Date: 05 December 2016

Dealer code: 1525

Dealer code: 1525

Dealership: West Way Basingstoke



** Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available**

| | | | | STATU | S | | | | | | | | | INITI | AL CR | ITERIA | | | | | | | | | | | | | | ANNU | AL CRI | TERIA | | | | | |
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| SERVICE ADV | ISOR | | F2F | VCT | eLearr | Pers | ersonal Development Plan eLearning | | | | | | | eLearning | | | | | Annual F2F | | | | | Ar | inual e | Learnii | ng | | | | | | | | | | |
| Pin | First name | Last Name | Completed / Booked all F2F Criteria | Completed / Booked all VCT Criteria | Completed all <u>available</u> eLearning | Service Advisor Training Needs Analysis | Nissan Service 1 | Nissan Service 2 | Nissan Products and Systems | VCT: The Art of Communicating Value | MY16 LEAF | e-NV200 | Nissan Technologies | Nissan Service Care | Nissan Service Care - Assessment | You+Nissan Customer Promise | Warranty After-Sales Procedures – European Claim Flow | Warranty After-Sales Procedures – Technical Goodwill Process | Warranty Introduction 1 – Warranty Fundamentals | | - E | Warranty Pre-Sales Procedures 2 - | Warranty Pre-Sales Procedures 3 Vehicle Administration | Warranty Pre-Sales Procedures 4 Vehicle Handover | Nissan Service 3 | NSSW e-Learning | Introducing NP300 Navara | Get the Most out of NP300 Navara Part 1: Power train | most ou Chassis, | most out of NP300 Electrical | Quality: Mindfulness at Work | Quality: Service Appointment | Quality: Service Greeting and Consulting | Quality: Service Vehile Delivery | Service NSSW: Customer Quality in Action | All New Micra Part 1 | FY16 Service Advisor Knowledge Retention Assessment (Coming |
| 229892 | Darren | Bolger | Voc | Voc | No | 1 | 1 | 1 | 1 | 1 | - 1 | | | | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | - 1 | | | | | × | | | | | 1 | * |
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| 227354 | Philip | Chamberlain | No | | No | × | × | × | - | × | | - | | | | × | × | × | × | | × | × | | × | × | × | × | × | × | × | × | × | × | × | × | | |
| 227943 | Rajesh | Banga | Yes | Yes | No | 1 | 1 | 1 | 1 | 1 | × | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | × | × | × | × | × | × | × | × | × | × | 1 | × |
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| TECHNICIAN F2F eterm thou eterming Annual eterming Annual eterming | | | | | |
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| away see Technical Part 1 Nissan X-Trail Part 2 Nissan X-Trail Part 3 Nissan X-Trail Part 3 Nissan X-Trail Part 1 Nissan X-Trail Part 2 Nissan X-Trail Part 2 Nissan X-Trail Part 3 OM Fundamentals 1-8 Con Fundame | the most out of | - 5 |) NP30 | Service NSSW: Customer Quality in Action | FY16 Technician Knowledge Retention Assessment (Coming Soon) |
| 217684 Ross Naseby Yes No v v v x x x x x x x x x x x x x x x x | × | × | × | × | * |
| 231784 Lee Davis Yes No | × | × | × | × | × |
| 231785 Carl Gaston Yes No | × | × | × | × | × |
| 228711 Toby Waller Yes No v v v x x x x x x x x x x x x x x x x | × | × | × | × | * |
| 217664 Steven George Yes No | 1 | × | × | × | × |
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| MASTER TECHN | F2F Assess Assessment | | | | | | eLearning | | | | | | | F2F Annual eLearning | | | | | | | | | | | | |
| Pin | First name | Last Name | Ompleted / Booked all F2F Criteria | Completed all <u>available</u> eLearning | Fechnician Induction | MT Assessment Pre Req | Vehicle Electrics Standard | MT Assessment | Consult III plus Basic Operation | Nissan ES M | Pulsar Technical Part 1 | Pulsar Technical Part 2 | Pulsar Technical Part 3 | Basic Electrics | Wiring Diagrams | AN Fundamentals 1-8 | Master Technician Annual Update Training FY16 | NSSW e-Learning | Introducing NP300 Navara | Get the Most out of NP300 Navara Part 1: Power train | Get the most out of NP300 Navara Part 2: Chassis, Body & Safety | Get the most out of NP300 Navara Part 3: Electrical | Servicing NP300 Navara | Diagnosing NP300 Navara | Service NSSW: Customer Quality in Action | FY16 Master Technician Knowledge Retention Assessment (Coming Soon) |
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