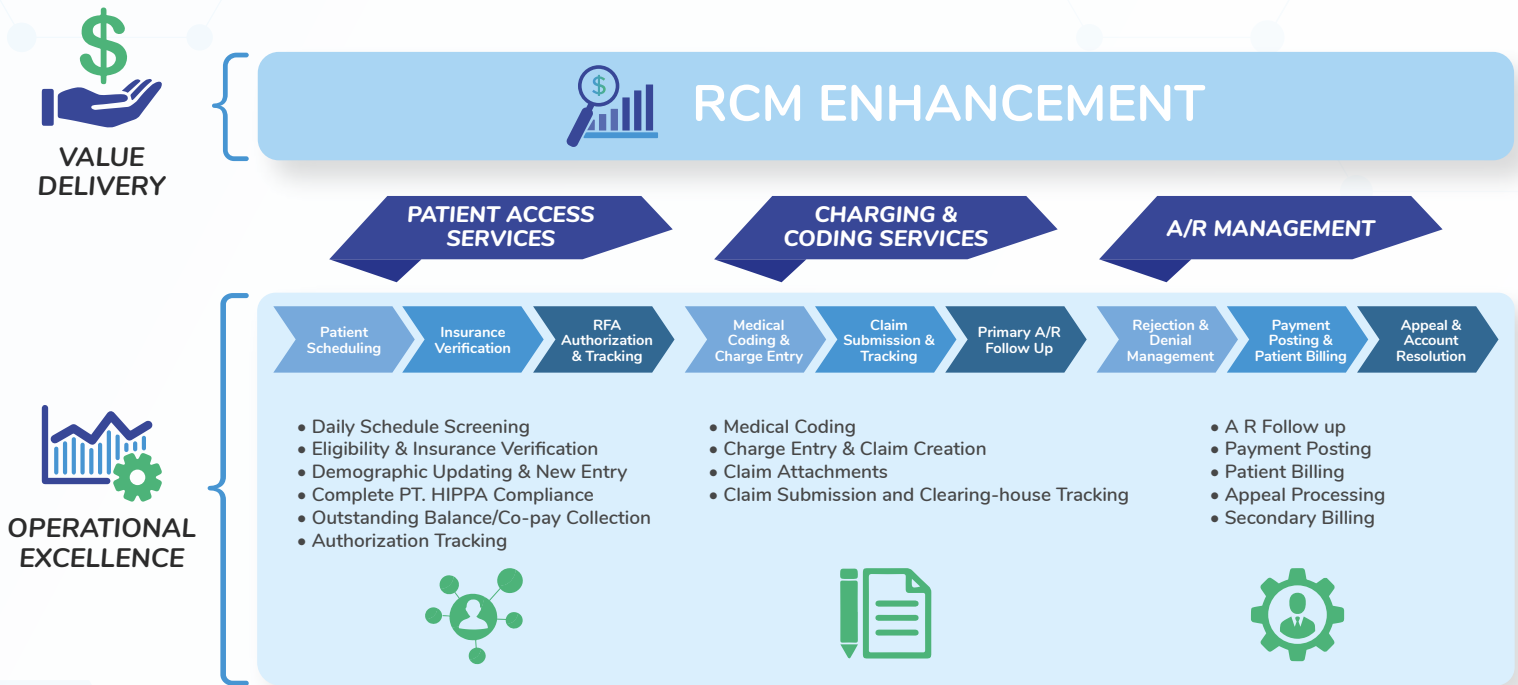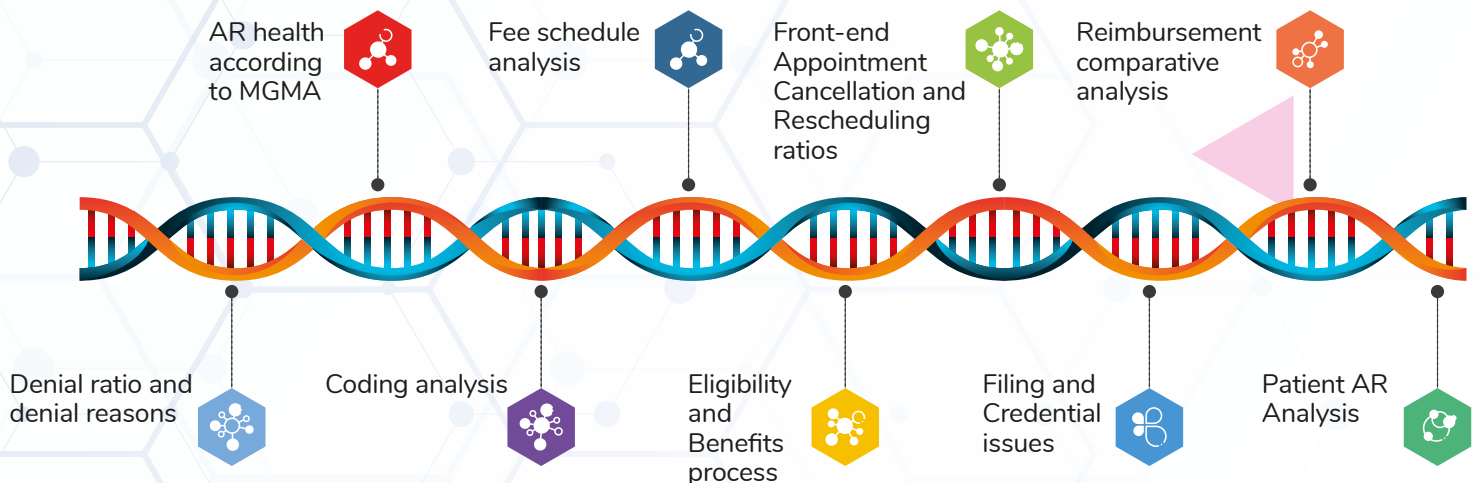
Quality and Accuracy

