Date: 05 December 2016

Dealer code: 1878
Dealership: West Way Mill Hill



## \*\* Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available\*\*

| SERVICE ADVISOR  F2F VCT elean Personal Development Plan  G0 UBB SERVICE ADVISOR  G1 UBB SERVICE ADVISOR  Annual F2F  F2F VCT elean Personal Development Plan  G0 UBB SERVICE ADVISOR  G1 UBB SERVICE ADVISOR  Annual F2F  F2F VCT elean Personal Development Plan  G1 UBB SERVICE ADVISOR  ANNUAL F2F  F2F VCT elean Personal Development Plan  G1 UBB SERVICE ADVISOR  ANNUAL F2F  F2F VCT elean Personal Development Plan  G2 UBB SERVICE ADVISOR  ANNUAL F2F VCT elean F2F VCT elean Personal Development Plan  G2 UBB SERVICE ADVISOR  ANNUAL F2F VCT elean F2F | Annu  | Annual eL | Learning  | 1  |                                  |      |  |  |  |  |  |  |
|--|---|-----------|---|--|----------------------------------|------|--|--|--|--|--|--|
| eeds sinne and s | ara   |           |   |  | nnual Annual eLearning           |      |  |  |  |  |  |  |
| ame  | Chassis, Body & Sa<br>most out of NP300<br>Electrical | <u>≅</u>  | Quality: Service Appointment<br>Ouality: Service Greeting and | Quality: Service Greeting and Consulting | Quality: Service Vehile Delivery | tion | All New Micra Part 1<br>FY16 Service Advisor Knowledge<br>Retention Assessment (Coming |  |  |  |  |  |
| 231296 Ratna Varsani No No No X X X X X X X X X X X X X X X  |   | *         |   | *  | *                                | *    | x x  |  |  |  |  |  |
|  |   |           |   |  |                                  |      |  |  |  |  |  |  |
| 230888 Peter Williams No Yes No Y x x x x x x x x x x x x x x x x x x  | ×   | ×         | ×   | ×  | ×                                |      | x x  |  |  |  |  |  |
| 232268 Aziz Rahim No Yes No V V V V V x x x x x x x x x x x x x x  |   | ×         | ×   | ×  | ×                                | ×    | x x  |  |  |  |  |  |
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|            |            |           | STA                                 | TUS                                     |                      |            | IN                               | ITIAL                 | CRITE                 | RIA                   |                 |                 |                 |                         |                         |                         |                      | ANNU                     | IAL CR  | ITERIA   | 4  |                        |                         |  |   |
|------------|------------|-----------|-------------------------------------|---|----------------------|------------|----------------------------------|-----------------------|-----------------------|-----------------------|-----------------|-----------------|-----------------|-------------------------|-------------------------|-------------------------|----------------------|--------------------------|---|--|--|------------------------|-------------------------|--|---|
| TECHNICIAN | F2F        | eLearn    | Indu<br>ction                       |   |                      | е          | Learni                           | ng                    |                       | Annual eLearning      |                 |                 |                 |                         |                         |                         |                      |                          |   |  |  |                        |                         |  |   |
| Pin        | First name | Last Name | Completed / Booked all F2F Criteria | Completed all <u>available</u> eLeaming | Technician Induction | Nissan ESM | Consult III plus Basic Operation | Nissan X-Trail Part 1 | Nissan X-Trail Part 2 | Nissan X-Trail Part 3 | Basic Electrics | Wiring Diagrams | NSSW e-Learning | Pulsar Technical Part 1 | Pulsar Technical Part 2 | Pulsar Technical Part 3 | CAN Fundamentals 1-8 | Introducing NP300 Navara | Get the Most out of NP300 Navara<br>Part 1: Power train | Get the most out of NP300 Navara<br>Part 2: Chassis, Body & Safety | Get the most out of NP300 Navara<br>Part 3: Electrical | Servicing NP300 Navara | Diagnosing NP300 Navara | Service NSSW: Customer Quality in Action | FY16 Technician Knowledge<br>Retention Assessment (Coming Soon) |
| 217688     | David      | Powell    | Yes                                 | No                                      | 1                    | 1          | 1                                | 1                     | 1                     | 1                     | ×               | ×               | ×               | ×                       | ×                       | ×                       | ×                    | ×                        | ×   | ×  | ×  | ×                      | ×                       | ×  | ×   |
| 220916     | Ibrahim    | Ibrahim   | Yes                                 | No                                      | 1                    | 1          | 1                                | 1                     | 1                     | 1                     | 1               | 1               | ×               | ×                       | ×                       | ×                       | ×                    | 1                        | ×   | ×  | ×  | ×                      | ×                       | ×  | ×   |
| 217760     | Aristobulo | Gomez     | Yes                                 | No                                      | 1                    | ×          | ×                                | ×                     | ×                     | ×                     | ×               | ×               | ×               | ×                       | ×                       | ×                       | ×                    | ×                        | ×   | ×  | ×  | ×                      | ×                       | ×  | ×   |
| 220917     | Nicholas   | Francois  | Yes                                 | No                                      | 1                    | 1          | 1                                | 1                     | 1                     | 1                     | 1               | 1               | 1               | 1                       | 1                       | 1                       | ×                    | 1                        | 1   | 1  | 1  | 1                      | 1                       | ×  | 36  |
| 112929     | Ben        | Dominici  | Yes                                 | No                                      | 1                    | 1          | 1                                | 1                     | 1                     | 1                     | 1               | 1               | ×               | ×                       | ×                       | ×                       | ×                    | ×                        | ×   | ×  | ×  | ×                      | *                       | ×  | ×   |
| 202531     | Richard    | Godley    | Yes                                 | No                                      | 1                    | 1          | 1                                | 1                     | 1                     | 1                     | 1               | 1               | ×               | ×                       | ×                       | ×                       | ×                    | 1                        | ×   | ×  | ×  | ×                      | ×                       | ×  | ×   |
|            |            |           |                                     |   |                      |            |                                  |                       |                       |                       |                 |                 |                 |                         |                         |                         |                      |                          |   |  |  |                        |                         |  |   |
|            |            |           |                                     |   |                      |            |                                  |                       |                       |                       |                 |                 |                 |                         |                         |                         |                      |                          |   |  |  |                        |                         |  |   |
|            |            |           |                                     |   |                      |            |                                  |                       |                       |                       |                 |                 |                 |                         |                         |                         |                      |                          |   |  |  |                        |                         |  |   |
|            |            |           |                                     |   |                      |            |                                  |                       |                       |                       |                 |                 |                 |                         |                         |                         |                      |                          |   |  |  |                        |                         |  |   |

