Date: 05 December 2016

Dealer code: 1694
Dealership: West Way Oldham



\*\* Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available\*\*

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				STATUS	5									INITI	IAL CF	RITERL	4														ANNU	AL CRI	TERIA	<u> </u>				
SERVICE ADVI	SOR		F2F	VCT	eLearr	Perso	onal De	evelop	ment	Plan	eLearning												Annual F2F	Annual eLearning					ing									
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed / Booked all VCT Criteria	Completed all <u>available</u> eLearning	Service Advisor Training Needs Analysis	Nissan Service 1	Nissan Service 2	Nissan Products and Systems	VCT: The Art of Communicating Value	MY16 LEAF	e-NV200	Nissan Technologies	Nissan Service Care	Nissan Service Care - Assessment	You+Nissan Customer Promise	nty After-Sal	European Claim Flow Warranty After-Sales Procedures -	E P	Fundamer	rranty Package rranty Pre-Sale	rival and Storage	nicle Preparation	Warranty Pre-Sales Procedures 3 – Vehicle Administration	Warranty Pre-Sales Procedures 4 - Vehicle Handover	Nissan Service 3	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	most out	most out of NP300 P	Quality: Mindfulness at Work	Quality: Service Appointment	Quality: Service Greeting and Consulting	Quality: Service Vehile Delivery	Service NSSW: Customer Quality in Action	All New Micra Part 1	FY16 Service Advisor Knowledge Retention Assessment (Coming
230677	Leeann	Goldie	No	No	No	1	×	×	7	×	1	1	1	_	-	×	٠,					×			×	-	-	-	×			×		×	×		- >	*
				140	140				-		- 1	-	- 1				-						-	-			- 1										1	
231457	Francesca	Pearson	No	Yes	No	*	*	4	*	-			×	×	-	×			×			×	×	×	×	×	-	×	×	×	×	×	×	×	×	×		

			STA	TUS			IN	IITIAL	CRITE	RIA								ANNU	IAL CR	ITERIA	4				
TECHNICIAN		F2F	eLearn	Indu ction	eLearning						Annual eLearning														
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLeaming	Technician Induction	Nissan ESM	Consult III plus Basic Operation	Nissan X-Trail Part 1	Nissan X-Trail Part 2	Nissan X-Trail Part 3	Basic Electrics	Wiring Diagrams	NSSW e-Learning	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	CAN Fundamentals 1-8	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Technician Knowledge Retention Assessment (Coming Soon)
226894	Sean	Greenhalgh	Yes	No	1	1	1	1	1	1	1	1	×	1	1	1	×	1	1	1	1	1	1	1	×
232832	Andrew	Marsh	No	No	×	×	×	×	×	×	×	×	×	×	×	×	*	×	×	×	×	×	×	×	×
232834	Jamie	D'Eathe	No	No	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×
232835	Damon	Humphreys	No	No	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×

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MASTER TEC	F2F	Assess		Assessment eLearning												Annual eLearning										
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLearning	Technician Induction	MT Assessment Pre Req	Vehicle Electrics Standard	MT Assessment	Consult III plus Basic Operation	Nissan ESM	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	Basic Electrics	Wiring Diagrams	CAN Fundamentals 1-8	Master Technician Annual Update Training FY16	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Master Technician Knowledge Retention Assessment (Coming Soon )
227890	Mark	Sedgewick	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1		1	1	1	1	×	×	1	×	×
221850	Parry	Richardson	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	1	×	1	1	1	1	1	1	×	×

## Key:

✓	Complete
×	Required
	Booked