



13/05/2025

From Makal, Disha (Contractor) <Disha.Makal@cognizant.com>

Date Fri 5/16/2025 5:50 PM

To GenCMailCenter (Cognizant) <GenCMailCenter@cognizant.com>

Hi Rachel,

I hope your're doing well.

Thank you so much for enrolling me in the Business Communication session. It was a great learning experience and it has enhanced my understanding on how to communicate efficiently in a professional environment.

From this session I have learned the importance of clear and effective email etiquette, active listening , story telling and adapting communication methodology based on the audience.

These skills will definitely guide me to collaborate better with my colleagues, communicate ideas more competently to the clients and contribute more constructively to our company's goals.

I truly acknowledge your guidance and support.Looking forward to apply these insights to add value to my work.

Regards,
Disha Makal
Employee Id : 2416000