

**DIKO** User Guide

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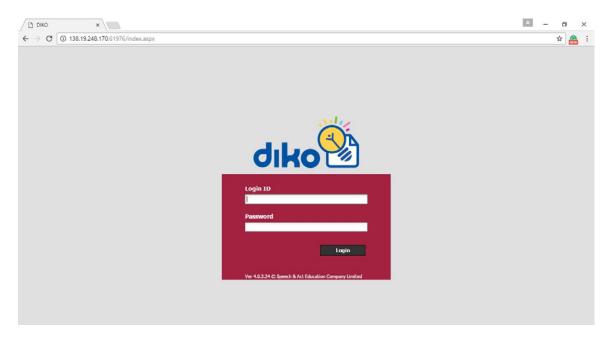
# 1 Introduction

**DIKO** is a web-based Knowledge Management System which maintains the documents integrity and restricts the document access. The "knowledge" is collected from our users' documents, meeting agendas, emails and other possible sources of knowledge. DIKO does not only serve as a platform for users to share their "knowledge", it also enhances the document collaboration among the users in the corporation. **DIKO** provides a multilingual and intuitive user interface including English, Simplified and Traditional Chinese, to speed up the operation efficiency. This document provides an operation guideline on **DIKO**.



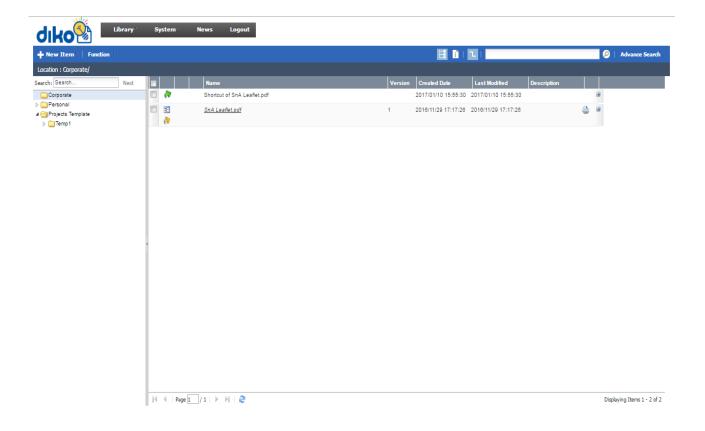
# 2 Getting Started

To use **DIKO**, the user simply opens a web browser like Internet Explorer, Google Chrome or Apple Safari. **Enter DIKO URL**, Page will then redirect to DIKO login page. The Login screen of DIKO will show up as follow:



After entering the correct **Login ID** and **Password, DIKO** will grant the user to access the system and bring up the Main screen as follows:





In **DIKO**, there are two working spaces for the users namely, **Corporate Library** and **Personal Library**. Every user has his/her own working space called **Personal Library** which cannot be accessed by other users including the System Administrator. The **Corporate Library**, on the other hand, can be accessed by all users in the section and it is governed by the assigned permissions. The initial draft of a document can be stored in the **Personal Library**. When it is done, the document can be moved to the **Corporate Library** for sharing. To switch between **Library**, click the **Library** button and choose the wanted **Library**.

There are four different kinds of Object in DIKO namely, **Folder**, **Document**, **URL** and **Shortcut**. The following table shows the usage of these Objects.



Object Type	Description
Folder	A container to hold other objects in <b>DIKO</b> .
Document	A reference to a stored electronic file in <b>DIKO</b> .
<b>●</b> URL	A link to a web site.
Shortcut	A reference to a Folder, Document or URL in <b>DIKO</b> .

**Table 1 Objects Description** 

The Main screen can be divided into three sections namely, **Menu** (top), **Tree-view** (left) and **Folder Content** (right). The **Menu** section contains access to the **Diko** functions. The **Tree-view** section shows the folder hierarchy in **Diko**. The **Folder Content** section lists the Objects in a selected folder.

To manage the object, simply right mouse-click the Object and a pop-up menu will show up. The number of functions shown in the pop-up menu depends on the Object type and permissions assigned to that Object. The following diagram shows the functions in the pop-up menu.



	Browse Content  Download Original  Copy  Cut  Move  Delete
Copy Cut Move Paste	Print Check Out Add Shortcut New Version
Delete  Audit Trail  Permission	Send Link To Email  Audit Trail
Properties  Generate Barcode Label  Immediate Archive	Permission Properties Immediate Archive



# 3 Normal Function

### 3.1 View Folder and Document

### User must have **Browse Content** permission to view

There are two ways to view the contents in a folder.

- 1. Double-clicking a folder name to enter the folder and list all its contents.
- Click the folder in the Tree-view section and its contents will be shown on the Folder Content section.

There are two ways to view a document.

- 1. Double click the document name.
- 2. Right mouse-click the document to bring up the pop-up menu and click the *Browse Content* function to view the document.

The following document viewing screen will be shown:



There are three panels in the Document Viewing screen. The left panel shows the treeview of folder hierarchy. The middle panel shows the **Categories** of **Attributes** assigned to the document. The right panel shows the PDF rendition of the document.



