Date: 05 December 2016

Dealer code: 1693
Dealership: West Way Rochdale



## \*\* Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available\*\*

				STATU	S									INITI	AL CR	ITERIA														ANNU	AL CRI	TERIA					
SERVICE ADVI	SOR		F2F	VCT	eLearr	Pers	ersonal Development Plan					eLearning												Annual F2F	Annual eLearning					ing							
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed / Booked all VCT Criteria	Completed all avaiable eLearning	Service Advisor Training Needs Analysis	Nissan Service 1	Nissan Service 2	Nissan Products and Systems	VCT: The Art of Communicating Value	MY16 LEAF	e-NV200	Nissan Technologies	Nissan Service Care	Nissan Service Care - Assessment	You+Nissan Customer Promise	Warranty After-Sales Procedures - European Claim Flow	Warranty After-Sales Procedures – Technical Goodwill Process	Warranty Introduction 1 – Warranty Fundamentals	Warranty Introduction 2 – Warranty Package	Warranty Pre-Sales Procedures 1 - Vehicle Arrival and Storage	Warranty Pre-Sales Procedures 2 - Vehicle Preparation	Warranty Pre-Sales Procedures 3 - Vehicle Administration	Pre-Sales Indover	Nissan Service 3	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	most or	most out of NP300 Electrical	Quality: Mindfulness at Work	Quality: Service Appointment	Quality: Service Greeting and Consulting	Quality: Service Vehile Delivery	Service NSSW: Customer Quality in Action	All New Micra Part 1	FY16 Service Advisor Knowledge Retention Assessment (Coming
224265	jane	Rawlinson	Yes	Voc	No	0/ -	-	-	-	1	-	1	-	-	-	1	1	-5		1	-1	1	1	-1	-	*	7	×	*	*	*		*	*	*	7	
			No	V	NI						- 1	-			- 5		- 1	- 1	- :		- ;		- 1													1	
217662	Jonathan	Dove	- No	res	NO	*	- *		-	-	-	-	- *		-	-	-	-	*		-	×	×			×	×	×	×	×	×	×	×	×	×	*	*

			STA	TUS			IN	ITIAL	CRITE	RIA								ANNU	IAL CR	ITERI <i>A</i>	4				
TECHNICIAN		F2F	eLearn	Indu ction	eLearning							Annual eLearning													
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLeaming	Technician Induction	Nissan ESM	Consult III plus Basic Operation	Nissan X-Trail Part 1	Nissan X-Trail Part 2	Nissan X-Trail Part 3	Basic Electrics	Wiring Diagrams	NSSW e-Learning	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	CAN Fundamentals 1-8	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Technician Knowledge Retention Assessment (Coming Soan)
217819	Paul	Westwell	Yes	No	1	1	1	1	1	1	1	1	æ	×	×	×	×	1	×	×	×	×	×	×	×
218501	Kai	Slater	Yes	No	1	1	1	1	1	1	1	1	×	×	×	×	×	1	×	×	×	×	×	×	×

			STATU	JS					IN	IITIAL	CRITE	RIA								A۱۸	INUAL	CRITE	RIA			
MASTER TECH	F2F	Assess		Assessment eLearning									F2F	F2F Annual eLearning												
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLearning	Technician Induction	MT Assessment Pre Req	Vehicle Electrics Standard	MT Assessment	Consult III plus Basic Operation	Nissan ESM	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	Basic Electrics	Wiring Diagrams	CAN Fundamentals 1-8	Master Technician Annual Update Training FY16	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Master Technician Knowledge Retention Assessment (Coming Soon )
204799	Chris	Hirst	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1		×	1	1	1	1	1	1	×	36
222346	Martin	Duckworth	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	1	×	1	1	1	1	1	1	×	×

## Key:

1	Complete
×	Required
	Booked