

DINESHKUMAR

QA ENGINEER

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<https://dineshkumar-ca/MyPortfolio>

SUMMARY

Detail-oriented QA Engineer having around 2 years of experience in testing mobile and web applications. Skilled in identifying defects and bugs, developing test cases and scripts, and performed manual testing to ensure high-quality software products. Proficient in collaborating with development teams, writing detailed test reports, and participated in the complete software development life cycle. Committed to staying updated with the latest technologies in testing and contributing to the success of the organization.

SKILLS

- Manual Testing, Test Documentation
- Automation Testing, Mobile Testing
- REST API Testing, Postman
- Selenium WebDriver, Cucumber BDD, TestNG Framework, Java
- Defect Tracking (JIRA), Debugging
- SDLC, STLC, XML, JSON
- Appium, Jenkins (CI/CD)
- Salesforce Commerce Cloud (SFCC)
- Analytical Skills
- Communication and Collaboration
- Attention to Detail , Detail-Oriented
- Problem-Solving Skills

WORK EXPERIENCE

QA Engineer

Hudson's Bay Company (HBC) | Bengaluru

Apr 2022 – Jul 2023

- Developed comprehensive test plans and test cases based on project documentation and functional requirements.
- Utilized bug tracking tools to report and monitor defects, collaborating with the development team to ensure timely resolution.
- Executed mobile compatibility testing across various devices, screen sizes, and OS versions to ensure consistent performance and user experience.
- Conducted API testing using REST protocols, leveraged Postman tool for efficient testing workflows.
- Utilized knowledge of SDLC and STLC to streamline testing processes and conducted various testing levels including Smoke Testing, Functional Testing, Integration Testing, Regression Testing, and Ad Hoc testing to ensure product quality and stability.
- Collaborated with cross-functional teams including developers, product managers, and designers to understand project requirements and specifications
- Actively contributed to improvement of testing processes and methodologies.

- Acted as a mentor to new QA team members, providing guidance and support in manual testing techniques and best practices.

PROJECT: [The Bay](#) & [Zellers](#)

- Successfully automated 48% of test cases, resulting in a reduction in a 35% of testing time.
- Identified and resolved 26 critical bugs before release, preventing potential revenue loss and reputational damage.
- Designed and implemented responsive and visually appealing content slots for the web applications by utilizing the SFCC platform to showcase products and promotions effectively.

Associate Software Test Engineer

Test Yantra Software Solution | Bengaluru

Nov 2021 – Mar 2022

- Authored comprehensive manual test cases for a web application, ensuring thorough test coverage and alignment with project requirements.
- Conducted exploratory testing to uncover potential issues not covered by predefined test cases, enhancing overall product reliability.
- Utilized Jira for end-to-end bug tracking, maintaining an organized and transparent record of identified issues.
- Contributed to a collaborative and agile work environment, promoting knowledge sharing and continuous improvement in testing processes.
- Worked closely with developers to reproduce and debug issues as needed, facilitating timely resolution and ensuring software quality.
- Gained exposure to Python systems for testing, analysis, and reporting of testing results.

PROJECT: [Fireflink](#)

- It is an AI-Powered Script less Software Test Automation tool, which uses AI-based NLP techniques to create stable, reliable, and cut-above-automated test scripts.
- Diligently conducted test case evaluations, defect identification, and resolution processes to uphold software integrity and user experience standards within the Fireflink platform.
- Contributed to refining Fireflink's automated testing capabilities based on manual testing insights.

EDUCATION

Bachelors of Engineering: Mechanical Engineering

Don Bosco Institute Of Technology | 2021

CERTIFICATE:

[SeleniumWebDriver with Java – Basics to Advance + Framework](#)

[Automation Test Engineer Certificate - ExcelR](#)