**DocTracker v3plus  
系統安裝指南**



V3.0

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|  |
| --- |
| 1. DocTracker 3 伺服器安裝和設定 |

## 1.1 系統需求

* OS
* MS Windows Server 2012 (R2)
* Database
* MySQL 5.x
* Modules
* IIS Server 7.0 / 8.0 / 9.0
* .net Framework 3.5 sp1
* .net Framework 4.5
* Microsoft WSE 3.0
* User Access / Permission for installation
* Administrator

## 1.2 Install IIS Server / .net Framework (Windows 2012 (R2) System)

|  |  |
| --- | --- |
| In Server Manager, tap [Add roles and features] |  |
| Click [Next] |  |
| In Installation Type select "Role-based or feature-based installation", click[Next] |  |
| In "Server Selection", click[Next] |  |
| In ''Server Roles", tick “Web Server (IIS)” |  |
| Click [Add Features] on the pop-up window |  |
| In "Server Roles", tick Application Server, and click[Next] |  |
| In **"Features"** , tick **".NET Framework 3.5 Features"**, and click[Next] |  |
| In **"Web Server Role (IIS) "**click[Next] |  |
| In **"Role Services"**, tick and add the options in **"Application Development"** like picture, and click[Next]  During the tick, some options will pop up window, click[Add Features] |  |
| In **"Application Server"** click [Next] |  |
| In **"Role Servers",** click [Next] |  |
| 按一下**"Install"** 去啟動安裝程式 |  |
| 等候安裝的過程完結 |  |
| Click **[Close]** after installation is complete |  |

## 1.3 安裝 Microsoft WSE 3.0

|  |  |
| --- | --- |
| 按兩下 **"Microsoft WSE 3.0.msi"** 去啟動**Microsoft WSE 3.0** 安裝程式 |  |
| 按一下**「Next」** |  |
| 選擇**「I accept the terms in the license agreement」**及按一下**[Next]** |  |
| 選擇**「Runtime」** 然後按一下 **「Next」** |  |
| 按一下**"Install"** 啟動安裝程式 |  |
| 等候安裝的過程完結 |  |
| 按一下 **[Finish]** 當安裝過程完結 |  |

## 1.3 安裝 DocTrackerV3Plus 及相關工具

|  |  |
| --- | --- |
| 啟動「DocTracker Server Setup」 | C:\Users\SIT\Desktop\temp\installGuidePics\1560241349607.jpg |
| Click "Next" | C:\Users\SIT\Desktop\temp\installGuidePics\1560241417970.jpg |
| Select the installation path, click "Next" | C:\Users\SIT\Desktop\temp\installGuidePics\1560241430693.jpg |
| 按一下 "Install" 啟動安裝程式 | C:\Users\SIT\Desktop\temp\installGuidePics\1560241467444.jpg |
| 等候安裝的過程完結 | C:\Users\SIT\Desktop\temp\installGuidePics\1560241492622.jpg |
| After installation is complete, make sure the option “Launch the program” is checked. Click [Finish] to end installation. | 1560319475393 |

1.5 設定註冊碼

|  |  |
| --- | --- |
|  | |
|  | |
| ***（如果已選的「啟動程序」被意外取消，請執行此步驟，否則跳到下一步）***  打開（預設安裝路徑是）  C:\DocTracker\GenHWBlueprint資料夾，然後按兩下去執行GenHWBluePrint.exe |  |
| 啟動程式會彈出此窗口。  Fill in relevant data and click [Generate C2V File] button |  |
| Select the path to save the **C2V file** (In the figure, use desktop as example) and click **[Save]** |  |
| Emailed the **uDMSLicenceBlueprint.c2v** to the supplier, and the supplier will return a **dt\_license.v2c** file as the license key. |  |
| Like figure,move dt\_license.v2cto(default installation path is)C:\DocTracker\Properties folder,and done. |  |