#### 3.1.1 Add/Edit/Delete Comment

To add a comment of a viewing document:



Click the *Add* function to bring up the screen as follows:



Click to save the comment. Select the comment and click *Edit/Delete* to modify the comment or delete the comment.

#### 3.1.2 Add Cross-reference document

To add a cross-reference document of a viewing document, click the *Add* function



Add  $\rightarrow$  Browse a file to add as reference.

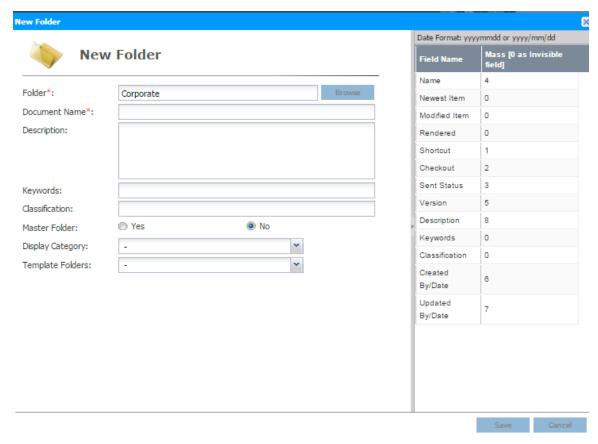
Add Ref. by search  $\rightarrow$  Search a document to add as reference.



### 3.2 Add Folder

User must have Add permission to add folder

To add a folder in **Diko**, simply click the button and select the *New*Folder function. The New Folder screen will be shown as follows:



Enter the folder name in the **Document Name** field. User may click to choose a destination. Select the **Display Category**, the right panel is to control the display field and display order (**0 means will not be displayed**; **1,2,3... means the display order**). Click the button to create the folder at the location specified in the **Folder** field. To cancel adding the folder, click the button to exit the **New Folder** screen.



The following table describes the fields in the **New Folder** screen.

Field Name	Description
Folder	Shows the location where the <b>Folder</b> will be created.
Document Name	The name of the new <b>Folder</b> .
Keywords	The keywords specified for the new <b>Folder</b> . This field can be blanked.
Classification	The classification specified for the new <b>Folder</b> . This field can be blanked.
Description	The description specified for the new <b>Folder</b> . This field can be blanked.
Master Folder	Specify whether this folder is master folder.
Display Category	Select the category and display its attributes.
Template Folder	User in 'Project Folder Creation' group can select template to create folder.

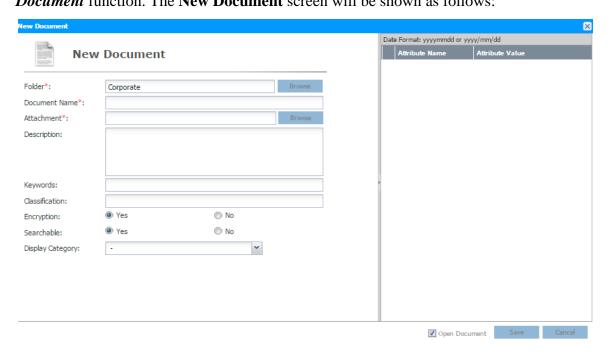
Table 2 Add Folder field description



### 3.3 Add Document

User must have Add permission to add document

To add a folder in **Diko**, simply click the button and select the *New* **Document** function. The **New Document** screen will be shown as follows:



The Folder button is to select an upload destination of **Diko**. The

Attachment button is to select a document from local workstation. The

Display Category is inherited from the parent folder. Users may change this category.

The right panel is for user to enter the attribute of this document. Click the button to upload the document to the location specified in the **Folder** field. When a document is added, a PDF rendition of the document will be created for display. **Diko** supports more than 40 different types of office documents for PDF rendition.

To cancel adding the document, click the button to exit the **New Document** screen.



The following table describes the fields in the **New Document** screen.

Field Name	Description
Folder	Shows the location where the <b>Document</b> will be created.
Document Name	The name of the new <b>Document</b> .
Attachment	The selected electronic file from the local workstation.
Keywords	The keywords specified for the new <b>Document</b> . This field can
	be blanked.
Classification	The classification specified for the new <b>Document</b> . This field
	can be blanked.
Description	The description specified for the new <b>Document</b> . This field can
	be blanked.
Encryption	Specify whether the document will be encrypted on the file
	system or not. If Yes, the file stored on the diko Server file
	system will be encrypted using AES 256-bit encryption. If
	No, the file will be stored in its native format. This should
	choose the default setting Yes.
Searchable	Specify whether the document can be searched.
Display Category	Select the category and display its attributes.