Our credentialing services are delivered by meeting industry standards and benchmarks. Processes are periodically evaluated to ensure adherence to the insurance provider's terms.

Revenue Cycle Enhancement Framework

VALUE DELIVERY

RCM ENHANCEMENT

PATIENT ACCESS SERVICES

CHARGING & CODING SERVICES

A/R MANAGEMENT

Patient Scheduling	Insurance Verification	RFA Authorization & Tracking	Medical Coding & Charge Entry	Claim Submission & Tracking	Primary A/R Follow Up	Rejection & Denial Management	Payment Posting & Patient Billing	Appeal & Account Resolution

OPERATIONAL EXCELLENCE

- Daily Schedule Screening
- Eligibility & Insurance Verification
- Demographic Updating & New Entry
- Complete PT. HIPPA Compliance
- Outstanding Balance/Co-pay Collection
- Authorization Tracking

- Medical Coding
- Charge Entry & Claim Creation
- Claim Attachments
- Claim Submission and Clearing-house Tracking

- A R Follow up
- Payment Posting
- Patient Billing
- Appeal Processing
- Secondary Billing

Deep Dive - DJ 360

We understand that each practice is unique which is why our process is to first diagnose and then recommend the right solutions for your practice. In order to achieve this goal, we will be analyzing the following components:

The analysis will be put in to an easy to understand Audit Report we call DJ360

AR health according to MGMA

Fee schedule analysis

Front-end Appointment Cancellation and Rescheduling ratios

Reimbursement comparative analysis

Denial ratio and denial reasons

Coding analysis

Eligibility and Benefits process

Filing and Credential issues

Patient AR Analysis

About Us

✅ **Digital Disruption in Healthcare**

DijiSync brings digital disruption to the complex healthcare information systems. We simplify the complexity by introducing state of the art emerging technologies including Artificial Intelligence, Machine Learning, Predictive Analytics and much more.

✅ **Healthcare Solution**

We firmly believe that practices, patients and regulators within the healthcare eco-system need to embrace emerging technology and the only effective way of doing that is to transform one problem area at a time.

✅ **Advanced Technology**

We are disrupting the RCE and ancillary support services and intend to revolutionize the way healthcare business is conducted. We are focused on improving both practice and patient experience when it comes to healthcare.

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