## 1.6 Run DocTracker Installation Helper

|  |  |
| --- | --- |
| Double click and run Launch DocTracker Installation Helper.exe shortcut on desktop | C:\Users\SIT\Desktop\temp\installGuidePics\1560241683519.jpg |
| DocTracker Server Installation Helper will detect other un-mounted components. Click "Start". The installation process will proceed. This tool will have several components installed and tested | C:\Users\SIT\Desktop\temp\installGuidePics\1560241804493.jpg |

|  |  |
| --- | --- |
| If finds that the tools need to installed MySQL, The message will pop up to check the installation location.  Click **"No"** to install to the default path C:\ProgramFiles\MySQL\MySQL Server 5.5”.  If you click **"Yes"**, please select the installation destination (**MySQL\MySQL Server**  **5.5** folder will be automatically generated)  If you press **"Cancel"**, will return **DocTracker Server Installation Helper** window | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527751047665.jpg C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527751879673.jpg |
| Wait for picture to appear and carefully enter the password for setting the MySQL ROOT user (example **doc50tracker**), then press **[OK]** | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527752043703.jpg |
| Need to re-enter the MySQL ROOT password just entered to create the database, then press **[OK]** | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527752418081.jpg |
| Confirm the installation status, if needed, follow the instructions and press **[Reload]** | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527753190786.jpg |
| Click on the **Configuration** page, change the **Installation Path**, **Permission Type** and **Server Path** as needed | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527753400289.jpg |
| Double click to run Launch DocTracker Server Console.exe shortcut on desktop  DocTracker Server Console will check the operating status  \* If needed, set the language in the lower right corner | C:\Users\SIT\Desktop\temp\installGuidePics\1560242243428.jpg  C:\Users\SIT\AppData\Local\LINE\Cache\tmp\1560760119719.jpg |
| If the installation path is not default **C:\DocTracker**, you need to change it in the **System Parameter** and press **[Save]**.  Then enter the Database password in the **Root Information** window and press **[OK]**. The **System Parameter** have been updated. | C:\Users\SIT\Desktop\temp\installGuidePics\1560306743762.jpg  C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527754392514.jpg  C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527754472422.jpg |
| If you need to change the database password, click on the **Configuration**, enter the **DB Account Name** and **DB Account Password**, click **[Update Account]** | C:\Users\SIT\Desktop\temp\installGuidePics\1560306998806.jpg |
| Password verification, then click **[OK]** | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527755120475.jpg |
| If the tool detects that the account already exists, it will ask if it is needed to update the password.  Press **"No"** to return password verification page  Press **"Yes"** to display the account password updated page | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527755189522.jpg |
| Account password is updated, click **OK** to confirm | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527755354118.jpg |
| The initial installation requires **"Update Web Configuration"**.  Enter the **DB Account Name** and **DB Account Password**, and click **[Update ALL Config]**. | C:\Users\SIT\Desktop\temp\installGuidePics\1560306951717.jpg |
| **"ALL Config"** has been updated, click **OK** to confirm | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527755852131.jpg |
| All **Status** shows **Success** of main installation | C:\Users\SIT\AppData\Local\LINE\Cache\tmp\1560394329225.jpg |
| Please enter in the web browser's addressbar**URL(http://127.0.0.1/doctracker)**  or use shortcuts installed on the desktop after installation to verify that the installation is complete |  |
| If the server version is Windows Server 2012 R2 or latest, the screen shown in the figure will appear. Please change the **Web.Config** file as follows |  |
| Use **Notepad** to open the **Web.config** file in the C:\DocTracker\Web folder | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527756590976.jpg |
| Find the following sentence near the bottom and delete.  <mimeMapfileExtension=".json" mimeType="application/json" /> |  |
| Save and close windowifthe sentence be deleted. |  |
| Restart **IIS** |  |
| Login screen will return to normal |  |
| Default account  ID: admin Password: 12345 The initial logon screen for changing the password as shown in the figure indicates normal connection to the database and complete of the main installation. |  |

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| 2.OCR STATION installation and setup |

**系統需求**

* 作業系統

- MS Windows Server 2012(R2)