|                          | STATUS                              |  |                     |                       |                            |               |                                  | INITIAL CRITERIA |                         |                         |                         |                 |                 |                      |  | ANNUAL CRITERIA |                          |   |  |             |                        |                         |   |   |  |  |
|--------------------------|-------------------------------------|--|---------------------|-----------------------|----------------------------|---------------|----------------------------------|------------------|-------------------------|-------------------------|-------------------------|-----------------|-----------------|----------------------|--|-----------------|--------------------------|---|--|-------------|------------------------|-------------------------|---|---|--|--|
| MASTER TECHNICIAN        | F2F                                 | F Assess Assessment                      |                     |                       |                            |               | eLearning                        |                  |                         |                         |                         |                 |                 |                      | F2F Annual eLearning                             |                 |                          |   |  |             |                        |                         |   |   |  |  |
| Pin First name Last Name | Completed / Booked all F2F Criteria | Completed all <u>available</u> eLearning | echnician Induction | MT Assessment Pre Req | Vehicle Electrics Standard | MT Assessment | Consult III plus Basic Operation | Nissan ESM       | Pulsar Technical Part 1 | Pulsar Technical Part 2 | Pulsar Technical Part 3 | Basic Electrics | Wiring Diagrams | CAN Fundamentals 1-8 | Master Technician Annual Update<br>Training FY16 | NSSW e-Learning | Introducing NP300 Navara | Get the Most out of NP300 Navara Part<br>1: Power train | Get the most out of NP300 Navara Part<br>2: Chassis, Body & Safety | most out of | Servicing NP300 Navara | Diagnosing NP300 Navara | service NSSW: Customer Quality in<br>Action | FY16 Master Technician Knowledge<br>Retention Assessment (Coming Soon ) |  |  |
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|                          |                                     |  |                     |                       |                            |               |                                  |                  |                         |                         |                         |                 |                 |                      |  |                 |                          |   |  |             |                        |                         |   |   |  |  |
|                          |                                     |  |                     |                       |                            |               |                                  |                  |                         |                         |                         |                 |                 |                      |  |                 |                          |   |  |             |                        |                         |   |   |  |  |
|                          |                                     |  |                     |                       |                            |               |                                  |                  |                         |                         |                         |                 |                 |                      |  |                 |                          |   |  |             |                        |                         |   |   |  |  |

## Kev.

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