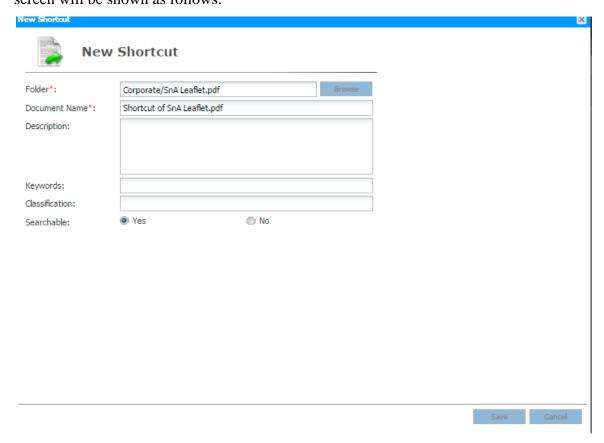
Table 3 Add Document field description



### 3.4 Add Shortcut

### User must have ADD permission to add shortcut

Shortcut provides a quick access to the Diko Document or URL. To add a Shortcut, click the hew Item button and select the *New Shortcut* function. The New Shortcut screen will be shown as follows:



Enter the **Shortcut** name in the **Document Name** field and click the **Target**button to select the reference Object. Click the

cancel adding the **Shortcut**, click the

button to exit the **New Shortcut** screen.



The following table describes the fields in the **New Shortcut** screen.

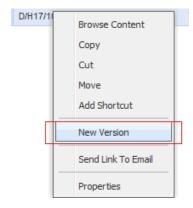
Field Name	Description
Document Name	The name of the new <b>Shortcut</b> .
Target	The reference to the Diko Object.
Keywords	The keywords specified for the new <b>Shortcut</b> . This field can be blanked.
Classification	The classification specified for the new <b>Shortcut</b> . This field can be blanked.
Description	The description specified for the new <b>Shortcut</b> . This field can be blanked.

Table 4 Add Shortcut field description

# 3.5 Add New Version

User must have Add permission to add version

To add a new version to an existing document, right mouse-click the document in the main panel to bring up the pop-up menu and click the *New Version* function.



The **New Version** screen will be shown as follows:



				Canada	to S3 And
New Version : SnA Lea	flet.pdf				×
Nev	w Version				
Document Name*:	SnA Leaflet.pdf				
Attachment*:			Browse		
Version:	2				
Description:					
Keywords:					
Classification:					
Searchable:	Yes	○ No			
Replace Version:	Yes	No			
				Save	Cancel

Just simple click **Attachment**button to select a document from local workstation, and choose to replace version or not. Click the button to create version. To cancel new version, click the button to exit the **New Version** screen.



The following table describes the fields in the **New Version** screen.

Field Name	Description
Document Name	The name of the new document.
Attachment	The selected electronic file from the local workstation.
Version	The new version number of the document.
Keywords	The keywords specified for the new document version. This
	field can be blanked.
Classification	The classification specified for the new document version. This
	field can be blanked.
Description	The description specified for the new document version. This
	field can be blanked.
Searchable	Specify whether the document can be searched.
Replace Version	Determine whether the new document version will be replaced
	the existing document version. If Yes, the new document
	version will be replaced. If No, the new document version
	will be added without deleting the existing document
	version.

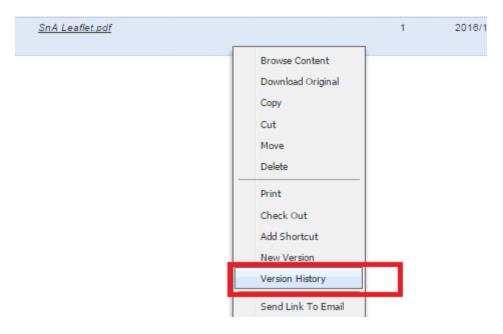
Table 5 Add Version field description

### 3.6 View Document Version

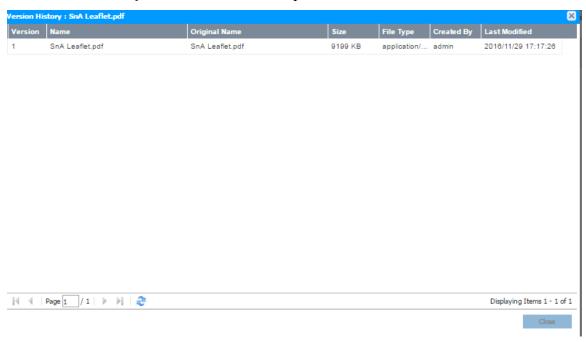
User must have Version History permission to view document version

To view previous version of a document, right mouse-click a document to bring up the pop-up menu and click the *Version History* function.





The **Version History** screen will be shown up as follows:



The **Version History** screen lists all versions of the selected document. To view any one of the versions, double-click one of the entries to view the document content.

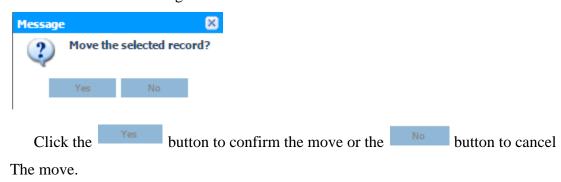


# 3.7 Cut/Move/Copy

<u>User must have **Copy** permission to enable *Cut/Move/Copy* options, and have **Add** permission on the destination folder to enable *Paste* option</u>

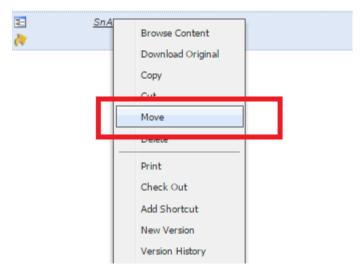
### 2 ways To *Move* item:

Use the mouse to drag item(s) to the new location in the Tree-view section.
 A confirmation message will be shown



2. Right mouse-click an item in the main panel to bring up the pop-up menuand click the *Move* function OR multi-select items and click 

Function > Move.