* 資料庫

-MSSQL Compact 4

* 組件

- .net Framework 3.5 sp1

- .net Framework 4.5

- Microsoft WSE 3.0

- MSSQL Compact 4 Runtime

* 安裝所需的用戶權限

- Administrator（系統管理員）

* 運行應用服務所需的用戶權限

- Local System

* 1. Install Microsoft WSE 3.0

|  |  |
| --- | --- |
| In Server Manager, tap [Add roles and features] |  |
| 按一下[Next] |  |
| In Installation Type select" Role-based or feature-based installation", click[Next] |  |
| In "Server Selection", click[Next] |  |
| In ''Server Roles", click[Next] |  |
| In **"Features"** ,tick **".NET Framework 3.5 Features"** |  |
| For .NET framework 4.5 defaults should be installed on Server 2012 R2. Extend the item list of “.NET Framework 4.5 Features” to confirm “.NET Framework 4.5” is installed already and click[Next] |  |
|  |  |
|  |  |
|  |  |
| Click **[Install]** to start installation program in the confirmation step. |  |
| 等候安裝的過程完結 |  |
| Click **[Close]**after installation is complete |  |

* 1. Install Microsoft WSE 3.0

|  |  |
| --- | --- |
| Double click **"Microsoft WSE 3.0.msi"** to start **Microsoft WSE 3.0**installer |  |
| 按一下**[Next]** |  |
| Select **I accept the terms in the license agreement** and click**[Next]** |  |
| Select **"Runtime"** and click **"Next"** |  |
| Click **"Install"** start installation program. |  |
| 等候安裝的過程完結 |  |
| 按一下 **[Finish]**當安裝過程完結 |  |

* 1. Install SQL Compact Runtime

|  |  |
| --- | --- |
| Open the **"SSCERRuntime\_x64‐ENU.msi"** installation file to run SQL Compact Runtime |  |
| Click "Next" |  |
| Select **"I accept the terms in the license agreement"**, and click**[Next]** |  |
| Click "Install" |  |
| 等候安裝的過程完結 |  |
| Click "Finish" |  |

2.3 Install DocTracker OCR Station and models

|  |  |
| --- | --- |
| Install "DocTracker OCR Station.exe" | C:\Users\SIT\Desktop\temp\installGuidePics\1560243937816.jpg |
| Click "Next" |  |
| Determine the installation path , and click "Next" |  |
| Click[Install]start installation program. |  |
| 等候安裝的過程完結 |  |
| Click [Finish] |  |
| At(default installation path)  **C:\Program Files (x86)\DocTracker\iDRS\_15\iDRS\_15\_4\_5\_Win64\bin** folder, double click and run to execute **iDRS License Installer** |  |
| In iDRS License Installer, click[Next] |  |
| Click [I Agree] |  |
| Paste the provided **IDRS Serial License key** and confirm that **C:\Program Files (x86)\DocTracker\iDRS\_15\iDRS\_15\_4\_5\_Win64\resources** is the Path to OCR resources path, and then click **[Install]** |  |
| 等候安裝的過程完結 |  |
| During installation, It may pop up MICROSOFT VISUAL C++ 2010 RUNTIME LIBRARIES WITH SERVICE PACK 1 install window |  |
| Tick “ I have read and accept the license terms” and click [Install] |  |
| 等候安裝的過程完結 |  |
| Click [Finish]after installation complete |  |
| Continue installpartof the **IDRS OCR** component**, click**[Next] |  |
| 按一下[Finish]當安裝過程已完成 |  |
| Open windows folder of “C:\Program Files (x86)\DocTracker\iDRS\_15\iDRS\_15\_4\_5\_Win64\redist\Microsoft\vs2017\64bits” and run the “vc\_redist.x64”  （32位的伺服器在C:\Program Files (x86)\DocTracker\iDRS\_15\iDRS\_15\_4\_5\_Win64\redist\Microsoft\vs2017\32bits\vc\_redist.x86） |  |
| 點選「I agree to the license terms and conditions」一項，然後按一下[Install] |  |
| 等候安裝的過程完結 |  |
| Click [Close] |  |

