Gmail

Harvey Miller <harvey@bsmmusic.com>

Single Sign On (SSO) login issues
3 messages

OpenAI (via incident.io) <no-reply@status.incident.io>   Mon, Oct 20, 2025 at 1:45 AM
To: HARVEY@bsmmusic.com

OpenAI

New incident

Single Sign On (SSO) login issues

Identified   Started October 20, 2025 8:39 AM UTC

We have identified that users are experiencing login issues for the impacted services.

We are working on implementing a mitigation.

Affected Components:

⚠ APIs › Login Partial outage

⚠ ChatGPT › Login Partial outage

View incident

Powered by incident.io

Unsubscribe

OpenAI (via incident.io) <no-reply@status.incident.io>   Mon, Oct 20, 2025 at 2:49 AM
To: HARVEY@bsmmusic.com

OpenAI

Incident updated

Single Sign On (SSO) login issues

Monitoring   Started October 20, 2025 8:39 AM UTC

We seeing recovery of on impacted services are are monitoring.

Affected Components:

⚠️ **APIs** > **Login** Partial outage

⚠️ **ChatGPT** > **Login** Partial outage

View incident

Powered by **incident.io**

Unsubscribe

OpenAI (via incident.io) <no-reply@status.incident.io>   Mon, Oct 20, 2025 at 3:19 AM
To: HARVEY@bsmmusic.com

OpenAI

Incident updated

Single Sign On (SSO) login issues

Resolved   Started October 20, 2025 8:39 AM UTC

All impacted services have now fully recovered.

Affected Components:

APIs   >   Login   Operational

ChatGPT   >   Login   Operational

View incident

Powered by incident.io

Unsubscribe