A Screen will pop up to browse a destination to move.



Explorer			
Search: search	Next		
⊿ <del>⊜</del> uDMS			
Corporate			
		Select	Close

Click the button to confirm the movement or the button to cancel.

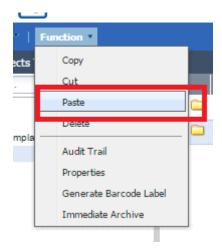


#### To *Cut and Paste* an item:

1. Right mouse-click an item in the main panel to bring up the pop-up menu and click the *Cut* function.

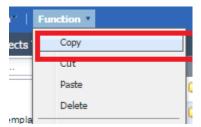


Right mouse-click the new location to bring up the pop-up menu and click the *Paste* function to move the item to the new location.



# To Copy and Paste an item:

Right mouse-click an item in the main panel to bring up the pop-up menu and click the *Copy* function.





Right mouse-click the new location to bring up the pop-up menu and click the *Paste* function to move the item to the new location.

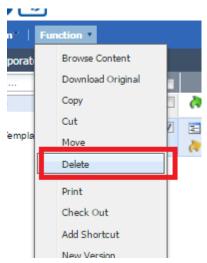


# 3.8 Delete Folder and document

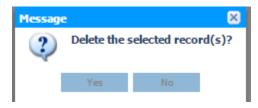
### User must have **Delete** permission

To delete, right mouse-click a folder/document in the main panel to bring up the pop-up menu and click the *Delete* function OR multi-select items and click

Function > Delete.



A confirmation message will be shown to prompt the user to confirm the deletion.



Click the button to confirm the deletion or the button to cancel the deletion.





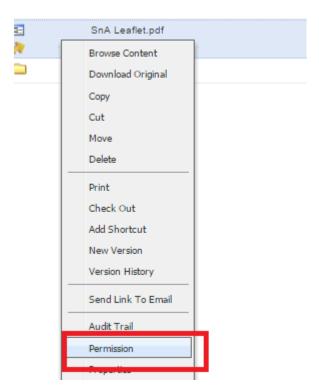
A confirmation will be promoted to confirm delete record. Click the button to confirm the deletion or the button to cancel the deletion.



# 3.9 Assign Permission

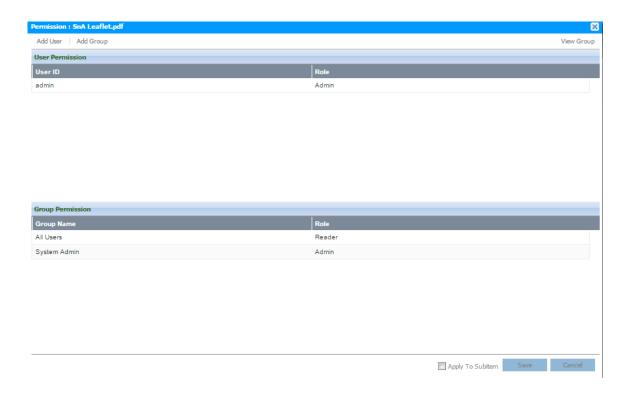
# User must have **Permission** to assign permission

To assign permissions, right mouse-click an item to bring up the pop-up menu and click the *Permission* function.





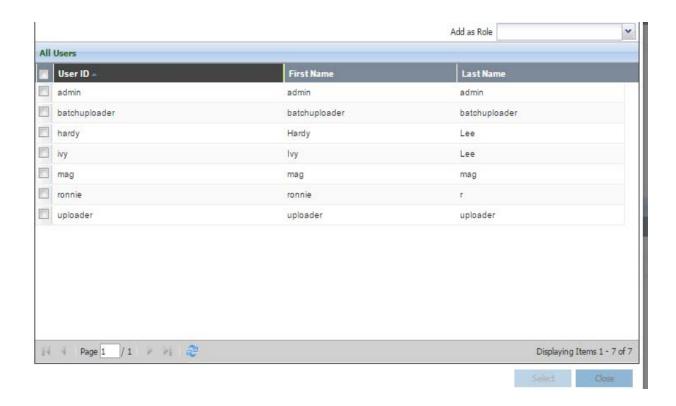
The **Permission** screen will be shown as follows:



The top section of the **Permission** screen shows the permissions assigned to **User**. The bottom section of the **Permission** screen shows the permissions assigned to **Group**. If user wants to apply the current folder permissions to all of its content, tick the

checkbox. To assign permissions to Users or Groups, click the or Add User or group for permissions assignment. The following table shows the interface after click Add User (Add Group is similar).





Select on the user and select the role through

then click

Select

, it will go back to the permission screen.

Click the button to apply the permissions setting. To exit the Permission screen, click the button.

### **About Roles:**

Reader, Editor, Admin are system preset Roles.