## 2.4 Register DocTracker OCR Station service

|  |  |  |  |
| --- | --- | --- | --- |
| Run the **Command Prompt** as **system administrator**. The detailed method is as follows:  Click the **Windows button** on your keyboard and look for **Command Prompt** in the menu  又或  Click the **start icon** in the red circle like the picture, and then press the keyboard key directly to enter **cmd,** then the **Command Prompt** character program will be displayed on the left side of the screen. | | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527761942023.jpg | |
| Change the path to **"C:\Program Files(x86)\DocTracker\DocTracker OCR Station"** and run the following command  cd C:\Program Files (x86)\DocTracker\DocTracker OCR Station |  | |
| 在命令列執行以下一句命令  "Register DocTracker OCR StationService.bat" |  | |
| If the red frame on the right figure is displayed, it indicates that the **OCR Station** has been successfully installed. |  | |
| The **"DocTracker OCR Station"** service is registered on the **Service** interface |  | |
| 輸入 **C:\ProgramData\Ricoh**  在Windows資源管理器中打開此隱藏資料夾 |  | |

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| 開啟在資料夾內的**ocrstation.ini**檔案。修改**OCR\_LANGUAGE**以設定OCR主要使用的語言。  **美式英語 = 0,** 德語 = 1, 法語 = 2, 西班牙語 = 3, 義大利語 = 4, **英式英語 = 5,** 瑞典語 = 6, 丹麥語 = 7, 挪威語 = 8, 荷蘭語 = 9, 歐洲葡語 = 10, 巴西葡語 = 11, 加利西亞語 = 12, 冰島語 = 13, 希臘語 = 14,  捷克語 = 15, 匈牙利語 = 16, 波蘭語 = 17, 羅馬尼亞語 = 18, 斯洛伐克語 = 19, 克羅埃西亞語 = 20, 塞爾維亞語 = 21, 斯洛維尼亞語 = 22, 盧森堡文 = 23, 芬蘭語 = 24, 土耳其語 = 25, 俄羅斯語 = 26, 白羅斯語 = 27, 烏克蘭語 = 28, 馬其頓語 = 29, 保加利亞語 = 30, 愛沙尼亞語 = 31, 立陶宛語 = 32, 南非荷蘭語 = 33, 阿爾巴尼亞語 = 34,  加泰羅尼亞語 = 35, 愛爾蘭蓋爾語 = 36, 蘇格蘭蓋爾語 = 36, 巴斯克語 = 38, 布列塔尼語 = 39, 科西加語 = 40, 菲士蘭語 = 41, 挪威書面語 = 42, 印尼語 = 43, 馬來語 = 44, 斯瓦希里語 = 45, 他加祿語 = 46, **日本語 = 47, 韓國語 = 48, 簡體中文 = 49, 繁體中文 = 50, 奇楚瓦語 = 51（不再是英語）**, 艾馬拉語 = 52, 法羅語 = 53, 佛里烏利語 = 54, 格陵蘭語 = 55, 海地克里奧爾語 = 56, 羅曼拉丁語 = 57， 撒丁尼亞語 = 58, 庫爾德語 = 59, 宿霧語 = 60, 本巴語 = 61, 查莫羅語 = 62, 斐濟語 = 63, 干達語 = 64, 哈尼語 = 65, 伊多語 = 66, 因特語 = 67, 剛果語 = 68, 盧旺達語 = 69,  馬拉加斯語 = 70,  毛利語 = 71,  馬雅語 = 72,  米南佳保語 = 73,  納瓦特爾語 = 74,  尼揚賈語 = 75,  克倫地語 = 76,  薩摩亞語 = 77,  修納語 = 78,  索馬里語 = 79,  索托語 = 80,  蘇丹語 = 81,  大溪地語 = 82,  東加語 = 83,  札那語 = 84,  沃洛夫語 = 85,  科薩語 = 86,  薩波特克語 = 87,  爪哇語 = 88,  奈及利亞皮欽語 = 89,  歐西坦語 = 90,  曼島語 = 91,  巴布亞皮欽語 = 92,  比斯拉馬語 = 93,  希利蓋農語 = 94,  卡片片甘語 = 95,  峇里語 = 96,  比科爾語 = 97,  伊洛卡諾語 = 98,  馬都拉語 = 99,  瓦瑞語 = 100,  沒有 = 101,  拉丁字母塞爾維亞語 = 102,  拉丁文 = 103,  拉脫維亞語 = 104,  希伯來語 = 105,  磁墨文字辨識碼（Cmc7） = 106,  E13BOptical = 107,  OCRA1Alphanum = 108,  OCRA1Eurobank = 109,  OCRA1Numeric = 110,  OCRB1Alphanum = 111,  OCRB1Eurobank = 112,  OCRB1Numeric = 113,  數碼 = 114,  世界語 = 115,  馬耳他語 = 116,  祖魯語 = 117,  阿方奧羅莫語 = 118,  阿斯圖里亞斯語 = 119,  拉丁字母亞塞拜然語 = 120,  盧巴語 = 121,  帕皮阿門托語 = 122,  塔塔爾語 = 123,  土庫曼語 = 124,  威爾士語 = 125,  阿拉伯語 = 126,  波斯語 = 127,  墨西哥諸語言 = 128,  拉丁字母波斯尼亞語 = 129,  西里爾字母波斯尼亞語 = 130,  摩爾多瓦語 = 131,  瑞士德語 = 132,  德頓語 = 133,  哈薩克語 = 134,  西里爾字母蒙古語 = 135,  拉丁字母烏孜別克語 = 136, |  |

