Date: 05 December 2016

Dealer code: 1708

Dealership: West Way Manchester



** Please Note FY16 Knowledge Retention Assessment eLearning for all roles are not yet available**

				STATUS	5									INITI	AL CR	ITERIA	\													ANNU	AL CRI	TERIA					
SERVICE ADVI	SOR		F2F	VCT	eLearr	Pers	onal D	evelop	oment	Plan	eLearning											Annual F2F															
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed / Booked all VCT Criteria	Completed all <u>available</u> eLearning	Service Advisor Training Needs Analysis	Nissan Service 1	Nissan Service 2	Nissan Products and Systems	VCT: The Art of Communicating Value	MY16 LEAF	e-NV200	Nissan Technologies	Nissan Service Care	Nissan Service Care - Assessment	You+Nissan Customer Promise	Warranty After-Sales Procedures – European Claim Flow	Warranty After-Sales Procedures - Technical Goodwill Process	y Introc	rranty	rranty icle Ar	Warranty Pre-Sales Procedures 2 -	y Pre-S.	y Pre-Sales P Handover		NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	most c	most out of NP300	-	Quality: Service Appointment	Quality: Service Greeting and Consulting	Quality: Service Vehile Delivery	Service NSSW: Customer Quality in Action	All New Micra Part 1	FY16 Service Advisor Knowledge Retention Assessment (Coming
230817	Clare	Heaton	No	0.0		0,7	-	-	-	×	-	-	-		-	-									-	×	-	-						-	0,	7	*
				NO	NO		•		•	-	-	-	-	-	-		-	-	-	-	-	•	-	-		-	•	-	-	-			-	-	-		
232617	Michael	Murray	No	No	No	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	1	×
232620	Kevin	McAll	No	No	No	×	×	×	×	*	×	×	×	*	×	10	×	×	*	*	×	×		×	×	*	×	×	*	×	10	*	×	×	×	/	æ

			STA	TUS			IN	ITIAL	CRITE	RIA								ANNL	IAL CR	ITERIA					
TECHNICIAN	F2F	eLearn	Indu ction			е	Learni	ng		Annual eLearning															
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLeaming	Technician Induction	Nissan ESM	Consult III plus Basic Operation	Nissan X-Trail Part 1	Nissan X-Trail Part 2	Nissan X-Trail Part 3	Basic Electrics	Wiring Diagrams	NSSW e-Learning	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	CAN Fundamentals 1-8	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Technician Knowledge Retention Assessment (Coming Soon)
220844	Paul	Dady	Yes	No	1	1	1	V	1	1	V	1	×	1	1	×	×	1	1	1	1	×	1	×	×
112244	Peter	Bowman	Yes	No	1	1	1	*	×	×	*	×	×	*	×	×	×	×	×	×	×	×	×	×	×
120194	James	Rule	Yes	No	1	1	1	1	1	1	1	1	×	×	×	×	×	1	×	×	×	×	×	×	×
226735	Jonathan	Slinn	Yes	No	1	1	1	1	1	1	1	1	×	×	×	×	×	1	×	×	×	×	×	×	×
226572	Mark	Czornyj	Yes	No	1	1	1	*	×	×	*	×	×	*	×	×	×	×	×	×	×	×	*	×	×
219873	Anthony	Cunliffe	Yes	No	1	1	1	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×

			STATU	JS					IN	IITIAL	CRITE	RIA								1A	INUAL	CRITE	RIA				
MASTER TECHNICIAN F2						Asses	ssment		eLearning									2F Annual eLearning									
Pin	First name	Last Name	Completed / Booked all F2F Criteria	Completed all <u>available</u> eLearning	Technician Induction	MT Assessment Pre Req	Vehicle Electrics Standard	MT Assessment	Consult III plus Basic Operation	Nissan ESM	Pulsar Technical Part 1	Pulsar Technical Part 2	Pulsar Technical Part 3	Basic Electrics	Wiring Diagrams	CAN Fundamentals 1-8	Master Technician Annual Update Training FY16	NSSW e-Learning	Introducing NP300 Navara	Get the Most out of NP300 Navara Part 1: Power train	Get the most out of NP300 Navara Part 2: Chassis, Body & Safety	Get the most out of NP300 Navara Part 3: Electrical	Serviding NP300 Navara	Diagnosing NP300 Navara	Service NSSW: Customer Quality in Action	FY16 Master Technician Knowledge Retention Assessment (Coming Soon)	
225021	Carl	York	Yes	No	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	×	20	
217205	Michael	Highfield	No	Yes	1	1	1	1	1	1	1	1	1	1	1	1	*	1	1	1	1	1	1	1	1	*	

Key:

1	Complete
×	Required
	Booked