**Admin** – granted all permission for user/group. User/Group which is assigned with this role can access all the function.



Reader – granted *Browse* permission for user/group. User/Group which is assigned with this role can only *Browse* folders/documents.

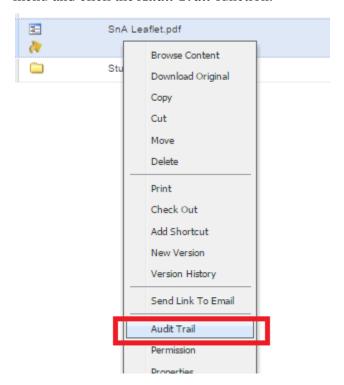
**Editor** - granted all permission <u>except Assign Permission</u> for user/group. User/Group which is assigned with this role can access all the function <u>except Assign Permission</u>.



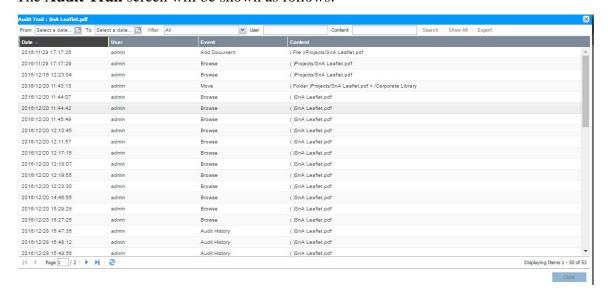
# 3.10 Audit Trail

### User must have Audit Trail permission to view audit trail

To know what happened to an item, right mouse-click an item to bring up the pop-up menu and click the *Audit Trail* function.



The Audit Trail screen will be shown as follows:





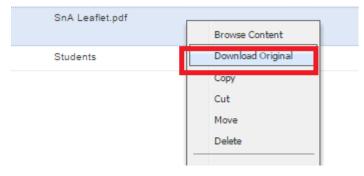
The Audit Trail screen lists every activity occurred on this item since its creation. To specify the criteria, user may:

Select the period through Select a date To Select a date
Specify the activity through Filter All
Enter User involved through
Enter Content through
click the Search button to list the specified activities. Click the button to list
all activities. These activities cannot be deleted from diko by any users. These
records are keeping in the system. To keep a copy of the audit trail, click the
button will save the activities in an Excel file to the local workstation.

# 3.11 Download Document

User must have **Download** permission to download document.

To download the original document but not its PDF rendition, right mouse-click the document to bring up the pop-up menu and click the *Download Original* function.



The document will be downloaded automatically.

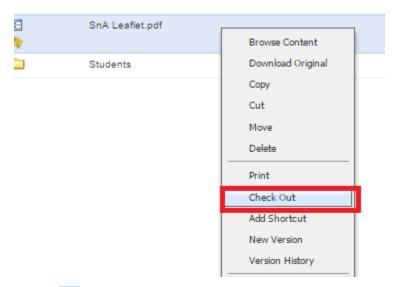




# 3.12 Check-out / Check-in Document (Lock/Unlock)

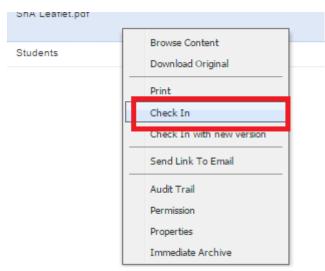
### User must have **Check-Out** permission

To lock a document to avoid any changes made by others, right mouse click the document to bring up the pop-up menu and click the *Check Out* function.



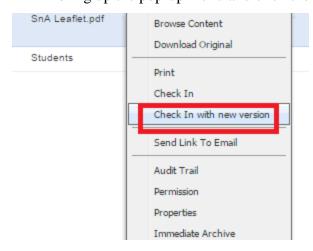
A lock will be shown next to the document (hover to show who locks the document). User has 2 options of check-in:

1. To unlock the document without making any changes, right mouse-click the document to bring up the pop-up menu and click the *Check In* function will unlock the document.

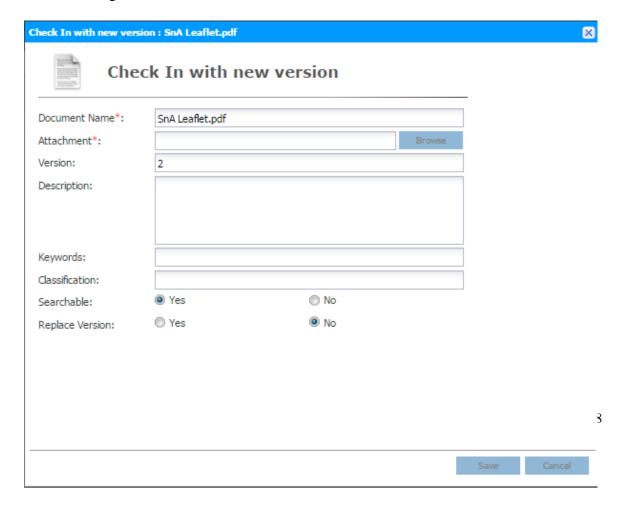




3. To unlock the document with a new version, right mouse-click the document to bring up the pop-up menu and click the *Check In with New Version* function.