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| 開始設置**OCR Station.**按兩下在桌面上**DocTracker OCR客戶端配置的捷徑**打開**DocTracker OCR站控制面板**程式。 |  |
| Open **DocTracker OCR Station Control Panel**. The bottom right can set language. | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527819569260.jpg |
| Enter the **Server Setting** page, can see **System Info.** And **Installation key.** | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527824904852.jpg |
| Click **Server Setting**, open the **Installation Key** download by **DocTracker Server**, and copy the installation key.  For the key generation method, see the **"2.5 Generating Installation Key"** section below |  |
| Copy the **installation key** which set by the **DocTracker OCR Station Control Panel server** in the installation key box and press [Bind] | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527824048232.jpg |
| After Bind, the **Key binding succeed** window will pop up. 按一下**[ok]**.  After pressing the successful bind, the **System Info** will display related information. | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527824904852.jpg |
| Create a folder in the **Server** as shown in the figure (path and name can be changed) | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527824334354.jpg |
| Go to the Watched Folders page and set the location of the **Global Scan** or **PaperCut** folder and the **Repository** folder.  If the previous step has a custom folder name or path, select the appropriate folder. | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527824631916.jpg |
| Enter the **Service** window and start the service for uploading.  Right-click **DocTracker OCR Station** and click **Start.**  \*Confirm that the **DocTracker OCR Station service** status needs to be **Running,** the system can operate normally |  |
| After the service is start, it can actually test and upload data. |  |

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| 2.5 Generate installation key |  |
| 1. Creating a default account by admin account. Role is **Technician** (For example: use **it** as its User ID) | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527821757825.jpg  C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527821928304.jpg |
| 2. Log in with the new account, select **SERVER\_PATH** and click the **[Update]** button to update the server location.  For example, change 127.0.0.1 to the intranet IP or Domain. | C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527822187157.jpg C:\Users\Admin\AppData\Local\LINE\Cache\tmp\1527822414198.jpg |
| 3. Log in with the new account and select **OCR Station Management.**  Click **[Add]** on the final OCR Station Setting page. |  |
| 4. Fill in the **OCR Server** information.  **Station ID** can be customized.  IP Address is **OCR Server IP** (**If installed on the same machine available 127.0.0.1**),  Port usage is not used (**recommended between 60000-65535**).  Press **[Save]** after entering |  |
| 5. Click the **[Installation Key]** button after tick the newly added OCR setting record and open the installation key just download. |  |
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