jacky zhao.

izhao.xyz | i.zhao2k19@gmail.com | 778.956.8798 | linkedin.com/in/jackyzhao2019 | github.com/jackyzha0

education.

University of British Columbia, 2019 - 2023, B.Sc Computer Science, *GPA*: 87.9% // *CS GPA*: 95.0% (*Top 5*%)

Activities: LHD Logistics Director at nwPlus, Developer at UBC Launchpad, Member of Varsity Outdoor Club

experience.

Hootsuite, Vancouver, Canada - Software Development Intern

05/2020 - 09/2020

- Added alerting and monitoring for key SLOs on the paid signup flow with Grafana and Prometheus,
 reducing mean time-to-acknowledge for alerts from hours to minutes.
- Migrated hootsuite.com CMS deployment from Jenkins to ArgoCD.
- Addressed 12 major accessibility issues with paid and free signup flow React with JavaScript.
- Added various end-to-end frontend tests with Jest, increasing code coverage by 18%.

MLH Fellowship, Remote - Open Source Contributor

06/2020 - 09/2020

- Selected as one of 144 fellows to be part of the inaugural class from a pool of 20,000 applicants.
- Worked on BentoML, an open-source framework for high-performance ML model serving.
- Built Debian-slim based Docker images for model server, reducing base image size by ~60% of its original.
- Implemented CLI command in Python to dockerize BentoML models, now the 2nd most used command.
- Created Helm chart to allow easy deployment of a YataiService backed with a Postgres instance to a Kubernetes cluster using devops best practices.

Hootsuite, Vancouver, Canada - Highschool Software Development Intern

07/2019 - 09/2019

- Proposed and implemented a proof of concept service mesh with Envoy and Istio to break Scala monolith service into Dockerized Go microservices. Deployed through Kubernetes and Jenkins. Accepted and added to the company technical roadmap for 2023.
- Defined and implemented SLOs in SumoLogic for four key tier one services.

Ann Lee Consulting, Remote - Contract Software Engineer

06/2019 - current

- Created a web app for student and file management to relieve overdependence on spreadsheets.
- Implemented backend in Go backed with a MongoDB Atlas instance for ease of deployment and future scalability. Dockerized and deployed on AWS EC2.
- Currently serving 52 users, receiving ~300 requests per day, saving ~20 hours of work per week

personal projects.

ctrl-v - <u>ctrl-v.app</u> 05/2020

- Built a modern and open-source Pastebin clone, serving over 200+ pastes and 3000+ paste views.
- Pastes are stored in a MongoDB Atlas instance. Backend is a containerized Go service deployed on Google Cloud Run. Frontend is a React app deployed via Firebase Hosting.

reflect - getreflect.app 11/2019

- Built and launched a digitally mindful website blocker with 650+ active users and 1.5k total installs.
- Created an AI classifier using an LSTM network with Python and Keras, reaching ~86% classification accuracy. Model was ported to Tensorflow.js to run in the browser extension written in Typescript.

awards.

Scholarships: Trek Excellence Scholarship 2020 (Top 5%), Dean of Science Scholarship 2019 (Top 1%), Weston Youth Innovation Award National Semifinalist 2019, Canada Wide Science Fair Silver Medal 2018, BCIC Young Innovator Scholarship 2018

Hackathons: DubHacks 2020 (Newsprint Track Finalist, Disney Collaboration and Storytelling Prize), TreeHacks 2020 (Microsoft Azure Hack for Good Prize), nwHacks 2018 (Top 30, SAP iXp - "Hey SAP, I Got Your Hack" Award)