The following **Check In with New Version** screen will be shown:





Click the **Attachment** button to select a file from the local workstation and click the button to upload the document. The lock will be removed and a new version of the document is created. Click the Cancel to exit the screen.

The following table describes the fields in the **Check In with New Version** screen.

Field	Description
Document Name	The name of the <b>Document</b> .
Attachment	The file from the local workstation.
Version	The version number of the <b>Document</b> .
Keywords	The keywords specified for the <b>Document</b> . This field can be
	blanked.
Classification	The classification specified for the <b>Document</b> . This field can be
	blanked.
Description	The description specified for the <b>Document</b> . This field can be
	blanked.
Searchable	Specify whether the document can be searched.
Replace Version	Determine whether the new <b>Document</b> version will be replaced
	the existing document version. If Yes, the new document
	version will be replaced. If No, the new document version
	will be added without deleting the existing document
	version.

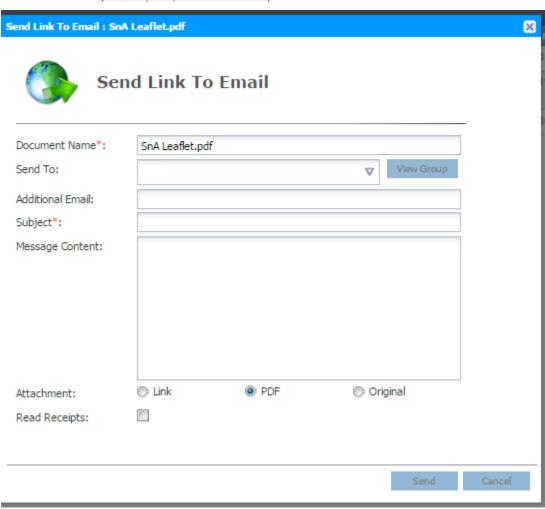
Table 6 Check-In with new version field description



# 3.13 Send Link To Email

User may send the document link to other user by email. To access this function, right click the document to bring up pop-up menu, click *Send Link To Email* function.







The following table shows the **Send link to email** field description:

Field	Description
Document Name	The name of the <b>Document</b> .
Send To	The user which is existing in Diko.
Additional Email	Other receivers outside of Diko.
Subject	The subject of the email.
Message Content	The content of the email.
Attachment	Link – send the Diko link, link must be login to view document.
	PDF – send the PDF to the receiver.
	Original – send the Original Copy to the receiver.
Read Receipts	Specify to receive the read receipt.

Table7 Send link to email field description

### 3.14 Generate Barcode Label

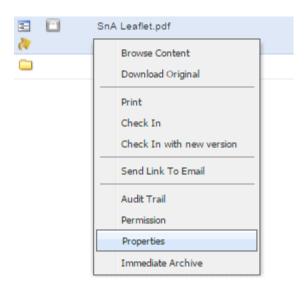
To generate the barcode of the **folder**, select the **folder** and click the **Generate** *Barcode Label* function in the **Functions** menu. An image page containing the folder barcode will be generated and shown a new tab of the web browser. The barcode image can be printed. Note that each folder has a unique barcode value and the documents can be accurately filed depending on the barcode value. Moreover, category can be defined in any folder level.

# 3.15 Properties

<u>User must have **Update** permission to view Properties</u>

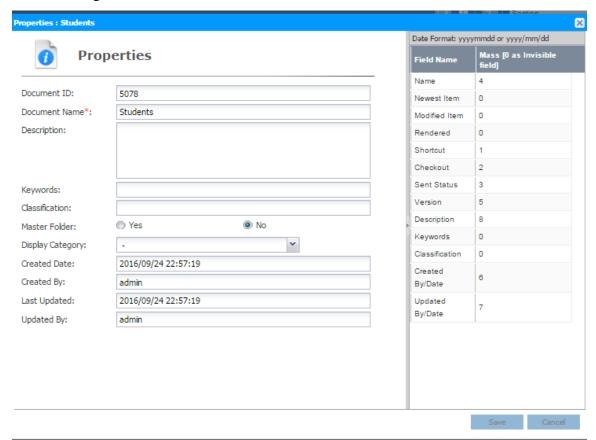
To view the properties, right mouse-click to bring up the pop-up menu and click the *Properties* function.





# 3.15.1 Folder Properties

The following screen will be shown:





The **Display Category** will show the category when this folder was first created. The right panel is to control the display field and display order (**0 means will not be displayed**; **1,2,3... means the display order**). Click the button to save the updated properties or click the button to exit the screen.

The following table describes the fields in the **Folder Properties** screen.

Field	Description
Document ID	The ID of the <b>Folder</b> .
Document Name	The name of the <b>Folder</b> .
Keywords	The keywords assigned to the <b>Folder</b> . This field can be
	blanked.
Classification	The classification assigned to the <b>Folder</b> . This field can be
	blanked.
Description	The description assigned to the <b>Folder</b> . This field can be
	blanked.
Searchable	Specify whether the document can be searched.
Master Folder	Specify whether this folder is master folder.
Display Category	Select the category and display its attributes.
Created Date	The date and time when the <b>Folder</b> was created.
Created By	The user who created the <b>Folder</b> .
Last Updated	The date and time when the <b>Folder</b> was lastly modified.
Updated By	The user who lastly modified the <b>Folder</b> .

