Date: 05 December 2016

Dealer code: 1877
Dealership: West Way Hanwell



** Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available**

				STATU	S									INITI	AL CR	ITERIA														ANNUA	AL CRI	TERIA					
SERVICE ADV	ISOR		F2F	VCT	eLearr	Pers	Personal Development Plan					eLearning											Annual F2F					An	Annual eLearning								
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed / Booked all VCT Criteria	Completed all <u>available</u> eLearning	Service Advisor Training Needs Analysis	Nissan Service 1	Nissan Service 2	Nissan Products and Systems	VCT: The Art of Communicating Value	MY16 LEAF	e-NV200	Nissan Technologies	Nissan Service Care	Nissan Service Care - Assessment	You+Nissan Customer Promise	Warranty After-Sales Procedures – European Claim Flow	Warranty After-Sales Procedures – Technical Goodwill Process	Warranty Introduction 1 – Warranty Fundamentals		1 E	Warranty Pre-Sales Procedures 2 -	Warranty Pre-Sales Procedures 3 Vehicle Administration	Warranty Pre-Sales Procedures 4 Vehicle Handover	Nissan Service 3	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	most ou Chassis,	most out of NP300 Electrical	Quality: Mindfulness at Work	Quality: Service Appointment	Quality: Service Greeting and Consulting	Quality: Service Vehile Delivery	Service NSSW: Customer Quality in Action	All New Micra Part 1	FY16 Service Advisor Knowledge Retention Assessment (Coming
230407	Bhupendra	Patel	Yes		No	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	×	1	1	1	1	1	
231786	Zach	Smart	Yes		Voc	1	-	-		1	1	12		12		1	-			1		1	12	-	-			1	1	+ >	-	1	12	-	-		*
					162	-	•	•				-						-												- *	+ *-		-				
225737	Vishram	Gami	Yes	Yes	No	-	_		_							_	-		Í		Í	-		_	•	_	_		_		*	_	_	_	1		×

			STA	TUS			IN	ITIAL	CRITE	RIA								ANNU	JAL CR	ITERI <i>A</i>	4				
TECHNICIAN	F2F	eLearn	Indu ction							Annual eLearning															
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLeaming	Technician Induction	Nissan ESM	Consult III plus Basic Operation	Nissan X-Trail Part 1	Nissan X-Trail Part 2	Nissan X-Trail Part 3	Basic Electrics	Wiring Diagrams	NSSW e-Learning	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	CAN Fundamentals 1-8	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	بة <u>ع</u>	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Technician Knowledge Retention Assessment (Coming Soon)
120046	Suresh	Maru	Yes	No	1	1	1	1	1	1	1	1	×	1	1	1	×	1	1	1	1	1	1	×	×
229913	Krystian	Duda	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	*	1	1	1	1	1	1	×	×
230894	Ahmed	Lami	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	×	1	1	1	1	1	1	×	×
202115	Jay	Vaghji	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	×	1	1	1	1	1	1	×	×
226537	Farhan	Siddique	Yes	No	1	1	1	1	1	1	1	1	×	1	1	1	×	1	1	1	1	1	1	×	×

			STATL	IS					IN	ITIAL	CRITE	RIA								1A	INUAL	CRITE	RIA				
MASTER TECHI	MASTER TECHNICIAN					Asses	ssment		eLearning									2F Annual eLearning									
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLearning	Technician Induction	MT Assessment Pre Req	Vehicle Electrics Standard	MT Assessment	Consult III plus Basic Operation	Nissan ESM	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	Basic Electrics	Wiring Diagrams	CAN Fundamentals 1-8	Master Technician Annual Update Training FY16	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Master Technician Knowledge Retention Assessment (Coming Soon)	
218798	Pablo	Saludo	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	×	×	×	×	×	

Key:

1	Complete
×	Required
	Booked