OWEN CHEN

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WORK EXPERIENCE

OPEN DOORS   Sydney, NSW
Cybersecurity Intern   April 2025 – July 2025
- Supported the Operations team in developing a comprehensive 50 page cybersecurity governance framework, ensuring compliance with five major industry standards (e.g., ISO 27001, NIST CSF).
- Created a 15 page, company wide AI workplace usage policy to guide responsible and secure AI adoption.
- Assisted with risk assessments, implementation of security controls, and incident response activities, helping reduce average response time by 25%.

TRIO GROUP   Melbourne, VIC
UX Design Intern   Nov 2024 – Feb 2025
- Collaborated with the Product Design Lead to develop product features that increased user engagement by 15% and aligned with business objectives.
- Help conduct user research and user testing to validate design concepts and identify areas for improvement.
- Assist with the creation of wireframes, prototypes, and mockups using design tools such as Figma, or Adobe Creative Suite.
- Assist with the creation of design systems and maintain consistency in the design of all product features.

DISCIPLES TOOLBOX   Sydney, NSW
Web Developer Intern   June 2024 – August 2024
- Designed and developed a responsive website, enhancing user accessibility across all devices while ensuring quick load times.
- Optimised site performance, reducing load times by 40%, and enhanced SEO rankings by 30% to improve user experience and visibility.

UNIVERSITY OF SYDNEY   Sydney, NSW
Faculty Peer Mentoring   2023 – 2024
- Facilitated personalised mentoring sessions to improve students' understanding of academic pathways and career options.
- Hosted 3 skill workshops for web design and development, benefiting over 100 students with essential technical skills.

EDUCATION

UNIVERSITY OF SYDNEY   Sydney, NSW
Bachelor of Design Computing   July 2025

SKILLS

Technical Skills:
- Figma, Adobe XD, Balsamiq, and Canva.
- HTML, CSS, Javascript, React, Python, R.
- Adobe Photoshop, Adobe Illustrator, Adobe Premiere Pro, Adobe After Effects, and Adobe Animate (Flash).

Languages: Fluent in English & Mandarin.