**Table 8 Folder Properties field description** 



# 3.15.2 Document Properties

Properties : SnA Leaflet	.pdf					×
7 Prop	perties				_	
Location:	Corporate/SnA Leafle	et.pdf				
Document ID:	5084					
Document Name*:	SnA Leaflet.pdf					
Original Name:	SnA Leaflet.pdf					
Type:	application/pdf					
Size:	9199 KB					
Version:	1					
Latest Version:	1					
Description:						
Keywords:						
Classification:						
Encryption:	Encrypted					
Searchable:	Yes	(	○ No	,		
Created Date:	2016/11/29 17:17:2	6				
Created By:	admin					
Last Updated:	2016/11/29 17:17:2	6				
Updated By:	admin					
					Save	Cancel

Click the screen. Click the button to save the updated properties or click the button to exit



The following table describes the fields in the **Document Properties** screen.

Field	Description		
Location	The location where the <b>Document</b> resides in.		
Document ID	The ID of the <b>Document</b> .		
Document Name	The name of the <b>Document</b> .		
Original Name	The name of the Original <b>Document</b> .		
Type	The type of the Original <b>Document</b> .		
Size	The size of the Original <b>Document</b> .		
Version	The version of the <b>Document</b> .		
Latest Version	The last version number of the <b>Document</b> .		
Keywords	The keywords assigned to the <b>Document</b> . This field can be		
	blanked.		
Classification	The classification assigned to the <b>Document</b> . This field can		
	be blanked.		
Description	The description assigned to the <b>Document</b> . This field can be		
	blanked.		
Encryption	States whether encryption has applied to the <b>Document</b> or		
	not.		
Searchable	Specify whether the <b>Document</b> can be searched.		
Created Date	The date and time when the <b>Document</b> was created.		
Created By	The user who created the <b>Document</b> .		
Last Updated	The date and time when the <b>Document</b> was lastly modified.		
Updated By	The user who lastly modified the <b>Document</b> .		

**Table 9 Document Properties field description** 



# 3.15.3 Shortcut Properties

Properties : Shortcut of	×		
i Pro	perties		
Location:	Corporate/Shortcut of SnA Leaflet.pdf		
Document ID:	5090		
Document Name*:	Shortcut of SnA Leaflet.pdf		
Target*:	Corporate Library/SnA Leaflet.pdf	Browse	
Description:			
Keywords:			
Classification:			
Searchable:	Yes    No		
Created Date:	2017/01/10 15:55:30		
Created By:	admin		
Last Updated:	2017/01/10 15:55:30		
Updated By:	admin		
			Save Cancel

Click the button to save the updated properties or click the button to exit the screen.



## The following table describes the fields in the **Shortcut Properties** screen.

Field	Description
Location	The location where the <b>Shortcut</b> resides in.
Document ID	The ID of the <b>Shortcut</b> .
Document Name	The name of the <b>Shortcut</b> .
Target	The target of this <b>Shortcut</b> is pointing to.
Keywords	The keywords assigned to the <b>Shortcut</b> . This field can be
	blanked.
Classification	The classification assigned to the <b>Shortcut</b> . This field can
	be blanked.
Description	The description assigned to the <b>Shortcut</b> . This field can be
	blanked.
Searchable	Specify whether the <b>Shortcut</b> can be searched.
Created Date	The date and time when the <b>Shortcut</b> was created.
Created By	The user who created the <b>Shortcut</b> .
Last Updated	The date and time when the <b>Shortcut</b> was lastly modified.
Updated By	The user who lastly modified the <b>Shortcut</b> .

**Table 10 Shortcut Properties field description** 



## 4 Searching

**Diko** supports both keyword and content search. Simply enter the searching term in the Search bar and click the to start searching. The searching scope starts from the folder which the user is current at and throughout its siblings. The result will be displayed in the Search Result screen.

To search exact match of keyword, use double quote ("") to quote the keyword Example1:

		_
"Section A"		

It will search all items which contain Section A keyword.

#### Example2:



These symbols will look as Space: slash(/) hyphen(-) comma(,) ,it will search all results which contain <u>Section OR A</u>

#### Example 3:



Star(\*) means any words. This example will search all items with any words after Section such as Section A, Section123

#### 4.1 Advance Search

A more specific search can be done in **Advance Search** screen. There are 3 tabs of search: **Document Search**, **Category Search** and **Full Text Search**. Click the

Advance Search button to access the advance searching function.



