Date: 05 December 2016

Dealer code: 1633
Dealership: West Way Coventry



** Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available**

				STATU	S									INIT	AL CR	ITERI	А														A٨	INUAL	. CRIT	ERIA					
SERVICE ADVISOR F2F VCT						Pers	onal D	evelop	oment	Plan	eLearning													Annual ELearning Annual eLearning															
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed / Booked all VCT Criteria	Completed all <u>available</u> eLearning	Service Advisor Training Needs Analysis	Nissan Service 1	Nissan Service 2	Nissan Products and Systems	VCT: The Art of Communicating Value	MY16 LEAF	e-NV200	Nissan Technologies	Nissan Service Care	Nissan Service Care - Assessment	You+Nissan Customer Promise	Warranty After-Sales Procedures -	After-5	Technical Goodwill Process Warranty Introduction 1 -	ranty Fu	y Package	Warranty Pre-Sales Procedures 1 – Vehicle Arrival and Storage	Warranty Pre-Sales Procedures 2 – Vehicle Preparation	Warranty Pre-Sales Procedures 3 - Vehicle Administration	Warranty Pre-Sales Procedures 4 Vehicle Handover	Nissan Service 3	NSSW e-Learning	Introducing NP300 Navara	e Most out	Power train most out of NP300	Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Quality: Mindfulness at Work	Quality: Service Appointment	Quality: Service Greeting and Consulting	Quality: Service Vehile Delivery	Service NSSW: Customer Quality in Action	All New Micra Part 1	FY16 Service Advisor Knowledge Retention Assessment (Coming
228067	Chloe	Steadman	Yes	Voc	No	7	1	-	-	1	-	1	-	1	-	1	1	٠.		, (1	1	1	1	1	-	-	7	1		7	7	*	1	1	*	*	-	
232665	Amanda	Turner	No	163	210		*	- 1				1	1				+ 1				-	*		*			*				×	*	*	*	*	*	*	1	
				INO	NO													,																					
232666	Laura	Taylor	No	No	No	×	×	×	×	×	1	1	1	1	1	1	×	3	. 1	k	×	×	×	×	×	×	1	×	×		×	×	×	×	×	×	1	1	×

	STA	TUS			IN	ITIAL	CRITE	RIA			ANNUAL CRITERIA														
TECHNICIAN				eLearn	Indu ction			е	Learni	ng			Annual eLearning												
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLeaming	Technician Induction	Nissan ESM	Consult III plus Basic Operation	Nissan X-Trail Part 1	Nissan X-Trail Part 2	Nissan X-Trail Part 3	Basic Electrics	Wiring Diagrams	NSSW e-Learning	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	CAN Fundamentals 1-8	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	PY16 Technician Knowledge Retention Assessment (Coming Soon)
225027	Carl	Willetts	Yes	No	1	1	1	1	1	1	×	×	×	×	×	×	×	1	×	×	×	×	×	×	×
203120	Nick	Ivens	Yes	No	1	1	1	1	1	1	1	1	×	*	×	×	1	1	×	×	×	×	*	×	×
215023	Stephen	Beardmore	Yes	No	1	1	1	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
228530	Mick	Durran	Yes	No	V	1	1	×	×	×	×	×	×	×	×	×	×	1	×	×	×	×	×	×	×
232529	Paul	Adams	No	No	×	×	×	*	×	×	*	×	×	*	×	×	*	×	×	×	×	×	*	×	×
232804	Elliot	Perry	No	No	×	1	1	×	×	×	1	1	×	×	×	×	×	1	×	×	×	1	1	×	×

			STATU	IS					IN	ITIAL	CRITE	RIA								1A	NNUAL	CRITE	RIA						
MASTER TECH	MASTER TECHNICIAN					Asses	ssment		eLearning										Annual eLearning										
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLearning	Technician Induction	MT Assessment Pre Req	Vehicle Electrics Standard	MT Assessment	Consult III plus Basic Operation	Nissan ESM	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	Basic Electrics	Wiring Diagrams	CAN Fundamentals 1-8	Master Technician Annual Update Training FY16	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Master Technician Knowledge Retention Assessment (Coming Soon)			
228991	Dave	Goymer	Yes	Yes	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	20			

Key:

1	Complete
×	Required
	Booked