## 4.1.1 Document Search

This searching screen allows users to find documents by its properties. Fill in the criteria and browse a **Destination** (leave the **Destination** blanked to search all available

directories in Corporate Library for the user). Click Reset under the tab to clear.

dvance Search							×
Folder*:					Brovse	Clear	
Document Search	Category Sear	ch Full Te	kt Search				
Reset							
Document ID:							
Document Name:				7			
Original Name:							
Keywords:							
Classification:							
Description:							
Comment:							
Created By:							
Created Date:		-		-			
Last Updated:		-					
						Search	Cancel
						Search	Center

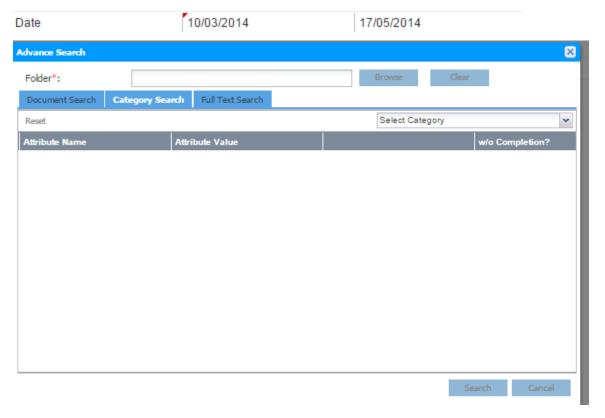


## 4.1.2 Category Search

This screen allows you to specify one of the Categories to find documents.

Select the category through Cocument Fill in the criteria and browse a **Destination** (leave the **Destination** blanked to search all available directories in Corporate Library for the user). Click Reset under the tab to clear fields.

For the **DATE** data type attribute, user may choose date from specific date to a specific date





### 4.1.3 Full Text Search

This screen allows users to find documents through the document content. It is reminded that the result may not be found because the OCR text layer of PDF may not actually match the word you read.

Fill in the criteria and browse a **Destination** (leave the **Destination** blanked to search all available directories in Corporate Library for the user). Click Reset under the tab to clear fields.

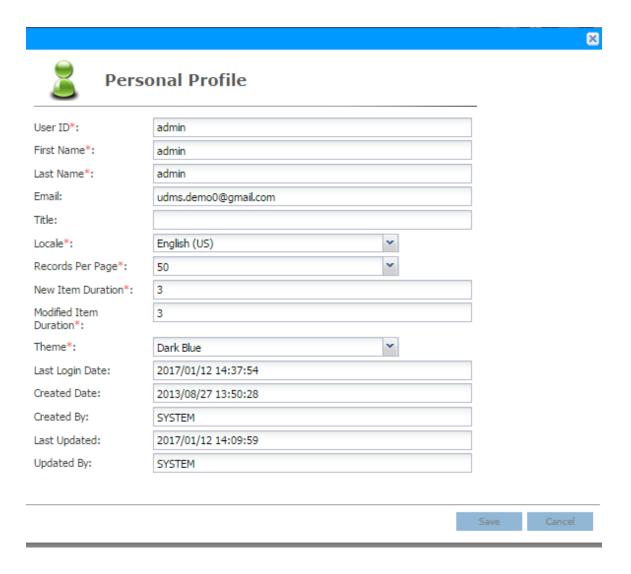
dvance Search					×
Folder*:			Browse	Clear	
Document Search	Category Search	Full Text Search			
Reset					
Full Text Search:					
				Search	Cancel



# 5 System Functions

## 5.1 Change Personal Profile

Every user can change their own profile settings to meet his/her own needs. To change the Personal Profile, click the **System** button on the **Menu** section and click the **Personal Profile** function and the following screen will show:





After making the changes, click the save the profile or click the button to exit the screen.

The following table describes the fields in the **Personal Profile** screen.

Field	Description		
User ID	The unique Login ID for the user.		
First Name	The first name of the user.		
Last Name	The last name of the user.		
Email	The email address of the user.		
Title	The title of the user. This field can be blanked.		
Locale	The language for the User Interface. It can be "English",		
	"Japanese", "Simplified Chinese" or "Traditional		
	Chinese".		
Records Per Page	The number of records shown on each page. The value ranges		
	from <b>10</b> to <b>60</b> .		
New Item Duration	Specify the number of days to classify the Object as "New".		
	An icon indicates the Object is newly created.		
Modified Item Duration	Specify the number of days to classify the Object as		
	"Modified". An icon indicates the Object is modified.		
Theme	The color theme used for the User Interface. It can be		
	"Evergreen", "Light Blue", "Dark Metal", "Dark Red",		
	"Dark Blue" or "Dark Green".		
Last Login Date	The date and time when the user lastly accessing the system.		
Created Date	The date and time when the user was created		
Created By	The user who created this user profile.		
Last Updated	The date and time when the user profile was modified.		
Updated By	The user who updated this user profile.		

Table 11 Personal Profile field description 5.2 Change Password



To change the password, click the button on the **Menu** section and click the **Change Password** function and the following screen will show:

				×
<b>Chan</b>	ge Password		_	
Old Password: Password: Confirm Password:			]	
			Save	Cancel

Enter the existing password in the "Old Password" field, enter the new password in both "Password" and "Confirm Password" fields and click the button to save the changes. Click the button to exit the screen.

The following table describes the fields in the Change Password screen.

Field	Description
Old Password	The existing password.
Password	The new password.
Confirm Password	Re-type the new password.

**Table 12 Change Password field description**